

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 01/20/2023

FORM APPROVED

OMB NO. 0938-039

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER 155258		X2) MULTIPLE CONSTRUCTION A. BUILDING -- B. WING		X3) DATE SURVEY COMPLETED 01/10/2023	
NAME OF PROVIDER OR SUPPLIER COUNTRYSIDE MANOR HEALTH & LIVING COMMUNITY				STREET ADDRESS, CITY, STATE, ZIP COD 205 MARINE DR ANDERSON, IN 46016			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIE (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)			ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETION DATE
E 0000 Bldg. --	<p>A second Post Survey Revisit (PSR) to the Post Survey Revisit (PSR) conducted on 12/07/22 to the Emergency Preparedness Survey conducted on 10/13/22 was conducted by the Indiana Department of Health in accordance with 42 CFR 483.73.</p> <p>Survey Date: 01/10/23</p> <p>Facility Number: 000160 Provider Number: 155258 AIM Number: 100267190</p> <p>At this PSR Emergency Preparedness survey, Countryside Manor Health and Living Community was found not in compliance with Emergency Preparedness Requirements for Medicare and Medicaid Participating Providers and Suppliers, 42 CFR 483.73</p> <p>The facility has 109 certified beds. At the time of this PSR survey, the census was 62.</p> <p>Quality Review completed on 01/11/23</p>			E 0000	<p>January 17, 2023</p> <p>Brenda Buroker Director Long-Term Care Division Indiana State Department of Health 2 North Meridian Street Indianapolis, IN 46204</p> <p>Re: Allegation of Compliance</p> <p>Event ID: ZNIM22</p> <p>Dear Mrs. Buroker:</p> <p>Please find enclosed the Plan of Correction for the State Licensure Survey Revisit conducted on January 10, 2023. This letter is to inform you that the plan of correction attached is to serve as Countryside Health & Living Community credible allegation of compliance. We allege substantial compliance on January 17, 2023. We are requesting paper compliance for this plan of correction.</p> <p>If you have any further questions, please do not hesitate to contact me at 765-649-4558.</p> <p>Sincerely,</p>		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Keeshan Patel

Executive Director

01/17/2023

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosed days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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E 0041 SS=F Bldg. --	<p>482.15(e), 483.73(e), 485.625(e) Hospital CAH and LTC Emergency Power §482.15(e) Condition for Participation: (e) Emergency and standby power systems. The hospital must implement emergency and standby power systems based on the emergency plan set forth in paragraph (a) of this section and in the policies and procedures plan set forth in paragraphs (b)(1) (i) and (ii) of this section.</p> <p>§483.73(e), §485.625(e)</p>				<p>Keeshan Patel, HFA Administrator Countryside Health and Living</p> <p>Submission of this plan of correction in no way constitutes an admission by Countryside Health and Living or its management company that the allegations contained in the survey report is a true and accurate portrayal of the provision of nursing care or other services provided in this facility. The Plan of Correction is prepared and executed solely because it is required by Federal and State Law.</p> <p>This statement of deficiencies and plan of correction will be reviewed at the Monthly Quality Assurance/Assessment Committee meeting.</p>		

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	<p>(e) Emergency and standby power systems. The [LTC facility and the CAH] must implement emergency and standby power systems based on the emergency plan set forth in paragraph (a) of this section.</p> <p>§482.15(e)(1), §483.73(e)(1), §485.625(e)(1) Emergency generator location. The generator must be located in accordance with the location requirements found in the Health Care Facilities Code (NFPA 99 and Tentative Interim Amendments TIA 12-2, TIA 12-3, TIA 12-4, TIA 12-5, and TIA 12-6), Life Safety Code (NFPA 101 and Tentative Interim Amendments TIA 12-1, TIA 12-2, TIA 12-3, and TIA 12-4), and NFPA 110, when a new structure is built or when an existing structure or building is renovated.</p> <p>482.15(e)(2), §483.73(e)(2), §485.625(e)(2) Emergency generator inspection and testing. The [hospital, CAH and LTC facility] must implement the emergency power system inspection, testing, and [maintenance] requirements found in the Health Care Facilities Code, NFPA 110, and Life Safety Code.</p> <p>482.15(e)(3), §483.73(e)(3), §485.625(e)(3) Emergency generator fuel. [Hospitals, CAHs and LTC facilities] that maintain an onsite fuel source to power emergency generators must have a plan for how it will keep emergency power systems operational during the emergency, unless it evacuates.</p> <p>*[For hospitals at §482.15(h), LTC at §483.73(g), and CAHs §485.625(g):] The standards incorporated by reference in this section are approved for incorporation by</p>						

