Celebrating 100 years
Correctional Industries in Indiana
Acts 1917, Chapter 83, Sec. 1, Page 237, authorizes prisons in the State of Indiana to manufacture “articles and products as may be found practical” for use by the state, its institutions and political divisions and to sell the surplus upon the market. Indiana Department of Correction was established in Acts 1961, Chapter 343, Sec. 3, Page 1051. Under this Act, the Division of Industries and Farms was created to administer the operation of offenders who produce goods and services for sale to state agencies and residents of Indiana.

Indiana Code 1991, 11-10-6-2 Sec. 2. (a) The Department shall establish, maintain, and operate industry and farm programs for offenders assigned to equip the participant with a marketable skill which will provide to participant a means of earning a livelihood upon the participant’s return to the community...

The Division of Industries and Farms changed its name to PEN Products in November of 1993.

Indiana Code 1998, 5-22-11, mandates that all state agencies and political subdivisions of the state shall purchase from the Department goods produced or manufactured by the Department as listed in the department's printed catalogue, providing those goods meet the specifications and needs of the purchasing governmental body and can be purchased at a fair market price.

PEN Industries is a Division of the Indiana Department of Correction.
# Table of Contents

- Message from the IDOC Commissioner: 4
- Message from the Director of PEN Industries: 5
- PEN Industries Locations: 6
- Job Training & Joint Ventures: 7
- Offender Employment & Employment by Business Group: 8
- Fiscal Year 2017 Sales: 9
- 2017 Accomplishments: 10
- Commissary & Distribution: 15
- Joint Ventures & PIECP Programs: 14

Pictured on cover
TOP: Hickory and Park & Patio, date unknown.
BOTTOM: Indiana Women’s Prison, Farming and Gardening, date unknown.
From the IDOC Commissioner

I wanted to take the time to express how impressed I am with the great work that gets accomplished each and every day by the hardworking staff at PEN Industries. I am eager to help support and direct the PEN Industries leadership and staff to get to The Next Level.

PEN Industries has achieved their goals by:

- Purchasing raw materials and services from Indiana companies;
- Increasing Joint Venture partnerships that strengthen Indiana Companies;
- Improving ex-offender employability through U.S. Department of Labor Apprenticeship Program, Career Development Training, Offender Workforce Development Specialist training, and continuing to operate the largest “On-the-Job Training Program in Indiana”
- Finally, by expanding and strengthening industry re-entry programs and offender training jobs by developing “work-ready” offenders.

PEN Industries is to be commended for their efforts and for supporting their mission to “equip offenders for successful re-entry through meaningful work while operating in a self-sustaining manner”.

Robert E. Carter, Jr.
Commissioner
A celebration of 100 years of operation marked a significant event in the State of Indiana!

Indiana Institutional Industries was authorized in 1917 by The Act of Legislature (Acts 1917. Chapter 83). PEN Industries, known as the Division of Industries and Farms, was created to administer the operation of offenders who produce goods and services for sale to state agencies and residents of Indiana.

PEN Industries has established, maintained, and operated industry programs for offenders for ten decades. PEN Industries has continued its efforts to equip offenders with a marketable skill which will provide offenders a means of earning a livelihood upon return to the community.

PEN Industries will continue to serve the Indiana government, the taxpayers of Indiana, and offenders within the Department of Correction.

PEN will continue to grow offender jobs through the growth of joint ventures, traditional industries and our commissary/distribution operations.

To our customers, we thank you for your support! We continue to value your business, request ideas for change, but most importantly thank you for believing in what we do.

Finally, I thank the staff at PEN Industries for their dedication, hard work and a commitment to preparing offenders for a successful re-entry.

Michael Herron
Director
In 1920, the furniture shop opened at the Putnamville Correctional Facility.

Today, PEN offender workers assemble and reupholster office seating at the Correctional Industrial Facility in Pendleton, Indiana.
## Job Training & Joint Ventures

