Vendor AD ASTRA INC

Remit to: 8701 GEORGIA AVE STE 800

SILVER SPRING MD 20910

AD ASTRA INC Name and Address

of Vendor: 8701 GEORGIA AVE STE 800 SILVER SPRING MD 20910

Qty Purchase Agreement QPA Number Page 000000000000000000050248 1 of 4

Requisition Nbr.: Interpretation Services

Effective Date: 01/13/2021 **Expiration Date:** 08/01/2026

Agency Number:

Facility: ASA 20-1311 Vendor ID: 0000392081

Vendor Telephone Nbr: Name Of Contact Pers:

RECEIVABLES@AD-ASTRAINC.COM Contact Email:

FAX Number:

In accordance with your bid, submitted in response to the above referenced solicitation, the Vendor agrees that the Indiana Department of Administration, Procurement Division, has the option to purchase the items listed below under the terms of this agreement.

The Vendor agrees to charge these prices for any products ordered on any QPA release received after the expiration of the QPA but issued prior to the expiration date. The quantity listed herein is an estimate of the requirements. The state may order substantially more or substantially less pursuant to the terms of this agreement. Orders are to be delivered only upon receipt of properly approved Quantity Purchase Award Release.

UNIT Line Number Quantity **Article and Description Unit Price**

To request services from this vendor, Online: www.scheduleinterpreter.com/ad-astra, call: 301.408.4242 (option 2) or email interpreting@ad-astrainc.com. To discuss items related to billing/invoicing, please contact Gbenga Adeleye email: receivables@ad-astrainc.com Phone: 301.408.4242 (option 6) For all other customer service needs, please contact Rayna Smith 301.408.4242 ext. 102 Rayna@ad-astrainc.com Chris Elznic 301.408.4242 (option 2) interpreting@ad-astrainc.com IDOA Vendor Manager: Kristine Kruger, available at KrKruger@idoa.in.gov

Please note the following contract details: - After hours pricing is in effect during any state-observed holiday, weekends (beginning after p.m. Friday until 8 a.m. the following Monday) and between 6 p.m. and 8 a.m. Monday through Friday. - For all billable time after the applicable minimums (two hours for all in-person interpreters), the State will be billed at the appropriate hourly rate in 15-minutes increments, rounded up to the nearest 15 minutes. The vendor requests that agencies schedule appointments for as close to the expected duration as possible in order to avoid lost time for interpreters. - In the event an interpreter is required to appear in court to testify as a witness and the State agency serviced has provided prior approval, the Contractor may only invoice for the amount of time the interpreter was required to appear. - With prior State approval, the Contractor may bill for all mileage (to and from the destination) for all assignments 50+ miles (one way) from the interpreter's starting point. - VRI services are available on demand, 24/7. These services are Web-based and require only a high-speed Internet connection, webcam and computer. Please use the same contact information provided above to request these services.

Service Regions: In-person Spoken Language: Southeast, Southwest

Video Remote Language: Southeast, Southwest

3	99,999,999.00 HUR00000000100376765 two hour min.	Interpretation In-Person Spanish South East Region	38.0000
4	99,999,999.00 HUR00000000100376766 two hour min.	Interpretation In-Person Spanish South West Region	38.0000
5	99,999,999.00 HUR00000000100376767 two hour min.	Interpretation In-Person Burmese South East Region	57.0000
6	99,999,999.00 HUR00000000100376768 two hour min.	Interpretation In-Person Burmese South West Region	57.0000
7	99,999,999.00 HUR00000000100376769 hour min.	Interpretation In-Person Chin South East Region two	57.0000
8	99,999,999.00 HUR00000000100376770 hour min.	Interpretation In-Person Chin South West Region two	57.0000
9	99,999,999.00 HUR00000000100376771 hour min.	Interpretation In-Person Arabic South East Region two	57.0000
10	99,999,999.00 HUR00000000100376772 hour min.	Interpretation In-Person Arabic South West Region two	57.0000
11	99,999,999.00 HUR00000000100376773 hour min.	Interpretation In-Person French South East Region two	57.0000
12	99,999,999.00 HUR00000000100376774	Interpretation In-Person French South West Region two	57.0000