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	<p>reference by the Director of the Office of the Federal Register in accordance with 5 U.S.C. 552(a) and 1 CFR part 51. You may obtain the material from the sources listed below. You may inspect a copy at the CMS Information Resource Center, 7500 Security Boulevard, Baltimore, MD or at the National Archives and Records Administration (NARA). For information on the availability of this material at NARA, call 202-741-6030, or go to: http://www.archives.gov/federal_register/code_of_federal_regulations/ibr_locations.html. If any changes in this edition of the Code are incorporated by reference, CMS will publish a document in the Federal Register to announce the changes.</p> <p>(1) National Fire Protection Association, 1 Batterymarch Park, Quincy, MA 02169, www.nfpa.org, 1.617.770.3000.</p> <p>(i) NFPA 99, Health Care Facilities Code, 2012 edition, issued August 11, 2011.</p> <p>(ii) Technical interim amendment (TIA) 12-2 to NFPA 99, issued August 11, 2011.</p> <p>(iii) TIA 12-3 to NFPA 99, issued August 9, 2012.</p> <p>(iv) TIA 12-4 to NFPA 99, issued March 7, 2013.</p> <p>(v) TIA 12-5 to NFPA 99, issued August 1, 2013.</p> <p>(vi) TIA 12-6 to NFPA 99, issued March 3, 2014.</p> <p>(vii) NFPA 101, Life Safety Code, 2012 edition, issued August 11, 2011.</p> <p>(viii) TIA 12-1 to NFPA 101, issued August 11, 2011.</p> <p>(ix) TIA 12-2 to NFPA 101, issued October 30, 2012.</p> <p>(x) TIA 12-3 to NFPA 101, issued October</p>						

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	<p>22, 2013. (xi) TIA 12-4 to NFPA 101, issued October 22, 2013. (xiii) NFPA 110, Standard for Emergency and Standby Power Systems, 2010 edition, including TIAs to chapter 7, issued August 6, 2009..</p> <p>Based on record review and interview, the facility failed to implement the emergency power system inspection, testing, and maintenance requirements found in the Health Care Facilities Code, NFPA 110, and Life Safety Code in accordance with 42 CFR 483.73(e)(2). This deficient practice could affect all occupants.</p> <p>Findings include:</p> <p>Based on observations, interview, and records review with the Maintenance Director on 01/10/23 between 11:30 a.m. and 12:20 p.m., the facility provided documentation for testing of the emergency generator, however, could not provide documentation of a three-year 4-hour test. At the original survey, the Director of Maintenance stated that there was confusion with the contract with the new vendor and the past test was from 2018. At the first PSR the Administrator stated he believed the test had been completed but not documentation was available for review. At this PSR documentation provided showed a 2-hour test of the generator was conducted by the facility's contractor on 11/16/22, however the required 4 hour run test was not completed.</p> <p>The finding was reviewed with the Maintenance Supervisor at the time of discovery and again during the exit conference.</p> <p>This deficiency was cited on 10/13/22 and again on 12/07/22. The facility failed to implement a</p>			E 0041	<p>E041</p> <p>I. The corrective actions to be accomplished for those residents found to have been affected by the deficient practice.</p> <p>The 4 hour run test has been completed. See attached.</p> <p>II. The facility will identify other residents that may potentially be affected by the deficient practice.</p> <p>All residents and staff could be affected by this deficient practice.</p> <p>III. The facility will put into place the following systematic changes to ensure that the deficient practice does not recur.</p> <p>Ongoing, the Administrator or designee will monitor the routine maintenance and operational testing program to ensure continued compliance. Results of the monitoring will be reviewed during the facility's Quality Assurance meeting; monitoring</p>		01/17/2023

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K 0000 Bldg. 01	<p>systemic plan of correction to prevent recurrence.</p> <p>A second Post Survey Revisit (PSR) to the Post Survey Revisit (PSR) conducted on 12/07/22 to the Life Safety Code Recertification and State Licensure Survey conducted on 10/13/22 was conducted by the Indiana Department of Health in accordance with 42 CFR 483.90(a).</p> <p>Survey Date: 01/10/23</p> <p>Facility Number: 000160 Provider Number: 155258 AIM Number: 100267190</p> <p>At this PSR Life Safety Code survey, Countryside Manor Health and Living Community was found not in compliance with Requirements for Participation in Medicare/Medicaid, 42 CFR Subpart 483.90(a), Life Safety from Fire and the 2012 edition of the National Fire Protection Association (NFPA) 101, Life Safety Code (LSC), Chapter 19, Existing Health Care Occupancies and</p>	K 0000	<p>will be ongoing.</p> <p>IV The facility will monitor the corrective action by implementing the following measures.</p> <p>The 4 hour run test is scheduled every three years per TELs.</p> <p>V. Plan of Correction completion date.</p> <p>Plan of Completion date is January 17, 2023.</p> <p>January 17, 2023</p> <p>Brenda Buroker Director Long-Term Care Division Indiana State Department of Health 2 North Meridian Street Indianapolis, IN 46204</p> <p>Re: Allegation of Compliance</p> <p>Event ID: ZNIM22</p> <p>Dear Mrs. Buroker:</p> <p>Please find enclosed the Plan of Correction for the State Licensure Survey Revisit conducted on January 10, 2023. This letter is to inform you that the plan of correction attached is to serve as</p>		