<table>
<thead>
<tr>
<th>Facility</th>
<th>Administrative Support</th>
<th>Joint Ventures</th>
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</thead>
<tbody>
<tr>
<td><strong>Branchville Correctional Facility</strong></td>
<td>Administrative Support</td>
<td>Pallet Repair (JV)</td>
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<tr>
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<td>Plastic Recycling (JV)</td>
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<tr>
<td><strong>Correctional Industrial Facility</strong></td>
<td>Administrative Support</td>
<td>Automotive Part Refurbishing (JV)</td>
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<td>Chairs</td>
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<td>Laundry</td>
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<td><strong>Indiana State Prison</strong></td>
<td>Administrative Support</td>
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<td></td>
<td></td>
<td>Metal Fabrication</td>
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<tr>
<td><strong>Indiana Women’s Prison</strong></td>
<td>Engineering Support</td>
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<td></td>
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<td>Hand Sewing (JV)</td>
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<tr>
<td><strong>Miami Correctional Facility</strong></td>
<td>Administrative Support</td>
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<td>Braille Transcription</td>
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<td>Chemical Shop</td>
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<td>• Hygiene Products</td>
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<td>• Janitorial Products</td>
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<td>• Laundry Products</td>
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<td>• Warewash Products</td>
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<td>Industrial Filters (PIECP)</td>
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<td>Mattresses</td>
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<td>Offender Clothing</td>
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<td>Packaging (JV)</td>
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<td></td>
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<td>Specialty Clothing (JV)</td>
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<td></td>
<td></td>
<td>Wire Harness (PIECP)</td>
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<tr>
<td><strong>PEN Industries Central Office</strong></td>
<td>Administrative Support</td>
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<tr>
<td><strong>Plainfield Correctional Facility</strong></td>
<td>Administrative Support</td>
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<td>Commissary</td>
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<td>Distribution Center</td>
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<td></td>
<td>Fulfillment - State Forms</td>
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<td>Toilet Tissue</td>
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<td><strong>Putnamville Correctional Facility</strong></td>
<td>Administrative Support</td>
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<td></td>
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<td>Pallet Repair (JV)</td>
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<tr>
<td><strong>Rockville Correctional Facility</strong></td>
<td>Administrative Support</td>
<td>Call Center (JV)</td>
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<tr>
<td><strong>Wabash Valley Correctional Facility</strong></td>
<td>Administrative Support</td>
<td>Printing Services</td>
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<td>Sewing (PIECP)</td>
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<tr>
<td></td>
<td></td>
<td>Wire Harness (PIECP)</td>
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<td><strong>Westville Correctional Facility</strong></td>
<td>Administrative Support</td>
<td></td>
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<tr>
<td></td>
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<td>Highway Signs</td>
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<tr>
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<td></td>
<td>Pallet Repair (JV)</td>
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<tr>
<td></td>
<td></td>
<td>Plastic Recycling (JV)</td>
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<tr>
<td></td>
<td></td>
<td>Work Crews (INDOT)</td>
</tr>
</tbody>
</table>

Please note the following:

PIECP = Prison Industries Enhancement Certification Program  
JV = Joint Venture

In 1929, the Hickory furniture shop opened at the Putnamville Correctional Facility. The Hickory shop was open for 76 years until it closed in 2005.
### Offender Jobs by Location

<table>
<thead>
<tr>
<th>Correctional Facility</th>
<th>Number of Offender Jobs*</th>
</tr>
</thead>
<tbody>
<tr>
<td>Branchville</td>
<td>180</td>
</tr>
<tr>
<td>Correctional Industrial Facility</td>
<td>280</td>
</tr>
<tr>
<td>Indiana State Prison</td>
<td>42</td>
</tr>
<tr>
<td>Indiana Women's Prison</td>
<td>5</td>
</tr>
<tr>
<td>Miami</td>
<td>371</td>
</tr>
<tr>
<td>Plainfield</td>
<td>22</td>
</tr>
<tr>
<td>Commissary</td>
<td>144</td>
</tr>
<tr>
<td>Indianapolis Reentry Educational Facility</td>
<td>3</td>
</tr>
<tr>
<td>Putnamville</td>
<td>55</td>
</tr>
<tr>
<td>Rockville</td>
<td>73</td>
</tr>
<tr>
<td>Wabash Valley</td>
<td>231</td>
</tr>
<tr>
<td>Westville</td>
<td>173</td>
</tr>
<tr>
<td><strong>Grand Total</strong></td>
<td><strong>1,579</strong></td>
</tr>
</tbody>
</table>

* Offender Information System (OIS)

#### Pie Chart
- 64% Traditional
- 26% Joint Ventures
- 10% Commissary

1946 - An addition was built to house a Sign Shop and Paint Line at the Putnamville Correctional Facility. Sign Shop now located at the Westville Correctional Facility.
**2017 Accomplishments**

**PEN Celebrated 100 years!**
Prison Enterprises Network (PEN) and IDOC celebrated 100 years of Correctional Industries in Indiana. PEN Products, now operating under the name PEN Industries, continues to provide valuable workplace training inside the IDOC.

A new logo, redesigned website, and refreshed Facebook and Twitter page were updated to accompany the new name.

