

Indiana Department of Correction, Division of Youth Services 2018 Juvenile Detention Inspection - Compliance Report



Allen County Juvenile Center
2929 Wells Street
Fort Wayne, In 46808

Auditors

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Indiana Department of Correction
Division of Youth Services
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Facility: Allen County Juvenile Center
2929 Wells St.
Fort Wayne, In 46808

Inspection Date: May 29, 2018
June 26, 2018
September 11, 2018

Auditors: Angela Sutton
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INTRODUCTION

The 2018 annual juvenile detention facility evaluations conducted by the IDOC, Division of Youth Services consisted of three on-site facility inspections; staff and youth interviews; and an audit of the state detention standards. The new Indiana Juvenile Detention Facility Standards are in the process of being adopted. Detention Facilities had the option to be audited on two hundred thirty eight (238) current detention standards or the corresponding two hundred and one (201) specifically selected proposed new juvenile detention facility standards.

Allen County Juvenile Center chose to be audited on the two hundred and thirty-eight (238) current juvenile detention facility standards in 2018, for their 22nd annual detention inspection. Of the two hundred and thirty eight (238) standards audited, twenty-six (26) standards require mandatory compliance and the remaining two hundred and twelve are recommended standards. Compliance with 100% of the mandatory standards and 90% of the recommended standards is required to attain "Full Compliance".

FACILITY INFORMATION

Facility county:	Allen
Governing authority:	Allen Superior Court
Name of facility administrator:	Shane Armstrong
Detention Director:	Shane Armstrong
Detention facility's mission:	The Allen County Juvenile Center views the concept of detention as being able to provide the community a continuum of services directed toward meeting the needs of individual juveniles who, for the protection of the community themselves, must temporarily be removed from their homes
Rated capacity:	138
Population on date of first audit:	64
Average daily population for the last 12 months:	42.34
Average length of stay for the last 12 months:	25.60 days
Year the building was built:	2004
Minor upgrades since last audit (i.e. painting, flooring, bedding, furnishings):	IP cameras added
Major upgrades since last audit (i.e. plumbing, electrical, security system):	Painting
De-escalation techniques training:	Handle with Care
Physical force techniques training:	Handle with Care
Chemical agents permitted:	No
Name of food service provider:	Summit
Name of food service supervisor:	Andrian Delagrance
Name of health care authority individual or agency and license/certification:	Dr. Thomas Kintanar
Name of mental health care authority individual or agency and license/certification:	Dr. Michael Scherbinski
Education Services:	ACJC employs 5 licensed teachers. The youth are scheduled to attend school from 7:30AM-2:35PM. Youth working on their HSE attend class from 4:30PM-630 PM daily.

INSPECTION FOR COMPLIANCE WITH 201 DETENTION STANDARDS

Standards:	<u>Safety; Security; and Food Service & Hygiene</u>
On-site Visit conducted 5-29-18	<ul style="list-style-type: none"> • <u>One hundred and one (101) Total Standards audited</u> • Nineteen (19) mandatory standards • Eighty two (82) recommended standards • Zero (0) mandatory standards were left open for further action. • One (1) recommended standard was left open for further action.
Auditors:	Angela Sutton and Kristin Herrmann
Facility Tour:	The tour was conducted by Detention Shane Armstrong. The center was clean, orderly, and well-maintained. Areas observed were housing units, master control, shower areas and food service area.
Youth Interviews:	<p>Two (2) youth were interviewed, 1 female and 1 male.</p> <p>Youth interviews consisted of questions regarding facility safety and sanitation, living area temperatures, emergency and sick call procedures, staff supervision, restraint use, food allergies and food quality.</p>
Youth Responses:	<p>Both youth were reported that they have never feared for their safety while at the facility. Both youth reported that the temperatures in the living and sleeping areas are cold. Both youth reported having at least 1 fire drill since being at the facility. One youth stated they were not aware of how to obtain medical care at the facility; however that youth also reported having received medical care while at the facility. The other youth was able to explain the procedures for obtaining medical care. Both youth reported they receive 3 meals a day, with at least 2 being hot meals. Both youth reported not receiving enough food. Both youth stated they receive clean underclothes daily and clean outer garments three (3) times a week. Neither youth reported having any food allergies or medical conditions. One youth reported having been placed in restraints following a fight, The youth reported that the restraints were removed once she was placed in the room, and that she was seen by medical following removal of the restraints. When asked if the youth had any recommendations to make the facility better, both responded that they would like more food. One youth also said more time out of the cell and more phone calls home.</p> <p>Youth comments were shared with facility administrators.</p>

