Indiana Department of Correction, Division of Youth Services 2019 Juvenile Detention Inspection - Compliance Report



Bartholomew County Youth Services Center 2350 Illinois Avenue Columbus, Indiana 47201

Auditors

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Indiana Department of Correction
Division of Youth Services
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Facility: Bartholomew County Youth Services Center

2350 Illinois Ave. Columbus, IN 47201

Inspection Date(s): April 9, 2019

June 18, 2019 Sept 9, 2019

Auditors: Terrie Decker

Director of Juvenile Detention Inspections

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INTRODUCTION

The 2019 annual juvenile detention facility evaluations conducted by the IDOC, Division of Youth Services consisted of three on-site facility inspections; staff and youth interviews; and an audit of policy and procedure and supportive documentation of practice showing compliance with the state detention standards. There are two hundred and eighty-six proposed new Indiana Juvenile Detention Facility Standards that are in the process of being promulgated. Detention Facilities had the option to be audited on three hundred one (301) current detention standards or the corresponding two hundred and thirty-three (233) proposed new juvenile detention facility standards and four (4) current standards that will be deleted when the new standards are promulgated, for a total of two hundred and thirty-seven (237) standards.

The proposed standards include both the requirements of the current standards and new requirements not in effect; therefore, compliance for this year's audit was determined by a facility proving compliance with only the current requirements. However, facilities opting to be audited on the proposed standards did provide documentation on those new requirements and received feedback on their progress implementing them. There are two hundred and eight-six (286) total proposed standards, fifty-three (53) having exclusively new requirements. This year, facilities had the option of also providing documentation on their effort to implement these fifty-three (53) new standards. Since the proposed new requirements and new standards are not yet in effect, the facility's progress on them is not referenced in this report, though its effort, if applicable, will be recognized in the next paragraph.

Bartholomew County Youth Services Center chose to be audited on the two hundred and thirty-seven (237) proposed juvenile detention facility standards in 2019, for their 23rd annual detention inspection. Of the two hundred and thirty-seven (237) standards audited, sixteen (16)

standards require mandatory compliance and the remaining two hundred and twenty-one (221) are recommended standards. Compliance with 100% of the mandatory standards and 90% of the recommended standards is required to attain "Full Compliance." Again, Centers that chose to be audited on the proposed detention standards were only required to meet the expectation of the current detention standards. Bartholomew County Youth Services Center chose to also provide documentation on the extra standards with exclusively new requirements. The breakdown of each audit listed below is only reflective of the current standards.

FACILITY INFORMATION

Facility county:	Bartholomew
Governing authority:	Bartholomew County Circuit Court
Name of facility administrator:	Anita Biehle
Detention Director:	Anita Biehle
Detention facility's mission:	Our mission is to respond to the community's needs with a continuum of care, programming, services, and advocacy for minors under the jurisdiction of the court in settings that are safe for both the community and youth.
	We will treat each youth with respect and dignity, holding them to appropriate behavioral expectations through a system of rewards and consequences that are applied in a fair, firm and consistent manner which is conducive to their personal growth and development.
Rated capacity:	16
Population on date of first audit:	9
Average daily population for the last 12 months:	18
Average length of stay for the last 12 months:	8
Minor upgrades since last audit (i.e. painting, flooring, bedding, furnishings):	None
Major upgrades since last audit (i.e. plumbing, electrical, security system):	None
De-escalation techniques training:	The Mandt System
Physical force techniques training:	The Mandt System
Chemical agents permitted:	No
Name of food service provider:	Bartholomew County Youth Services Center
Name of food service supervisor:	Logan Freck
Name of health care authority	Brenda Korter, NP 1-2 hours per week/contract
individual or agency and	Chelsy Carr, LPN – 28 hours per week

license/certification:	
Name of mental health care	Beth Maass
authority individual or agency and	
license/certification:	
Education Services:	Detention education programming focuses on teaching young people about choices and consequences. Residents receive six hours of educational instruction at the Center year round, five days a week. The program of study is a general four core subject course – Language Arts including reading, writing and vocabulary; mathematics, science and social studies including current events. Students may and are encouraged to receive and complete the required work assignments from the school that they are currently enrolled. The program offers remedial review for individual student needs relating to ISTEP and/or TASC. The education program also uses the Indiana Department of Education state standards as guidelines for curriculum and daily lesson plans.

