

Indiana Department of Correction, Division of Youth Services 2018 Juvenile Detention Inspection - Compliance Report



Grant County Juvenile Detention Center
501 S. Adams St
Marion, Indiana 46953

Auditors

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Indiana Department of Correction
Division of Youth Services
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501 South Adams St
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July 25, 2018
October 3, 2018

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INTRODUCTION

The 2018 annual juvenile detention facility evaluations conducted by the IDOC, Division of Youth Services consisted of three on-site facility inspections; staff and youth interviews; and an audit of the state detention standards. The new Indiana Juvenile Detention Facility Standards are in the process of being adopted. Detention Facilities had the option to be audited utilizing the all of the current detention standards or the corresponding two hundred and one (201) specifically selected proposed new juvenile detention facility standards.

Grant County Juvenile Detention Center chose to be audited on the two hundred and one (201) new juvenile detention facility standards in 2018, for their 18th annual detention inspection. Of the two hundred and one (201) standards audited, sixteen (16) standards require mandatory compliance and the remaining one hundred and eighty-five (185) are recommended standards. Compliance with 100% of the mandatory standards and 90% of the recommended standards is required to attain “Full Compliance”. Centers that chose to be audited on the proposed detention standards were only required to meet the expectation of the current detention standards.

FACILITY INFORMATION

Facility county:	Grant
Governing authority:	Grant County Sheriff's Department
Name of facility administrator:	Brenda Chambers
Detention Director:	Brenda Chambers
Detention facility's mission:	To provide short term in secure custody to juveniles who are accused or adjudicated pending court action or pending transfer.
Rated capacity:	46
Population on date of first audit:	6
Average daily population for the last 12 months:	Information not provided
Average length of stay for the last 12 months:	Information not provided
Year the building was built:	Info not provided
Minor upgrades since last audit (i.e. painting, flooring, bedding, furnishings):	N/A
Major upgrades since last audit (i.e. plumbing, electrical, security system):	N/A
Chemical agents permitted:	No
Name of food service provider:	Grant County Juvenile Detention Center
Name of food service supervisor:	L. Carpenter
Name of health care authority individual or agency and license/certification:	Quality Correctional Care (QCC)
Name of mental health care authority individual or agency and license/certification:	Family Service Society and Cornerstone Behavioral Health Center (PRN)

INSPECTION FOR COMPLIANCE WITH 201 DETENTION STANDARDS

On-site Visit conducted 4/28/18	<ul style="list-style-type: none"> • <u>Sixty (60) Total Standards audited</u> • Nine (9) mandatory standards • Fifty-one (51) recommended standards • Three (3) standards were identified as non-applicable. • Zero (0) mandatory standards were left open for further action. • Two (2) recommended standards were left open for further action.
Auditors:	Angela Sutton and Kristin Herrmann
Facility Tour:	The tour was conducted by Director Brenda Chambers. The center was

	clean, orderly, and well-maintained. The youth were in their rooms during the tour.
Youth Interviews:	Two (2) youth were interviewed, 1 female and 1 male Youth interviews consisted of questions regarding facility safety and sanitation, living area temperatures, emergency and sick call procedures, staff supervision, restraint use, food allergies and food quality.
Youth Responses:	One youth reported feeling safe at the facility, and the other reported fearing for their safety. Both youth reported that there are bugs (ants) in their rooms. Both youth reported that the temperatures in the living and sleeping area are too cold in the winter and they are not given extra blankets or clothing. Both youth reported going through a fire drill since being at the facility, and both were knowledgeable of the procedures. Both youth stated they have obtained medical care at the facility and medical was responsive to their issue. Both youth reported they receive 3 meals a day, with at least 2 being hot meals. Both youth stated the food is good. Both youth stated they receive clean clothes every day and clean bedding weekly. Youth reported that they had to go about a week without hot showers and that they used wet wipes to shower during that time without hot water. Neither youth had been placed in restraints, been in a fight, or placed in isolation since being at the facility. Youth recommendations were to get more food and go to recreation daily and not just when staff want to take them. Youth comments were shared with facility administrators.
Staff Interviews:	Three (3) staff were interviewed: (1) Control room operator/line staff, (1) Line staff, Food Service Supervisor Security staff interviews consisted of questions regarding emergency and count procedures, handling toxic chemicals, sanitation procedures, log documentation, transportation procedures, restraint procedures and distribution of clean linen, clothing and hygiene items. Food service staff interviews consisted of questions regarding menu compliance/deviation, weekly kitchen inspection, production log, meal times, medical exam and re-exam of kitchen staff and daily wellness monitoring of kitchen staff.
Staff Responses:	Security staff were knowledgeable about policy and procedure. Both staff reported that restraints are utilized at the discretion of the staff, but staff are trained to attempt to deescalate the situation prior to utilizing restraints. Restraints are only to be used if the youth is a direct threat to himself or another person. Restraints are typically removed when the youth is transported to the security room and as soon as the youth calms down. Youth are assessed by medical only if an injury occurs as a result of restraint use. Youth are not allowed to utilize the cleaning supplies.

