

Quantity Purchase Agreement With The State Of Indiana

Qty Purchase Agreement QPA Number 000000000000000000096716	Page 1 of 2
Requisition Nbr.: ASL Services	
Effective Date: 03/01/2026	
Expiration Date: 02/28/2030	
Agency Number:	
Facility:	
Vendor ID: 0000055476	
Vendor Telephone Nbr:	
Name Of Contact Pers:	
Contact Email:	
FAX Number:	

Vendor Remit to: LANGUAGE TRAINING CENTER INC
5750 CASTLE CREEK PKWY STE 150
INDIANAPOLIS IN 46250

Name and Address of Vendor: LANGUAGE TRAINING CENTER INC
5750 CASTLE CREEK PKWY STE 150
INDIANAPOLIS IN 46250

In accordance with your bid, submitted in response to the above referenced solicitation, the Vendor agrees that the Indiana Department of Administration, Procurement Division, has the option to purchase the items listed below under the terms of this agreement. The Vendor agrees to charge these prices for any products ordered on any QPA release received after the expiration of the QPA but issued prior to the expiration date. The quantity listed herein is an estimate of the requirements. The state may order substantially more or substantially less pursuant to the terms of this agreement. **Orders are to be delivered only upon receipt of properly approved Quantity Purchase Award Release.**

Line Number	Quantity	UNIT	Article and Description	Unit Price
-------------	----------	------	-------------------------	------------

This QPA is for American Sign Language In person ,Virtual ,CART, On-demand ASL.

Scheduling an Interpretation

When requesting services, please be prepared to provide:

- Agency name and contact information
- Full address (for in-person assignments)
- Date, time, and estimated duration
- Nature of assignment (court hearing, meeting, intake, training, etc.)
- Billing information (PO number, business unit, special instructions if required)

Minimums and Cancellations:

- Cancellations more than 48 hours prior to scheduled start time: No charge
- Cancellations less than 48 hours prior: 100% of the agreed service fee
- No-shows are treated as late cancellations if the interpreter arrives or logs in and waits up to 45 minutes
- Virtual ASL services require a 2-hour minimum. (Virtual is not On-Demand services)
- Mileage may apply for in-person assignments exceeding 50 miles roundtrip in accordance with State travel policy.

Team Interpreters: For assignments involving extended duration (generally 60+ minutes), multiple speakers, technical content, court proceedings, or high-visibility events, LTC may assign a team of two interpreters to ensure service quality and interpreter safety.

Contacts:

- Scheduling CART Requests o Phone: 317-537-8710 o Toll-Free: 888-456-1626 o Email: cart@ltcls.com
- Account Management o Makenzie George, President o Phone: 317-616-3682 o Email: mkgeorge@ltcls.com
- Compliance Support o Sydney Lindstrom o Phone: 321-221-7569 o Email: slindstrom@ltcls.com
- Billing Questions o Bruce Klink, CFO o Phone: 317.578.1661 o Email: finance@ltcls.com
- Emergency and after-hours support is available 24/7 for urgent interpretation needs.

1	0.00 EA	ASL Services		1,616,220.0000
2	99,999,999.00	HUR000000000100498390	Interpretation In Person ASL, IIC	110.0000
3	99,999,999.00	HUR000000000100498391	Interpretation Virtual ASL, IIC	80.0000
4	99,999,999.00	HUR000000000100498392	Communication Access Realtime Translation (CART)	215.0000

**Quantity Purchase Agreement
With The State Of Indiana**

Qty Purchase Agreement QPA Number 000000000000000000096716	Page 2 of 2
Requisition Nbr.: ASL Services	
Effective Date: 03/01/2026	
Expiration Date: 02/28/2030	
Agency Number:	
Facility:	
Vendor ID: 0000055476	
Vendor Telephone Nbr:	
Name Of Contact Pers:	
Contact Email:	
FAX Number:	

Vendor: LANGUAGE TRAINING CENTER INC
Remit to: 5750 CASTLE CREEK PKWY STE 150
INDIANAPOLIS IN 46250

Name and Address of Vendor: LANGUAGE TRAINING CENTER INC
5750 CASTLE CREEK PKWY STE 150
INDIANAPOLIS IN 46250

In accordance with your bid, submitted in response to the above referenced solicitation, the Vendor agrees that the Indiana Department of Administration, Procurement Division, has the option to purchase the items listed below under the terms of this agreement. The Vendor agrees to charge these prices for any products ordered on any QPA release received after the expiration of the QPA but issued prior to the expiration date. The quantity listed herein is an estimate of the requirements. The state may order substantially more or substantially less pursuant to the terms of this agreement. **Orders are to be delivered only upon receipt of properly approved Quantity Purchase Award Release.**

Line Number	Quantity	UNIT	Article and Description	Unit Price
5	99,999,999.00	HUR000000000100498393	Certified Deaf Interpretation (CDI)	150.0000
6	99,999,999.00	HUR000000000100498394	After-hrs in-person interpretive services. ASL, IIC	133.0000
7	99,999,999.00	HUR000000000100498395	Remote CART	120.0000
8	99,999,999.00	EA 000000000100498396	Video Remote Interpreting (VRI), American Sign Language	1.6300

The following UN/CEFACT Unit of Measure Common Codes are used in this document:
EA Each
HUR Hour

Signature of Purchasing Officer	Typed Name	Signature Of Approval Office Of the State Attorney General	
	Date Signed	Typed Name	Date Signed
Authorized Signature	Indiana Department Of Administration Procurement Division 402 West Washington Street, Rm W468 Indianapolis, Indiana 46204 Telephone: (317) 232-3150		