

Indiana Department of Correction
2014-Juvenile Detention Standards- Compliance Report

Delaware County Juvenile Detention Center
Youth Opportunity Center
3412 West Kilgore Avenue
Muncie, IN 47304
August 14th – 15th, 2014

JUVENILE DETENTION STANDARDS AUDIT TEAM MEMBERS

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I. Introduction

The annual inspection of the Delaware County Juvenile Detention Center, for compliance with the Indiana Juvenile Detention Standards, pursuant to 210 IAC 6, was conducted on August 14th-15th 2014, by the following team: Chance Sweat, IDOC/DYS, Director of Juvenile Detention Inspections; Kellie Whitcomb; DYS, Director of Re- Entry and External Relations; Laurie Elliott, Executive Director, Youth Law T.E.A.M. of Indiana; Michelle Mosier, Compliance Monitor, Youth Law T.E.A.M. of Indiana; and Yul Lee, JDAI Juvenile Justice Strategist.

The 2014 inspection constitutes the 17th annual inspection of the Delaware County Juvenile Detention Center. The inspection consisted of the facility tour; staff and youth interviews; and a review of policy, procedure, and demonstrated practice as related to the Indiana Juvenile Detention Standards. Compliance with 100% of the mandatory standards and at least 90% of the recommended standards is required to attain “Full Compliance” in accordance with the aforementioned code.

II. Facility Demographics

Rated Capacity: 42

Actual Population: 28

Average Daily Population for the last 12 months: 38

Average Length of Stay: 16 days

Full Time Staff: 28

Part- Time Staff: 6

Contracted Staff: 0

Counties served: Delaware, Boone, Clinton, Wells, Adams, Wayne, Randolph, Blackford, Jay, Hancock, Rush, Union and Henry

Data system: Raintree

III. Facility Description

The Delaware County Juvenile Detention Center is located in the city of Muncie, Indiana. The Detention Center opened in 1997 with new add- on renovations in 1999. The Delaware County Juvenile Detention Center contains 42- beds, and is connected to the Delaware County Juvenile Probation Department, and the Delaware County CASA department.

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The Delaware County Juvenile Detention Center Facility Director, David Dickerson, oversees the detention operations. Youth Opportunity Center CEO; Rick Rowray, is the facility governing authority.

The co-ed secure detention facility consists of a main control station, 6 pods, with a total of 42 beds, and 4 holding intake isolation cells. Each cell contains a toilet, sink and desk. Each pod shares a single day room area with game tables, dual showers, and storage closets. The area is monitored with numerous surveillance cameras.

The outside perimeter of the facility is not surrounded by fencing or razor wire. Instead, the perimeter of the facility is monitored with numerous surveillance cameras.

IV. Facility Tour

The team toured the entire facility. David Dickerson, facility director, accompanied the team on the tour and responded to the team's questions concerning facility operations. The facility was found to be clean and organized. Detention staff interviewed was respectful, friendly, knowledgeable in policy and procedures, and supportive of administration. Juveniles were observed to be interacting positively with staff in the dayrooms and individual cells.

The medical department was organized and clean, and the medical staff was informative. The Education department has a computer lab with several computers. The detention center has a nice, full-sized indoor and outside recreation area near the pod units.

V. Conditions of Confinement

A. Security

Youth Detention staff at the detention center is trained in TCI de-escalation techniques, and physical force is a last resort to be used on the detained youth. The detention center does not use OC spray and does not have a restraint chair or any other immobilization devices. The detention center does use room restriction for behavior violations and medical isolation. All isolation incidents are approved by an administrative designee and monitored visually by unit staff.

B. Environmental Conditions

The detention center opened in 1997 and offers a safe and secure environment. All areas of the detention center including the pod areas were clean, orderly, and free of odor. Sanitation in the facility was found to be at satisfactory levels. The residents' furniture is functional and in good condition.

All staff uniforms consist of khaki style pants and YOC logo polo shirts. Youth residents wear orange tops and bottoms and grey sweat shirts with PVC sandal shoes.

C. Food Service

The kitchen is located on the main floor of the facility. The food preparation area, kitchen office, dry storage, and deep freezers were clean and organized. The food was dated. On the day of the tour, youth were served fish patties, potato wedges, milk, yogurt, and cantaloupe. The serving trays were clean, and the food appearance was good. The youth receive and eat their meals inside their cells.

D. Medical Services

The detention center medical service is provided through a private physician contract. The doctor visits the detention center 12-15 hours per week for morning sick calls and evaluations and is on-call 24 hours a day. Nursing services are available 24 hours a day/ 7 days a week.