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	<p>410 IAC 16.2.</p> <p>This one-story facility was determined to be of Type V (000) construction and fully sprinkled. The facility has a fire alarm system with smoke detection in the corridors, spaces open to the corridors and battery powered smoke detectors in all resident sleeping rooms. The healthcare portion of the facility has a capacity of 109 and had a census of 62 at the time of this PSR visit.</p> <p>All areas where residents have customary access were sprinklered except for a garage and a shed which houses the generator and were not sprinklered.</p> <p>Quality Review completed on 01/11/23</p>				<p>Countryside Health & Living Community credible allegation of compliance. We allege substantial compliance on January 17, 2023. We are requesting paper compliance for this plan of correction.</p> <p>If you have any further questions, please do not hesitate to contact me at 765-649-4558.</p> <p>Sincerely,</p> <p>Keeshan Patel, HFA Administrator Countryside Health and Living</p> <p>Submission of this plan of correction in no way constitutes an admission by Countryside Health and Living or its management company that the allegations contained in the survey report is a true and accurate portrayal of the provision of nursing care or other services provided in this facility. The Plan of Correction is prepared and executed solely because it is required by Federal and State Law.</p> <p>This statement of deficiencies and plan of correction will be reviewed</p>		

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K 0918 SS=F Bldg. 01	<p>NFPA 101</p> <p>Electrical Systems - Essential Electric Syste</p> <p>Electrical Systems - Essential Electric</p> <p>System Maintenance and Testing</p> <p>The generator or other alternate power source and associated equipment is capable of supplying service within 10 seconds. If the 10-second criterion is not met during the monthly test, a process shall be provided to annually confirm this capability for the life safety and critical branches. Maintenance and testing of the generator and transfer switches are performed in accordance with NFPA 110.</p> <p>Generator sets are inspected weekly, exercised under load 30 minutes 12 times a year in 20-40 day intervals, and exercised once every 36 months for 4 continuous hours. Scheduled test under load conditions include a complete simulated cold start and automatic or manual transfer of all EES loads, and are conducted by competent personnel. Maintenance and testing of stored energy power sources (Type 3 EES) are in accordance with NFPA 111. Main and feeder circuit breakers are inspected annually, and a program for periodically exercising the components is established according to manufacturer requirements. Written records of maintenance and testing are maintained and readily available. EES electrical panels and circuits are marked, readily identifiable, and separate from normal power circuits. Minimizing the possibility of damage of the emergency power source is a design consideration for new installations.</p>				at the Monthly Quality Assurance/Assessment Committee meeting.		

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	<p>6.4.4, 6.5.4, 6.6.4 (NFPA 99), NFPA 110, NFPA 111, 700.10 (NFPA 70)</p> <p>Based on record review and interview, the facility failed to maintain 1 of 1 Emergency Power Standby System in accordance with NFPA 110, Standard for Emergency and Standby Power Systems, Section 8.4.9, as required by NFPA 99 Health Care Facilities Code, Section 6.4.1.1.6.1. NFPA 110 Section 8.4.9 states that all Level 1 Emergency Power Systems shall be tested at least once within every three years. Where the assigned class is greater than 4 hours, it shall be permitted to terminate the test after 4 hours. NFPA 99 Section 6.4.1.1.6.1 states that Type 1 and Type 2 essential electrical system power sources shall be classified at Type 10, Class X, Level 1 generator sets. This deficient practice could affect all building occupants.</p> <p>Findings include:</p> <p>Based on observations, interview, and records review with the Maintenance Director on 01/10/23 between 11:30 a.m. and 12:20 p.m., the facility provided documentation for testing of the emergency generator, however, could not provide documentation of a three-year 4-hour test. At the original survey, the Director of Maintenance stated that there was confusion with the contract with the new vendor and the past test was from 2018. At the first PSR the Administrator stated he believed the test had been completed but not documentation was available for review. At this PSR documentation provided showed a 2-hour test of the generator was conducted by the facility's contractor on 11/16/22, however the required 4 hour run test was not completed.</p> <p>The finding was reviewed with the Maintenance Supervisor at the time of discovery and again</p>			K 0918	<p>K918</p> <p>I. The corrective actions to be accomplished for those residents found to have been affected by the deficient practice.</p> <p>The 4 hour run test has been completed. See attached.</p> <p>II. The facility will identify other residents that may potentially be affected by the deficient practice.</p> <p>All residents and staff could be affected by this deficient practice.</p> <p>III. The facility will put into place the following systematic changes to ensure that the deficient practice does not recur.</p> <p>There is a current TELS task to have a 4-hour load bank test completed every 3 years. See attached TELS task labeled "Countryside Generator Maintenance"</p> <p>IV The facility will monitor the corrective action by implementing the following measures.</p> <p>The 4 hour run test is scheduled</p>		01/17/2023

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	<p>during the exit conference.</p> <p>This deficiency was cited on 10/13/22 and again on 12/07/22. The facility failed to implement a systemic plan of correction to prevent recurrence.</p> <p>3.1-19(b)</p>				<p>every three years per TELs.</p> <p>V. Plan of Correction completion date.</p> <p>Plan of Completion date is January 17, 2023.</p>		