



ERIC HOLCOMB, *Governor*
GREGORY WILSON, *Executive Director*

Trainee's Worksheet
Public Accommodation Training:
An Overview of Discrimination in Public Accommodations

Your Name: _____

Date: _____

Organization (if you are being trained in your capacity as an employer/employee): _____

ICRC Case No. _____

Directions: Each Trainee must personally:

1. View the Indiana Civil Rights Commission's *Discrimination in Public Accommodations* presentation available at <http://www.in.gov/icrc/2681.htm>;
2. Complete this Worksheet while viewing the presentation;
3. Sign the Trainee's Verification of Completion; and
4. Submit the completed Worksheet and Verification of Completion to the ICRC Director of Compliance and ADR, Adoley Azu, by e-mail at nazu@icrc.in.gov or by mail at: 100 North Senate Avenue, Room N300, Indianapolis, IN 46024. (Organizations with multiple trainees may submit the Worksheets and Verifications together.)

*After the worksheet is received and reviewed, you will be issued a certificate of completion.

Webinar Worksheet

1. What is discrimination?

2. The Indiana Civil Rights Law prohibits for an individual to be denied access or to receive poor service or lesser quality accommodation because of his or her protected class.

A.) True

B.) False



3. “Protected classes” are the bases on account of which discrimination is unlawful. Which of the following ARE protected classes?

- A.) Disability B.) Color C.) Religion D.) National Origin

4. What are public accommodations?

5. When may a place of public accommodation exclude or remove a person?

6. Can service animals accompany persons with disabilities in places of public accommodation? _____

7. Can a business charge a fee or establish a condition for the admission of the service animal? _____

8. When can a business exclude a service animal or a service animal in training? _____

9. Which of the following are prohibited activities when done “based on” race, color, religion, sex, ancestry, national origin, disability, or familial status?

- A.) When a person is not given full and equal access to the goods and services being offered;
B.) Refusal of entry;
C.) Refusal of services;
D.) All of the above

10. What can a person do if they feel they have been discriminated against? _____

11. How long does the person have to file the Complaint? _____

12. What is the mission of the Indiana Civil Rights Commission?

13. What is something you learned from this webinar that you did not know previously?

Trainee’s Affirmation of Completion

I affirm under penalty of perjury that I, _____, read the training materials referenced above and completed the above Worksheet.

Trainee’s Signature

Date

