

**Indiana WIC Program  
Indiana State Department of Health**

**Missed First Prenatal Appointment**

**Policy**

The local agency (LA) shall contact pregnant women who miss their first certification appointment to reschedule the missed appointment. The requirement to reschedule applies to each new pregnancy.

**Authority**

7 CFR Part 246.7 (b)(5)

**Procedures**

- I. The LA shall prescreen the address and telephone number for all prenatal applicants.
- II. A clinic must attempt to contact the prenatal applicant to reschedule their first appointment. This contact can be made by phone call, text message, email, letter or postcard.
- III. When rescheduling, attempts should be made to make it at a time convenient for the applicant.