Standards:	Safety and Security
On-site Visit	• 58 Total Standards Audited
conducted	• 36 Total Safety Standards, 6 Mandatory and 30 Recommended
March 20, 2019	• 22 Total Security Standards, 0 Mandatory and 22
Wiaich 20, 2017	Recommended
	Number of Standards Not Applicable: 1
	Number of Mandatory Standards in Compliance: 6
	Number of Recommended Standards in Compliance: 48
Auditors:	Terrie Decker and Kristin Herrmann
Facility Tour:	The tour was conducted by Director Anita Biehle. This audit was about
	"space and safety". We toured the youth living area, youth rooms,
	property rooms (both personal property and facility property), janitorial
	closet, visitation room and search area, private interview space,
	administrative, security areas and mechanical. We toured medical and
	the kitchen for proper sharps storage. And ensured that staff had access

	to the Emergency Manual.
Youth Interviews:	Two (2) youth were interviewed, (1) male and (1) female.
	Youth interviews consisted of questions regarding facility safety and sanitation, living area temperatures, emergency and medical call procedures, staff supervision, restraint use, and transportation.
Youth Responses:	Both youth reported feeling safe. The female youth complained about it sometimes being cold in her room and talked about a mouse that was in the classroom. She did say that the kitchen staff should be required to wash their hands. The young man had no suggestions, nor any complaints. Both commented that they understood how to obtain medical treatment and both had been through a fire drill. This information was passed along to the Director.
Staff Interviews:	Facility administrator and three (3) staff were interviewed: (1) Control room operator and (2) line staff.
	Facility Administrator interview consisted of questions regarding safety, overcrowding, flammable chemicals, documentation, outside transports, restraint use and emergency plans.
	Security Staff interviews consisted of questions regarding emergency and count procedures, handling toxic chemicals, sanitation procedures, log documentation, transportation procedures, restraint procedures and search procedure.
Staff Responses:	Staff seemed a bit nervous so they had to be guided to be able to answer the questions about the emergency procedures. Once they seemed to have a more clear understanding they were able to respond. There were no concerns from the staff about temperatures or issues involving the youth. The control staff interviewed was new to the position but was working with a veteran intake officer in the control room.
Non-compliant Standards:	(3) - 8-4-11; 8-4-13; 8-4-15
Recommended Action:	None on these listed noncompliant standards. They are noncompliant due to the building that the youth are housed in. Each standard refers to sinks and toilets in the rooms and their rooms do not provide these. Facility staff were prepared for this audit visit. Standard paperwork was provided and addressed timely.

Standards: Justice & Order and Food Ser	vice & Hygiene
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On-site Visit conducted June 18, 2019	 Fifty-seven Total Standards audited 38 Total Justice and Order Standards, 0 Mandatory and 38 Recommended 19 Total Food Service & Hygiene Standards, 3 Mandatory and 16 Recommended Number of Standards Not Applicable: 0 Number of Mandatory Standards in Compliance: 3 Number of Recommended Standards in Compliance: 54
Auditors:	Terrie Decker and Kristin Herrmann
Facility Tour:	The tour was conducted by Director Anita Biehle. This audit focused on food, clothing and due process. We checked on bedding in the youth's room, checked on the hygiene the youth receive and how property was cared for and stored. We toured the kitchen to ensure that all standard requirements were being met.
Youth Interviews:	Two (2) youth were interviewed, 1 female and 1 male. Youth interviews consisted of questions regarding facility procedure about room confinement, rules and sanctions, due process, clean bedding/clothing and mail procedures. We talk about food allergies and give them an opportunity to make suggestions about procedure and process.
Youth Responses:	Both youth were respectful and willing to answer the questions asked. Overall the youth felt like the rules and procedures were fair and well understood. When asked if either youth had concerns or suggestions that we could pass along to the Director, both stated they had none.
Staff Interviews: Staff Responses:	Facility Administrator, (2) line staff, intake, visitation and mail distribution personnel were interviewed during this audit. Questions addressed property given during the intake process and the procedure for mail distribution. We inquired about visitation procedure, confinement and due process. The food services manager was not available during this audit. All staff/personnel were knowledgeable about the areas which we
Staff Responses.	covered.
Non-compliant Standards:	None
Recommended Action:	None. Facility staff were prepared for the audit visit. Standard paperwork was presented timely and addressed prior to, or during the visit.

