| DEPARTMENT OF HEALTH AND HUN  | MAN SERVICES               |                            | FORM APPE        |
|-------------------------------|----------------------------|----------------------------|------------------|
| CENTERS FOR MEDICARE & MEDIC. | AID SERVICES               |                            | OMB NO. 09       |
| STATEMENT OF DEFICIENCIES     | X1) PROVIDER/SUPPLIER/CLIA | (X2) MULTIPLE CONSTRUCTION | (X3) DATE SURVEY |
| AND PLAN OF CORRECTION        | IDENTIFICATION NUMBER      | A. BUILDING <u>00</u>      | COMPLETED        |
|                               |                            |                            |                  |

| AND PLAN                   | OF CORRECTION  | IDENTIFICATION NUMBER 155352  |      | A. BUILDING 00  B. WING   |  | COMPLETED 09/14/2022                  |  |  |
|----------------------------|--|---|------|---|--|---------------------------------------|--|--|
|                            | PROVIDER OR SUPPLIEF   |   |      | STREET ADDRESS, CITY, STATE, ZIP COD 2600 MOREHOUSE AVE ELKHART, IN 46517 |  |                                       |  |  |
| (X4) ID<br>PREFIX<br>TAG   | (EACH DEFICIEN   | STATEMENT OF DEFICIENCIE ICY MUST BE PRECEDED BY FULL R LSC IDENTIFYING INFORMATION   |      | ID<br>PREFIX<br>TAG   | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIA' DEFICIENCY)   | (X5) COMPLETION DATE                  |  |  |
| F 0000                     |  |   |      |   |  |                                       |  |  |
| Bldg. 00                   | Licensure Survey.  Survey dates: Septer Facility number: 00 Provider number: 1 AIM number: 1002  Census Bed Type: SNF/NF: 52 SNF: 1 Total: 53  Census Payor Type Medicare: 1 Medicaid: 45 Other: 7 Total: 53 | 55352<br>89830<br>::<br>reflect State Findings cited in   | F 00 | 000   | The facility requests that this p of correction be considered its credible allegation of complian Preparation and/or execution of this plan of correction does not constitute admission or agreed by the provider of the truth of the facts alleged or conclusions set forth in the statement of deficiencies. The plan of correctistic prepared and/or executed set because it is required by the provisions of federal and state We respectfully request a desireview for compliance instead post visit review on or before October 7th, 2022. | cce. of t ment he et ction olely law. |  |  |
| F 0656<br>SS=D<br>Bldg. 00 | Quality review com  483.21(b)(1) Develop/Impleme §483.21(b) Comp §483.21(b)(1) The implement a comp care plan for each the resident rights and §483.10(c)(3) objectives and tim resident's medica            | nt Comprehensive Care Plan rehensive Care Plans e facility must develop and prehensive person-centered in resident, consistent with a set forth at §483.10(c)(2) that includes measurable neframes to meet a li, nursing, and mental and dis that are identified in the |      |   |  |                                       |  |  |

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any defiencystatement ending with an asterisk (\*) denotes a deficency which the institution may be excused from correcting providing it is determin other safegaurds provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclo days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

FORM CMS-2567(02-99) Previous Versions Obsolete Event ID: ZAVK11 Facility ID: 000243 If continuation sheet Page 1 of 20

| AND PLAN OF CORRECTION  AND PLAN OF CORRECTION  IDENTIFICATION NUMBER  155352 |  | A. BU   | (X2) MULTIPLE CONSTRUCTION  A. BUILDING  B. WING                          |   |   | (X3) DATE SURVEY COMPLETED 09/14/2022 |                            |
|---|--|---|---|---|---|---------------------------------------|----------------------------|
|   | F PROVIDER OR SUPPLIE  | R   | STREET ADDRESS, CITY, STATE, ZIP COD 2600 MOREHOUSE AVE ELKHART, IN 46517 |   |   |                                       |                            |
| (X4) ID<br>PREFIX<br>TAG  | SUMMARY STATEMENT OF DEFICIENCIE  (EACH DEFICIENCY MUST BE PRECEDED BY FULL  REGULATORY OR LSC IDENTIFYING INFORMATION   |   |   | ID PROVIDER'S PLAN OF CORRECTION PREFIX (EACH CORRECTIVE ACTION SHOULD E CROSS-REFERENCED TO THE APPROP |   | TE                                    | (X5)<br>COMPLETION<br>DATE |
|   | comprehensive of following -  (i) The services the attain or maintain practicable physic psychosocial well §483.24, §483.25  (ii) Any services the required under §4 but are not provide exercise of rights the right to refuse (6).  (iii) Any specialized rehabilitative serve provide as a resure commendations the findings of the its rationale in the (iv) In consultation resident's repressed (A) The resident's desired outcomes (B) The resident's future discharge. whether the resident community was a to local contact as appropriate entitic (C) Discharge plate care plan, as apputhe requirements this section. | are plan must describe the  nat are to be furnished to the resident's highest cal, mental, and -being as required under or §483.40; and hat would otherwise be 183.24, §483.25 or §483.40 led due to the resident's under §483.10, including of treatment under §483.10(c)  ed services or specialized rices the nursing facility will lt of PASARR s. If a facility disagrees with of PASARR, it must indicate of resident's medical record. In with the resident and the centative(s)- of goals for admission and | F 00  |   | What corrective action(s) wil   |                                       | 10/07/2022                 |
|   | review, the facility implement a person residents skin cond  | failed to develop and n centered care plan on a lition of bruises and abrasions ords reviewed for care plans.   | r 00  | υσο   | be accomplished for those residents found to have been affected by the deficient practice; All new skin areas evaluated by IDT have been discussed by I | <b>ı</b><br>oy                        | 10/0 // 2022               |

FORM CMS-2567(02-99) Previous Versions Obsolete

Event ID:

ZAVK11 Facility ID: 000243

If continuation sheet Page 2 of 20

10/21/2022 PRINTED: FORM APPROVED OMB NO. 0938-039

CENTERS FOR MEDICARE & MEDICAID SERVICES STATEMENT OF DEFICIENCIES X1) PROVIDER/SUPPLIER/CLIA X2) MULTIPLE CONSTRUCTION X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER A. BUILDING COMPLETED 00 B. WING 09/14/2022 155352 STREET ADDRESS, CITY, STATE, ZIP COD NAME OF PROVIDER OR SUPPLIER 2600 MOREHOUSE AVE **ELKHART MEADOWS** ELKHART, IN 46517 (X4) ID SUMMARY STATEMENT OF DEFICIENCIE ID (X5) PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE COMPLETION PREFIX PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL TAG REGULATORY OR LSC IDENTIFYING INFORMATION TAG DEFICIENCY) DATE Finding includes: or designee and MDS and careplans/temporary careplans are A clinical record review was completed on being put in place for all new 9/12/2022 at 11:22 A.M., for resident 46 and areas. indicated his diagnoses included, but were not limited to: cerebral amyloid angiopathy, dementia How other residents having without behavioral disturbances, hypertension, the potential to be affected by type II diabetes, depressive disorder, and benign the same deficient practice will prostatic hyperplasia. be identified and what corrective action(s) will be Wound Management forms were filled out for 4 taken: areas dated, 8/19/2022, and indicated that Resident All residents with new skin areas 46 obtained bruises to his right forehead and have the potential to be affected upper lip and abrasions to his right hand, left by the deficient practice.. IDT elbow and shoulder. team has been educated on importance of opening Physician Orders, dated 8/19/2022, indicated person-centered cleanse left shoulder abrasion, pat dry, apply skin careplans/temporary careplans for prep, and cover with border gauze once a day; all new skin areas. cleanse left elbow abrasion with wound cleanse or nirmal saline, pat dry, apply skin prep, and cover What measures will be put with a bandaid; and cleanse right hand abrasion into place and what systemic with wound cleanse or normal saline, pat dry, changes will be made to apply skin prep, and cover with a bandaid. ensure that the deficient practice does not recur; During an interview, on 9/12/2022 at 12:11 P.M., IDT team educated on importance the Director of Nursing indicated that there was of opening person-centered no care plan for these skin conditions and they do careplans/temporary careplans for not do care plans for skin areas that will heal all new skin areas. within 7-14 days. How the corrective action(s) On 9/12/2022 at 2:04 P.M., the Director of Nursing will be monitored to ensure the indicated they should have had care plans for his deficient practice will not skin issues. recur, i.e., what quality assurance program will be put On 9/14/2022 at 1:23 P.M., the Director of Nursing into place; and by what date

FORM CMS-2567(02-99) Previous Versions Obsolete

provided a policy titled, "IDT Comprehensive

indicated the policy was the one currently used

by the facility. The policy indicated "...Policy: It

Care Plan Policy", revised on 10/2019, and

Event ID:

ZAVK11

Facility ID: 000243

the systemic changes for each

DNS/designee will check all new

skins have a careplan/temporary

deficiency will be completed;

