

Indiana Department of Correction, Division of Youth Services 2018 Juvenile Detention Inspection - Compliance Report



Delaware County Juvenile Detention Center
3412 W Kilgore Avenue
Muncie, Indiana 47303

Auditors

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Indiana Department of Correction
Division of Youth Services
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3412 Kilgore Avenue
Muncie In. 47303

Inspection Date: May 3, 2018
August 21, 2018
November 1, 2018

Auditors: Angela Sutton
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INTRODUCTION

The 2018 annual juvenile detention facility evaluations conducted by the IDOC, Division of Youth Services consisted of three on-site facility inspections; staff and youth interviews; and an audit of the state detention standards. The new Indiana Juvenile Detention Facility Standards are in the process of being adopted. Detention Facilities had the option to be audited utilizing the all of the current detention standards or the corresponding two hundred and one (201) specifically selected proposed new juvenile detention facility standards.

Delaware County Juvenile Detention Center chose to be audited on the two hundred and one (201) new juvenile detention facility standards in 2018, for their 21st annual detention inspection. Of the two hundred and one (201) standards audited, sixteen (16) standards require mandatory compliance and the remaining one hundred and eighty-five (185) are recommended standards. Compliance with 100% of the mandatory standards and 90% of the recommended standards is required to attain "Full Compliance". Centers that chose to be audited on the proposed detention standards were only required to meet the expectations of the current detention standards.

FACILITY INFORMATION

Facility county:	Delaware
Governing authority:	Delaware County Juvenile Detention Center
Name of facility administrator:	James Williams
Detention Director:	James Williams
Detention facility's mission:	<p>We help catch children who have fallen...Fallen on hard times, Fallen between the cracks, Fallen from grace.</p> <p>We pick them up, we stand for them. We teach them to stand on their own. Then we watch them give back.</p>
Rated capacity:	42
Population on date of first audit:	23
Average daily population for the last 12 months:	27
Average length of stay for the last 12 months:	18 days
Year the building was built:	1997 (Renovated 1999)
Minor upgrades since last audit (i.e. painting, flooring, bedding, furnishings):	N/A
Major upgrades since last audit (i.e. plumbing, electrical, security system):	N/A
De-escalation techniques training:	Therapeutic Crisis Intervention
Physical force techniques training:	Therapeutic Crisis Intervention
Chemical agents permitted:	N/A
Name of food service provider:	
Name of food service supervisor:	Valerie Dierdickman- offsite
Name of health care authority individual or agency and license/certification:	Dr. Mark Reedy- 6 hours a week Jody Zachary, RN- 40 hours a week
Name of mental health care authority individual or agency and license/certification:	Hank Miller, Licensed Administrator/Certified Teacher
Education Services:	Juveniles are given the opportunity to participate in education services in 90 minute blocks. Juveniles are provided homework sent from their home school. The juveniles sit in a traditional style classroom and are aided by the teacher and teacher's aide.

INSPECTION FOR COMPLIANCE WITH 201 DETENTION STANDARDS

Standards:	<u>Safety; Security; and Food Service & Hygiene</u>
On-site Visit conducted 5-3-18	<ul style="list-style-type: none"> • <u>Sixty (60) Total Standards audited</u> • Nine (9) mandatory standards • Fifty-one (51) recommended standards • Two (2) standards were identified as non-applicable. • Zero (0) mandatory standards were left open for further action. • Two (2) recommended standards were left open for further action.
Auditors:	Angela Sutton and Kristin Herrmann
Facility Tour:	The tour was conducted by Director James Williams. The center was clean, orderly, and well-maintained. The youth were in school during the time of the tour.
Youth Interviews:	<p>Two (2) youth were interviewed, 1 female and 1 male.</p> <p>Youth interviews consisted of questions regarding facility safety and sanitation, living area temperatures, emergency and sick call procedures, staff supervision, restraint use, food allergies and food quality.</p>
Youth Responses:	<p>Both youth were reported feeling safe at the facility. One youth reported that the facility is clean and there are not bugs or vermin. The other youth reported that there are ants sometimes. One youth reported that the temperatures in the living and sleeping areas are uncomfortable sometimes, and one of the youth reported that the staff aren't responsive when they say they are too cold. Both youth reported going through a fire drill since being at the facility, and both were knowledgeable of the procedures. Both youth stated they were aware of how to obtain medical care at the facility. Both youth reported they receive 3 meals a day, with at least 2 being hot meals. Both youth stated the food is good, and one youth reported that they would like more food because sometimes it isn't enough. Both youth stated they receive clean underclothes every day and clean bedding weekly. Neither youth had been placed in restraints since being at the facility. One of the youth had been involved a fight since being in the facility which resulted in a hand injury. The youth was not seen by medical but did receive medication from the staff. Neither youth had any suggestions on how the facility could be improved.</p> <p>Youth comments were shared with facility administrators.</p>