PEN prepares adult offenders for a successful re-entry by providing work experience in real world environments such as manufacturing, production, and customer service. PEN offenders also learn soft-skills including teamwork, respect for authority, and the value of daily work. Adult offenders who work in PEN assignments are less likely to recidivate versus non-PEN offenders.

**Buck and Judy Mullis Presented with 2017 GCDW Difference Makers Award**
Buck and Judy Mullis were named and presented with a plaque for the Greene County’s Difference Makers of the Year at the second annual Difference Makers Banquet on September 21st. The event, hosted by the Greene County Daily World, recognizes and honors 10 Greene County men and women who make a positive impact on the lives of Greene County residents with the good works that they do.

The past 18 years, Buck and Judy Mullis have spent most of their married lives working hand in hand giving to others. They’ve tackled projects such as: Greene County 4-H volunteer; leading the Boy Scout Troop’s Annual Veteran’s Day Dinner and fundraising to purchase flags for the town; help build a memorial dedicated to remembering veterans in the Lyons area; local fire department volunteer; visit with local children in a Santa Claus suit; and teach camping, outdoor survival and cooking meals.

**New PIECP Project**
PEN / ISP Metal Shop partnered with an Indiana business to manufacture fifth-wheel attachments. The skills obtained by the offender workers are: blueprint / specialized designing, programmable plasma cutter, grinding, tool and die, precision welding and assembly. These attachments are used on luggage trolleys for national airline companies.

**Expansion of Joint Venture Operations**
Three Joint Venture operations expanded in 2017 adding job training positions. This allows additional offenders to gain job skills and soft skills preparing them for Next Level Jobs after release. Wire Harness Manufacturing, B2B Call Center, Pallet Refurbishing.

(Photos courtesy of: Sabrina Stockrahm)

Buck and Judy Mullis, serving ham and beans at the Veteran’s Day Dinner in the Lyons Park

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2017 Accomplishments

Industries Professional of the Year, Victor Manzo
On October 12th, Victor Manzo, Wabash Valley’s Plant Manager, was presented the Commissioner’s Award for Industries Professional of the Year at the Fall Leadership Symposium at McCormick’s Creek State Park.

With over 20 years experience in the field, Victor embraces the mission of PEN both in the manner he approaches his work and in the leadership he provides for his staff. He has built an atmosphere in which an individual who has hope no further than what lies within the prison fences, has still found meaning and purpose in a life which the average person would say was wasted. It is what he personally brings into this operation.

PEN’s Partnership with NIC
Through PEN’s partnership with National Institute of Corrections (NIC), three additional practitioner trainings were brought to Indiana this year.

PEN was chosen, as one of four agencies nationally, to provide a platform for research of NIC’s Employment Retention Instrument (ERI). This is part of the NIC’s ongoing national movement to aid in post-release employment retention and Urban Institute’s second validation of the tool.

In August, the NIC’s newly developed Employer Driven Training was provided for 30 Indiana professionals from the IDOC, (PEN, facility and parole divisions), HIRE program, non-profit service providers, and staff members from the entities who oversee career one-stops in Indianapolis and in North Carolina.

PEN also had the privilege of hosting the National Institute of Corrections’ third OWDS instructor class in Indiana. Nineteen practitioners interested in delivering portions of the OWDS curriculum (Ten Indiana OWDS and nine Iowa OWDS) were chosen from a pool of applicants to learn the skills needed to become a Certified OWDS Instructor.

The Indiana Department of Correction, a central authority to administer all aspects of correctional work in Indiana, was created by the Indiana General Assembly in 1953.
Mary Lou Morgan Recognized as a Hero

On Tuesday, September 12th, Mary Lou Morgan was awarded the Commissioner’s Coin and Spot Cash Bonus for her selfless behavior and bravery. The incident took place outside the Auto Shop at the Miami Correctional Facility. Mary Lou witnessed unusual behavior taken place in an unmarked Sheriff’s vehicle. After hearing Mary Lou Morgan honking her horn uncontrollably and yelling for help, DOC staffers, Terrence Rivera and Jonah Bunch ran out to see what was going on. Mary Lou and the two DOC staffers helped save the life of a sheriff’s deputy that was being choked in his patrol car by an offender returning from court. If not for their quick response time, who knows what could of happen.

New life, skills and future for ex-offender featured in Kokomo newspaper article

Article Credit: Kokomo Tribune, September 7, 2017
by Carson Gerber and photo credit by Tim Bath

...Beets got a job through the Indiana Department of Correction’s Prison Enterprises Network, which employs offenders to make goods and provide services to state agencies and private businesses.