If continuation sheet

Page 3 of 20

| STATEMENT OF DEFICIENCIES XI) PROVIDER/SUPPLIER/CLIA AND PLAN OF CORRECTION IDENTIFICATION NUMBER 155352 |  | (X2) MULTIPLE C A. BUILDING B. WING  |                     |   |  |
|--|--|--|---------------------|---|--|
|  | ROVIDER OR SUPPLIER  |  | 2600 1              | r ADDRESS, CITY, STATE, ZIP COD<br>MOREHOUSE AVE<br>ART, IN 46517   |  |
| (X4) ID<br>PREFIX<br>TAG   | (EACH DEFICIEN<br>REGULATORY OR  | STATEMENT OF DEFICIENCIE CY MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION   | ID<br>PREFIX<br>TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIA DEFICIENCY)   | DATE   |
| F 0677<br>SS=E<br>Bldg. 00   | have a comprehenside developed based on The care plan will in resident specific, in needs and preference highest level of fundational procedure: Care plainterventions will be resident assessment preferences or familiary of the second of the | d for Dependent Residents esident who is unable to of daily living receives the set to maintain good g, and personal and oral on, record review and ity failed to ensure 9 residents during 4 of 4 meal dents 36 27 35, 47, 13, 30, 4, tion, the facility failed to were cleaned and trimmed for 1 wed for Assistance with Daily | F 0677              | careplan in place the following business day after the new stoccurred. QAPI tool will be utilized during clinical meetindaily x 4 weeks to ensure careplans are in place for all riskin issues, then weekly for 3 months.  Deficiencies corrected by 10/7 months. | 10/07/2022   10/07/2022   10   10/07/2022   11   10   10   10   10   10   10 |

FORM CMS-2567(02-99) Previous Versions Obsolete

Event ID:

ZAVK11 Facility ID: 000243

If continuation sheet

Page 4 of 20

STATEMENT OF DEFICIENCIES X1) PROVIDER/SUPPLIER/CLIA X2) MULTIPLE CONSTRUCTION X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER A. BUILDING COMPLETED 00 B. WING 09/14/2022 155352 STREET ADDRESS, CITY, STATE, ZIP COD NAME OF PROVIDER OR SUPPLIER 2600 MOREHOUSE AVE **ELKHART MEADOWS** ELKHART, IN 46517 (X4) ID SUMMARY STATEMENT OF DEFICIENCIE ID (X5) PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX COMPLETION TAG REGULATORY OR LSC IDENTIFYING INFORMATION TAG DEFICIENCY) DATE 4 bites but then put her spoon down, drank from a potential to be affected by the glass and then reverted to scooping pureed food same deficient practice will be with her fingers and licking it off her fingers. identified and what corrective Although multiple nursing staff members walked action(s) will be taken; by Resident 36 as she ate, no other staff member All residents who reside in the attempted to assist her to utilize her silverware. facility have the potential to be affected by the deficient practice. Resident 37's meal tray was placed on the dining All clinical staff educated on table in front of him and no staff sat to assist him providing assistance to assist for over 4 minutes. residents with eating/cuing during meal services, and all clinical staff Resident 34 was not pushed up to the table and educated on importance of was observed to be eating her food with her providing nail care to all residents fingers. to ensure all resident fingernails are cleaned and trimmed, and all During an observation of the noon meal, clinical staff educated on providing conducted on 9/12/2022 at 12:00 P.M., the residents with their showers per resident preference. following was noted: Resident 36 was observed seated at a dining table close to the hallway. What measures will be put into Resident 36's tray was delivered to her and set up place and what systemic on the table in front of her at 12:20` P.M. Resident changes will be made to 36 made several attempts to dip her spoon into her ensure that the deficient rolled up napkin before locating her dessert bowl. practice does not recur; After taking a few bites of her pureed fruit with All clinical staff educated on her spoon, Resident 36 set her spoon down and providing assistance to assist then attempted to drink her pureed fruit from her residents with eating/cuing during bowl then dropped her napkin and ice cream type meal services, and all clinical staff dessert onto the floor. educated on importance of providing nail care to all residents At 12:28 P.M., the Administrator stopped, picked to ensure all resident fingernails up the napkin and ice cream dessert container and are cleaned and trimmed during handed Resident 36 her spoon and offered her a showers and prn, and all clinical clothing protector. staff educated on providing residents with their showers per At 12:33 P.M., a nursing staff member put resident preference. Resident 36's spoon in her hands, placed a new Non-compliance with education to opened ice cream dessert container on the table in result in disciplinary action up to front of the resident and placed an empty chair and including termination. beside the resident, but did not sit down in the How the corrective action(s)

chair until 12:37 P.M. The nursing staff member

will be monitored to ensure the

| STATEMENT OF DEFICIENCIES X1) PROVIDER/SUPPLIER/CLIA |                        | l í   | X2) MULTIPLE CONSTRUCTION (X3) DATE SURV |        |   |            |
|--|------------------------|---|--|--------|---|------------|
| AND PLAN   | OF CORRECTION          | IDENTIFICATION NUMBER                                   |  |        |   | COMPLETED  |
|  |                        | 155352  | B. W                                     | ING    |   | 09/14/2022 |
| NAME OF 1  | PROVIDER OR SUPPLIER   | ·<br>}  | -  |        | ADDRESS, CITY, STATE, ZIP COD   |            |
|  |                        | •   |  |        | OREHOUSE AVE  |            |
| ELKHAR   | T MEADOWS              |   |  | ELKHA  | RT, IN 46517  |            |
| (X4) ID  |                        | STATEMENT OF DEFICIENCIE                                |  | ID     | PROVIDER'S PLAN OF CORRECTION   | (X5)       |
| PREFIX   | · ·                    |   |  | PREFIX | (EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIA<br>DEFICIENCY) | COMPLETION |
| TAG  |                        | R LSC IDENTIFYING INFORMATION dent 36, but the resident |  | TAG    |   | DATE       |
|  |                        | ge glass and the ice cream                              |  |        | deficient practice will not recur, i.e., what quality                                 |            |
|  |                        | nto the floor. The nursing                              |  |        | assurance program will be p   | uut .      |
|  |                        | eft the resident and later                              |  |        | into place; and by what date  |            |
|  |                        | e floor. Resident 36 had                                |  |        | the systemic changes for ea   |            |
|  | -                      | er pureed food with her                                 |  |        | deficiency will be completed  |            |
|  | fingers.               | •   |  |        | DNS/designee will complete t  |            |
|  |                        |   |  |        | QAPI tools for assisting/cuein  |            |
|  | At 12:40 P.M., the     | resident, while continuing to                           |  |        | residents during meal service   | -          |
|  | eat her pureed food    | from her plate with her                                 |  |        | Nail care, and showers, week  | ly for     |
|  | _                      | to knock the second ice cream                           |  |        | 4 weeks, monthly for 6 month  | s. If      |
|  |                        | nto the floor. Nursing staff                            |  |        | threshold of 90% is not met, a  | n          |
|  |                        | ce cream dessert with a new                             |  |        | action plan will be developed.  |            |
|  |                        | t but did not provide any                               |  |        | Findings will be submitted to t   |            |
|  |                        | lent 36. At 12:49 P.M.,                                 |  |        | QAPI Committee for review a   | nd         |
|  |                        | served attempting to scoop                              |  |        | follow up.  |            |
|  |                        | essert with her fingers and lick                        |  |        | Deficiencies corrected by 10/7  | (122       |
|  |                        | er fingers. No staff was                                |  |        |   |            |
|  | providing consisten    | at cues and/or assistance.                              |  |        |   |            |
|  | At 12:53 P.M., Res     | ident 27 was observed licking                           |  |        |   |            |
|  | ice cream out of a p   | plastic bowl. There were                                |  |        |   |            |
|  |                        | ing behind her and located in                           |  |        |   |            |
|  | the dining room, bu    | nt no staff attempted to cue or                         |  |        |   |            |
|  | assist the resident to | o utilize her silverware.                               |  |        |   |            |
|  | At 12:54 P.M Res       | ident 34 was observed eating                            |  |        |   |            |
|  |                        | ngers. There were no staff                              |  |        |   |            |
|  |                        | t to cue and/or assist the                              |  |        |   |            |
|  | _                      | eal. She was also noted to be                           |  |        |   |            |
|  | away from the table    | e and had to extend her arms to                         |  |        |   |            |
|  | reach her plate of fo  |   |  |        |   |            |
|  | At 12:54 P.M. Res      | ident 35 was observed seated in                         |  |        |   |            |
|  |                        | om" section of the dining                               |  |        |   |            |
|  |                        | s food was in front of him in                           |  |        |   |            |
|  |                        | was not eating his food.                                |  |        |   |            |
|  | _                      | was queried as to why he was                            |  |        |   |            |
|  |                        | ated he could not find his fork.                        |  |        |   |            |
|  |                        | to be on the table in between                           |  |        |   |            |

