

**Indiana WIC Program
Indiana State Department of Health**

Missed First Prenatal Appointment

Policy

The local agency (LA) shall contact pregnant women who miss their first certification appointment to reschedule the missed appointment. The requirement to reschedule applies to each new pregnancy.

Authority

7 CFR Part 246.7 (b)(5)

Procedures

- I. The LA shall prescreen the address and telephone number for all prenatal applicants.
- II. A clinic must attempt to contact the prenatal applicant to reschedule their first appointment. This contact can be made by phone call, text message, email, letter or postcard.
- III. When rescheduling, attempts should be made to make it at a time convenient for the applicant.