



Indiana Department of Environmental Management

Protecting Hoosiers and Our Environment Since 1986



ELTF Update

Douglas Louks
UST Branch Chief



ELTF Claims Section

- Personnel
 - Contact Branch Chief for questions regarding ELTF Claims
 - Cost Effectiveness / Preapproval Specialist
 - 1 Vacancy to Fill
- Process Changes
 - Backlog
 - Avg. review time down approx. 20% from Dec.
 - Proj. Review Time: -25% w/in 4-6 weeks



ELTF Claims Section

- Email Letters
 - Be sure there are correct email addresses in the application.
- ELTF Phase Application
 - Costs incurred after Jan. 1, 2018 = Mandatory
 - Costs incurred before Jan. 1, 2018 = Optional



Improving Customer Service

- ELTF FAQs and Fact Sheet
 - ELTF Questions Email
- Electronic Submittal
- Outreach Sessions
- Written, Published Guidance on Submittal Requirements
- Preapprovals
- ▶ **Goal: Efficiency & Faster Reimbursement**



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ELTF Outreach Sessions

Date: Thursday, March 29, 2018 and
Tuesday, April 17, 2018

Time: 1 p.m. to 3:30 p.m. (EST)

Location: Indiana Government Center South,
Conference Room 22

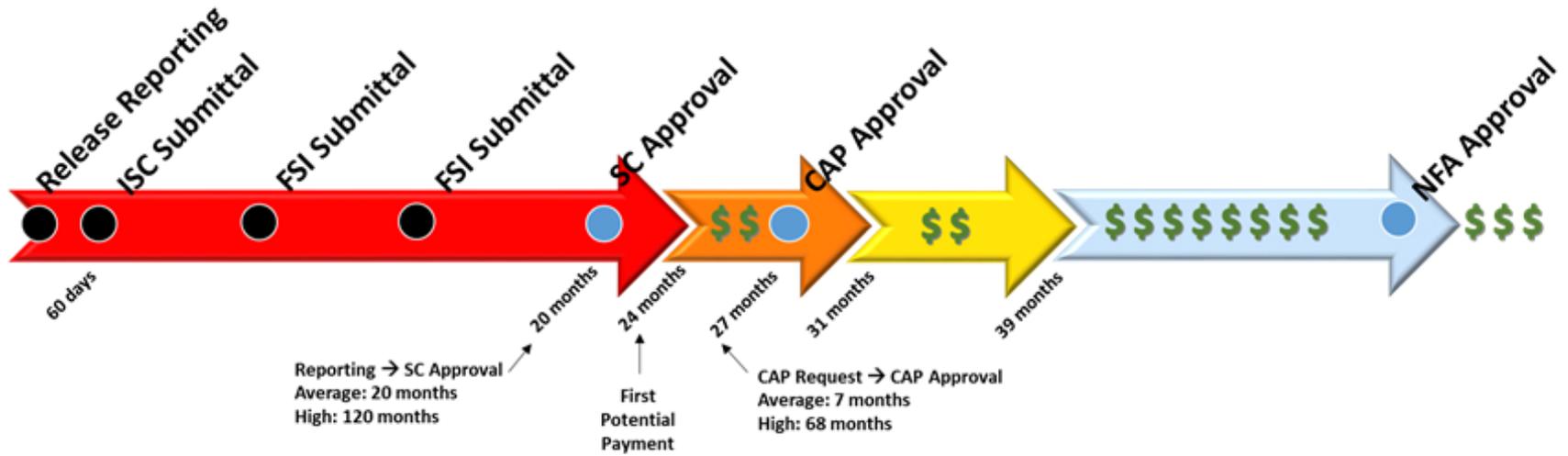


Rule Amendments

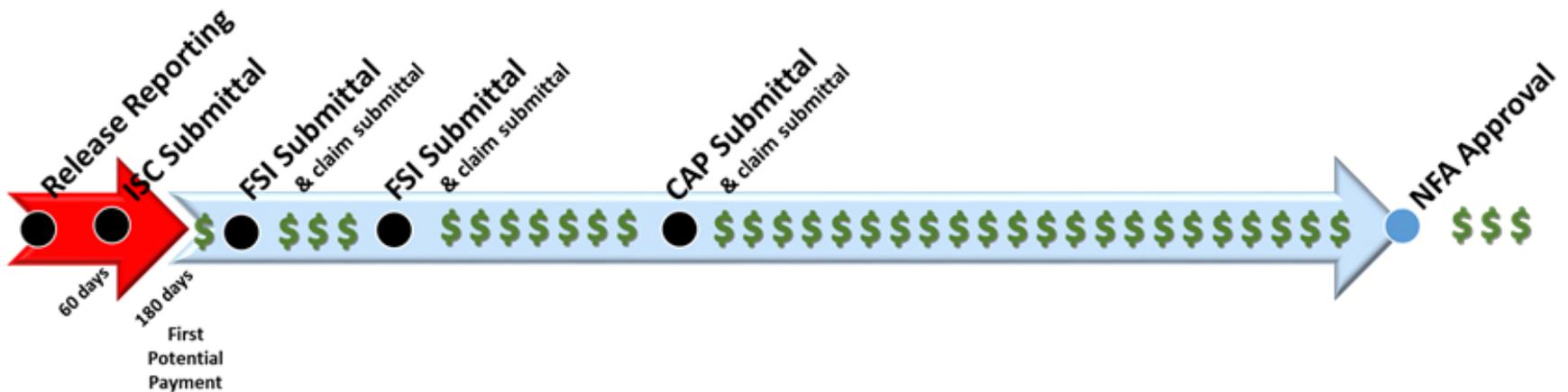
- Preapproval for Site Characterization Work
- Removal of Technical Milestones as Requirement for Reimbursement

Rule - Technical Milestones

Current Rule



New Rule





Rule – Technical Milestones

- Initial Site Characterization
 - Required to determine “eligible release”
