

Indiana Department of Correction, Division of Youth Services
2015 Juvenile Detention Inspection - Compliance Report



Elkhart County Juvenile Detention Center
114 North 2nd Street
Goshen, Indiana 46526

Auditors

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Inspection Date: February 10, 2015

Subsequent Visit Dates: July 6, 2015, July 29, 2015, October 29, 2015

Technical Assistance Date: November 5, 2015

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INTRODUCTION

Due to new Indiana Juvenile Detention Standards being promulgated with the intent to implement in 2016, the Facility Inspection will consist of a review of only the 26 mandatory compliance standards. Compliance with 100% of the mandatory standards is required to attain “Full Compliance” in accordance with the aforementioned code. The Indiana Department of Correction, Division of Youth Services provided five (5) Training Sessions and technical assistance to assist facilities coming into compliance with the new standards.

Therefore, the 19th annual evaluation of the Elkhart County Juvenile Detention Center had three components: inspection for compliance with the 26 mandatory standards located in 210 IAC 6; participation in trainings on the new detention center standards to take effect in 2016; and participation in technical assistance offerings for compliance with the new detention center standards.

FACILITY INFORMATION

Facility county	Elkhart
Governing authority	Elkhart Court Services
Name of facility administrator	Susan Mora
Detention facility's mission	<ul style="list-style-type: none"> • Ensure public safety by providing a safe, secure environment for lawfully detained juveniles. • Provide for the juveniles' basic needs, including: shelter, food, clothing, personal hygiene, and medical care while in secure detention. • Protect juveniles' legal rights while detained in the Juvenile Detention Center. • Provide continual improvement in programming and services in: education, visitation, counseling, supervision, medical, food, recreation, library materials, addictions, and religious services. • Provide housing for juveniles in a safe, humane environment, maintaining the level of security required to prevent escapes.
Rated capacity	17
Population on date of audit	15
Average daily population for the last 12 months	14.7
Average length of stay for the last 12 months	20.3 days
Year the building was built	1985
Minor upgrades since last audit (i.e. painting, flooring, bedding, furnishings)	Extensive painting in all areas of the center. New lockers. New beds, bedding and clothing. Tile floors professionally stripped and waxed.
Major upgrades since last audit (i.e. plumbing, electrical, security system)	All 4 showers recoated and new hardware.
De-escalation techniques training	PPC review, staff meetings, de-escalation is the desired first step in all conflict as per PPC, TCI
Physical force techniques training	Therapeutic Crisis Intervention
Chemical agents permitted	No
Name of food service provider	CBM Managed Services
Name of food service supervisor	Lynette Thompson
Name of health care authority individual or agency and license/certification	Dr. Kendell Stephens, Osteopathic Physician
Name of mental health care authority individual or agency and license/certification	Oaklawn

INSPECTION FOR COMPLIANCE WITH 26 MANDATORY STANDARDS

Auditors	Chance Sweat, Kristin Herrmann, Kellie Whitcomb
File Review of the 26 mandatory standards	<ul style="list-style-type: none"> • Zero (0) standards were identified as non-applicable, and zero (0) mandatory standards were found to be non-compliant. • Elkhart County Juvenile Detention Center was in compliance with 100% of the mandatory standards.
Facility Tour	<ul style="list-style-type: none"> • The Center was found to be clean, orderly, and well-maintained. • The Center had newly purchased mattresses, linen sheets, and youth clothing. The common area and sleeping room walls were freshly painted. The resident's furniture is functional and in good condition. The showers were refinished and did not have built up residue. • Recently commissioned art work from local college students and youth residents was displayed throughout the day room and medical exam room.
Youth Interviews	<ul style="list-style-type: none"> • Three youth, one female and two males, all with three or more previous detention stays, were interviewed about their experiences at the Center. • All youth reported without hesitation that they felt safe at the facility. • All three youth mentioned believing staff did not enforce Center rules fairly, citing two instances when the entire youth population had its reward level dropped for perceived petty and retributive reasons.
Recommendations	<ul style="list-style-type: none"> • Implement a policy, procedure and practice to ensure all facility inventory sheets are immediately accessible, accurate and updated daily. • Continue to conduct safety and security inspections, along with maintenance inspections, on a regular basis; complete repairs as needed. • Remove unnecessary and unused chemicals from the storage area off the day room.

SUBSEQUENT ANNOUNCED AND/OR UNANNOUNCED VISIT(S)

On 7/06/2015, a subsequent visit was conducted of the Elkhart County Juvenile Center by Chance Sweat. The facility tour was conducted by Director Mora. Youth were observed participating in education, and the facility population count was 18, which is over their capacity. Director Mora explained the capacity violation was due to probation struggling with placements and therefore sending youth to detention. The youth appeared to be in good health, and the sleeping rooms, dayroom and shower areas were clean and well maintained.

On 7/29/2015, a second subsequent visit was conducted of the Elkhart County Juvenile Center by Chance Sweat. Director Mora was observed working on the new standard requirements, and

the youth were observed participating in the education program. The facility's population count was within capacity at 17. The youth appeared to be in good health, and the sleeping rooms, dayroom and shower areas were clean and well maintained.

On 10/29/2015, a third subsequent visit was conducted of the Elkhart County Juvenile Center by Chance Sweat. Director Mora was observed working on the new standards, and youth were observed participating in the education program. The facility's population count was 12. The youth appeared to be in good health, and the sleeping rooms, dayroom and shower areas were clean and well maintained.

PARTICIPATION IN NEW DETENTION CENTER STANDARDS TRAINING

<u>Introduction to the new standards</u> <u>Preparing for an Inspection</u> <u>Administration and Management Standards</u> January 13th and 14th, 2015	Susan Mora, Director Kaestner Rickard, Youth Care Worker
<u>Safety Standards</u> <u>Security Standards</u> March 10, 2015	Susan Mora, Director Cathy Briano, Secretary
<u>Programs and Services Standards</u> <u>Education Standards</u> June 2, 2015	Maureen Lorman, Education Specialist Kaestner Rickard, Youth Care Worker
<u>Medical Standards</u> <u>Mental Health Care Standards</u> July 21, 2015	Susan Mora, Director Kaestner Rickard, Youth Care Worker
<u>Food Service and Hygiene Standards</u> <u>Justice and Order Standards</u> September 29, 2015	No staff participation

TECHNICAL ASSISTANCE

The Elkhart County Juvenile Detention Center's technical assistance visit occurred on November 5, 2015 and was conducted by Chance Sweat and Michelle Mosier. The facility was asked to prepare 10 standard files for review. The technical assistance provided included reviewing the 10 files presented and addressing the facility's plan to maintain compliance with the education, medical, and mental health standards. Future technical assistance will be offered in 2016, or as requested by the facility.

CONCLUSION

Elkhart County Juvenile Detention Center is in full compliance with the 2015 Indiana Detention Center Standards Audit performed by the Indiana Department of Correction, Division of Youth Services.

A certificate of compliance will accompany this report, which becomes public information ten (10) days from the date of mailing.

Please contact me at (317) 607-6507 should you have any questions concerning this report.

Respectfully submitted,

C. Sweat

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cc: Christine Blessinger, DYS Chief of Operations Director
Kellie Whitcomb, Director of Reentry & External Relations
Bob Girard, Director of Elkhart Court Services
Susan Mora, Director, Elkhart County Juvenile Detention Center
Honorable Terry C. Shewmaker, Elkhart Circuit Court, pursuant to 210 IAC 8-1-5
File