



# **STATE OF INDIANA**

## **ADDENDUM #1**

### **Request for Proposal RFP 20-073**

#### **INDIANA DEPARTMENT OF ADMINISTRATION**

**On Behalf of  
Indiana Department of Environmental Management**

**Solicitation For:  
Tanks Management System**

**Response Due Date: March 31, 2020 by 3:00 PM EST**

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## ***Summary of Changes***

The following minimum requirements **have been removed** from the RFP Main Document (Section 1.4.1 b and 1.4.1 c), Attachment C - Scope of Work (Section 3.b and 3.c), and Attachment F - Technical Proposal template (Section 2.1.b and 2.1.c):

- The Respondent must meet one of the following two requirements:
  - If the Respondent is proposing a Microsoft Dynamics 365 solution, they must hold Microsoft-issued Silver or Gold certifications of all modules the Respondent determines are necessary to achieve IDEM's stated business objectives.
  - If the Respondent is proposing a Salesforce Customer 360 solution, they must hold Salesforce-issued Gold, Platinum, or Global Strategic certifications of all modules the Respondent determines are necessary to achieve IDEM's stated business objectives.
- The Respondent must agree to maintain valid certifications for their proposed platform, (i.e., Microsoft Dynamics 365 or Salesforce Customer 360), throughout the life of the project and must be capable of successfully renewing any certifications that are set to expire during the contract period.

**As a result of this edit, the remaining minimum requirement is the following:**

- The Respondent must have demonstrated experience within the last 2 years with proven success using the modules within software/technology platform(s) (Microsoft Dynamics 365 or Salesforce Customer 360) on which they choose to develop and implement the Tanks Management System.

**The following question has been added to the Technical Proposal template - Introduction, Background, and Experience (Section 1.2.d):**

- Specify any Microsoft or Salesforce certifications issued or obtained by your company or individuals identified as project team members on this proposal. Provide additional information on what modules, applications, and/or platforms that your organization or individuals assigned to this project are certified on with emphasis on the relevance to this solicitation including dates obtained.

## **Attachment K – Bidder's Library**

- The Tanks Use Cases Workbook has been updated.
- The Project Implementation and Management Plan has been updated.

**Please note that the changes are not tracked within the files. Please use the updated version of all documents mentioned above. Please disregard the previous versions.**