Staff Interviews:	Two (2) line staff were interviewed. Security Staff interviews consisted of questions regarding emergency and count procedures, handling toxic chemicals, sanitation procedures, log documentation, transportation procedures, restraint procedures and distribution of clean linen, clothing and hygiene items.
Staff Responses:	Line staff answers were consistent with policy and procedure. Staff reported that the emergency evacuation procedures are the same for all youth. There is a release-all button in the control room, and the rooms can be released using the keys as well. Mechanical restraints are not utilized at the facility. Staff use de-escalation, and the last resort is to physically restrain the youth. Youth are assessed by medical only if an injury occurs as a result of restraint use. Youth receive 1 shower a day and can request an extra shower if needed after strenuous exercise.
Non-compliant Standards:	8-4-12- Dayrooms and common areas 8-7-2-Food, budget, purchasing and accounting
Action Plan:	8-4-12- Create a more home-like environment on the living units. (Pictures, posters) 8-7-2- Provide an operating budget for the detention center.

Standards:	<u>Justice & Order; Medical: and Mental Health</u>
On-site Visit conducted 8-21-18	<ul style="list-style-type: none"> • <u>Fifty (50) Total Standards audited</u> • Seven (7) mandatory standards • Forty-three (43) recommended standards • Zero (0) Standards were identified as non-applicable. • Zero (0) mandatory standards were left open for further action. • Zero (0) recommended standards were left open for further action.
Auditors:	Angela Sutton and Kristin Herrmann
Facility Tour:	The facility tour was conducted by Detention Director, James Williams. The youth were in school during the tour.
Youth Interviews:	Two (2) youth were interviewed. One (1) male and (1) female. The youth were asked questions regarding their intake/orientation process, rules, reward system, attorney contact, grievances, and mental health/medical responsiveness.
Youth Responses:	Both youth reported they were allowed to make a phone call to notify their parents upon arrival and received an orientation in which they were informed of the programs, including the rules. Both youth received a written copy of the rules, and both youth agreed that the rules are fair. Both youth reported that they received a medical, mental health and dental screening. Both youth reported that youth are given 2 stamps a

	<p>week but to write home. One youth reported that parents can send in more stamps. Both youth reported that they are allowed two (2) phone calls per week. Each phone call lasts five (5) minutes; however, youth can only make phone calls on Level three (3) of the incentive program. Both youth reported that there is a facility incentive program. Youth start on level one (1) and aren't allowed out of their room until they achieve level two (2). Other incentives are to stay up later and family visitation. Neither youth had ever received a visit from their family. Both youth reported that they know how to contact their attorney and they are allowed to do so if requested. One youth had been placed on room restriction/isolation, and he reported that staff checked on him every fifteen (15) minutes while he was in his room. Both youth reported that they have never filed a grievance. Both youth reported that they know how to contact mental health and medical if necessary. One youth reported receiving mental health services while in the facility. One youth reported being assessed by medical for an illness and that medical took their complaint seriously. Both youth reported that they have never feared for their safety while in the facility. The reason given was that "some youth don't have any self-control." (Seems contradictory-Kristin) One of the youth reported being in a fight while in the facility. The youth was seen by medical and assessed for injuries. When asked if the youth had any suggestions on how to improve the facility, one youth said that they would like more food, longer phone calls and visits for families that travel further distances. The other youth said longer phone calls, especially for youth who are out of county and live further away and parents can't visit.</p> <p>Youth comments were shared with facility administrator.</p>
Staff Interviews:	Intake, visitation, line staff, mail room and administrative staff were interviewed.
Staff Responses:	<p>Mail room- Youth are allowed to write letters to their attorney. The letters are sealed by the youth and are not read by the staff. Non-legal mail is screened by staff. The youth are allowed to correspond with anyone approved by probation. If a youth receives mail after they have been released, the mail is returned to sender unless it is legal mail. In this case, it is forwarded to the youth</p> <p>Intake Officer –Youth are provided a student handbook, and there are bilingual staff employed by the facility to assist youth who do not speak English. Intake staff review the handbook once a week with the students to ensure they understand the rules. If the youth have literacy issues, staff reviews the orientation information and reads the information to the youth. Medical, mental health and dental screenings are conducted by intake staff; however, the staff are not health care trained to conduct the screening. New staff are trained by current intake staff to conduct the screening.</p>

