

Indiana Department of Correction, Division of Youth Services 2019 Juvenile Detention Inspection - Compliance Report



Marion County Juvenile Detention Center
2451 N Keystone Avenue
Indianapolis, In 46218

Auditors

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Indiana Department of Correction
Division of Youth Services
302 W. Washington St. Rm. E334, Indianapolis, IN 46204

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Inspection Date(s): March 26, 2019
June 4, 2019
August 27, 2019

Auditors: Terrie Decker
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INTRODUCTION

The 2019 annual juvenile detention facility evaluations conducted by the IDOC, Division of Youth Services consisted of three on-site facility inspections; staff and youth interviews; and an audit of policy and procedure and supportive documentation of practice showing compliance with the state detention standards. There are two hundred and eighty-six proposed new Indiana Juvenile Detention Facility Standards that are in the process of being promulgated. Detention Facilities had the option to be audited on three hundred one (301) current detention standards or the corresponding two hundred and thirty-three (233) proposed new juvenile detention facility standards and four (4) current standards that will be deleted when the new standards are promulgated, for a total of two hundred and thirty-seven (237) standards.

The proposed standards include both the requirements of the current standards and new requirements not in effect; therefore, compliance for this year's audit was determined by a facility proving compliance with only the current requirements. However, facilities opting to be audited on the proposed standards did provide documentation on those new requirements and received feedback on their progress implementing them. There are two hundred and eight-six (286) total proposed standards, fifty-three (53) having exclusively new requirements. This year, facilities had the option of also providing documentation on their effort to implement these fifty-three (53) new standards. Since the proposed new requirements and new standards are not yet in effect, the facility's progress on them is not referenced in this report, though its effort, if

applicable, will be recognized in the next paragraph.

Marion County Juvenile Detention Center chose to be audited on the two hundred and thirty-seven (237) proposed juvenile detention facility standards in 2019, for their 23rd annual detention inspection. Of the two hundred and thirty-seven (237) standards audited, sixteen (16) standards require mandatory compliance and the remaining two hundred and twenty-one (221) are recommended standards. Compliance with 100% of the mandatory standards and 90% of the recommended standards is required to attain “Full Compliance.” Again, Centers that chose to be audited on the proposed detention standards were only required to meet the expectation of the current detention standards. Marion County Juvenile Detention Center chose to also provide documentation on the extra standards with exclusively new requirements. The breakdown of each audit listed below is only reflective of the current standards.

FACILITY INFORMATION

Facility county:	Marion
Governing authority:	Marion Superior Court
Name of facility administrator:	James Snider
Detention Director:	
Detention facility’s mission:	We at the Marion County Juvenile Detention Center work to establish safety and security as our culture while building competency for youth and staff. It is our goal to increase resident and staff accountability while providing re-entry preparation for all detained youth.
Rated capacity:	96
Population on date of first audit:	43
Average daily population for the last 12 months:	68.36
Average length of stay for the last 12 months:	23.04 days
Minor upgrades since last audit (i.e. painting, flooring, bedding, furnishings):	Incorporating steel frame beds into the rooms and removed the fiberglass beds
Major upgrades since last audit (i.e. plumbing, electrical, security system):	N/A
De-escalation techniques training:	Safe Crisis Management (SCM)
Physical force techniques training:	Safe Crisis Management (SCM)
Chemical agents permitted:	No
Name of food service provider:	Summit LLC
Name of health care authority individual or agency and	Dr. Brian Bullar, Correct Care Solutions (CCS)

license/certification:	
Name of mental health care authority individual or agency and license/certification:	Dr. David Ofstein, PhD, LMHC, LCAC
Education Services:	Core 40+. Youth use desktop PC's, READ 180 and Plate. The center offers a remedial reading program and the youth attend education programming 5 days a week/6 hours a day. MCJDC received Title 1 funding in the amount of \$40, 000 for the 2018-2019 school year. Funds are used to pay the Title 1 teacher salary and to support Title 1 activities.