| STATEMENT OF DEFICIENCIES X1) PROVIDER/SUPPLIER/CLIA |  | (X2) MULTIPLE   | (X3) DATE SURVEY |  |                 |
|--|--|---|------------------|--|-----------------|
| AND PLAN   | OF CORRECTION  | IDENTIFICATION NUMBER                                     | A. BUILDING      | COMPLETED  |                 |
|  |  | 155352  | B. WING          |  | 09/14/2022      |
|  |  | <u>I</u>  | STREE            | Γ ADDRESS, CITY, STATE, ZIP COD                                    | •               |
| NAME OF P  | PROVIDER OR SUPPLIER   |   |                  | MOREHOUSE AVE  |                 |
| ELKHAR'  | T MEADOWS  |   |                  | ART, IN 46517  |                 |
|  |  | CTATEMENT OF DEPOSITATION                                 |                  |  | 075             |
| (X4) ID<br>PREFIX                                    |  | STATEMENT OF DEFICIENCIE                                  | ID               | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BE | (X5) COMPLETION |
| TAG  | (EACH DEFICIENCY MUST BE PRECEDED BY FULL<br>REGULATORY OR LSC IDENTIFYING INFORMATION |   | PREFIX<br>TAG    | CROSS-REFERENCED TO THE APPROPRIA<br>DEFICIENCY)                   | DATE DATE       |
| TAG  |  | ere was no staff noted to                                 | IAG              | _  | DATE            |
|  |  | or assist Resident 35 with his                            |                  |  |                 |
|  | meal.  | of assist Resident 35 with his                            |                  |  |                 |
|  | incur.   |   |                  |  |                 |
|  | At 12:54 P.M., Resi  | ident 47 was observed seated in                           |                  |  |                 |
|  |  | ont of the dining table. His                              |                  |  |                 |
|  |  | le in front of him and he was                             |                  |  |                 |
|  |  | as no staff noted to be                                   |                  |  |                 |
|  | assisting and/or cue   | ing Resident 47 with his meal.                            |                  |  |                 |
|  |  |   |                  |  |                 |
|  | _  | ion of the breakfast meal,                                |                  |  |                 |
|  |  | 2022 at 9:15 A.M., Resident 36                            |                  |  |                 |
|  |  | the dining room. Resident 36                              |                  |  |                 |
|  |  | ated in her wheelchair. The                               |                  |  |                 |
|  |  | 's room was closed and there                              |                  |  |                 |
|  |  | in her room. The resident was                             |                  |  |                 |
|  |  | reakfast meal on an overbed                               |                  |  |                 |
|  | -  | f her. She had a bath towel nt shoulder. She was observed |                  |  |                 |
|  |  | feed herself the pureed food.                             |                  |  |                 |
|  |  | arge portion of her food all                              |                  |  |                 |
|  |  | ne tray table and her beverage                            |                  |  |                 |
|  | _  | She pointed at a plastic                                  |                  |  |                 |
|  | -  | as upside down, and stated "I                             |                  |  |                 |
|  | _  | LPN 13 was summoned from                                  |                  |  |                 |
|  |  | eried as to why Resident 36                               |                  |  |                 |
|  |  | om behind a closed door                                   |                  |  |                 |
|  | without any assistar   | nce. LPN 13 indicated the                                 |                  |  |                 |
|  | dining room was so   | metimes too much stimulation                              |                  |  |                 |
|  | for Resident 36 and  | indicated Resident 36 "does                               |                  |  |                 |
|  |  | and feeding herself. LPN 13                               |                  |  |                 |
|  |  | when informed the resident had                            |                  |  |                 |
|  |  | ultiple meals feeding herself                             |                  |  |                 |
|  | _  | er fingers. Resident 36 was                               |                  |  |                 |
|  |  | g to drink from her empty                                 |                  |  |                 |
|  |  | LPN 13 indicated she would                                |                  |  |                 |
|  | bring her another dr   | rink.   |                  |  |                 |
|  | A+0,20 A M T T DNT   | 12 and another running -t-ff                              |                  |  |                 |
|  |  | 13 and another nursing staff ved removing the breakfast   |                  |  |                 |
|  | member were ooser  | ved removing the oreaktast                                |                  |  |                 |

FORM CMS-2567(02-99) Previous Versions Obsolete

Event ID: ZAVK11 Facility ID: 000243

If continuation sheet Page 7 of 20

|                          | T OF DEFICIENCIES<br>OF CORRECTION   | X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER 155352   | (X2) MULTIPLE CO<br>A. BUILDING<br>B. WING | ONSTRUCTION 00  | (X3) DATE SURVEY COMPLETED 09/14/2022 |
|--------------------------|--|---|--|---|---------------------------------------|
|                          | ROVIDER OR SUPPLIER  |   | 2600 M                                     | ADDRESS, CITY, STATE, ZIP COD<br>IOREHOUSE AVE<br>.RT, IN 46517   |                                       |
| (X4) ID<br>PREFIX<br>TAG | (EACH DEFICIEN   | STATEMENT OF DEFICIENCIE CY MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION  | ID<br>PREFIX<br>TAG                        | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRI<br>DEFICIENCY) | (X5) COMPLETION DATE                  |
| TAG                      | tray from Resident overbed table and to done [resident's nambeverage provided to not assisted to finish her plate.  During an interview Set) Coordinator, cobetween 10:20 A.M. she would expect st by offering a reside themselves inapprofingers, silverware of the clinical records were reviewed on 9 coordinator:  Resident 27's most assessment, complete resident required the one staff for eating indicated Resident 2 midicated Resident 2 midicated would refuse staff at Resident 34's most completed on 7/29/2 required extensive seating needs. The Mesident would not a and would sometime times just fed herse. | 36's room, wiping down the old the resident "You are all ne]." There was no additional to Resident 36 and she was in the rest of the food left on with the MDS (Minimum Data onducted on 9/14/2022 10::45 A.M. she indicated aff to attempt to assist them int observed feeding priate food items with their or feeding assistance.  for the following residents //14/2022 with the MDS recent quarterly MDS ted on 7/6/2022 indicated the extensive staff assistance of meeds. The MDS coordinator 27 would sometimes feed es, but other times required at the time; Resident 27 ssistance to eat.  recent MDS assessment, 2022 indicated the resident staff assistance of one for MDS coordinator indicated the always allow staff assistance es use her utensils and other lif with her fingers. | TAG  | DEFICIENCY  | DATE                                  |
|                          |  | ed the resident needs lots of<br>eed himself and had very poor  |  |   |                                       |

FORM CMS-2567(02-99) Previous Versions Obsolete

Event ID:

ZAVK11 Facility ID: 000243

If continuation sheet

Page 8 of 20

PRINTED: 10/21/2022 FORM APPROVED OMB NO. 0938-039

| AND PLAN OF CORRECTION  AND PLAN OF CORRECTION  155352 |  | l í   | JILDING | nstruction<br><u>00</u> | (X3) DATE<br>COMPL<br>09/14/  | ETED |                            |
|--|--|---|---------|-------------------------|---|------|----------------------------|
|  | ROVIDER OR SUPPLIER  |   |         | 2600 M                  | DDRESS, CITY, STATE, ZIP COD<br>OREHOUSE AVE<br>RT, IN 46517  |      |                            |
| (X4) ID<br>PREFIX<br>TAG                               | (EACH DEFICIEN   | STATEMENT OF DEFICIENCIE CY MUST BE PRECEDED BY FULL R LSC IDENTIFYING INFORMATION  |         | ID<br>PREFIX<br>TAG     | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIA DEFICIENCY) | TE   | (X5)<br>COMPLETION<br>DATE |
|  | Resident 47's most completed on 8/24/required extensive some the MDS coordinate would feed himself staff assistance to enjust would forget would forget would forget would forget would allow staff for eating indicated it was "Him would allow staff to indicated the reside staff assistance to endicated the reside and required total staff for eating needs and required total staff and required at 11:31 A.M., Restaffing an observation of the residual staff and required at 11:31 A.M., and the residual staff and required at 11:31 A.M., and the residual staff and required at 11:31 A.M., and the residual staff and required at 11:31 A.M., and the residual staff and required at 11:31 A.M., and the residual staff and required at 11:31 A.M., and the residual staff and required at 11:31 A.M., and the residual staff and required staff and required at 11:31 A.M., and the residual staff and required staff and required at 11:31 A.M., and the residual staff and required sta | recent MDS assessment, 2022 indicated the resident staff assistance for meal set up. tor indicated the resident at times but usually required at to finish his meal and he hat he was to be doing.  d the extensive assistance of needs. The MDS coordinator it or Miss" as to whether she hat he would sometimes not allow at.  d extensive assistance of one ds. The MDS coordinator int was unable to feed himself taff assistance for feeding om observation, on 9/08/2022 ident 34 had long soiled  and A.M., the resident's fingernails clothes visibly soiled with dry  view was completed on a.M. Resident 34's diagnoses not limited to: Alzheimer's extensive assistance of one and the management of the series of |         |                         |   |      |                            |