Every morning, Beets woke up and went to his job. Then from work, he would take college courses that eventually earned him a bachelor’s degree in applied sciences with an emphasis on business technology.

“My time went pretty swift,” Beets said. “The days started going by pretty fast. My day-to-day life was to get up, work, then school, and that carried on after I got out. There were a lot of skills I learned on the inside that a lot of inmates might not have been able to acquire.”...

The broom shop moved from Pendleton to Putnamville Correctional Facility in 1966. The broom shop operation closed in 1999.
2017 Accomplishments

Becky Deeb Awarded NCIA Award
NCIA President-Elect Brenda Chandler, presented Becky Deeb with award of appreciation for her service to the National Correctional Industries Association at the Central Region Conference in Wisconsin.

Becky Deeb Awarded Governor’s Distinguished Hoosier Award
IDOC Chief of Staff Randy Koester and Deputy Commissioner James Basinger presented Becky with the Governor’s Distinguished Hoosier Award for 26 years of service with the Indiana Department of Correction.

Miami Correctional Facility Offenders Earn USDOL Certificates
The Indiana Department of Correction’s Miami Correctional Facility held its United States Department of Labor (USDOL) Apprenticeship Graduation on Thursday, November 16th. Over 185 offenders earned USDOL certificates for completing apprenticeship programs. Items such as filters, offender clothing and cleaning products made by PEN Industries Department of Labor offender workers were also on display.

The Indiana State Farm provided over 3 million gallons of milk to the correctional institutions in the 70s.
PIECP Programs
Administered by the Bureau of Justice Assistance within the U.S. Department of Justice, PIECP enables correctional facility administrators to establish joint ventures with private sector companies for the production of offender-made goods involved in interstate commerce. PEN has three active PIECP operations working over 150 offender workers.

PIECP participation is an effective way to curb idleness among an ever-increasing prison population and a cost-effective means of providing offenders with marketable job skills. Additionally, taxpayers and the general public benefit from PIECP through contributions to the Victims of Violent Crime Compensation Fund and deductions for federal, state, and local taxes.

The PIECP program was assessed by the Bureau of Justice Assistance and was found to be in full compliance with the PIECP guidelines.

Services
Work performed by offender workers on products for private sector companies that remain within the state are considered services.

Work performed as remanufacturing or repair work is also considered services. Offender jobs in service industries reached over 500 offender workers.

Joint Ventures

New Business for the Indiana State Prison Metal Shop
An Indiana business has ordered 100 fifth wheel attachments from the PEN / ISP Metal Shop. The attachments are used on luggage trolleys manufactured for national airline companies. This project is a Prison Industries Enhancement Certification Project (PIECP) because the product will be involved in interstate commerce.

Operations
PEN Joint Ventures include the following operations;
• (3) Pallet Repair
• Air Filters (PIECP)
• (2) Plastic Recycling (Service)
• Packaging (Service)
• Contract Sewing (PIECP)
• Automotive Parts Refurbishing (Service)
• Wire Harness (PIECP)
• Call Center (Service)

The Indiana Department of Correction became certified to operate the Prison Industry Enhancement Certification Program in 1992.
The PEN Commissary provides products available for sale to IDOC offenders statewide including snacks, hygiene product items, stationary and approved IDOC clothing. Commissary also provides service to county jails within Indiana. The PEN Distribution operation warehouses and distributes products manufactured in PEN operations in IDOC facilities across the state.

The PEN Distribution Center assembles and packs iCare packages, for ARAMARK, that the offenders’ families order and purchase.

Since August, 2009, PEN has been labeling AA and AAA batteries with a UPC code label for a distributor. Our offender labor averages 1,000 packages per month.

Since fiscal year 2008, the Commissary and Distribution recycling program remanufactures approximately 32 tons of card board a month.

PEN Commissary warehouse picks, packs, and distributes all state forms for the Indiana state agencies.

The Commissary and Distribution Center operates at the Plainfield Correctional Facility and makes weekly deliveries to all offender in the Indiana Department of Correction. The Commissary operation picked and packed over 1 million orders in 2005.
PEN Products created a commercial brake remanufacturing partnership and commenced operations at the Correctional Industrial Facility in May 2010. The new partnership redeployed the 70,000 square foot vacant food processing plant and provided over 170 offenders with work and jobs skills training. The operation currently provides work and job training for more than 225 offenders.
PEN Industries

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Follow us on facebook at: PEN Industries

PEN Industries is a Division of the Indiana Department of Correction.