	<p>The staff spray cleaning chemicals, and the youth wipe down the equipment.</p> <p>Food Service Supervisor reported that if there is a need for a meal substitution, it will be substituted for a similar item and documented on the menu. The therapeutic diet manual is kept in the food service manager's file cabinet where food service staff have access to it. All food service staff are serve safe trained to conduct the weekly sanitation inspection. All kitchen staff receive a physical upon hire, a yearly TB test, and a daily check by a center supervisor for any visible illness. These checks are documented.</p>
Non-compliant Standards:	<p>8-4-15- Security Rooms</p> <p>8-4-23- Food Service Facilities</p>
Action Plan:	<p>8-4-15- Discontinue use of padded cell as a sleeping room and revise the policy to reflect the change.</p> <p>8-4-23- Provide a restroom in the vicinity of the dining hall for the food service staff.</p>

Standards:	<u>Justice & Order; Medical: and Mental Health</u>
<p>On-site Visit conducted</p> <p>7-25-18</p>	<ul style="list-style-type: none"> • <u>Fifty (50) Total Standards audited</u> • Seven (7) mandatory standards • Forty-three (43) recommended standards • Zero (0) standards were identified as non-applicable. • Zero (0) mandatory standards were left open for further action. • Zero (0) recommended standards were left open for further action.
Auditors:	Angela Sutton and Kristin Herrmann
Facility Tour:	The facility tour was conducted by Lt. Brenda Chambers. The youth were in their rooms during the tour.
Youth Interviews:	Two (2) youth were interviewed, one (1) male and one (1) female. The youth were asked questions regarding their intake/orientation process, rules, reward system, attorney contact, grievances, mental health/medical responsiveness.
Youth Responses:	Both youth reported they were offered a call to notify their parents upon arrival. Both youth stated they received an orientation in which they were informed of the programs provided by the detention center; however, one of the youth stated it was a month after arrival. The auditors checked the intake packets and both youth signed off that they received a handbook and understood the rules within 48 hours of arrival. Both youth reported receiving medical and mental health

	<p>screenings during intake, but not dental. Both youth stated the rules are fair. Both youth reported they are allowed to receive visits and make phone calls to their guardians; however, only one youth had received visits. One youth reported talking to his parents daily, while the other had not spoken to their parents due to the cost of the calls. Both youth reported that they can write letters on Thursdays and they can write unlimited letters on that day. Both youth stated they know how to contact their attorney. Both youth reported that there is a reward system and earning levels allows a youth to stay up later at night on certain nights. Both youth reported that they never filed a grievance while at the facility. Both youth reported that they do not know how to contact mental health. One youth reported not knowing how to contact medical, but the other reported that they can contact medical by speaking to staff and having them contact medical. One youth reported that they nurse checks the box three times a day. One youth reported that it took medical two (2) weeks to address their medical concerns on two (2) separate occasions, whereas the other youth reported that medical addressed their concerns and was attentive to their needs. Both youth reported that they have never feared for their safety while in the facility. Neither youth had ever been involved in any fights while at the facility. When asked if there was anything that could be done to improve the facility, one youth said no and the other youth said to go outside more.</p> <p>Youth comments were shared with administration.</p>
<p>Staff Interviews:</p>	<p>Administrator, line staff, visiting, intake, medical and mail room staff, were interviewed.</p>
<p>Staff Responses:</p>	<p>All staff interviewed were knowledgeable about policy and procedure. There were no inconsistencies in responses.</p> <p>Mail room- Legal mail is delivered to the youth unopened. None of the mail is screened unless there is cause. Envelopes and stamps are provided to youth. Youth can write unlimited letters to whomever they choose to write unless restricted by probation. Parents can put money on the youth's books using the kiosk.</p> <p>Intake Officer –Youth are provided a student handbook, and there is a manual in Spanish. Staff assist youth with literacy issues by reading the manual to the youth, if necessary. The facility can contact an interpretation service for youth who have English as a second language. Youth who are under the influence of drugs are sent to the hospital for clearance before being accepted. Medical, mental health and dental screenings are conducted by intake staff, and the staff are health care trained to conduct the screening.</p> <p>Medical- Facility staff can administer over the counter medication per</p>