FORM CMS-2567(02-99) Previous Versions Obsolete

Event ID:

ZAVK11 Facility ID: 000243

If continuation sheet Page 9 of 20

PRINTED: 10/21/2022 FORM APPROVED OMB NO. 0938-039

|                          | NT OF DEFICIENCIES OF CORRECTION   | X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER 155352   | (X2) MULTIPLE CO<br>A. BUILDING<br>B. WING                                | ONSTRUCTION 00   | COME   | E SURVEY<br>PLETED<br>4/2022 |  |  |
|--------------------------|--|---|---|--|--------|------------------------------|--|--|
|                          | PROVIDER OR SUPPLIER<br>T MEADOWS  | ₹   | STREET ADDRESS, CITY, STATE, ZIP COD 2600 MOREHOUSE AVE ELKHART, IN 46517 |  |        |                              |  |  |
| (X4) ID<br>PREFIX<br>TAG | (EACH DEFICIEN   | STATEMENT OF DEFICIENCIE ICY MUST BE PRECEDED BY FULL R LSC IDENTIFYING INFORMATION   | ID<br>PREFIX<br>TAG   | PROVIDER'S PLAN OF CORRE<br>(EACH CORRECTIVE ACTION SHO<br>CROSS-REFERENCED TO THE AP<br>DEFICIENCY) | ULD BE | (X5)<br>COMPLETION<br>DATE   |  |  |
|                          | 8/25/2022, indicate assistance with AD to maintain current Interventions include assist with bathing preference, offer she partial bed baths in dressing, grooming During an observat A.M., Resident 34 substance underneated A shower schedule Resident 34 was to and Wednesday even The CNA shower dresident 34 received and Sunday 9/11/20 During an observat A.M., Resident 34 lounge sitting in he fingernails visibly substance underneated A.M., Resident 34 lounge sitting in he fingernails visibly substance underded, "shower you need to privacy, wash hair a shave if needed, and During a continuous from 12:12 P.M. to seated away from the standard sunday from the standard substance with a puring a continuous from 12:12 P.M. to seated away from the standard substance with a puring a continuous from 12:12 P.M. to seated away from the standard substance with a puring a continuous from 12:12 P.M. to seated away from the standard substance with a puring a continuous from 12:12 P.M. to seated away from the standard substance with a puring a continuous from 12:12 P.M. to seated away from the standard substance with a puring a continuous from 12:12 P.M. to seated away from the standard substance with a puring a continuous from 12:12 P.M. to seated away from the standard substance with a puring a continuous from 12:12 P.M. to seated away from the standard substance with a puring a continuous from 12:12 P.M. to seated away from the standard substance with a puring a continuous from 12:12 P.M. to seated away from the standard substance with a puring a continuous from 12:12 P.M. to seated away from the standard substance with a puring a continuous from 12:12 P.M. to seated away from the standard substance with a puring a continuous from 12:12 P.M. to seated away from the standard substance with a puring a continuous from 12:12 P.M. to seated away from the standard substance with a puring a continuous from 12:12 P.M. to seated away from the standard substance with a puring a continuous from 12:12 P.M. to seated away from the standard s | ded, but were not limited to: as needed, per resident lowers 2 times per week with between, and assist with a, and hygiene as needed.  lion on, 9/13/2022 at 10:36 continued to have a black ath all of her fingernails.  for the facility indicated have her showers on Sunday locumentation indicated and a shower on Friday 9/9/2022 |   |  |        |                              |  |  |

FORM CMS-2567(02-99) Previous Versions Obsolete

Event ID:

ZAVK11 Facility ID: 000243

If continuation sheet

Page 10 of 20

| STATEMENT OF DEFICIENCIES X1) PROVIDER/SUPPLIER/CLIA |  |  | (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVE                                |        |   |        |            |
|--|--|--|---|--------|---|--------|------------|
| AND PLAN (   | OF CORRECTION  | IDENTIFICATION NUMBER  | A. BUILDING 00 COMPLETED  |        |   |        |            |
|  |  | 155352   | B. WIN  | NG     |   | 09/14/ | 2022       |
|  | ROVIDER OR SUPPLIER  |  | STREET ADDRESS, CITY, STATE, ZIP COD 2600 MOREHOUSE AVE ELKHART, IN 46517 |        |   |        |            |
| (X4) ID  | D SUMMARY STATEMENT OF DEFICIENCIE   |  | •   | ID     | PROVIDER'S PLAN OF CORRECTION   |        | (X5)       |
| PREFIX   | IX (EACH DEFICIENCY MUST BE PRECEDED BY FULL   |  | I   | PREFIX | (EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIA                      | TΕ     | COMPLETION |
| TAG  |  | LSC IDENTIFYING INFORMATION  |   | TAG    | DEFICIENCY)   |        | DATE       |
|  | were observed to we of the dining room vencouragement give   | ff (Nurses, QMAs and Aides) alk past the resident in and out with no assistance or en.  consisted of chicken, green  |   |        |   |        |            |
|  |  | _  |   |        |   |        |            |
|  | beans, rice and peaches. She had only consumed<br>the peaches, mighty shake, and milk. The chicken,<br>green beans and rice had not been touched.  |  |   |        |   |        |            |
|  | MDS Coordinator in assisting another res<br>Resident 34 had not  | on, 9/13/2022 at 1:31 P.M., the indicated she had been sident to eat and did not know eaten. She indicated the staff encourage and/or assist her   |   |        |   |        |            |
|  | Clinical Services in   | 6 P.M,. the Regional Director of dicated, the facility did not cy regarding showers.   |   |        |   |        |            |
| F 0679<br>SS=D<br>Bldg. 00                           | §483.24(c) Activities §483.24(c)(1) The on the comprehent plan and the preferongoing program to choice of activities group and individual independent activitinterests of and surand psychosocial encouraging both interaction in the contraction | facility must provide, based sive assessment and care rences of each resident, and to support residents in their s, both facility-sponsored all activities and ities, designed to meet the upport the physical, mental, well-being of each resident, independence and community. |   |        |   |        |            |
|  | interview, the facilit   | on, record review and ty failed to provide activities that were reviewed for   | F 06  | 79     | What corrective action(s) will<br>be accomplished for those<br>residents found to have been |        | 10/07/2022 |

FORM CMS-2567(02-99) Previous Versions Obsolete

Event ID:

ZAVK11 Facility ID: 000243

If continuation sheet Page 11 of 20

| STATEMENT OF DEFICIENCIES X1) PROVIDER/SUPPLIER/CLIA |                       | X2) MULTIPLE CONSTRUCTION        |                                 |                                     | (X3) DATE SURVEY   |   |       |
|--|-----------------------|----------------------------------|---------------------------------|-------------------------------------|--|---|-------|
| AND PLAN   | OF CORRECTION         | IDENTIFICATION NUMBER            | A. BU                           | ЛLDING                              | 00   | COMPL                                   | ETED  |
|  |                       | 155352                           | B. W                            | ING                                 | 09/14/2022   |   | /2022 |
|  |                       |                                  |                                 | STREET A                            | ADDRESS, CITY, STATE, ZIP COD                                      | <u> </u>                                |       |
| NAME OF P  | PROVIDER OR SUPPLIEF  | R                                |                                 |                                     | OREHOUSE AVE   |   |       |
| ELKHAR'  | T MEADOWS             |                                  |                                 |                                     | RT, IN 46517   |   |       |
|  |                       | GTATEMENT OF DEPLOYED OF         | I                               |                                     | ·<br>[   |   | OV.5  |
| (X4) ID  |                       | STATEMENT OF DEFICIENCIE         |                                 | ID                                  | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BE |   | (X5)  |
| PREFIX   | ,                     | NCY MUST BE PRECEDED BY FULL     | CROSS-REFERENCED TO THE APPROPR |                                     | TE   | COMPLETION                              |       |
| TAG  |                       | R LSC IDENTIFYING INFORMATION    |                                 | TAG                                 |  |   | DATE  |
| transmission based precautions. (Resident 41)        |                       |                                  |                                 | affected by the deficient practice; |  |   |       |
|  | Finding includes:     |                                  |                                 |                                     | Facility reviewed all residents                                    | in                                      |       |
|  | r manig merades.      |                                  |                                 |                                     | transmission based precaution                                      |   |       |
|  | During an observat    | ion, on 9/9/2022 at 10:30 A.M.,  |                                 |                                     | ensure that residents have   | 15 10                                   |       |
|  | _                     | vas currently in transmission    |                                 |                                     | supplies that will meet interest                                   | t of                                    |       |
|  |                       | was observed lying in her bed.   |                                 |                                     | need for activities.   | · Oi                                    |       |
|  |                       | off, the room was quiet,         |                                 |                                     | need for donvines.   |   |       |
|  |                       | linds were closed and the        |                                 |                                     | How other residents having   |   |       |
|  | privacy curtain was   |                                  |                                 |                                     | the potential to be affected b                                     |   |       |
|  | privacy curtain was   | , p 4113 41                      |                                 |                                     | the same deficient practice v                                      | -                                       |       |
|  | During an observat    | ion, on 9/12/2022 at 9:29 A.M.,  |                                 |                                     | be identified and what   | • |       |
|  |                       | oserved lying in bed, the        |                                 |                                     | corrective action(s) will be                                       |   |       |
|  | television was off.   | ,                                |                                 |                                     | taken;   |   |       |
|  |                       |                                  |                                 |                                     | All residents in transmission                                      |   |       |
|  | A clinical record re  | eview was completed on           |                                 |                                     | based precautions have the   |   |       |
|  |                       | A.M. Resident 41's diagnoses     |                                 |                                     | potential to be affected by the                                    |   |       |
|  | included, but were    | not limited to: Non- traumatic   |                                 |                                     | deficient practice. Activities                                     |   |       |
|  | brain dysfunction, o  | dementia, anxiety, depression,   |                                 |                                     | director/designee will audit ac                                    | tivity                                  |       |
|  | psychosis, hearing    | loss and pancreatic cancer.      |                                 |                                     | preferences for any resident the                                   | -                                       |       |
|  |                       |                                  |                                 |                                     | enters transmission based  |   |       |
|  | An Annual MDS (N      | Minimum Data Set) assessment,    |                                 |                                     | precautions and ensures they                                       |   |       |
|  | dated 2/23/2022, in   | dicated Resident 41 had a        |                                 |                                     | activities can meet the prefere                                    | ence                                    |       |
|  | BIMS (Brief Interv    | iew for Mental Status) score     |                                 |                                     | of the resident while in   |   |       |
|  |                       | re cognitive impairment. The     |                                 |                                     | transmission based precaution                                      | ns.                                     |       |
|  |                       | or preferences, indicated it was |                                 |                                     |  |   |       |
|  |                       | ave :books; magazines;           |                                 |                                     | What measures will be put  |   |       |
|  |                       | ng to music; being around        |                                 |                                     | into place and what systemic                                       | :                                       |       |
|  |                       | group activities; going outside  |                                 |                                     | changes will be made to  |   |       |
|  | _                     | rticipating in religious         |                                 |                                     | ensure that the deficient  |   |       |
|  | activities.           |                                  |                                 |                                     | practice does not recur;   |   |       |
|  |                       |                                  |                                 |                                     | Activity director/designee will                                    |   |       |
|  |                       | Resident 41 required             |                                 |                                     | inservice the activity departme                                    |   |       |
|  |                       | 1 staff for bed mobility,        |                                 |                                     | on providing activities or items                                   |   |       |
|  | _                     | and toileting, and required      |                                 |                                     | which the resident prefers to r                                    |   |       |
|  | limited assist for ea | iting.                           |                                 |                                     | the interests of and support th                                    | е                                       |       |
|  |                       | 1 . 14/2/2021 : 11               |                                 |                                     | physical, mental, and  |   |       |
|  | •                     | dated 4/2/2021, indicated        |                                 |                                     | psychosocial well being of each                                    |   |       |
|  |                       | d the following activities:      |                                 |                                     | resident in transmission based                                     | d                                       |       |
|  | reading books new     | venanere listening to music      | 1                               |                                     | nrecautions  |   | 1     |

PRINTED: 10/21/2022 FORM APPROVED OMB NO. 0938-039

| STATEMENT OF DEFICIENCIES X1) PROVIDER/SUPPLIER/CLIA |                                       | (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY            |          |                          | r '   |            |
|--|---------------------------------------|--|----------|--------------------------|---|------------|
| AND PLAN   | OF CORRECTION                         | IDENTIFICATION NUMBER                                  |          | A. BUILDING 00 COMPLETED |   |            |
|  |                                       | 155352   | B. W     | ING                      | 09/14/2022  |            |
|  | PROVIDER OR SUPPLIER                  |  | <u> </u> | 2600 M                   | ADDRESS, CITY, STATE, ZIP COD<br>OREHOUSE AVE<br>RT, IN 46517   |            |
| (X4) ID  | SUMMARY                               | STATEMENT OF DEFICIENCIE                               |          | ID                       | ADDALIDEDIC DI LALI OF CODDECTION   | (X5)       |
| PREFIX   | (EACH DEFICIEN                        | ICY MUST BE PRECEDED BY FULL                           |          | PREFIX                   | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIA | COMPLETION |
| TAG  | REGULATORY OR                         | R LSC IDENTIFYING INFORMATION                          |          | TAG                      | DEFICIENCY)   | DATE       |
|  | being around anima                    | als, being outside when the                            |          |                          |   |            |
|  | weather is nice and                   | religious activities.                                  |          |                          | How the corrective action(s)  | )          |
|  | Interventions include                 | ded but were not limited to:                           |          |                          | will be monitored to ensure t   | he         |
|  | provide independen                    | t supplies for room and                                |          |                          | deficient practice will not   |            |
|  | provide assistance v                  | with activities as needed.                             |          |                          | recur, i.e., what quality   |            |
|  |                                       |  |          |                          | assurance program will be p   | ut         |
|  | ~                                     | y, on 9/12/2022 at 3:01 P.M., the                      |          |                          | into place; and by what date  |            |
|  |                                       | ctor indicated Resident 41 had                         |          |                          | the systemic changes for ea   |            |
|  | · · · · · · · · · · · · · · · · · · · | will locate records as it relates                      |          |                          | deficiency will be completed  | ;          |
|  | to the resident.                      |  |          |                          | Activity director/designee will   |            |
|  |                                       | 0/12/2022 : 0.12 1.35                                  |          |                          | complete the activities in  |            |
|  | -                                     | ion, on 9/13/2022 at 9:13 A.M.,                        |          |                          | transmission based precaution   | •          |
|  |                                       | served lying at the foot of her                        |          |                          | QAPI tool weekly for 4 weeks,   | •          |
|  |                                       | sion on but the screen was was unable to visualize the |          |                          | monthly for 6 months If thresh  |            |
|  |                                       |  |          |                          | of 90% is not met, an action p  | •          |
|  | head.                                 | being positioned behind her                            |          |                          | will be developed. Findings wi  | •          |
|  | neau.                                 |  |          |                          | submitted to the QAPI Commi   | uee        |
|  | During on observati                   | ion, on 9/13/2022 at 1:32 P.M.,                        |          |                          | for review and follow up.  Deficiencies will be corrected   |            |
|  | -                                     | served lying at the foot of her                        |          |                          | 10/7/22   |            |
|  |                                       | on with a blank screen and                             |          |                          | 10/1/22   |            |
|  |                                       | the television screen.                                 |          |                          |   |            |
|  | undore to visualize                   | are tere vision sereen.                                |          |                          |   |            |
|  | On 9/13/2022 at 1:4                   | 40 P.M., the Social Services                           |          |                          |   |            |
|  |                                       | report for activities, dated                           |          |                          |   |            |
|  | _                                     | 2, which indicated Resident 41                         |          |                          |   |            |
|  | had only participate                  | ed in family visitation.                               |          |                          |   |            |
|  |                                       |  |          |                          |   |            |
|  |                                       | 23 P.M., the Executive Director                        |          |                          |   |            |
|  |                                       | tled, "Activities", dated                              |          |                          |   |            |
|  | · ·                                   | ed the policy was the one                              |          |                          |   |            |
|  |                                       | d by the facility. The policy                          |          |                          |   |            |
|  |                                       | e policy of this facility to                           |          |                          |   |            |
|  |                                       | oing program of captivities                            |          |                          |   |            |
|  | _                                     | e interest and the physical,                           |          |                          |   |            |
|  |                                       | social well-being of each                              |          |                          |   |            |
|  |                                       | nce with the comprehensive                             |          |                          |   |            |
|  | assessment"                           |  |          |                          |   |            |
|  | 2.1.22()                              |  |          |                          |   |            |
|  | 3.1-33(a)                             |  |          |                          |   |            |

FORM CMS-2567(02-99) Previous Versions Obsolete

Event ID:

ZAVK11 Facility ID: 000243

If continuation sheet Page 13 of 20

| STATEMENT OF DEFICIENCIES                     |   | X1) PROVIDER/SUPPLIER/CLIA   | (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVE                                      |  |  |                 |                    |  |
|---|---|--|---|--|--|-----------------|--------------------|--|
|   |   | IDENTIFICATION NUMBER  | A. BUILDING 00 COMPLETED  B. WING 09/14/202:                                    |  |  |                 |                    |  |
|   |   | 155352   | B. WIN  | G  |  | 09/14/          | 2022               |  |
| NAME OF PROVIDER OR SUPPLIER  ELKHART MEADOWS |   |  | STREET ADDRESS, CITY, STATE, ZIP COD<br>2600 MOREHOUSE AVE<br>ELKHART, IN 46517 |  |  |                 |                    |  |
| (X4) ID<br>PREFIX                             | SUMMARY STATEMENT OF DEFICIENCIE (EACH DEFICIENCY MUST BE PRECEDED BY FULL  |  | P   | IID PROVIDER'S PLAN OF CORRECTION PREFIX (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE |  | TE              | (X5)<br>COMPLETION |  |
| TAG   | REGULATORY OR   | LSC IDENTIFYING INFORMATION  | ļ   | TAG  | DEFICIENCY)  |                 | DATE               |  |
| F 0812<br>SS=E<br>Bldg. 00                    | (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION  483.60(i)(1)(2) Food Procurement, Store/Prepare/Serve-Sanitary §483.60(i) Food safety requirements. The facility must -  §483.60(i)(1) - Procure food from sources approved or considered satisfactory by federal, state or local authorities. (i) This may include food items obtained directly from local producers, subject to applicable State and local laws or regulations. (ii) This provision does not prohibit or prevent facilities from using produce grown in facility gardens, subject to compliance with applicable safe growing and food-handling practices. (iii) This provision does not preclude residents from consuming foods not procured by the facility.  §483.60(i)(2) - Store, prepare, distribute and serve food in accordance with professional standards for food service safety. Based on observation, record review, and |  | F 081   | 12   | What corrective action(s) will be accomplished for those   |                 | 10/07/2022         |  |
|   | foods. In addition, recipe when prepari ensure cookware we appropriately in 1 o deficient practices h   | nd failed to remove expired the facility failed to follow the ng pureed foods, and failed to ere clean and stored f 1 kitchen reviewed. This had the potential 53 of 53 ed meals prepared by the |   |  | residents found to have bee<br>affected by the deficient<br>practice;<br>Dietary manager audited foo<br>dry storage, refrigerator, and<br>freezer, and removed any en<br>foods or foods that were not<br>labeled/dated. Dietary manage | ds in<br>«pired |                    |  |
|   | Findings include:   |  |   |  | cleaned all kitchen drawers to<br>ensure no crumbs/food residu<br>was in them. Cook's educated   | e               |                    |  |
|   | A tour of the kitchen was conducted on 9/08/2022, at 9:54 A.M., with Dietary Saff 5 the   |  |   |  | following the recipes when preparing pureed foods and al   | so              |                    |  |

FORM CMS-2567(02-99) Previous Versions Obsolete

Event ID: ZAVK11 Facility ID: 000243 If continuation sheet Page 14 of 20

| STATEMENT OF DEFICIENCIES                        |   | X1) PROVIDER/SUPPLIER/CLIA                           | (X2) M                   | (X2) MULTIPLE CONSTRUCTION (X3) DA |  | (X3) DATE  | DATE SURVEY |  |
|--|---|--|--------------------------|------------------------------------|--|------------|-------------|--|
| AND PLAN OF CORRECTION                           |   | IDENTIFICATION NUMBER                                | A. BU                    | JILDING                            | 00   | COMPLETED  |             |  |
| 155352   |   | 155352   | B. W                     | ING                                |  | 09/14/2022 |             |  |
|  |   |  |                          | STREET /                           | ADDRESS, CITY, STATE, ZIP COD  |            |             |  |
| NAME OF PROVIDER OR SUPPLIER                     |   |  |                          |                                    | OREHOUSE AVE   |            |             |  |
| ELKHART MEADOWS                                  |   |  |                          | ELKHART, IN 46517                  |  |            |             |  |
| LEGITARY WILLIAM OVER                            |   |  |                          |                                    | , +0017  |            |             |  |
| (X4) ID  | SUMMARY STATEMENT OF DEFICIENCIE  |  |                          | ID                                 | PROVIDER'S PLAN OF CORRECTION  |            | (X5)        |  |
| PREFIX   | (EACH DEFICIENCY MUST BE PRECEDED BY FULL   |  |                          | PREFIX                             | (EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIA | TE         | COMPLETION  |  |
| TAG  |   | R LSC IDENTIFYING INFORMATION                        |                          | TAG                                | DEFICIENCY)  |            | DATE        |  |
|  |   | erved during the tour:                               |                          |                                    | educated on ensuring cookwa  |            |             |  |
|  |   | ed cheese with a use by date of                      |                          |                                    | cleaned and stored appropriat  | -          |             |  |
|  | 8/17/2022.  |  |                          |                                    | Maintenance director cleaned   | dust       |             |  |
|  |   | boiled eggs with a use by                            |                          |                                    | and dirt build up in the light   |            |             |  |
|  | date of 9/7/2022.   |  |                          |                                    | covers, Maintenance also clea  | aned       |             |  |
|  | A undated tray of n   |  |                          |                                    | wall behind plate warmer and   |            |             |  |
|  | A undated open bag  |  |                          |                                    | steamer of sticky substance.   |            |             |  |
|  |   | alami pieces and a bag of                            |                          |                                    | How other residents having t   |            |             |  |
|  | chicken patties that  | •  |                          |                                    | potential to be affected by th   |            |             |  |
|  |   | tor on the bottom was a dried                        |                          |                                    | same deficient practice will k   |            |             |  |
|  | red substance.  |  |                          |                                    | identified and what correctiv  | е          |             |  |
|  |   | 0/0/2022 - 10.00 4.35 - 1                            |                          |                                    | action(s) will be taken;   |            |             |  |
|  |   | v on 9/8/2022 at 10:00 A.M., the                     |                          |                                    | All residents who reside in the  |            |             |  |
|  |   | ated the foods should be                             |                          | facility have the potential to be  |  |            |             |  |
|  | labeled and dated.  |  |                          |                                    | affected by the deficient practi                                       | ce.        |             |  |
|  |   | 0/0/0000   |                          |                                    | Dietary manager/designee to  |            |             |  |
|  | _   | ion on 9/9/2022 at 11:29 A.M.,                       |                          |                                    | educate culinary staff on  |            |             |  |
|  |   | y Manger (CDM) was                                   |                          |                                    | labeling/dating food and remo  | val of     |             |  |
|  |   | ods. Four bratwurst had                              |                          |                                    | expired foods, following   |            |             |  |
|  |   | l in the blender. The CDM                            |                          |                                    | standardized recipes, cleanling  |            |             |  |
|  |   | 7 pureed diets. She then                             |                          |                                    | and sanitation, and the cleanir  | ng         |             |  |
|  | _   | ne blender and pureed the                            | and storage of cookware. |                                    |  |            |             |  |
|  |   | en added thickener to thicken                        |                          |                                    | What measures will be put in   | ito        |             |  |
|  |   | The CDM was not observed water or thickener prior to |                          |                                    | place and what systemic  |            |             |  |
|  |   | d meat. The CDM placed 30                            |                          |                                    | changes will be made to ensure that the deficient                      |            |             |  |
|  |   | at into the blender. The CDM                         |                          |                                    |  |            |             |  |
|  |   | to the blender and blended the                       |                          |                                    | practice does not recur;   |            |             |  |
|  |   | M was not observed to                                |                          |                                    | Dietary manager/designee to educate culinary staff on                  |            |             |  |
|  |   |  |                          |                                    | labeling/dating food and remo  | val of     |             |  |
|  | measure the water prior to pureeing the sauerkraut.   |  |                          |                                    | expired foods, following   | vai Oi     |             |  |
|  | Saucikiaut.   |  |                          |                                    | standardized recipes, cleanling  | 929        |             |  |
|  | During an interview, on 9/9/2022 at 11:41 A.M., the CDM indicated what she put in was about 2/3's of a cup and she followed the recipes for the pureed the foods. |  |                          |                                    | and sanitation, and the cleanir  |            |             |  |
|  |   |  |                          |                                    | and storage of cookware.   | ·9         |             |  |
|  |   |  |                          |                                    | How the corrective action(s)   |            |             |  |
|  |   |  |                          |                                    | will be monitored to ensure t  |            |             |  |
|  |   |  |                          |                                    | deficient practice will not  | 0          |             |  |
|  | On 9/9/2022 at 11-4   | 45 A.M., Dietary Staff 5                             |                          |                                    | recur, i.e., what quality  |            |             |  |
|  |   | or pureed Braised Red Cabbage                        |                          |                                    | assurance program will be p  | ut         |             |  |
|  |   | s what they use for pureeing                         |                          |                                    | into place; and by what date   |            |             |  |
| and indicated this is what they use for purceing |   |  | 1                        |                                    | i piace, and by milat date   |            |             |  |

