# Welcome to IDOA DSD 2024 Business Conference Series "ENERGIZING AND EMPOWERING YOU IN BUSINESS"

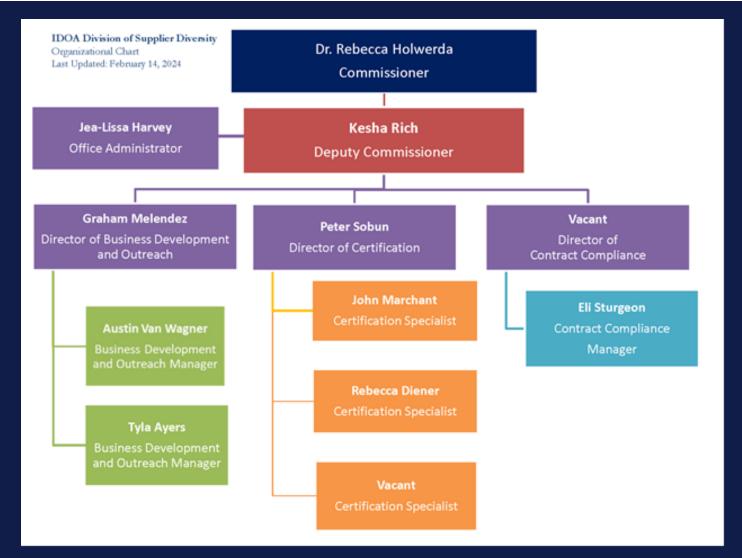
#### **Today's Webinar:**

DSD 101: Introduction to the Division's Three Functions

March 20, 2024 | 1:00 - 3:00 p.m.



## **DSD Org Chart**





## Things to keep in mind before we begin:

- 1. Please silence your phones at this time.
- 2. The restrooms are located directly across the hall.
- 3. Scan the QR code to leave your feedback.
- 4. Raise your hand to receive mic during Q&A





# Division of Supplier Diversity (DSD's)

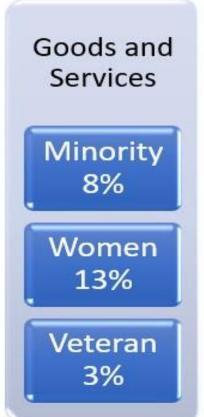
Mission/Vision

- The Division of Supplier Diversity (DSD) was established in 1983 and is currently housed within the Indiana Department of Administration (IDOA).
- Promote, monitor, and enforce the standards for certification of Minority and Women Business Enterprises.
- November 2018 Indiana Veteran Owned Small Business (IVOSB) is added to DSD's mission.
- Provide equal opportunity to Minority, Women and Veteran Business
   Enterprises in the state's procurement and contracting process.

## M/W/VBE Participation Goals

Goals as of July 1, 2021











## **DSD's 3 Main Functions**

## Function 1

Business
Development
and
Outreach

## Function 2

Certification

## Function 3

Contract Compliance



# DIRECTOR OF BUSINESS DEVELOPMENT AND OUTREACH

**GRAHAM MELENDEZ** 



## Connecting You to the Opportunities

#### Function 1

Business
Development
& Outreach

- New Team Members
  - Tyla Ayers & Austin Van Wagner
- ☐ Getting the word out
- Opportunities for your business
- ☐ 2024 Business Conference Theme

"ENERGIZING AND EMPOWERING YOU



## **Empowering Business Development**

#### Function 1

Business
Development
& Outreach

- ☐ Educational and networking events in 2024:
- In-Person Workshops
- Virtual Webinars
- Partner Collaborations
- Annual Business Conference and B2B Expo
- ☐ Importance of Survey Feedback
- ☐ Helpful Links on DSD Website



## **Energizing Business Outreach**

#### Function 1

Business
Development
& Outreach

- ☐ Follow/subscribe to DSD & receive:
- Weekly e-blasts
- Daily social media posts
- Quarterly newsletters
- Elevator pitch opportunities
- ☐ Check out @idoadsd YouTube channel:
- Monthly "Vendor Spotlight" video reels
- Prior Governor's Commission meetings



## Save the Date - Upcoming Events

#### Function 1

Business
Development
& Outreach

- Certification Webinar April 17th
- Preparation Meeting Opportunity: Doing Business with Community Health Network - April 29<sup>th</sup>
- Pay Audit Webinar May 15<sup>th</sup>
- "Pitch Perfect" Workshop May 23<sup>rd</sup>
- 16<sup>th</sup> Business Conference & B2B Expo October 11<sup>th</sup>
- For more events, navigate to <a href="https://www.in.gov/idoa/mwbe/events">https://www.in.gov/idoa/mwbe/events</a>



## DIRECTOR OF CERTIFICATION

PETER SOBUN



## **Benefits of Certification – MBE/WBE**

## Function 2

Certification

MBE/WBEs Certification is valid for 3 years:

- Certified MBE/WBEs qualify for subcontracting opportunities on state contracts.
- Certified MBE/WBEs qualify as an MBE/WBE for purchasing by casinos and state universities, as well as other public and private organizations.
- Certified MBE/WBEs receive notification of state business opportunities.



