

ICI Stands Out at the 2019 NCIA Midwest Regional Conference



Indiana Correctional Industries attended the National Correctional Industries Association's (NCIA) National Training Conference in Minneapolis, MN. The annual conference provides CI's from across the nation opportunities to learn, receive updates and share Best Practices of the correctional industry.

Pictured L-R:

1st row Robin Featherston, Victor Manzo, Patrick Mcfeeley, John Rardin

2nd row: Lindsey Pounds, Tim Minnick, Mike Herron

3rd row: Tom Gray, Michael Parker, Lloyd Arnold, Brad Williams

ICI & IDOC Open Call Center at Indiana State Prison



The Indiana Department of Correction began a new Private Sector Partnership and operation on June 3, 2019 at the Indiana State Prison. This new Indiana Correctional Industries operation is a call center which conducts Business-to-Business calls to private sector companies across the country. The offenders make sales calls for a telemarking company that represents various services and businesses. This is a first private sector partnership at the Indiana State Prison.

The call center opened with five offenders and has the capacity to grow to 40 call center workers before the current space is maximized. The operation is expected to expand in size by mid-2020. The offender workers received two weeks of call center training prior to opening.

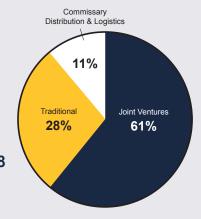
Offender Jobs Metric June 2019

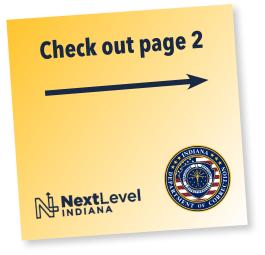
Joint Ventures 890

Traditional Industries 408

Commissary / Distribution / Logistics 158

TOTAL OFFENDERS 1,456





Industrious EW

Summer 2019 **QUARTERLY NEWSLETTER** page 2



Revised Vision & Mission Statements

VISION:

Return Indiana citizens into their communities with essential skills while providing value to the Department of Correction and Indiana taxpayers.

MISSION:

Indiana Correctional Industries is dedicated to providing offenders real-world training programs that develop work ethics, skills and abilities to support successful re-entry.

Check us out on Social Media!





🚮 @IDOCICI 🔃 @IndianaCI

Welcome New Hires

Harold Berry

Plant Foreman, Wabash Valley **Correctional Facility**

Kevin Davis

Plant Foreman, Plainfield Commissary

Beth Faust

Foreman Supervisor, Branchville Correctional Facility

Gene Harvey

Plant Foreman, Miami Correctional Facility

Mark Hoke

Plant Foreman, Putnamville Correctional Facility

Samuel Lively

Plant Foreman, Plainfield Commissary

Ella Mae Rigney

Plant Foreman, Plainfield Commissary

Jessica Williams

Business Development Specialist, Central Office

Plant Foreman ID#721

Location: Indiana State Prison / Westville Correctional Facility, Full-Time

Industrial Process Specialist ID# 12023

Location: Indiana Women's Prison, Full-Time

Semi-Truck Driver ID#10018

Commissary / Warehouse

Location: Plainfield Correctional Facility, Full-Time

Customer Service (Upcoming Position)

Location: Central Office, Full-Time

Plant Manager (Upcoming Position)

Location: Wabash Valley Correctional Facility, Full-Time

Sales Associate (Upcoming Position)

Location: Central Office, Full-Time



Visit the Indiana State Job Bank at: https://workforindiana.in.gov/