Staff Interviews:	<p>Facility Administrator, Food Service Manager and 2 line staff were interviewed:</p> <p>Facility Administrator interviews consisted of questions regarding safety, overcrowding, flammable chemicals, documentation, outside transports, restraint use and emergency plans.</p> <p>Line staff interviews consisted of questions regarding emergency and count procedures, handling toxic chemicals, sanitation procedures, log documentation, transportation procedures, restraint procedures and distribution of clean linen, clothing and hygiene items.</p>
Staff Responses:	Line staff were knowledgeable on emergency procedures and both gave consistent answers. Staff reported that only the supervisor can approve the use of restraints, but restraints aren't used often. Staff stated the restraints are removed once the youth calms down and that medical responds to all codes so they are aware when restraints are used. Youth receive 2 showers a day.
Non-compliant Standards:	A total of one (1) was found non-compliant, requiring further action: Standard 3-4.212 was non-compliant. The facility was not able to provide a housekeeping plan.
Action Plan:	3-4.212-The facility will need to develop a housekeeping plan in order to meet the standard in 2019.

Standards	Justice & Order, Medical and Mental Health
<p>On-site Visit conducted</p> <p>6-26-2018</p>	<ul style="list-style-type: none"> • <u>Seventy-five (75) Total Standards audited</u> • Seven (7) mandatory standards • Sixty-eight (68) recommended standards • Zero (0) Standards were identified as non-applicable. • Zero (0) mandatory standards were left open for further action. • Two (2) recommended standards were left open for further action.
Auditors:	Angela Sutton and Kristin Herrmann
Facility Tour:	The tour was conducted by Director Shane Armstrong. Areas toured were chemical room, intake, youth rooms and housing unit and healthcare.
Youth Interviews:	Youth were asked questions regarding their intake/orientation process, rules, reward system, attorney contact, grievances, and mental health/medical responsiveness.
Youth Responses:	Both youth were able to make a call to notify their parents upon arrival,

	<p>and both received orientation, were informed of the programs, and given a copy of the rules. Both youth received a medical and mental health screening. Both youth reported that they are able to write letters to their families every Saturday. One youth reported there is not a facility reward system, while the other youth reported that if you do not have any write up's for the week, you are allowed to attend a movie night and receive an extra snack. One youth reported filing a grievance while at the facility and stated the grievance was addressed to their satisfaction. The other youth had never filed a grievance. Neither youth had received any mental health treatment while at the facility. Both youth were aware of how to contact medical. When asked what could be done to improve the facility, one youth suggested that they receive more food.</p>
Staff Interviews:	<p>Administrator, Health Care, Two (2) line staff, Intake Officer, visitation, mail room</p>
Staff Responses:	<p>All staff interviewed were knowledgeable about policy and procedure.</p> <p>Mail room- All mail is screened, including legal mail. Youth are not allowed to send mail to judges. Envelopes and stamps are provided to youth. Youth can write letters to whomever they choose to write to, unless restricted by the court.</p> <p>Intake Officer –Youth are provided a student handbook, and there is a Spanish version as well. Staff read the handbook to all youth. Youth who are under the influence of drugs are sent to the hospital for clearance before being admitted. Medical, mental health and dental screenings are conducted by intake staff, and the staff are health care trained to conduct the screening.</p> <p>Medical- Standing orders are reviewed annually by the health care authority, but can be reviewed more often if necessary. Youth are taken to the local emergency room to address medical, dental and mental health emergencies. There is a Nurse Practitioner on site fifteen hours a week, and a medical doctor on site once a week. Youth can submit a health care request for non-emergency issues.</p>
Non-compliant Standards:	<p>3.169- Provide documentation showing that prior to room and/or privilege restriction the juvenile has the reason explained to him/her and has an opportunity to explain the behavior leading to the restriction.</p> <p>5.291- Youth are not able to send legal mail out without it being screened</p>
Recommended Action:	<p>3.169-Document that someone speaks to a youth prior to placing him/her on restriction or restricting a privilege.</p> <p>5.291-Create policy and procedure that allows youth to send legal mail</p>