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Line Number	Quantity	UNIT hour min.	Article and Description	Unit Price
13	99,999,999.	00 HUR000000000100376775 hour min.	Interpretation In-Person Karen South East Region two	57.0000
14	99,999,999.	00 HUR000000000100376776 hour min.	Interpretation In-Person Karen South West Region two	57.0000
15	99,999,999.	00 HUR000000000100376777 two hour min.	Interpretation In-Person Vietnamese South East Region	57.0000
16	99,999,999.	00 HUR000000000100376778 two hour min.	Interpretation In-Person Vietnamese South West Region	57.0000
17	99,999,999.	00 HUR00000000100376779 two hour min.	Interpretation In-Person Swahili South East Region	57.0000
18	99,999,999.	00 HUR00000000100376780 two hour min.	Interpretation In-Person Swahili South West Region	57.0000
19	99,999,999.	00 HUR000000000100376781 two hour min.	Interpretation In-Person Mandarin South East Region	57.0000
20	99,999,999.	00 HUR00000000100376782 two hour min.	Interpretation In-Person Mandarin South West Region	57.0000
21	99,999,999.	00 HUR000000000100376783 Region two hour min.	Interpretation In-Person Kinyarwanda South East	57.0000
22	99,999,999.	00 HUR000000000100376784 Region two hour min.	Interpretation In-Person Kinyarwanda South West	57.0000
23	99,999,999.	00 HUR00000000100376785 two hour min.	Interpretation In-Person Non-Core South East Region	57.0000
24	99,999,999.	00 HUR00000000100376786 two hour min.	Interpretation In-Person Non-Core South West Region	57.0000
25	99,999,999.	00 HUR000000000100376787 Weekends and after 6pt	After-HUR In-Person Spanish South East Region. m M-F 2 Hour Min.	57.0000
26	99,999,999.	00 HUR000000000100376788 Weekends and after 6pt	After-HUR In-Person Spanish South West Region. m M-F 2 hour min.	60.0000
27	99,999,999.	00 HUR000000000100376789 Weekends and after 6pt	After-HUR In-Person Burmese South East Region. m M-F 2 Hour Min.	60.0000
28	99,999,999.	00 HUR000000000100376790 Weekends and after 6pt	After-HUR In-Person Burmese South West Region. m M-F 2 hour min.	60.0000
29	99,999,999.	00 HUR000000000100376791 and after 6pm M-F 2 Ho	After-HUR In-Person Chin South East Region. Weekends our Min.	60.0000
30	99,999,999.	00 HUR000000000100376792 and after 6pm M-F 2 ho	After-HUR In-Person Chin South West Region. Weekends ur min.	60.0000
31	99,999,999.	00 HUR00000000100376793	After-HUR In-Person Arabic South East Region.	60.0000

