

Qty Purchase Agreement QPA Number		Page
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Requisition Nbr.:	Interpretation Services	
Effective Date:	10/13/2023	
Expiration Date:	08/01/2025	
Agency Number:		
Facility:	ASA 20-1311	
Vendor ID:	0000421948	
Vendor Telephone Nbr:		
Name Of Contact Pers:		
Contact Email:		
FAX Number:		

Name and Address of Vendor: GLOBO HOLDINGS LLC
LUNA LANGUAGE SERVICES LLC
TWO LOGAN 100 N 18TH ST
STE 300 PMB #3465
PHILADELPHIA PA 19103

Line Number	Quantity	UNIT	Article and Description	Unit Price
			CAS (ASL/CART Services): Statewide There is a two-hour minimum for all in-person American Sign Language interpretation appointments, including after hours.	

The vendor will utilize interpreters that hold Indiana Interpreter Certification (IIC) when possible. All ASL interpreters providing services at the Indiana School for the Deaf will hold IIC as well as a Registry of Interpreters for the Deaf (RID) certification. The same qualifications apply to VRI services.

Due to the shortage of interpreters in Indiana as well as the nation, exceptions may be made for non-IIC interpreters based on the nature of the job and with the written approval of the requesting State agency or governmental body. Non-IIC interpreters fall into two categories: "Non-IIC" and "Provisional." The term "Provisional" has a unique definition within this agreement that is different from the IIC definition. Provisional interpreters must complete the vendor's internal screening and training processes and hold at least one of three qualifiers described in the contract. Each of these qualifiers requires at least 5 years' interpreting experience. For all billable time after the applicable minimums (two hours for ASL and one hour for all other in-person interpreters), the State will be billed at the appropriate hourly rate in 15-minutes increments, rounded up to the nearest 15 minutes.

The vendor requests that agencies schedule appointments for as close to the expected duration as possible in order to avoid lost time for interpreters. In the event an interpreter is required to appear in court to testify as a witness and the State agency serviced has provided prior approval, the Contractor may only invoice for the amount of time the interpreter was required to appear. However, in the case of ASL interpreters, the Contractor may invoice for the two-hour minimum, plus any additional time beyond two hours during which the interpreter was required to appear. With prior State approval, the Contractor may bill for all mileage (to and from the destination) for all assignments 50+ miles (one way) from the interpreter's starting point.

Please note the following contract details: After hours pricing is in effect during any state-observed holiday, weekends (beginning after p.m. Friday until 8 a.m. the following Monday) and between 6 p.m. and 8 a.m. Monday through Friday.

Service Regions: In-person Spoken Language: Northeast, Northwest, Central

To request services from this vendor, call 317.341.4137 or email Scheduling@helloglobo.com. <https://luna360.com/stateform/> To discuss items related to billing/invoicing, please email Globoar@helloglobo.com. For all other customer service needs 317.341.4137 IDOA Vendor Manager: Kristine Kruger, available at KrKruger@idoa.in.gov

1	99,999,999.00 HUR0000000000100458559 Minimum 1 hour	Interpretation In-Person Spanish Central Region	49.5000
2	99,999,999.00 HUR0000000000100458560 Minimum 1 hour	Interpretation In-Person Spanish North East Region	49.5000
3	99,999,999.00 HUR0000000000100458561 minimum 1 hour	Interpretation In-Person Spanish North West Region	49.5000