Standards:	Medical, Mental Health and Education
On-site Visit conducted Sept 9, 2019	 Forty-one Total Standards audited 29 Total Medical Standards, 7 Mandatory and 22 Recommended 6 Total Mental Health Standards, Recommended 6 Total Education Standards, Recommended Number of Standards Not Applicable: 0 Number of Mandatory Standards in Compliance: 7 Number of Recommended Standards in Compliance: 34
Auditors:	Terrie Decker and Kristin Herrmann
Facility Tour:	The tour was conducted by Director Anita Biehle. This audit focused on medical, mental health and education. We talked with nursing staff and education staff. We were able to see how the medical room is set up, and to see the youth in the education setting. We also looked at other areas as the facility as we were touring.
Youth Interviews:	We interviewed both a male and female youth.
Youth Responses:	With each audit we ask youth questions that pertain to the standards we are addressing during the audit and then ask if they have concerns or comments they would like to make. Both youth during this audit had no concerns to pass along. These statements were passed along to the Director.
Staff Interviews:	Medical staff, education staff, intake and direct care staff were interviewed during this audit. The Director was also interviewed.
Staff Responses:	Staff were knowledgeable about the procedures in each audit section. Medical staff noted that the policies and procedures were reviewed as required. Staff commented that they receive training as required
Non-compliant Standards:	None
Recommended Action:	Facility staff were prepared for this audit visit. While the HCA was not available, the Nurse was available for interview and questions.

Standards:	Administration & Management and Programs & Services
File Review Only	Eight-one Total Standards audited
	• 61 Total Administration Standards, Recommended
	• 20 Total Programming Standards, Recommended
	Number of Standards Not Applicable: 2
	Number of Recommended Standards in Compliance: 60

Auditors:	Kristin Herrmann
Non-compliant Standards:	8-3-75
Recommended Action:	This noncompliant standard is with regard to volunteers. Recommendation would be to institute the requirements of this standard. Moving forward the recommendation I would make is for the 2020 audit cycle. In 2020 documentation showing proof of practice will only be accepted from the calendar year 2019. Therefore in your file preparations be mindful of the importance of early preparation and
	timely submission.

CONCLUSION

Bartholomew County Youth Services Center chose to be audited on the proposed standards, which corresponds with the current (301) detention standards and received a score of 100% compliance with the mandatory standards and 98% of the recommended standards.

The facility received a separate scoresheet indicating their level of compliance with the new proposed detention standards.

Therefore, Bartholomew County Youth Services Center is in compliance with the 2019 Indiana Detention Center Standards Audit performed by the Indiana Department of Correction, Division of Youth Services. A certificate of compliance will accompany this report, which becomes public information ten (10) days from the date of mailing.

Please contact me at (317) 452-5275 should you have any questions concerning this report.

Respectfully submitted,

Terrie Decker

Director of Juvenile Detention Inspections Indiana Department of Correction/Division of Youth Services

cc: Christine Blessinger, DYS, Executive Director of Youth Services Kellie Shafer (Whitcomb), Director of Reentry & External Relations Honorable Kelly Benjamin, Circuit Court Anita Biehle, Director pursuant to 210 IAC 8-1-5(f) File