Standards:	<u>Safety and Security</u>
On-site Visit conducted March 20, 2019	<ul style="list-style-type: none"> • <u>58 Total Standards Audited</u> • <u>36 Total Safety Standards, 6 Mandatory and 30 Recommended</u> • <u>22 Total Security Standards, 0 Mandatory and 22 Recommended</u> • Number of Standards Not Applicable: 1 • Number of Mandatory Standards in Compliance: 6 • Number of Recommended Standards in Compliance: 51
Auditors:	Terrie Decker, Kristin Herrmann and Laurie Elliott
Facility Tour:	The tour was conducted by Director James Snider and Terrance Asante-Doyle. This audit was about “space and safety”. We toured the youth living area, youth rooms, property rooms (both personal property and facility property), janitorial closet, visitation room and search area, private interview space, administrative, security areas and mechanical. We toured medical and the kitchen for proper sharps storage. And ensured that staff had access to the Emergency Manual.
Youth Interviews:	<p>Two (2) youth were interviewed, 1 female and 1 male</p> <p>Youth interviews consisted of questions regarding facility safety and sanitation, living area temperatures, emergency and medical call procedures, staff supervision, restraint use, and transportation.</p>
Youth Responses:	Both youth reported feeling safe. Neither youth had any issues or concerns that were reported. The only comment from the male youth was there was not enough food. (During the tour we were able to see the food that was being served and the meal had appropriate proportions.) There were no concerns about bugs and vermin. These comments were passed along the facility administrators.

Staff Interviews:	<p>Facility Administrator and two (2) staff were interviewed: (1) Control room operator and (1) line staff.</p> <p>Facility Administrator interview consisted of questions regarding safety, overcrowding, flammable chemicals, documentation, outside transports, restraint use and emergency plans.</p> <p>Security Staff interviews consisted of questions regarding emergency and count procedures, handling toxic chemicals, sanitation procedures, log documentation, transportation procedures, restraint procedures and search procedure.</p>
Staff Responses:	<p>Administrator – was knowledgeable about the purchasing of furnishings. The facility did not exceed its capacity during this audit cycle. If there had been a concern about exceeding capacity the Probation Department and Magistrate would be notified about releasing youth.</p> <p>Both staff were knowledgeable about emergency procedures and were consistent in answering the other questions present. The control room staff stated that he was not as comfortable in the control area as he was in the other position that he typically worked. This information was shared with the Administrators and we had a productive conversation about continued training for staff that don't feel comfortable with certain job requirements.</p>
Non-compliant Standards:	There are no non-compliant standards
Recommended Action:	<p>None.</p> <p>Facility staff were prepared for our visit. Standard submission requirements were finalized prior to our visit.</p>

Standards:	Justice & Order and Food Service & Hygiene
On-site Visit conducted June 4, 2019	<ul style="list-style-type: none"> • <u>Fifty Seven Total Standards audited</u> • <u>38 Total Justice and Order Standards, 0 Mandatory and 38 Recommended</u> • <u>19 Total Food Service & Hygiene Standards, 3 Mandatory and 16 Recommended</u> • Number of Standards Not Applicable: 0 • Number of Mandatory Standards in Compliance: 3 • Number of Recommended Standards in Compliance: 54
Auditors:	Terrie Decker and Kristin Herrmann

Facility Tour:	The tour was conducted by Director James Snider. This audit focused on food, clothing and due process. We checked on bedding in the youth's room, checked on the hygiene the youth receive and how property was cared for and stored. We toured the kitchen to ensure that all standard requirements were being met.
Youth Interviews:	Two (2) youth were interviewed, 1 female and 1 male. Youth interviews consisted of questions regarding facility procedure about room confinement, rules and sanctions, due process, clean bedding/clothing and mail procedures. We talk about food allergies and give them an opportunity to make suggestions about procedure and process.
Youth Responses:	Both youth were respectful and willing to answer the questions asked. Overall the youth felt like the rules and procedures were fair and well understood. Concerns and suggestions from each youth were passed along to the Director.
Staff Interviews:	Facility Administrator, (2) line staff, intake, food services manager, visitation and mail distribution personnel were interviewed during this audit. Questions addressed property given during the intake process and the procedure for mail distribution. We inquired about visitation procedure, confinement and due process.
Staff Responses:	All staff/personnel were knowledgeable about the areas which we covered.
Non-compliant Standards:	None
Recommended Action:	None. Facility staff were prepared for our audit visit. Standard submission requirements were finalized prior to our visit.