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Line Number	Quantity	UNIT	Article and Description	Unit Price
4	99,999,999.00	HUR0000000000100458562 Minimum 1 hour	Interpretation In-Person Burmese Central Region	60.5000
5	99,999,999.00	HUR0000000000100458563 Minimum 1 hour	Interpretation In-Person Burmese North East Region	60.5000
6	99,999,999.00	HUR0000000000100458564 minimum 1 hour	Interpretation In-Person Burmese North West Region	110.0000
7	99,999,999.00	HUR0000000000100458565 1 hour	Interpretation In-Person Chin Central Region Minimum	60.5000
8	99,999,999.00	HUR0000000000100458566 Minimum 1 hour	Interpretation In-Person Chin North East Region	110.0000
9	99,999,999.00	HUR0000000000100458567 minimum 1 hour	Interpretation In-Person Chin North West Region	110.0000
10	99,999,999.00	HUR0000000000100458568 Minimum 1 hour	Interpretation In-Person Arabic Central Region	60.5000
11	99,999,999.00	HUR0000000000100458569 Minimum 1 hour	Interpretation In-Person Arabic North East Region	110.0000
12	99,999,999.00	HUR0000000000100458570 minimum 1 hour	Interpretation In-Person Arabic North West Region	110.0000
13	99,999,999.00	HUR0000000000100458571 Minimum 1 hour	Interpretation In-Person French Central Region	60.5000
14	99,999,999.00	HUR0000000000100458572 Minimum 1 hour	Interpretation In-Person French North East Region	110.0000
15	99,999,999.00	HUR0000000000100458573 minimum 1 hour	Interpretation In-Person French North West Region	110.0000
16	99,999,999.00	HUR0000000000100458574 1 hour	Interpretation In-Person Karen Central Region Minimum	60.5000
17	99,999,999.00	HUR0000000000100458575 Minimum 1 hour	Interpretation In-Person Karen North East Region	110.0000
18	99,999,999.00	HUR0000000000100458576 minimum 1 hour	Interpretation In-Person Karen North West Region	110.0000
19	99,999,999.00	HUR0000000000100458577 Minimum 1 hour	Interpretation In-Person Vietnamese Central Region	60.5000
20	99,999,999.00	HUR0000000000100458578 Minimum 1 hour	Interpretation In-Person Vietnamese North East Region	110.0000
21	99,999,999.00	HUR0000000000100458579 minimum 1 hour	Interpretation In-Person Vietnamese North West Region	110.0000
22	99,999,999.00	HUR0000000000100458580 Minimum 1 hour	Interpretation In-Person Swahili Central Region	60.5000

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Line Number	Quantity	UNIT	Article and Description	Unit Price
23	99,999,999.00	HUR0000000000100458581 Minimum 1 hour	Interpretation In-Person Swahili North East Region	110.0000
24	99,999,999.00	HUR0000000000100458582 minimum 1 hour	Interpretation In-Person Swahili North West Region	110.0000
25	99,999,999.00	HUR0000000000100458583 Minimum 1 hour	Interpretation In-Person Mandarin Central Region	60.5000
26	99,999,999.00	HUR0000000000100458584 Minimum 1 hour	Interpretation In-Person Mandarin North East Region	110.0000
27	99,999,999.00	HUR0000000000100458585 minimum 1 hour	Interpretation In-Person Mandarin North West Region	110.0000
28	99,999,999.00	HUR0000000000100458586 Minimum 1 hour	Interpretation In-Person Kinyarwanda Central Region	60.5000
29	99,999,999.00	HUR0000000000100458587 Region Minimum 1 hour	Interpretation In-Person Kinyarwanda North East	110.0000
30	99,999,999.00	HUR0000000000100458588 Region minimum 1 hour	Interpretation In-Person Kinyarwanda North West	110.0000
31	99,999,999.00	HUR0000000000100458589 Minimum 1 hour	Interpretation In-Person Non-Core Central Region	66.0000
32	99,999,999.00	HUR0000000000100458590 Minimum 1 hour	Interpretation In-Person Non-Core North East Region	115.5000
33	99,999,999.00	HUR0000000000100458591 minimum 1 hour	Interpretation In-Person Non-Core North West Region	115.5000
34	99,999,999.00	HUR0000000000100458592 and after 6pm M-F	After-HUR In-Person Spanish Central Region. Weekends	49.5000
35	99,999,999.00	HUR0000000000100458593 Weekends and after 6pm M-F	After-HUR In-Person Spanish North East Region.	49.5000
36	99,999,999.00	HUR0000000000100458594 Weekends and after 6pm M-F	After-HUR In-Person Spanish North West Region.	49.5000
37	99,999,999.00	HUR0000000000100458595 and after 6pm M-F	After-HUR In-Person Burmese Central Region. Weekends	60.5000
38	99,999,999.00	HUR0000000000100458596 Weekends and after 6pm M-F	After-HUR In-Person Burmese North East Region.	110.0000
39	99,999,999.00	HUR0000000000100458597 Weekends and after 6pm M-F	After-HUR In-Person Burmese North West Region.	110.0000
40	99,999,999.00	HUR0000000000100458598 after 6pm M-F	After-HUR In-Person Chin Central Region. Weekends and	60.5000
41	99,999,999.00	HUR0000000000100458599	After-HUR In-Person Chin North East Region. Weekends	110.0000

