

Indiana Department of Correction, Division of Youth Services
2018 Juvenile Detention Inspection - Compliance Report



Elkhart County Juvenile Detention Center
114 North 2nd St.
Goshen, In 46526

Auditors

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Indiana Department of Correction
Division of Youth Services
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Inspection Date: April 4, 2018
June 27, 2018
September 12, 2018

Auditors: Angela Sutton
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INTRODUCTION

The 2018 annual juvenile detention facility evaluations conducted by the IDOC, Division of Youth Services consisted of three on-site facility inspections; staff and youth interviews; and an audit of the state detention standards. The new Indiana Juvenile Detention Facility Standards are in the process of being adopted. Detention Facilities had the option to be audited utilizing the all of the current detention standards or the corresponding two hundred and one (201) specifically selected proposed new juvenile detention facility standards.

Elkhart County Juvenile chose to be audited on the two hundred and one (201) new juvenile detention facility standards in 2018, for their 22nd annual detention inspection. Of the two hundred and one (201) standards audited, sixteen (16) standards require mandatory compliance and the remaining one hundred and eighty-five (185) are recommended standards. Compliance with 100% of the mandatory standards and 90% of the recommended standards is required to attain “Full Compliance”. Centers that chose to be audited on the proposed detention standards were only required to meet the expectation of the current detention standards.

FACILITY INFORMATION

Facility county:	Elkhart
Governing authority:	Elkhart Circuit Court
Name of facility administrator:	Susan Mora
Detention Director:	Susan Mora
Detention facility's mission:	Ensure public safety by providing a safe, secure environment for lawfully detained juveniles. Provide for the juveniles' basic needs, including: shelter, food, clothing, personal hygiene and medical care while in detention. Protect juveniles' rights while detained in the Juvenile Detention Center. Provide continual improvement in programming and services in: education, visitation, counseling, supervision, medical, food, recreation, library materials, addictions and religious services.
Rated capacity:	17
Population on date of first audit:	14
Average daily population for the last 12 months:	14
Average length of stay for the last 12 months:	19.8 days
Minor upgrades since last audit (i.e. painting, flooring, bedding, furnishings):	Painting and building maintenance
Major upgrades since last audit (i.e. plumbing, electrical, security system):	N/A
De-escalation techniques training:	Positive Peer Culture
Physical force techniques training:	Handle with Care
Chemical agents permitted:	No
Name of food service provider:	Elkhart County Jail
Name of health care authority individual or agency and license/certification:	Dr. J. Foster, DO, Correct Care Solutions
Name of mental health care authority individual or agency and license/certification:	Oaklawn
Education Services:	Youth attend school six (6) hours a day, year round and are eligible to earn credits towards their high school diploma.

INSPECTION FOR COMPLIANCE WITH 201 DETENTION STANDARDS

Standards:	<u>Safety; Security; and Food Service & Hygiene</u>
On-site Visit conducted 4-4--18	<ul style="list-style-type: none"> • <u>Sixty (60) Total Standards audited</u> • Nine (9) mandatory standards • Fifty-one (51) recommended standards • Three (3) standards were identified as non-applicable. • Zero (0) mandatory standards were left open for further action. • One (1) recommended standard was non-compliant.
Auditors:	Angela Sutton and Kristin Herrmann
Facility Tour:	The tour was conducted by Susan Mora, Director, and Ricky Kaestner, Assistant Director. The center was clean, orderly and well-maintained.
Youth Interviews:	<p>Two (2) youth were interviewed, 1 female and 1 male.</p> <p>Youth interviews consisted of questions regarding facility safety and sanitation, living area temperatures, emergency and sick call procedures, staff supervision, restraint use, food allergies and food quality.</p>
Youth Responses:	<p>Both youth were reported feeling safe at the facility. Both youth reported that the facility is free of bugs and vermin. Both youth reported that the temperatures in the living and sleeping areas are cold sometimes, but they can receive extra blankets. Both youth reported going through a fire drill since being at the facility. Both youth stated they are aware of how to obtain medical care at the facility, but neither youth had obtained medical care. Both youth reported they receive 3 meals a day, with at least 2 being hot meals, but reported that sometimes the food is cold. Both youth stated they receive clean clothes every day and clean bedding weekly. Both youth reported that staff good role models.</p> <p>Youth comments were shared with facility administrators.</p>
Staff Interviews:	<p>Two (2) staff were interviewed: (1) Control room operator, (1) Line staff.</p> <p>Security Staff interviews consisted of questions regarding emergency and count procedures, handling toxic chemicals, sanitation procedures, log documentation, transportation procedures, restraint procedures and distribution of clean linen, clothing and hygiene items.</p>
Staff Responses:	Security staff were knowledgeable on emergency procedures and gave consistent answers. Staff reported that the supervisor approves the use of restraints and restraints are removed once the youth calms down.

	Youth are seen by medical only if there is an injury as a result of restraint use. Youth receive one shower a day and can request an additional shower if necessary after strenuous exercise.
Non-compliant Standards:	8-4-8- Facility Capacity
Action Plan:	8-4-8- Create a plan to ensure the facility does not exceed capacity in 2019.