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Line Number	Quantity (JNIT Weekends and after 6	Article and Description pm M-F 2 Hour Min.	Unit Price
32	99,999,999.00 H	HUR0000000000100376794 Weekends and after 6pm	After-HUR In-Person Arabic South West Region. M-F 2 hour min.	60.0000
33	99,999,999.00 H	HUR0000000000100376795 Weekends and after 6pm	After-HUR In-Person French South East Region. I M-F 2 Hour Min.	60.0000
34	99,999,999.00 H	HUR0000000000100376796 Weekends and after 6pm	After-HUR In-Person French South West Region. IM-F 2 hour min.	60.0000
35	99,999,999.00 F	HUR0000000000100376797 and after 6pm M-F 2 Hou	After-HUR In-Person Karen South East Region. Weekends ir Min.	60.0000
36	99,999,999.00 F	HUR0000000000100376798 and after 6pm M-F 2 hou	After-HUR In-Person Karen South West Region. Weekends r min.	60.0000
37	99,999,999.00 F	HUR0000000000100376799 Weekends and after 6pm	After-HUR In-Person Vietnamese South East Region. M-F 2 Hour Min.	60.0000
38	99,999,999.00 F	HUR0000000000100376800 Weekends and after 6pm	After-HUR In-Person Vietnamese South West Region. M-F 2 hour min.	60.0000
39	99,999,999.00 F	HUR0000000000100376801 Weekends and after 6pm	After-HUR In-Person Swahili South East Region. ı M-F 2 Hour Min.	60.0000
40	99,999,999.00 H	HUR0000000000100376802 Weekends and after 6pm	After-HUR In-Person Swahili South West Region. IM-F 2 hour min.	60.0000
41	99,999,999.00 H	HUR0000000000100376803 Weekends and after 6pm	After-HUR In-Person Mandarin South East Region. I M-F 2 Hour Min.	60.0000
42	99,999,999.00 F	HUR0000000000100376804 Weekends and after 6pm	After-HUR In-Person Mandarin South West Region. M-F 2 hour min.	60.0000
43	99,999,999.00 F	HUR0000000000100376805 Weekends and after 6pm	After-HUR In-Person Kinyarwanda South East Region. ı M-F 2 Hour Min.	60.0000
44	99,999,999.00 F	HUR0000000000100376806 Weekends and after 6pm	After-HUR In-Person Kinyarwanda South West Region. ı M-F 2 hour min.	60.0000
45	99,999,999.00 F	HUR0000000000100376807 Weekends and after 6pm	After-HUR In-Person Non-Core South East Region. I M-F 2 Hour Min.	60.0000
46	99,999,999.00 F	HUR0000000000100376808 Weekends and after 6pm	After-HUR In-Person Non-Core South West Region. M-F 2 hour min.	60.0000
47	99,999,999.00 F	HUR000000000100376809 Region 1 Hour min.	Video Remote Interpreting All Languages South East	179.4000
48	99,999,999.00 F	HUR000000000100376810 Region 1 Hour Min.	Video Remote Interpreting All Languages South West	179.4000
49	99,999,999.00 E	EA 000000000100376811 normal business hours	Over the phone scheduling spanish per minute during	0.5900
50	99,999,999.00 E	EA 00000000100376812	Over the phone scheduling Burmese per minute during	0.7600

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Line Number	Quantity UN	IT normal business hou	Article and Description	Unit Price
51	99,999,999.00 EA	00000000100376813 normal business hours	Over the phone scheduling Chin per minute during	0.7600
52	99,999,999.00 EA	00000000100376814 normal business hours	Over the phone scheduling Arabic per minute during	0.7600
53	99,999,999.00 EA	00000000100376815 normal business hours	Over the phone scheduling French per minute during	0.7600
54	99,999,999.00 EA	00000000100376816 normal business hours	Over the phone scheduling Karen per minute during	0.7600
55	99,999,999.00 EA	000000000100376817 during normal business	Over the phone scheduling Vietnamese per minute hours	0.7600
56	99,999,999.00 EA	00000000100376818 normal business hours	Over the phone scheduling Swahili per minute during	0.7600
57	99,999,999.00 EA	000000000100376819 normal business hours	Over the phone scheduling Mandarin per minute during	0.7600
58	99,999,999.00 EA	000000000100376820 during normal business	Over the phone scheduling Kinyarwanda per minute hours	0.7600
59	99,999,999.00 EA	00000000100376821 normal business hours	Over the phone scheduling Non-Core per minute during	0.8900
60	99,999,999.00 HU	R000000000100403239 trip	Travel time for interpreter traveling 50+ miles round	35.0000
61	99,999,999.00 HU	R000000000100454390	Interpretation Virtual, Spanish	38.0000
62	99,999,999.00 HU	R000000000100454391	Interpretation Virtual, all other languages	57.0000
63	99,999,999.00 HU	R000000000100454392	After-hrs Interpretation Virtual, Spanish	57.0000
64	99,999,999.00 HU	R000000000100454393	After-hrs Interpretation Virtual, all other languages	60.0000
	Cor EA	e following UN/CEFACT Ummon Codes are used in Each R Hour		

Signature of Purchasing Officer	Typed Name	Signature Of Approval Office Of the State Attorney General Typed Name Date Signed		
Authorized Signature Indiana Department Of Administration Procurement Division 402 West Washington Street, Rm W468 Indianapolis. Indiana 46204		Typed Name	Date digned	

Telephone: (317) 232-3150