Standards:	<u>Medical, Mental Health and Education</u>
On-site Visit conducted August 27, 2019	<ul style="list-style-type: none"> • <u>Forty-one Total Standards audited</u> • <u>29 Total Medical Standards, 7 Mandatory and 22 Recommended</u> • <u>6 Total Mental Health Standards, Recommended</u> • <u>6 Total Education Standards, Recommended</u> • Number of Standards Not Applicable: 0 • Number of Mandatory Standards in Compliance: 7

	<ul style="list-style-type: none"> Number of Recommended Standards in Compliance: 34
Auditors:	Terrie Decker and Kristin Herrmann
Facility Tour:	The tour was conducted by Director James Snider. This audit focused on medical, mental health and education. We talked with nursing staff but were not able to talk with education staff as the facility was moving from a charter school to the Indianapolis Public School system. We were able to see how the medical room is set up, and to see the youth in the education setting. We also looked at other areas as the facility as we were touring.
Youth Interviews:	Both a male and female youth were interviewed during this audit.
Youth Responses:	With each audit we ask youth questions that pertain to the standards we are addressing during the audit and then ask if they have concerns or comments they would like to make. Both youth had comments about food. One had some issues with staff's behavior. These statements were passed along to the Director.
Staff Interviews:	Medical staff, intake and direct care staff were interviewed during this audit. The Director was also interviewed. As mentioned, the Education at the facility was going through a change moving back to Indianapolis Public School system, therefore there were no education staff available to speak to.
Staff Responses:	Staff were knowledgeable about the procedures in each audit section. Medical staff noted that the policies and procedures were reviewed as required. Staff commented that they receive training as required
Non-compliant Standards:	None
Recommended Action:	None Facility staff were prepared for our visit. Standard submission requirements were finalized prior to our visit.

Standards:	<u>Administration & Management and Programs & Services</u>
File Review Only	<ul style="list-style-type: none"> <u>Eight-one Total Standards audited</u> <u>61 Total Administration Standards, Recommended</u> <u>20 Total Programming Standards, Recommended</u> Number of Standards Not Applicable: 2 Number of Recommended Standards in Compliance: 60
Auditors:	Kristin Herrmann
Non-compliant Standards:	8-3-40

Recommended Action:	<p>This noncompliant standard references physical exam requirements.</p> <p>Moving forward the recommendation I would make is for the 2020 audit cycle. In 2020 documentation showing proof of practice will only be accepted from the calendar year 2019. Therefore in your file preparations be mindful of the importance of early preparation and timely submission.</p>
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CONCLUSION

Marion County Juvenile Detention Center chose to be audited on the proposed standards, which corresponds with the current (301) detention standards and received a score of 100% compliance with the mandatory standards and 98% of the recommended standards.

The facility received a separate scoresheet indicating their level of compliance with the new proposed detention standards.

Therefore, Marion County Juvenile Detention Center is in compliance with the 2019 Indiana Detention Center Standards Audit performed by the Indiana Department of Correction, Division of Youth Services.

A certificate of compliance will accompany this report, which becomes public information ten (10) days from the date of mailing

Please contact me at (317) 452-5275 should you have any questions concerning this report.

Respectfully submitted,

Terrie Decker

Director of Juvenile Detention Inspections
Indiana Department of Correction/Division of Youth Services

cc: Christine Blessinger, DYS, Executive Director of Youth Services
Kellie Shafer (Whitcomb), Director of Reentry & External Relations
Honorable Clark Rogers, Superior Court
James Snider, Superintendent of Quality
pursuant to 210 IAC 8-1-5(f)
File