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Line Number	Quantity	UNIT and after 6pm M-F	Article and Description	Unit Price
42	99,999,999.00	HUR000000000100458600 and after 6pm M-F	After-HUR In-Person Chin North West Region. Weekends	110.0000
43	99,999,999.00	HUR000000000100458601 and after 6pm M-F	After-HUR In-Person Arabic Central Region. Weekends	60.5000
44	99,999,999.00	HUR000000000100458602 Weekends and after 6pm M-F	After-HUR In-Person Arabic North East Region.	110.0000
45	99,999,999.00	HUR000000000100458603 Weekends and after 6pm M-F	After-HUR In-Person Arabic North West Region.	110.0000
46	99,999,999.00	HUR000000000100458604 and after 6pm M-F	After-HUR In-Person French Central Region. Weekends	60.5000
47	99,999,999.00	HUR000000000100458605 Weekends and after 6pm M-F	After-HUR In-Person French North East Region.	110.0000
48	99,999,999.00	HUR000000000100458606 Weekends and after 6pm M-F	After-HUR In-Person French North West Region.	110.0000
49	99,999,999.00	HUR000000000100458607 and after 6pm M-F	After-HUR In-Person Karen Central Region. Weekends	60.5000
50	99,999,999.00	HUR000000000100458608 and after 6pm M-F	After-HUR In-Person Karen North East Region. Weekends	110.0000
51	99,999,999.00	HUR000000000100458609 and after 6pm M-F	After-HUR In-Person Karen North West Region. Weekends	110.0000
52	99,999,999.00	HUR000000000100458610 Weekends and after 6pm M-F	After-HUR In-Person Vietnamese Central Region.	60.5000
53	99,999,999.00	HUR000000000100458611 Weekends and after 6pm M-F	After-HUR In-Person Vietnamese North East Region.	110.0000
54	99,999,999.00	HUR000000000100458612 Weekends and after 6pm M-F	After-HUR In-Person Vietnamese North West Region.	110.0000
55	99,999,999.00	HUR000000000100458613 and after 6pm M-F	After-HUR In-Person Swahili Central Region. Weekends	60.5000
56	99,999,999.00	HUR000000000100458614 Weekends and after 6pm M-F	After-HUR In-Person Swahili North East Region.	110.0000
57	99,999,999.00	HUR000000000100458615 Weekends and after 6pm M-F	After-HUR In-Person Swahili North West Region.	110.0000
58	99,999,999.00	HUR000000000100458616 and after 6pm M-F	After-HUR In-Person Mandarin Central Region. Weekends	60.5000
59	99,999,999.00	HUR000000000100458617 Weekends and after 6pm M-F	After-HUR In-Person Mandarin North East Region.	110.0000
60	99,999,999.00	HUR000000000100458618	After-HUR In-Person Mandarin North West Region.	110.0000

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Line Number	Quantity	UNIT	Article and Description	Unit Price
			Weekends and after 6pm M-F	
61	99,999,999.00	HUR000000000100458619	After-HUR In-Person Kinyarwanda Central Region. Weekends and after 6pm M-F	60.5000
62	99,999,999.00	HUR000000000100458620	After-HUR In-Person Kinyarwanda North East Region. Weekends and after 6pm M-F	110.0000
63	99,999,999.00	HUR000000000100458621	After-HUR In-Person Kinyarwanda North West Region. Weekends and after 6pm M-F	110.0000
64	99,999,999.00	HUR000000000100458622	After-HUR In-Person Non-Core Central Region. Weekends and after 6pm M-F	66.0000
65	99,999,999.00	HUR000000000100458623	After-HUR In-Person Non-Core North East Region. Weekends and after 6pm M-F	115.5000
66	99,999,999.00	HUR000000000100458624	After-HUR In-Person Non-Core North West Region. Weekends and after 6pm M-F	115.5000
67	99,999,999.00	HUR000000000100458625	Court Interpreting, Indiana State Supreme Court Certified and Indiana Supreme Court Qualified Legal Interpreter, All Languages two hour min Central Region	132.0000
68	99,999,999.00	HUR000000000100458626	Court Interpreting, Indiana State Supreme Court Certified and Indiana Supreme Court Qualified Legal Interpreter, All Languages two hour min North East Region	132.0000
69	99,999,999.00	HUR000000000100458627	Court Interpreting, Indiana State Supreme Court Certified and Indiana Supreme Court Qualified Legal Interpreter, All Languages two hour min North West Region	132.0000
70	99,999,999.00	HUR000000000100458628	Video Remote Interpreting Central Region All Languages	1.0100
71	99,999,999.00	HUR000000000100458629	Video Remote Interpreting North East Region All Languages	1.0100
72	99,999,999.00	HUR000000000100458630	Video Remote Interpreting North West Region All Languages	1.0100
73	99,999,999.00	EA 000000000100458631	Over the phone scheduling spanish per minute during normal business hours	1.0900
74	99,999,999.00	EA 000000000100458632	Over the phone scheduling Burmese per minute during normal business hours	1.0900
75	99,999,999.00	EA 000000000100458633	Over the phone scheduling Chin per minute during normal business hours	1.0900
76	99,999,999.00	EA 000000000100458634	Over the phone scheduling Arabic per minute during normal business hours	1.0900
77	99,999,999.00	EA 000000000100458635	Over the phone scheduling French per minute during normal business hours	1.0900
78	99,999,999.00	EA 000000000100458636	Over the phone scheduling Karen per minute during	1.0900

