



ERIC HOLCOMB, *Governor*  
GREGORY WILSON, *Executive Director*

Trainee's Worksheet  
Public Accommodation Training:  
*An Overview of Discrimination in Public Accommodations*

**Your Name:** \_\_\_\_\_

**Date:** \_\_\_\_\_

**Organization (if you are being trained in your capacity as an employer/employee):** \_\_\_\_\_

**ICRC Case No.** \_\_\_\_\_

**Directions:** Each Trainee must personally:

1. View the Indiana Civil Rights Commission's *Discrimination in Public Accommodations* presentation available at <http://www.in.gov/icrc/2681.htm>;
2. Complete this Worksheet while viewing the presentation;
3. Sign the Trainee's Verification of Completion; and
4. Submit the completed Worksheet and Verification of Completion to the ICRC Director of Compliance and ADR, Adoley Azu, by e-mail at [nazu@icrc.in.gov](mailto:nazu@icrc.in.gov) or by mail at: 100 North Senate Avenue, Room N300, Indianapolis, IN 46024. (Organizations with multiple trainees may submit the Worksheets and Verifications together.)

\*After the worksheet is received and reviewed, you will be issued a certificate of completion.

**Webinar Worksheet**

**1. What is discrimination?**

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**2. The Indiana Civil Rights Law prohibits for an individual to be denied access or to receive poor service or lesser quality accommodation because of his or her protected class.**

A.) True

B.) False



**3. “Protected classes” are the bases on account of which discrimination is unlawful. Which of the following ARE protected classes?**

- A.) Disability      B.) Color      C.) Religion      D.) National Origin

**4. What are public accommodations?**

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**5. When may a place of public accommodation exclude or remove a person?**

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**6. Can service animals accompany persons with disabilities in places of public accommodation?** \_\_\_\_\_

**7. Can a business charge a fee or establish a condition for the admission of the service animal?** \_\_\_\_\_

**8. When can a business exclude a service animal or a service animal in training?** \_\_\_\_\_

**9. Which of the following are prohibited activities when done “based on” race, color, religion, sex, ancestry, national origin, disability, or familial status?**

- A.) When a person is not given full and equal access to the goods and services being offered;  
B.) Refusal of entry;  
C.) Refusal of services;  
D.) All of the above

**10. What can a person do if they feel they have been discriminated against?** \_\_\_\_\_

**11. How long does the person have to file the Complaint?** \_\_\_\_\_

**12. What is the mission of the Indiana Civil Rights Commission?**

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**13. What is something you learned from this webinar that you did not know previously?**

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**Trainee’s Affirmation of Completion**

*I affirm under penalty of perjury that I, \_\_\_\_\_, read the training materials referenced above and completed the above Worksheet.*

\_\_\_\_\_  
Trainee’s Signature

\_\_\_\_\_  
Date