Standards:	<u>Justice & Order; Medical: and Mental Health</u>
On-site Visit conducted 6-27-18	<ul style="list-style-type: none"> • <u>Fifty (50) Total Standards audited</u> • Seven (7) mandatory standards • Forty-three (43) recommended standards • One (1) Standard was identified as non-applicable. • Zero (0) mandatory standards were left open for further action. • Zero (0) recommended standards were left open for further action.
Auditors:	Angela Sutton and Kristin Herrmann
Facility Tour:	The facility tour was conducted by Director Susan Mora and Assistant Director, Ricky Kaestner.
Youth Interviews:	Two (2) youth were interviewed, one (1) male and (1) female. The youth were asked questions regarding their intake/orientation process, rules, reward system, attorney contact, grievances, mental health/medical responsiveness.
Youth Responses:	Both youth reported they were able to make a phone call to notify their parents within 24 hours of arrival. Both youth stated they received an orientation in which they were informed of the programs provided by the detention center. Both youth also signed off that they received a handbook and understood the rules. Both youth reported receiving medical and mental health and dental screenings during intake. Both youth stated the rules are fair. Both youth reported they are allowed to receive visits and make free phone calls to their guardians. Both youth reported that they are allowed to write letters and they receive 2 free stamps per week. Both youth know how to contact their attorney and said they are allowed to do so whenever they ask. Neither youth had ever filed a grievance while at the facility, but both youth were aware of the grievance procedure. Both youth reported that they know how to contact medical and request mental health services. Both youth reported that they have never feared for their safety while in the facility. Neither youth has ever been involved in any fights while at the facility. When asked if there was anything that could be done to improve the facility,

	<p>both youth said no.</p> <p>Youth comments were shared with administration.</p>
Staff Interviews:	Administrator, line staff, visiting, intake, medical and mail room staff, were interviewed.
Staff Responses:	<p>All staff interviewed were knowledgeable about policy and procedure. There were no inconsistencies in responses.</p> <p>Mail room- Legal mail is opened in front of the youth and checked for staples. Envelopes and stamps are provided to youth. Youth can write unlimited letters to whomever they choose to write to unless restricted by probation.</p> <p>Intake Officer – Youth are provided a student handbook, and there is a manual in Spanish. Staff assist youth with literacy issues by reading the manual to the youth, if necessary. Youth who are under the influence of drugs are sent to the hospital for clearance before being accepted. Medical, mental health and dental screenings are conducted by intake staff, and the staff are health care trained to conduct the screening.</p> <p>Medical- Standing orders are reviewed annually by a medical contractor. The facility has an MOU with the local hospital to address any medical, dental and mental health emergencies. There is medical staff on site Monday through Friday and on call after hours. Youth can submit a health care request for non-emergency issues.</p> <p>Line Staff- The facility ensures juveniles aren't discriminated against by allowing all youth to participate in all programs. Youth are allowed to grieve anything (food, staff, school). Staff are present when youth make phone calls. Suicide prevention training is held once a year.</p>
Non-compliant Standards:	All standards are compliant.
Recommended Action:	None

Standards:	<u>Administration; Programs; and Education</u>
On-site Visit conducted 9-12-18	<ul style="list-style-type: none"> • Fifty-one (51) Total Standards audited • Zero (0) mandatory standards • Fifty-one (51) recommended standards • Two (2) standards were identified as non-applicable. • Zero (0) recommended standards were left open for further action.
Auditors:	Angela Sutton and Kristin Herrmann

Facility Tour:	The facility tour was conducted by Detention Director Susan Mora.
Youth Interviews:	Two (2) male youth were interviewed during this visit. The youth were asked questions regarding intake, personal property, orientation materials, indoor/outdoor recreation, education, leisure activities
Youth Responses:	Both youth reported that they were searched upon admission. Both youth reported their personal property was washed and stored. Both youth received a shower, were given clean clothing in their size, and were allowed to contact their guardian. Both youth reported that they receive an hour of large muscle movement every day. Both youth reported they go outside for recreation sometimes. Some activities that they play during recreation are basketball and volleyball. Both youth felt the facility meets their religious needs. Both youth reported they receive an hour of daily structured leisure time. Leisure activities include board games, chess, cards and movies. Both youth reported there is a facility library and they can check books out. Youth reported they are allowed to have 2 books at a time in their room. Both youth stated the education program is good. Both youth are working on homeschool work and can receive credit for their work. Both youth reported that staff are good role models to the youth. Neither youth has ever feared for their safety while at the facility. When asked what could be done to improve the facility, both youth said nothing.
Staff Interviews:	Administrator, training coordinator, Intake officer, education
Staff Responses:	All staff responses were consistent with policy
Non-compliant Standards:	Zero (0) non-compliant standards
Recommended Action:	None

Standards:	<u>Administration; Security; and Justice & Order</u>
File Review Only 10-25-18	<ul style="list-style-type: none"> • <u>Forty (40) Total Standards audited</u> • Zero (0) mandatory standards • Forty (40) recommended standards • Zero (0) standards were identified as non-applicable. • Zero (0) recommended standards were left open for further action.
Auditors:	Angela Sutton and Kristin Herrmann
Non-compliant Standards:	All standards are compliant
Recommended Action:	None at this time

CONCLUSION

Elkhart County Juvenile Detention Center is in full compliance with the 2018 Indiana Detention Center Standards Audit performed by the Indiana Department of Correction, Division of Youth Services.

A certificate of compliance will accompany this report, which becomes public information ten (10) days from the date of mailing.

Please contact me at (317) 914-7347 should you have any questions concerning this report.

Respectfully submitted,

Angela D. Sutton, MA

Director of Juvenile Detention Inspections
Indiana Department of Correction/Division of Youth Services

cc: Christine Blessinger, DYS, Executive Director of Youth Services
Kellie Whitcomb, Director of Reentry & External Relations
Honorable Michael Christofeno, Circuit Court
Susan Mora, Director
pursuant to 210 IAC 8-1-5(f)
File