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Line Number	Quantity	UNIT	Article and Description	Unit Price
		normal business hours		
79	99,999,999.00	EA 000000000100458637	Over the phone scheduling Vietnamese per minute during normal business hours	1.0900
80	99,999,999.00	EA 000000000100458638	Over the phone scheduling Swahili per minute during normal business hours	1.0900
81	99,999,999.00	EA 000000000100458639	Over the phone scheduling Mandarin per minute during normal business hours	1.0900
82	99,999,999.00	EA 000000000100458640	Over the phone scheduling Kinyarwanda per minute during normal business hours	1.0900
83	99,999,999.00	EA 000000000100458641	Over the phone scheduling Non-Core per minute during normal business hours	1.0900
84	99,999,999.00	HUR000000000100458642	Interpretation In-Person ASL IIC 2 hour min.	38.5000
85	99,999,999.00	HUR000000000100458643	Interpretation In-Person ASL Grandfathered 2 hour min.	44.0000
86	99,999,999.00	HUR000000000100458644	Interpretation In-Person ASL Provisional 2 hour min.	38.5000
87	99,999,999.00	HUR000000000100458645	Interpretation In-Person ASL Non-IIC 2 hour min.	27.5000
88	99,999,999.00	HUR000000000100458646	After-HUR in-person ASL IIC	44.0000
89	99,999,999.00	HUR000000000100458647	Nationally Certified CAS interpreter with less than 10 years experience	55.0000
90	99,999,999.00	HUR000000000100458648	Nationally Certified > 10 years and < 15 years	60.5000
91	99,999,999.00	HUR000000000100458649	Nationally Certified > 15 years	66.0000
92	99,999,999.00	HUR000000000100458650	Educaitonal Interpreting, K-12/EIPA State of Indiana Certified Interpreter	60.5000
93	99,999,999.00	HUR000000000100458651	CAS Court Interpreter, Indiana State Supreme Court Qualified Interpreter	132.0000
94	99,999,999.00	HUR000000000100458652	Video Remote Interpreter American Sign Language	1.1900
95	99,999,999.00	HUR000000000100458653	Audio Description and Captioning	396.0000
96	99,999,999.00	HUR000000000100458654	CART (Court Reporting School Certificate) or 180 words per minute literary, 225 words per minute Q and A or Speech to text	88.0000
97	99,999,999.00	HUR000000000100458655	CART (NCRA CRR -Certified Real time Reporter or CCP - Certified CART Provider)/National Speech to Text	121.0000
98	99,999,999.00	HUR000000000100458656	CART non certified	55.0000
99	99,999,999.00	MI 000000000100458657	Travel time for interpreter traveling below 50 miles round trip	0.4900
100	99,999,999.00	HUR000000000100458658	Travel time for interpreter traveling 50+ miles round	38.5000

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101	99,999,999.00	HUR0000000000100458659	Virtual Interpreting, Core and Non-Core Language	60.5000
102	99,999,999.00	HUR0000000000100458660	Virtual Interpreting, American Sign Language	71.5000
103	99,999,999.00	HUR0000000000100458661 less	Non IIC Community Interpreter with up to 5 years or less	35.0000
104	99,999,999.00	HUR0000000000100458662 years	Non IIC Community Interpreter with 5 or more- 15 years	37.0000
105	99,999,999.00	HUR0000000000100458663 or more	Non IIC Community Interpreter with 15 or more years or more	40.0000

Signature of Purchasing Officer	Typed Name	Signature Of Approval Office Of the State Attorney General	
	Date Signed	Typed Name	Date Signed
Authorized Signature	Indiana Department Of Administration Procurement Division 402 West Washington Street, Rm W468 Indianapolis, Indiana 46204 Telephone: (317) 232-3150		