Frequently Asked Questions

How can I request medical information about an offender?
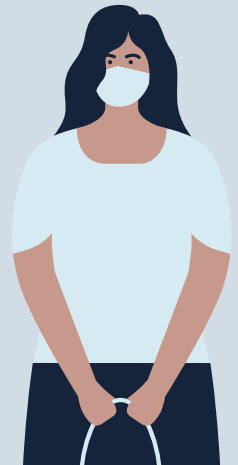
current privacy laws protect the confidentiality of medical information and prohibit staff from disclosing an individuals medical information to familiy members, friends, or others without written authorization. when properly completed and signed, the Authorization to Release Form can provide family, friends, or others the ability to obtain information about individuals who are incarcerated, including information on alcohol/drug treatment, mental health, and confidential health records.

Where can I get a release of information form?

The release of information form is available by request from medical or at any location where an offender can find sick call slips. This form must be completed in full by the offender and returned to medical. Medical information will only be released if an offender patient or an authorized representative specifies the information to be disclosed and executes the document by signing the appropriate line of the form.

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Read our policies related to health care.

IDOC has developed policies surrounding the development and delivery of health care services for incarcerated individuals, and addiction recovery services for incarcerated individuals.

What services does the medical division provide?

The IDOC Medical Division provides multiple services to incarcerated individuals, including Physical Health, Behavioral Health, Transitional Health Services and Addiction Recovery Services.

What happens to those services when an incarcerated individual is released from an IDOC facility?

Our Transitional Healthcare Services unit focuses on meaningful transition for incarcerated individuals leaving a facility. By creating a holistic approach to the continuum of care through recognizing individual strengths and barriers related to social determinants of health.

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What is our mailing address?

302 West Washington Street
Room E-334
Indianapolis, Indiana
46204

How can I request public records?

If there is a request for records for a person that has been released from IDOC, requests should be sent to COAOffenderRecordRequest@idoc.IN.gov All other public requests related to IDOC should be sent to Docpublicrecords@idoc.IN.gov