	<p>standing orders which are reviewed annually/as needed by the medical contractor. Non-emergency issues can be addressed using the afterhour's on-call list. Youth can also be sent to the local ER to address any medical and mental health emergencies. Dental emergencies are referred out. There is a Nurse Practitioner on site once a week and a LPN available daily, as needed. Youth can also submit a health care request for non-emergency issues. First aid kits are inspected weekly by the case manager and monthly by medical staff.</p> <p>Facility Administrator- The facility ensures juveniles aren't discriminated against by allowing all youth to participate in all programs. Youth are allowed to grieve anything (food, staff, school). Youth can complete the grievance in the visitation room. The grievance is then placed in the suggestion box, which is checked by the Director. Visitation is only restricted due to weather or building issues. Visits can only be restricted by the Director. Anytime a youth is seriously injured, the youth's parents are notified. Routine mental health issues are addressed by Cornerstone.</p>
Non-compliant Standards:	All standards are compliant.
Recommended Action:	None

Standards:	<u>Administration; Programs; and Education</u>
On-site Visit conducted 10-3 -18	<ul style="list-style-type: none"> • Fifty-one (51) Total Standards audited • Zero (0) mandatory standards • Fifty-one (51) recommended standards • One (1) standard was identified as non-applicable. • Three (3) recommended standards were non-compliant.
Auditors:	Angela Sutton and Kristin Herrmann
Facility Tour:	The facility tour was given by Brenda Chambers, Director.
Youth Interviews:	Two (2) male youth were interviewed during this visit. The youth were asked questions regarding intake, personal property, orientation materials, indoor/outdoor recreation, education, and leisure activities.
Youth Responses:	Both youth reported that a same-sex search pat down search was performed upon admission. Both youth reported their personal property was stored in a property bag, and they both reported signing an itemized property sheet. Both youth received a shower, was given clean clothing in their size, and allowed to contact their guardian. Both youth reported that they receive an hour of large muscle movement every day. Both

	<p>youth reported that they have not been outside since being at the facility. They are allowed to “workout” during recreation, but reported that they can’t run around too much because staff think they may get hurt. Both youth felt the facility meets their religious needs. Both youth reported they receive an hour of daily structured leisure time. Leisure activities include cards and movies. Both youth reported they spend most of their time in their room. Both youth reported they are allowed to check out books twice a week. Both youth described the education program as “okay”. One youth reported that he completed home school work and is able to work toward credits, and the other youth reported that he does computer work as well as worksheets due to being in the 8th grade. Both youth reported that staff are good role models to the youth. Neither youth has ever feared for their safety while at the facility. When asked what could be done to improve the facility, one youth stated said he would like to be locked down less.</p>
Staff Interviews:	Administrator, training coordinator, Intake officer, education and recreation
Staff Responses:	All staff responses were consistent with policy.
Non-compliant Standards:	<p>8-3-6- Community advisory board 8-3-73- Volunteer registration and identification 8-3-75- Volunteer suggestions</p>
Recommended Action:	<p>8-3-6- Form a community advisory board for the facility. 8-3-73- Create a volunteer registration and identification system. 8-3-75- Create an avenue for volunteers to submit suggestions to the program.</p>

Standards:	<u>Administration; Security; and Justice & Order</u>
File Review Only 10-25-18	<ul style="list-style-type: none"> • <u>Forty (40) Total Standards audited</u> • Zero (0) mandatory standards • Forty (40) recommended standards • Zero (0) standards were identified as non-applicable. • Two (2) standards were identified as non-compliant.
Auditors:	Angela Sutton and Kristin Herrmann
Non-compliant Standards:	<ul style="list-style-type: none"> • 8-3-41- Drug Free Workplace • 8-5-19-Search policy
Recommended Action:	<p>8-3-41- Provide an annual review for the drug free policy. 8-5-19- Provide documentation that search procedures are made available to staff and juveniles.</p>

CONCLUSION

Grant County Juvenile Detention Center is in full compliance with the 2018 Indiana Detention Center Standards Audit performed by the Indiana Department of Correction, Division of Youth Services.

A certificate of compliance will accompany this report, which becomes public information ten (10) days from the date of mailing.

Please contact me at (317) 914-7347 should you have any questions concerning this report.

Respectfully submitted,

Angela D. Sutton, MA

Director of Juvenile Detention Inspections
Indiana Department of Correction/Division of Youth Services

cc: Christine Blessinger, DYS, Executive Director of Youth Services
Kellie Whitcomb, Director of Reentry & External Relations
Honorable Dana Kenworthy, Superior Court
Brenda K. Chambers, Director of Juvenile Detention
pursuant to 210 IAC 8-1-5(f)
File