The detention center mental health care services are provided by private contract with Meridian Services, located in Muncie, Indiana.

E. Educational Program

The education program is overseen by David Dickerson, facility director, and Chuck Childers from Muncie Community Schools. The education staff consist of one licensed teacher and one assistant teacher, both provided by Muncie Community Schools. The detained youth attend school daily, 12 months a year. School is held Monday thru Friday with 4 ½ hours of instructional focus per day. Youth participate in one hour of physical education per day, monitored by detention staff.

F. Visitation

The Detention Center provides visitation area for youth and their parents or guardians. The Detention Center does not have the capability to offer noncontact visits, if necessary.

VI. Interviews

Staff gave us privacy and allowed access to all juveniles. The youth were open, not hesitant, and seemed to feel secure about talking about the facility. Youth reported that they know the rules. Youth reported they felt safe, and all were very positive about the staff. All youth were able to call a parent or guardian when they arrived at the center. All juveniles knew how to access medical and mental health care and how to contact their attorney. The youth reported being served three meals a day, including two hot meals.

VII. Special Affiliations

Youth Opportunity Center - Delaware County Juvenile Center participates in the Indiana Juvenile Detention Association (IJDA), Performance Base Standards (PBS), Council of Accreditation (COA), Juvenile Detention Alternatives Initiative (JDAI), and the Indiana Mental Health Screening, Assessment and Treatment Project.

VIII. Inspection Findings

A. Review of Folders

- Provide proof of practice to files to support documentation.
- Remove old and outdated documentation and checklist from files
- Highlight relevant policy and procedures pertaining to standard request.

B. Non- applicable and Non- compliant Standards

Of the 275 recommended compliance standards, six (6) standards were identified as non-applicable and two (2) standards were found to be non-compliant. A list of these standards is attached to this Compliance Report.

IX. Conclusion

The Delaware County Juvenile Detention Center- Youth Opportunity Center was founded to be in compliance with 100% of the mandatory standards and 99.26% of the recommended standards. The facility was well maintained and organized. The staff was very respectful, helpful and informative. A certificate of compliance will accompany this report, which becomes public information ten days from the date of mailing.

Please contact me at (317) 607-6507 should you have any questions concerning this report.

Respectfully submitted,

C. Sweat

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cc: Christine Blessinger- Acting Executive Director of Juvenile Services
Kellie Whitcomb- Director of Reentry & External Relations
Rick Rowray; CEO- Youth Opportunity Center
David Dickerson – Facility Director, Delaware County / Youth Opportunity Center
File

Standards determined to be non- applicable and non- compliant

2 -Non-Compliant:

1.59- Written policy, procedure, and practice provide that all new juvenile staff care workers receive an additional 120 hours of training during their first year of employment. At a minimum this training covers the following areas:

- security procedures
- supervision of juveniles
- signs of suicide risks
- suicide precautions
- use-of-force regulations and tactics
- report writing
- juvenile rules of conduct
- rights and responsibilities of juveniles
- fire and emergency procedures
- safety procedures
- key control
- interpersonal relations
- social /cultural lifestyles of the juvenile population
- communication skills
- first aid/CPR
- counseling techniques (ACA-1D-09)

Comments: Standard requires additional 120 hrs for total of 160 hrs; 2- examples looked at totaling 139.5 hrs and 100.5 hrs

4.216- Written policy, procedure, and practice require that the facility provides for the thorough cleaning and, when necessary, disinfecting of juvenile personal clothing before storage or before allowing the juvenile to keep and wear personal clothing. (ACA-4B-11)

Comments: File does not show proof of practice (cleaning of personal clothing before storage)

6 -Non-Applicable:

1.5- Written policy, procedure, and practice provide that if services for adult and juvenile offenders are provided for by the same agency, statements of philosophy, policy, program, and procedure distinguish between criminal codes and the statutes that establish and give direction to programs for juveniles. (ACA-1A-07)

1.34- If there is a commissary or canteen, strict controls are maintained over its operation and regular accounting procedures are followed: (ACA-1B-18)

1.36- Written policy, procedure, and practice provide that any financial transactions permitted between juveniles, juveniles and staff, and juveniles and volunteers be approved by designated staff. (ACA-1B-21)

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2.115- The food preparation area includes a space for food preparation based on population size, type of food preparation, and methods of meal service. (ACA-2E-07)

2.117- Toilet and wash basin facilities are available to food service personnel and juveniles in the vicinity of the food preparation area. (ACA-2E-09)

4.203- Shelf goods, refrigerated foods, and frozen foods shall be maintained at temperatures established under the Indiana state department of health standards. (ACA-4A-11)