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**STATE OF INDIANA**

**Request for Proposal 20-029**

**Addendum #2**

**INDIANA DEPARTMENT OF ADMINISTRATION**

**Indiana Family and Social Services Administration (FSSA),**

**Division of Disability and Rehabilitative Services (DDRS)**

**Solicitation For:**

**DDRS Quality Services**

**Response Due Date: August 20, 2019 @ 3:00 PM ET**

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Procurement Division

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**Summary of Changes**

Deletions in the RFP 20-029 documents are indicated via strikethrough, and additions in all documents have been made in red.

1. **The State’s responses to the written questions submitted via Attachment G (Question and Answer Template) during the Q&A Period have been posted to the RFP website.**
2. **Attachment I Scope of Work has been updated and replaced. Changes to the text in the following sections are noted below and marked in red:**
3. In Section 5.2.2 Complaint Processing

The title of Table 2 – Complaint Response Timeframes has been updated as follows:

 “Table 2 – Complaint Response Timeframes (in Business Days)”

1. In Section 6.4.1 Vital Positions

The Project Director position description has been updated as follows:

“Project Management Professional (PMP) certification ~~required~~ preferred. If the Project Director does not have a PMP certification, the Project Director must have significant demonstrated experience in project management. Respondents must describe how this requirement is met in the Technical Proposal.”

1. In Section 7 Performance Measures

The following language has been added:

“BQIS will grant exemptions for events submitted by the Contractor as being outside of its control on an as-needed basis.”

1. In Section 9.1.1 Start-Up Costs

The following language has been added:

“Respondents may include other start-up costs in the System Start-Up Costs section of the Cost Proposal. All start-up costs must be justified in the Cost Narrative and approved by BQIS.”