

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 03/07/2023

FORM APPROVED

OMB NO. 0938-039

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER 155738		X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING		X3) DATE SURVEY COMPLETED 01/30/2023	
NAME OF PROVIDER OR SUPPLIER MILTON HOME, THE				STREET ADDRESS, CITY, STATE, ZIP COD 206 E MARION ST SOUTH BEND, IN 46601			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIE (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)			ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETION DATE
F 0000 Bldg. 00	<p>This visit was for the Investigation of Complaint IN00400057.</p> <p>Complaint IN00400057- Substantiated. No deficiencies related to the allegations are cited.</p> <p>Unrelated deficiencies are cited.</p> <p>Survey dates: January 30, 2023</p> <p>Facility number: 001141 Provider number: 155738 AIM number: 200905640</p> <p>Census Bed Type: SNF/NF: 27 Residential: 10 Total: 37</p> <p>Census Payor Type: Medicare: 1 Medicaid: 19 Other: 7 Total: 27</p> <p>These deficiencies reflect State Findings cited in accordance with 410 IAC 16.2-3.1.</p> <p>Quality review completed 2/1/23.</p>			F 0000			
F 0689 SS=E Bldg. 00	<p>483.25(d)(1)(2) Free of Accident Hazards/Supervision/Devices §483.25(d) Accidents. The facility must ensure that - §483.25(d)(1) The resident environment remains as free of accident hazards as is</p>						

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Frank Bensema

Executive Director

02/17/2023

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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	<p>possible; and</p> <p>§483.25(d)(2)Each resident receives adequate supervision and assistance devices to prevent accidents. Based on observation, record review and interview, the facility failed to ensure hot water temperatures were maintained at a safe level for 1 of 2 nursing units.</p> <p>Finding includes:</p> <p>During an Environmental tour of the facility, conducted on 1/30/2023 between 10:30 A.M. and 11:30 A.M., accompanied by the Maintenance Supervisor, Employee 2, the following elevated hot water temperatures were noted:</p> <p>The unlocked bathroom on the 1st floor, available for use by residents, staff and the community was 130 degrees Fahrenheit</p> <p>Room 220, an occupied comprehensive healthcare room was 127 degrees Fahrenheit</p> <p>Room 221, an occupied comprehensive healthcare room was 124 degrees Fahrenheit</p> <p>The Women's shower room on the Second floor of the comprehensive healthcare side of the building was 126 degrees Fahrenheit.</p> <p>Observation of the Boiler room indicated there was one large hot water heater, three holding tanks and a mixing valve set up to supply the hot and cold water to the building. The thermostat on the mixing valve was noted to be set at 130 degrees. When the concern was voiced to Employee 2, he indicated the mixing valve needed to be set at 130 degrees so the water was hot</p>			F 0689	<p><i>What corrective actions will be accomplished for those residents found to have affected by the deficient practice.</i></p> <p>The building mixing valve was turned down to 120 degrees. Then a facility wide water temperature was conducted. All water temps are in the regulation range of 100-120 degrees. No residents were found to be affected by alleged deficient practice</p> <p><i>How the facility will identify other resident having the potential to be affected by the same deficient practice and what corrective action will be taken.</i></p> <p>Residents residing in the facility have the potential to be affected. No concerns related to water temps during resident interviews.</p> <p><i>What measures will be put into place or what systemic changes will be made to ensure that the deficient practice does not recur:</i></p> <p>Administrator educated the maintenance director on 1/31/2023 regarding the importance of</p>		01/31/2023

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R 0000 Bldg. 00	<p>enough when it was pumped to the second floor. Employee 2 indicated he checked the hot water temperatures daily and they were normally between 100- 120 degrees Fahrenheit. He indicated the water must be hot because it had been "sitting in the pipes."</p> <p>Review of the facility reportable incidents since 11/1/2022 indicated there had been no residents burned from hot water.</p> <p>Review of the facility policy and procedure, provided by the Director of Nursing (DON) on 1/30/2023 at 1:40 P.M., titled "Water Temperatures, Safety of" included the following: "...1. Water heaters that service resident rooms, bathrooms, common areas, and tub/shower areas shall be set to temperatures of no more than 120 degrees F (Fahrenheit) (48-89 degrees C (Celsius), or the maximum allowable temperature per state regulation. 2 Maintenance staff is responsible for checking thermostats and temperature controls int he facility and recording these checks in a maintenance log...."</p> <p>The Director of Nursing provided an additional form, titled "Tels Masters" on 1/30/2023 at 1:40 P.M., "...1. Ensure patient room water temperatures are between 105 degrees and 115 degrees Fahrenheit (or as specified by state requirements), ...Indiana - 100 degrees to 120 degrees...."</p> <p>3.1-45(a)</p> <p>This visit was for the Investigation of Complaint IN00400057.</p>			R 0000	<p>maintaining proper facility water temperatures and logs.</p> <p><i>How will the corrective action be monitored to ensure the deficient practice will not recur, i.e. what quality assurance programs will be put into place;</i></p> <p>Director of Maintenance will conduct water temperature audits daily x 5, weekly x 4 weeks, bi-monthly for 2 months, monthly for 6 and then quarterly to encompass all shifts until continued compliance is maintained for 2 consecutive quarters to validate that temperature logs are being maintained and temperatures are appropriate.</p> <p>Director of Maintenance will report any identifying trends and findings to QAPI Committee.</p>		

