**PRINCIPLES OF CUSTODY SUPERVISION FAQ’S:**

**What is the history of the program?**

There have been different trainings for new custody supervisors throughout the years. Correctional Management, Custody Supervisory program, and Basic Supervisory Skills for Custody Staff were among those programs offered throughout the years. In 2021, Principles of Custody Supervision was written and developed by custody supervisors focused on the challenges they faced as a new supervisor. This program focuses on competencies related to scheduling, personnel management, safety, security, planning, organizing, leadership, and responding to emergencies. It is delivered in a blended format of distant learning and traditional classroom training.

**Who facilitates the training?**

Staff Development and Training Staff & Custody Supervisors who have attended instructor training. The program is held regionally.

**Who is the ideal candidate?**

Custody personnel promoted after July 1, 2017, who have not previously completed this program, shall be required to complete the program within the first eighteen (18) months of their promotion. It shall be the responsibility of the staff person and the staff person’s supervisor to ensure compliance with the mandate. The staff person’s supervisor shall coordinate the enrollment into the program with the Facility Training Department.

**How are candidates/participants selected?**

This program is only applicable to staff persons within the Custody ranks and shall be mandatory for all newly promoted Sergeants, Lieutenants, Captains, and Majors. Those who have previously completed the Correctional Management; Custody Supervisory program or Basic Supervisory Skills for Custody Staff will not be required to complete this course.

**How is success measured for this training?**

New Supervisors will take the skills they learn during this training and implement them into their daily routines – developing supervisors who communicate well, coach staff, and make a positive difference in their employee’s lives.

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