	out to without being screened.
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Standards:	<u>Administration; Programs; and Education</u>
On-site Visit conducted 9-11-18	<ul style="list-style-type: none"> • Sixty-four (64) Total Standards audited • Zero (0) mandatory standards • Sixty-four (64) recommended standards • Two (2) standards were identified as non-applicable. • Zero (0) recommended standards were left open for further action
Auditors:	Angela Sutton and Kristin Herrmann
Facility Tour:	Areas toured were education, chemical area, personal property, library, indoor and outdoor recreation.
Youth Interviews:	Youth were asked questions regarding the intake process, recreation, education, leisure activities, library services and safety.
Youth Responses:	Both youth reported that they were searched upon admission. The male stated he was strip searched, and the female stated she was pat searched. Both reported their personal property was stored in a bag in a locker and that they signed an itemized property sheet. Both youth received a shower, were given clean clothing in their size, and were allowed to contact their guardians. One youth reported the call didn't go through, and he was able to speak with his grandfather 3 days later. Both youth reported that they receive 1 hour of large muscle movement every day and that they go outside whenever the weather is good. Youth reported they are allowed to check out books every Sunday and that they are allowed to have 4 books at a time. One youth stated more classes need to be offered and some teachers are good, but some don't teach. One youth stated he is in class 2 hours a day. The other reported 3 hours a day, but some youth have 6 periods a day. Both youth reported that staff are good role models for the youth. When asked what could be done to improve the facility, one youth stated larger meals.
Staff Interviews:	Staff interviewed were the Training Coordinator, Director of Education, Facility Administrator, Intake Officer,
Staff Responses:	Staff responses were consistent with facility policy.
Non-compliant Standards:	Zero (0) standards were non-compliant.

Recommended Action:	None
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Performance Based Standards (PbS)

Performance-based Standards (PbS) is a program for juvenile justice agencies, facilities and residential care providers to identify, monitor and improve conditions and rehabilitation services provided to youths using national standards and outcome measures. PbS is a field-supported and self-sustaining continuous learning and improvement program available to all residential programs serving youths across the country.

ACJC is currently on PbS Level 3

Prison Rape Elimination Act (PREA)

ACJC participated in a PREA audit in 2018 and was found in compliance.

Conditions of Confinement- JDAI

The emphasis is placed on the importance of maintaining safe and humane conditions of confinement in juvenile detention facilities.

ACJC participated in a Conditions of Confinement (COC) review during this audit cycle. The COC Facility Self-Assessment was completed by a team of representatives from Allen and LaGrange Counties.

CONCLUSION

Allen County Juvenile Center is in full compliance with the 2018 Indiana Detention Center Standards Audit performed by the Indiana Department of Correction, Division of Youth Services.

A certificate of compliance will accompany this report, which becomes public information ten (10) days from the date of mailing.

Please contact me at (317) 914-7347 should you have any questions concerning this report.

Respectfully submitted,

Angela D. Sutton, MA

Director of Juvenile Detention Inspections
Indiana Department of Correction/Division of Youth Services

cc: Christine Blessinger, DYS, Executive Director of Youth Services
Kellie Whitcomb, Director of Reentry & External Relations
Honorable Andrea R. Trevino, Superior Court
Shane Armstrong, Superintendent
pursuant to 210 IAC 8-1-5(f)
File