## **Benefits of Certification – IVOSB**

#### Function 2

Certification

#### IVOSB Certification is valid for 2 years:

- Ability to be counted for participation as an IVOSB on state contracts.
- IVOSB primes shall receive credit toward the contract goal for the use of its own workforce.
- Certified IVOSBs qualify for purchasing by casinos and state universities, as well as other public and private organizations.

## Eligibility Requirements – MBE/WBE

#### Function 2

Certification

- ☐ Basic requirements for the business owner are:
  - Ownership 51%
  - Control 51%
  - U.S. Citizenship
- ☐ For the business itself: it must show that it is a functional business "with a reasonable chance of success in the public sector."
  - Must show what work it has performed
  - Must demonstrate proof of payment
  - Must be financially stable



## **Eligibility Requirements - IVOSB**

#### Function 2

Certification

- ☐ Basic requirements for the business owner are:
  - Ownership 51%
  - Control 51%
  - U.S. veteran or on active duty
- ☐ "Principal place of business" is within Indiana
- ☐ Demonstrates commercially useful function



## **Completing the Electronic Certification**

#### Function 2

Certification

- Please watch the videos located on our webpage:
  <a href="https://www.in.gov/idoa/mwbe/minority-and-womens-business-">https://www.in.gov/idoa/mwbe/minority-and-womens-business-</a>
  <a href="enterprises/certify-your-business/">enterprises/certify-your-business/</a> to help navigate your way through the process.
  - Before submitting your application be sure to view the following guides:
    - "Certification Application Before You Begin"
    - "Certification Application Application Process"
    - "Certification Application After Submission"
- ☐ Please answer all questions and submit all requested documentation to prevent a delay in the certification process

## CONTRACT COMPLIANCE MANAGER

**ELI STURGEON** 



## **Before Contract**

#### Function 3

Contract Compliance

- Promote the utilization of MBE/WBE and IVOSB through presenting information at pre-proposal meetings.
- Assist primary contractors in search of subcontractors to include in subcontractor participation plan.
- http://www.in.gov/idoa/mwbe/2743.htm

This list is updated every 24 hours.



## **During Contract**

#### Function 3

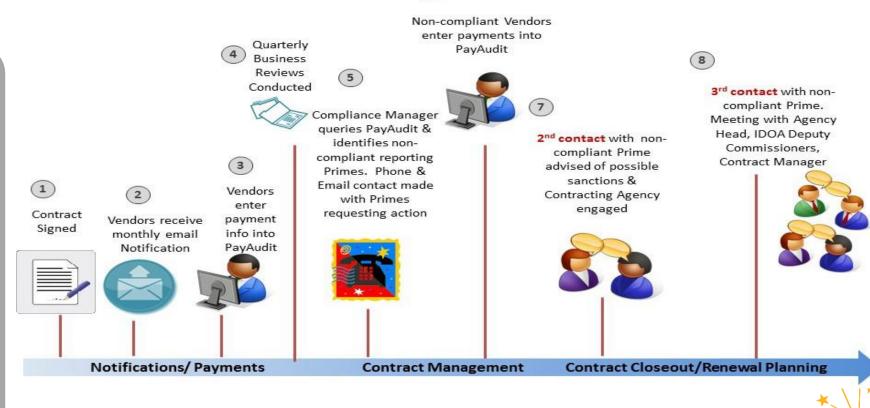
Contract Compliance

- Monitor MBE/WBE and IVOSB utilization on contracts through the Pay Audit System and/or other reporting tools.
- Act as the liaison between the prime and subcontractor when compliance issues arise.
- Ensure subcontractor commitments are met.
- ☐ Serve as final approval authority on requests to change subcontractor participation plan.

## **Contract Compliance Process**



Contract Compliance



## **Contract Compliance Process**

#### Function 3

Contract Compliance State
Agency/Prime
requests change
in subcontractor
participation plan

DSD verifies information with both parties

DSD approves /
disapproves the
request and
makes
recommendation

DSD notifies all concerned parties



## What is the Pay Audit System?

#### What Is It?

Monitoring prime vendors' contractually committed usage levels of their MBE/WBE/IVOSB subcontractors against the actual usage

#### Why Is It Important?

To Whom?	Provides The Necessary Data To:
MWBE Commission	Measure agency performance in achieving Statewide goals and commitments
Division of Supplier Diversity	<ul> <li>Examine adherence to contractual MBE/WBE/IVOSB commitments</li> <li>Respond to internal and external inquiries</li> <li>Act as the liaison between the prime and subcontractor when compliance issues arise</li> </ul>
Prime Vendors, Subcontractors	<ul> <li>Track progress towards meeting a specific contract's MBE/WBE/IVOSB commitment</li> </ul>



## Pay Audit System Overview



E-mail reminder to submit subcontractor payment data



3 E-mail reminder to submit received

A Submit

4 Submit payment data received



**Prime** 

**Payment** 



MBE/WBE/IVOSB Sub



## **Questions & Feedback Survey**



Use this QR code to leave your feedback





#### Contact Us

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