

**Quantity Purchase Agreement  
With The State Of Indiana**

<b>Qty Purchase Agreement QPA Number</b> 000000000000000000050144	<b>Page</b> 1 of 3
<b>Requisition Nbr.:</b>	<b>Interpretation Services</b>
<b>Effective Date:</b>	01/08/2021
<b>Expiration Date:</b>	02/01/2023
<b>Agency Number:</b>	
<b>Facility:</b>	ASA 20-1311
<b>Vendor ID:</b>	0000004623
<b>Vendor Telephone Nbr:</b> 317-897-9763	
<b>Name Of Contact Pers:</b>	
<b>Contact Email:</b>	SWARD@EASTERSEALSCROSSROADS.O
<b>FAX Number:</b>	317-897-9763

Vendor: CROSSROADS REHABILITATION CTR  
Remit to: 4740 KINGSWAY DR  
INDIANAPOLIS IN 46205

Name and Address of Vendor: CROSSROADS REHABILITATION CTR  
INARF/CROSSROADS REHAB INC  
615 N. ALABAMA STREET  
SUITE 410  
INDIANAPOLIS IN 46104

In accordance with your bid, submitted in response to the above referenced solicitation, the Vendor agrees that the Indiana Department of Administration, Procurement Division, has the option to purchase the items listed below under the terms of this agreement. The Vendor agrees to charge these prices for any products ordered on any QPA release received after the expiration of the QPA but issued prior to the expiration date. The quantity listed herein is an estimate of the requirements. The state may order substantially more or substantially less pursuant to the terms of this agreement. **Orders are to be delivered only upon receipt of properly approved Quantity Purchase Award Release.**

<b>Line Number</b>	<b>Quantity</b>	<b>UNIT</b>	<b>Article and Description</b>	<b>Unit Price</b>
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This is an award of a Quantity Purchase Agreement for in-person interpretive services. The QPA can be mutually renewed yearly for three (2) additional years. The vendor agrees to charge these prices for any products ordered on any QPA release received after the expiration date, but issued prior to the expiration date, and postmarked no later than 14 business days after the QPA's expiration date. Quantities are estimates and could be more or less.

Service Regions: CAS (ASL/CART Services): Central

To request services from this vendor, email [interpreting@eastsealscrossroads.org](mailto:interpreting@eastsealscrossroads.org). To discuss items related to billing/invoicing, please contact Sara Inman email [sinman@eastersealscrossroads.org](mailto:sinman@eastersealscrossroads.org) Phone: 317.466.1000 ext.2418 For all other customer service needs, please contact Stephanie Ritchie 317.479.3240 [interpreting@eastersealscrossroads.org](mailto:interpreting@eastersealscrossroads.org) To contact the IDOA Vendor Contract Manager, Jacob Pardue, email [JPardue1@idoa.in.gov](mailto:JPardue1@idoa.in.gov) or call 317-232-8157. Please note the following contract details: - After hours pricing is in effect during any state-observed holiday, weekends (beginning after p.m. Friday until 8 a.m. the following Monday) and between 6 p.m. and 8 a.m. Monday through Friday. - There is a two-hour minimum for all in-person American Sign Language interpretation appointments, including after hours. - The vendor will utilize interpreters that hold Indiana Interpreter Certification (IIC) when possible. All ASL interpreters providing services at the Indiana School for the Deaf will hold IIC as well as a Registry of Interpreters for the Deaf (RID) certification. The same qualifications apply to VRI services. - Due to the shortage of interpreters in Indiana as well as the nation, exceptions may be made for non-IIC interpreters based on the nature of the job and with the written approval of the requesting State agency or governmental body. Non-IIC interpreters fall into two categories: "Non-IIC" and "Provisional." The term "Provisional" has a unique definition within this agreement that is different from the IIC definition. Provisional interpreters must complete the vendor's internal screening and training processes and hold at least one of three qualifiers described in the contract. Each of these qualifiers requires at least 5 years' interpreting experience. - For all billable time after the applicable minimums (two hours for ASL), the State will be billed at the appropriate hourly rate in 15-minutes increments, rounded up to the nearest 15 minutes. The vendor requests that agencies schedule appointments for as close to the expected duration as possible in order to avoid lost time for interpreters. - In the event an interpreter is required to appear in court to testify as a witness and the State agency serviced has provided prior approval, the Contractor invoice for the two-hour minimum, plus any additional time beyond two hours during which the interpreter was required to appear. - With prior State approval, the Contractor may bill for all mileage (to and from the destination) for all assignments 50+ miles (one way) from the interpreter's starting point. - The Contractor may bill for two hours for an ASL appointment cancelled less than 48 hours prior to the appointment time, assuming the appointment was made more than two days in advance. If the appointment was made less than 48 hours in advance but greater than 24 hours in advance, at least 24 hours notice must be given to avoid this charge. This does not apply to unforeseen closures to State offices

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Vendor Telephone Nbr: Name Of Contact Pers: Contact Email: FAX Number:	317-897-9763 SWARD@EASTERSEALSCROSSROADS.O 317-897-9763

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2	99,999,999.00	HUR000000000100376368	Interpretation In-Person ASL IIC 2 hour min.	48.0000
3	99,999,999.00	HUR000000000100376369	Interpretation In-Person ASL Grandfathered 2 hour min.	35.0000
4	99,999,999.00	HUR000000000100376370	Interpretation In-Person ASL Provisional 2 hour min.	30.0000
5	99,999,999.00	HUR000000000100376371	Interpretation In-Person ASL Non-IIC 2 hour min.	18.0000
6	99,999,999.00	HUR000000000100376372	After-HUR in-person ASL IIC	48.0000
7	99,999,999.00	HUR000000000100376373	Nationally Certified CAS interpreter with less than 10 years experience.	45.0000
8	99,999,999.00	HUR000000000100376374	Nationally Certified > 10 years and < 15 years	50.0000
9	99,999,999.00	HUR000000000100376375	Nationally Certified > 15 years	55.0000
10	99,999,999.00	HUR000000000100376376	Video Remote Interpreter American Sign Language	60.0000
11	99,999,999.00	HUR000000000100376377	Audio Description and Captioning	80.0000
12	99,999,999.00	HUR000000000100376378	CART (Court Reporting School Certificate) or 180 workds per minute literary, 225 words per minute Q and A or Speech to test	55.0000
13	99,999,999.00	HUR000000000100376379	CART (NCRA CRR -Certified Real time Reporter or CCP - Certified CART Provider)/National Speech to Text	90.0000
14	99,999,999.00	HUR000000000100376380	CART non certified	40.0000
15	99,999,999.00	MI 000000000100376381	Mileage for interpreter traveling 50+ miles to scheduled apt.	0.3900

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			The following UN/CEFACT Unit of Measure Common Codes are used in this document:	
		HUR	Hour	
		MI	Mile	

Signature of Purchasing Officer	Typed Name	Signature Of Approval Office Of the State Attorney General	
	Date Signed	Typed Name	Date Signed
Authorized Signature	Indiana Department Of Administration Procurement Division 402 West Washington Street, Rm W468 Indianapolis, Indiana 46204 Telephone: (317) 232-3150		