- Submittal once costs are incurred
 - Still requires substantiating documentation of performance of costs claimed
- Deadline – 365 days after costs *incurred*
- Resubmittals
 - Must be within 365 days of denial



Rule - Preapproval of Work

- IDEM Scope of Work (SOW) Form – (State Form 51955)
- SOW Mirrors Phase-Based ELTF Claims Application
- Simplified Application Process
- Rapid Review and Reimbursement
 - Denials Very Rare



Audit Recap

- 2010 Indiana Avg. Cost per Incident
 - \$191,760
- 2015 Indiana Avg. Cost per Incident
 - \$341,135
 - ▶ 178% Increase
- 2015 National Avg. Cost per Incident
 - \$157,347
 - ▶ Indiana = 217% > the National Average



Audit Recap

- Indiana 3rd Highest Cost/Payout
- Neighboring Competition:
 - Illinois: **+194%**
 - Kentucky: **+282%**
 - Ohio: **+316%**
- Bureau of Economic Analysis Regional Price Parities
 - Indiana = 91.4% of National Avg.



Audit Update

- 2016 National Avg. Cost per Incident
 - \$155,245 (↓ 1.3%)
- 2016 Indiana Avg. Cost per Incident
 - \$375,572 (↑ 10.1%)
- Indiana = 242% > National Avg.



Audit Update

- Nationally:
 - ▶ **#1 – Indiana**
 - #2 – Pennsylvania
 - #3 – California
 - #4 – New York
- Neighboring Competition:
 - Illinois **+223%** (up from 194% in 2015)
 - Kentucky **+482%** (up from 282% in 2015)
 - Ohio **+343%** (up from 316% in 2015)



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Next Steps

- Increase Efficiency
- Improve Reimbursement Speed
- Decrease Costs Associated with Regulatory Burden
- Make Indiana Competitive