| STATEMENT OF DEFICIENCIES X1) PRO |   | X1) PROVIDER/SUPPLIER/CLIA                       | (X2) MU            | (X2) MULTIPLE CONSTRUCTION |  | (X3) DATE SURVEY |            |  |
|-----------------------------------|---|--|--------------------|----------------------------|--|------------------|------------|--|
| AND PLAN OF CORRECTION            |   | IDENTIFICATION NUMBER                            | A. BU              | A. BUILDING <u>00</u>      |  |                  | COMPLETED  |  |
| 155352                            |   | B. WING 09/14/2022                               |                    |                            | 2022   |                  |            |  |
|                                   |   |  |                    | OTD FET                    | ADDRESS SITE OF  |                  |            |  |
| NAME OF PROVIDER OR SUPPLIER      |   |  |                    |                            | ADDRESS, CITY, STATE, ZIP COD  |                  |            |  |
| FLICUADE MEADOWO                  |   |  | 2600 MOREHOUSE AVE |                            |  |                  |            |  |
| ELKHART MEADOWS                   |   |  |                    | ELKHART, IN 46517          |  |                  |            |  |
| (X4) ID                           | SUMMARY   | STATEMENT OF DEFICIENCIE                         |                    | ID                         | PROVIDER'S PLAN OF CORRECTION  |                  | (X5)       |  |
| PREFIX                            | (EACH DEFICIENCY MUST BE PRECEDED BY FULL   |  |                    | PREFIX                     | (EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIA | TE               | COMPLETION |  |
| TAG                               | REGULATORY OF   | R LSC IDENTIFYING INFORMATION                    |                    | TAG                        | DEFICIENCY)  |                  | DATE       |  |
|                                   | the sauerkraut. The policy indicated for 5 serving  |  |                    |                            | the systemic changes for each  | ch               |            |  |
|                                   | use 2/3's cup of foo  | d thickener was to be used.                      |                    |                            | deficiency will be completed   | ;                |            |  |
|                                   | For 10 servings the   | policy indicated to use 1 1/3                    |                    |                            | Dietary manager/designee will  | l                |            |  |
|                                   | cups of food thicker  | ner was to be used.                              |                    |                            | complete QAPI tools for food   |                  |            |  |
|                                   |   |  |                    |                            | labeling/dating, following   |                  |            |  |
|                                   |   | observation 9/9/2022 at 11:38                    |                    |                            | standardized recipes, and the  |                  |            |  |
|                                   |   | g issues were observed:                          |                    |                            | cleaning and storage of cookw  | /are             |            |  |
|                                   | -   | lirt and dust built up.                          |                    |                            | weekly for 4 weeks, monthly for  |                  |            |  |
|                                   |   | erved with dried food particles                  |                    |                            | months. If threshold of 90% is   | not              |            |  |
|                                   | and visible water.  |  |                    |                            | met, an action plan will be  |                  |            |  |
|                                   | 2 kitchen drawers h   | ad visible food crumbs in                        |                    |                            | developed. Findings will be  |                  |            |  |
|                                   | them.   |  |                    |                            | submitted to the QAPI Commi  | ttee             |            |  |
|                                   |   | e plate warmer a had large                       |                    |                            | for review and follow up.  |                  |            |  |
|                                   | accumulation of dried food and a red sticky   |  |                    |                            | Deficiencies corrected by 10/7   | //22             |            |  |
|                                   | substance.  |  |                    |                            |  |                  |            |  |
|                                   |   |  |                    |                            |  |                  |            |  |
|                                   |   | :20 A.M., the Administer                         |                    |                            |  |                  |            |  |
|                                   |   | titled, "Food Storage", dated                    |                    |                            |  |                  |            |  |
|                                   |   | ated the policy was the one                      |                    |                            |  |                  |            |  |
|                                   |   | ne facilty. The policy indicated                 |                    |                            |  |                  |            |  |
|                                   |   | must be accurately labeled and                   |                    |                            |  |                  |            |  |
|                                   |   | prepared foods prepared are                      |                    |                            |  |                  |            |  |
|                                   |   | red . containers or wrapped                      |                    |                            |  |                  |            |  |
|                                   | -   | must clearly be labeled with                     |                    |                            |  |                  |            |  |
|                                   | -   | duct, the date it was prepared                   |                    |                            |  |                  |            |  |
|                                   |   | cate the date by which the food                  |                    |                            |  |                  |            |  |
|                                   |   | or discarded. 13 Refrigerated,                   |                    |                            |  |                  |            |  |
|                                   |   | ially hazardous food<br>proved vendors, shall be |                    |                            |  |                  |            |  |
|                                   |   |  |                    |                            |  |                  |            |  |
|                                   | clearly marked with the date the original container is opened and the date by which the food shall be consumed or discarded. Label these items when opened and use or dispose of within 30 days of opening to ensure quality. 14e. All foods should be covered or wrapped tightly, labeled and dated. 15d. Foods should be covered or wrapped tightly, labeled and dated with an open date on |  |                    |                            |  |                  |            |  |
|                                   |   |  |                    |                            |  |                  |            |  |
|                                   |   |  |                    |                            |  |                  |            |  |
|                                   |   |  |                    |                            |  |                  |            |  |
|                                   |   |  |                    |                            |  |                  |            |  |
|                                   |   |  |                    |                            |  |                  |            |  |
|                                   |   |  |                    |                            |  |                  |            |  |
|                                   | it"   | auted with an open date on                       |                    |                            |  |                  |            |  |
|                                   | 16  |  |                    |                            |  |                  |            |  |
|                                   | On 9/14/2022 at 11  | :21 A.M., the Administer                         |                    |                            |  |                  |            |  |
| 4                                 | On 7/17/2022 at 11:21 A.W., the Administer  |  |                    |                            | İ  |                  | Ī          |  |

FORM CMS-2567(02-99) Previous Versions Obsolete

Event ID:

ZAVK11 Facility ID: 000243

If continuation sheet Page 16 of 20

PRINTED: 10/21/2022 FORM APPROVED OMB NO. 0938-039

| STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA AND PLAN OF CORRECTION IDENTIFICATION NUMBER 155352 |  | r í   | JILDING   | nstruction<br><u>00</u>  | (X3) DATE :<br>COMPL<br>09/14/ | ETED |                      |  |
|---|--|---|---|--|--------------------------------|------|----------------------|--|
| NAME OF PROVIDER OR SUPPLIER ELKHART MEADOWS  |  |   | STREET ADDRESS, CITY, STATE, ZIP COD 2600 MOREHOUSE AVE ELKHART, IN 46517 |  |                                |      |                      |  |
| (X4) ID<br>PREFIX<br>TAG  | SUMMARY STATEMENT OF DEFICIENCIE  (EACH DEFICIENCY MUST BE PRECEDED BY FULL  REGULATORY OR LSC IDENTIFYING INFORMATION   |   |   | ID PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) |                                |      | (X5) COMPLETION DATE |  |
|   | dated 10/17, and inc<br>currently used by th<br>indicated, " to trai<br>follow menus by fol<br>and completing pro-<br>production guides<br>On 9/14/2022 at 11:<br>provided the policy<br>Preparation and Har | :21 A.M., the Administer<br>titled, "General Food<br>ndling", dated 02/02, and  |   |  |                                |      |                      |  |
|   | by the facility. The kitchen is clean, near is kept clean13 Ha and dishes in such a  | was the one currently used policy indicated, "1. The at and orderly and equipment andle utensils, cups, glasses a way as to avoid touching a food or drink will come into |   |  |                                |      |                      |  |
|   | provided the policy<br>Dish Machine", data<br>policy was the one of<br>The policy indicated  | 1:21 A.M., the Administer titled, "Cleaning Dishes and ed 10/17, and indicated the currently used by the facility. d "7. Air-dry all items"                               |   |  |                                |      |                      |  |
| F 0920<br>SS=E<br>Bldg. 00  | §483.90(h) Dining<br>The facility must p   | Dining and Activity Rooms<br>and Resident Activities<br>provide one or more rooms<br>dident dining and activities.  |   |  |                                |      |                      |  |
|   | These rooms mus<br>§483.90(h)(1) Be v  | well lighted;   |   |  |                                |      |                      |  |
|   | §483.90(h)(2) Be v<br>§483.90(h)(3) Be a   | well ventilated;<br>adequately furnished; and   |   |  |                                |      |                      |  |

FORM CMS-2567(02-99) Previous Versions Obsolete

Event ID:

ZAVK11 Facility ID: 000243

If continuation sheet Page 17 of 20

PRINTED: 10/21/2022 FORM APPROVED

OMB NO. 0938-039 STATEMENT OF DEFICIENCIES X1) PROVIDER/SUPPLIER/CLIA X2) MULTIPLE CONSTRUCTION X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER A. BUILDING COMPLETED 00 B. WING 09/14/2022 155352 STREET ADDRESS, CITY, STATE, ZIP COD NAME OF PROVIDER OR SUPPLIER 2600 MOREHOUSE AVE **ELKHART MEADOWS** ELKHART, IN 46517 (X4) ID SUMMARY STATEMENT OF DEFICIENCIE ID (X5) PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE PREFIX PREFIX COMPLETION (EACH DEFICIENCY MUST BE PRECEDED BY FULL TAG REGULATORY OR LSC IDENTIFYING INFORMATION TAG DEFICIENCY) DATE §483.90(h)(4) Have sufficient space to accommodate all activities. Based on observation and interviews, the facility F 0920 What corrective action(s) will 10/07/2022 failed to ensure there was sufficient space in the be accomplished for those dining room. This potentially affected 30 of 53 residents found to have been residents in the building that ate their meals in the affected by the deficient dining room. practice: IDT team moved tables from the Findings include: main dining room to the second dining room in the facility and During an observation of the noon meal. opened it up for service to open up conducted on 9/8/2022 at 12:00 P.M. - 1:10 P.M., more space in the main dining the following was noted: room, residents and staff now have ample amount of space to move There were three square shaped tables located individually in or out of the dining along the west side of the main dining room. room without disrupting any other Residents were seated in either dining room chairs resident meal service. Educated and/or wheelchairs, three residents to a table, one staff on ensuring residents in side of the table was against the wall. The reclining chairs have their chairs residents seated on the sides of the table in repositioned to ensure that their between each table could not scoot their chair legs can fit safely under the table and/or wheelchair back to exit the table without for meal service. having the resident directly behind them seated at How other residents having the the adjacent table moved. In addition, there were potential to be affected by the two tables positioned on either side of the to the same deficient practice will be kitchen door where staff obtained meal trays, identified and what corrective beverage carts and supplies from the kitchen. The action(s) will be taken: resident seated with his/her back to the open 30 of 53 residents eating in the kitchen door was constantly being brushed up dining room have the potential to against by some of the staff going behind him to be affected by the deficient obtain food trays and supplies. Resident 37 was practice. IDT team moved tables seated at a table close to the kitchen door and from the main dining room to the needed total staff assistance for feeding. There second dining room in the facility was another table located directly behind his table and opened it up for service to and the kitchen door was located on the other open up more space in the main side of his table. Staff were noted to have to dining room, residents and staff squeeze by other residents, eating at those tables, now have ample amount of space to get to a chair placed beside Resident 37 to to move individually in or out of the assist him. Staff were noted to either move the

FORM CMS-2567(02-99) Previous Versions Obsolete

other residents briefly and/or place their uniforms

Event ID:

ZAVK11

Facility ID: 000243

If continuation sheet

dining room without disrupting any

other resident meal service.

Page 18 of 20

| STATEMENT OF DEFICIENCIES                        |   | X1) PROVIDER/SUPPLIER/CLIA       | (X2) M   | ULTIPLE CO                              | ONSTRUCTION  | SURVEY    |            |  |
|--|---|----------------------------------|----------|---|--|-----------|------------|--|
| AND PLAN OF CORRECTION                           |   | IDENTIFICATION NUMBER            | A. BU    | JILDING                                 | 00   | COMPLETED |            |  |
| 155352   |   | 155352                           | B. W     | B. WING 09/                             |  |           | )/14/2022  |  |
|  |   |                                  | <u> </u> | CTDEET A                                | ADDRESS, CITY, STATE, ZIP COD  |           |            |  |
| NAME OF PROVIDER OR SUPPLIER                     |   |                                  |          |   |  |           |            |  |
| ELVHART MEADOWS                                  |   |                                  |          | 2600 MOREHOUSE AVE<br>ELKHART, IN 46517 |  |           |            |  |
| ELKHART MEADOWS                                  |   |                                  |          | ELNHA                                   | R1, IN 40517   |           |            |  |
| (X4) ID  | SUMMARY STATEMENT OF DEFICIENCIE                    |                                  |          | ID                                      | PROVIDER'S PLAN OF CORRECTION  |           | (X5)       |  |
| PREFIX   | (EACH DEFICIENCY MUST BE PRECEDED BY FULL           |                                  |          | PREFIX                                  | (EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIA | TE        | COMPLETION |  |
| TAG  | REGULATORY OF                                       | R LSC IDENTIFYING INFORMATION    |          | TAG                                     | DEFICIENCY)  |           | DATE       |  |
|  | and bodies against                                  | the tables to get in and out.    |          |   | Educated staff on ensuring   |           |            |  |
|  |   |                                  |          |   | residents in reclining chairs ha                                       | ave       |            |  |
|  |   | rge, reclining chairs, were      |          |   | their chairs repositioned to en  | sure      |            |  |
|  |   | eath the facility dining tables  |          |   | that their legs can fit safely un                                      | der       |            |  |
|  |   | d sideways along the table       |          |   | the table for meal service.  |           |            |  |
|  | while they were ass                                 | sisted to eat.                   |          |   | What measures will be put ir   | ito       |            |  |
|  |   |                                  |          |   | place and what systemic  |           |            |  |
|  |   | servation, Resident 42 was       |          |   | changes will be made to  |           |            |  |
|  |   | sistance to leave the dining     |          |   | ensure that the deficient  |           |            |  |
|  |   | move another resident at an      |          |   | practice does not recur;   |           |            |  |
|  | adjacent table for h                                | er to exit the dining room.      |          |   | ED/designee to in-service stat   | f on      |            |  |
|  |   |                                  |          |   | utilizing both dining areas,   |           |            |  |
|  | _   | ion of the noon meal,            |          |   | ensuring all residents have pro  | -         |            |  |
|  |   | 2022 at 12:20 P.M., Resident     |          | space and able to move freely in        |  |           |            |  |
|  |   | seated in a dining room chair    |          | and out of the dining room without      |  |           |            |  |
|  | 1 -   | ng the dining table. Resident    |          |   | disrupting other residents mea   | al        |            |  |
|  |   | seated at an adjacent table in a |          |   | service, and that residents in   |           |            |  |
|  | _   | behind Resident 28. Resident     |          |   | reclining chairs have been   |           |            |  |
|  |   | ve finished her meal and         |          |   | repositioned to ensure that the  |           |            |  |
|  |   | During an interview with         |          | legs can fit safely and comfortably     |  |           |            |  |
|  |   | licated she could not leave      |          |   | under the table for meal service                                       | ce.       |            |  |
|  |   | , Resident 28 moved. She was     |          |   | How the corrective action(s)   |           |            |  |
|  | _   | Resident 28 how long they were   |          |   | will be monitored to ensure t  | :he       |            |  |
|  | ~ ~   | ables. There was not enough      |          |   | deficient practice will not  |           |            |  |
|  |   | e resident's chairs, even with   |          |   | recur, i.e., what quality  |           |            |  |
|  |   | sideways to allow Resident 38    |          |   | assurance program will be p  | ut        |            |  |
|  |   | without having Resident 28       |          |   | into place; and by what date   |           |            |  |
|  | move first.   |                                  |          |   | the systemic changes for ea  |           |            |  |
|  |   |                                  |          |   | deficiency will be completed   |           |            |  |
|  | During an interview with the Administrator,         |                                  |          |   | ED/designee to complete QAF  |           |            |  |
|  | regarding dining spacing on 9/14/2022 at 1:48 P.M.  |                                  |          |   | tool ensuring proper spacing i   |           |            |  |
|  | he indicated in the past the facility had split the |                                  |          |   | dining room weekly for 4 weeks,  |           |            |  |
|  | resident's 1/2 and 1/2 between the dining room      |                                  |          |   | monthly for 6 months. If thresh  |           |            |  |
|  | and an assisted dining/activity room but had        |                                  |          |   | of 90% is not met, an action p   |           |            |  |
|  | recently brought them back together in the same     |                                  |          |   | will be developed. Findings wi   |           |            |  |
|  | _   | as unaware of the issues with    |          |   | submitted to the QAPI Commi  | ttee      |            |  |
|  |   | able to get in and out without   |          |   | for review and follow up.  |           |            |  |
|  | _   | ents. He indicated the           |          |   | Deficiencies corrected by 10/7   | 722       |            |  |
|  | building did have space constraints but thought     |                                  |          |   |  |           |            |  |
| he could fix the issue by rearranging the tables |   |                                  | 1        |   |  |           |            |  |

PRINTED: 10/21/2022 FORM APPROVED OMB NO. 0938-039

|   |   | X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER 155352 | (X2) MULTIPLE CONSTRUCTION  A. BUILDING  B. WING |        | (X3) DATE SURVEY COMPLETED 09/14/2022   |     |                            |
|---|---|---|--|--------|---|-----|----------------------------|
| NAME OF PROVIDER OR SUPPLIER  ELKHART MEADOWS |   |   |  | 2600 M | ADDRESS, CITY, STATE, ZIP COD<br>OREHOUSE AVE<br>RT, IN 46517   |     |                            |
| (X4) ID<br>PREFIX<br>TAG                      | SUMMARY STATEMENT OF DEFICIENCIE  (EACH DEFICIENCY MUST BE PRECEDED BY FULL  REGULATORY OR LSC IDENTIFYING INFORMATION  |   | ID<br>PREFIX<br>TAG                              |        | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIA DEFICIENCY) | ATE | (X5)<br>COMPLETION<br>DATE |
|   | and their configuration.  During an interview with the Administrator, conducted on 9/14/2022 at 2:22 P.M., he indicated the facility did not have a specific policy regarding space in the dining room.  3.1-19(cc) |   |  |        |   |     |                            |

FORM CMS-2567(02-99) Previous Versions Obsolete Event ID: ZAVK11 Facility ID: 000243 If continuation sheet Page 20 of 20