	Visitation- Visits are held Tuesday and Friday. Parents who arrive late are accommodated as staffing allows. Visits can be limited by behavior issues, such as contraband or fights. Youth are allowed a hug before the visit and are allowed contact with their family during the visit.
Non-compliant Standards:	All standards are compliant.
Recommended Action:	None

Standards:	<u>Administration; Programs; and Education</u>
On-site Visit conducted 11-1-18	<ul style="list-style-type: none"> • Fifty-one (51) Total Standards audited • Zero (0) mandatory standards • Fifty-one (51) recommended standards • Two (2) standards were identified as non-applicable. • Three (3) recommended standards were found non-compliant.
Auditors:	Angela Sutton and Kristin Herrmann
Facility Tour:	The facility tour was conducted by Director, James Williams
Youth Interviews:	Two (2) youth were interviewed during this visit, one (1) male and one (1) female. The youth were asked questions regarding intake, personal property, orientation materials, indoor/outdoor recreation, education, and leisure activities.
Youth Responses:	Both youth reported that they received a same-sex search upon admission. Both reported their personal property was listed on a property sheet and was stored. Both youth received a shower, were given clean clothing in their size, and were allowed to contact their guardian. However, one youth reported that he declined the phone call. Both youth reported that they receive about thirty (30) minutes of large muscle movement every day. Both youth reported that they go outside sometimes for this activity. Some activities that they perform during recreation are basketball, jogging, softball and waffle ball. Both youth felt the facility meets their religious needs. Youth reported they are allowed to check out books from the facility library and are allowed to keep the book in their room. Both youth reported that the education program is okay. One youth has his GED and reads during school. The other youth is given work from her home school and is earning credits towards a high school diploma. Both youth stated that most staff are good role models and neither has ever feared for their safety while at the facility. When asked what could be done to improve the facility, one youth stated they would like to be able to discuss their charges with other youth so they could work on their issues and better understand each other to get along.

	Youth comments were shared with facility administrator.
Staff Interviews:	Administrator, training coordinator, Intake officer, education and recreation
Staff Responses:	Staff responses were in compliance with the facility policy.
Non-compliant Standards:	8-3-6- Community Advisory Board 5.284- Minimum recreation and leisure schedule
Recommended Action:	8-3-6- Provide policy and procedure stating that the Director manages the detention program. 5.284- Create a schedule to provide a minimum of one (1) hour of recreation and one (1) hour of structured leisure per day for all youth.

Standards:	<u>Administration; Security; and Justice & Order</u>
File Review Only 10-25-18	<ul style="list-style-type: none"> • <u>Forty (40) Total Standards audited</u> • Zero (0) mandatory standards • Forty (40) recommended standards • Zero (0) standards were identified as non-applicable. • Zero (0) recommended standards were left open for further action.
Auditors:	Angela Sutton and Kristin Herrmann
Non-compliant Standards:	8-3-32-Personnel manual 8-5-5-Written job description
Recommended Action:	8-3-32- Create a personnel manual and policy and procedure that lists the topics covered in the standards. 8-5-5-Create post orders for each post and incorporate a review process.

Juvenile Detention Alternatives Initiative (JDAI) – Conditions of Confinement, Facility Self-Assessment-Ensuring safe and humane conditions of confinement for youth held in secure juvenile detention facilities is one of the Eight Core Strategies in JDAI.

Delaware County Juvenile Detention Center participated in a Conditions of Confinement review during this audit cycle with representatives from Delaware, Boone, Henry and Wayne counties.

CONCLUSION

Delaware County Juvenile Detention Center is in full compliance with the 2018 Indiana Detention Center Standards Audit performed by the Indiana Department of Correction, Division of Youth Services.

A certificate of compliance will accompany this report, which becomes public information ten (10) days from the date of mailing.

Please contact me at (317) 914-7347 should you have any questions concerning this report.

Respectfully submitted,

Angela D. Sutton, MA

Director of Juvenile Detention Inspections

Indiana Department of Correction/Division of Youth Services

cc: Christine Blessinger, DYS, Executive Director of Youth Services
Kellie Whitcomb, Director of Reentry & External Relations
Honorable Kim Dowling, Circuit Court
James Williams, Director of Detention Services
pursuant to 210 IAC 8-1-5(f)
File