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R 0187 Bldg. 00	<p>Complaint IN00400057 - Unsubstantiated due to lack of evidence</p> <p>Unrelated deficiencies are cited.</p> <p>Survey date: 1/30/2023</p> <p>Facility number: 001141</p> <p>Residential Census: 10</p> <p>This State Residential Finding is cited in accordance with 410 IAC 16.2-5</p> <p>Quality review completed 2/1/23.</p> <p>410 IAC 16.2-5-1.6(k) Physical Plant Standards - Deficiency (k) Hot water temperature for all bathing and hand washing facilities shall be controlled by an automatic control valve. Water temperature at point of use must be maintained between one hundred (100) degrees Fahrenheit and one hundred twenty (120) degrees Fahrenheit.</p> <p>Based on observation, record review and interviews, the facility failed to ensure hot water temperatures were maintained at a safe level for 2 of 2 nursing units.</p> <p>Finding includes:</p> <p>During an Environmental tour of the facility, conducted on 1/30/2023 between 10:30 A.M. and 11:30 A.M., accompanied by the Maintenance Supervisor, Employee 2, the followed elevated hot water temperatures were noted:</p> <p>The unlocked bathroom on the 1st floor, available</p>			R 0187	<p><i>What corrective actions will be accomplished for those residents found to have affected by the deficient practice.</i></p> <p>The building mixing valve was turned down to 120 degrees. Then a facility wide water temperature was conducted. All water temps are in the regulation range of 100-120 degrees. No residents were found to be affected by alleged deficient practice</p>		01/31/2023

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	<p>for use by residents, staff and the community was 130 degrees Fahrenheit</p> <p>Room 108, the bathroom sink in an unoccupied residential room was 130 degrees</p> <p>Room 110, an occupied Residential room was 125 degrees Fahrenheit</p> <p>Room 206, an occupied Residential room was 125 degrees Fahrenheit</p> <p>Room 210, an occupied Residential room was 126 degrees Fahrenheit</p> <p>Observation of the Boiler room indicated there was one large hot water heater, three holding tanks and a mixing valve set up to supply the hot and cold water to the building. The thermostat on the mixing valve was noted to be set at 130 degrees. When the concern was voiced to Employee 2, he indicated the mixing valve needed to be set at 130 degrees so the water was hot enough when it was pumped to the second floor. Employee 2 indicated he checked the hot water temperatures daily and they were normally between 100- 120 degrees Fahrenheit. He indicated the water must be hot because it had been "sitting in the pipes."</p> <p>Review of the facility reportable incidents since 11/1/2022 indicated there had been no residents burned from hot water.</p> <p>Review of the facility policy and procedure, provided by the Director of Nursing (DON) on 1/30/2023 at 1:40 P.M., titled "Water Temperatures, Safety of" included the following: "1. Water heaters that service resident rooms,</p>				<p>How the facility will identify other resident having the potential to be affected by the same deficient practice and what corrective action will be taken.</p> <p>Residents residing in the facility have the potential to be affected. No concerns related to water temps during resident interviews.</p> <p>What measures will be put into place or what systemic changes will be made to ensure that the deficient practice does not recur:</p> <p>Administrator educated the maintenance director on 1/31/2023 regarding the importance of maintaining proper facility water temperatures and logs.</p> <p>How will the corrective action be monitored to ensure the deficient practice will not recur, i.e. what quality assurance programs will be put into place;</p> <p>Director of Maintenance will conduct water temperature audits daily x 5, weekly x 4 weeks, bi-monthly for 2 months, monthly for 6 and then quarterly to encompass all shifts until continued compliance is maintained for 2 consecutive quarters to validate that temperature logs are being</p>		

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	<p>bathrooms, common areas, and tub/shower areas shall be set to temperatures of no more than 120 degrees F (Fahrenheit) (48-89 degrees C (Celsius), or the maximum allowable temperature per state regulation.</p> <p>2 Maintenance staff is responsible for checking thermostats and temperature controls int he facility and recording these checks in a maintenance log....."</p> <p>The Director of Nursing provided a form, titled "Tels Masters" on 1/30/2023 at 1:40 P.M., "...1. Ensure patient room water temperatures are between 105 degrees and 115 degrees Fahrenheit (or as specified by state requirements), ...Indiana - 100 degrees to 120 degrees...."</p>				<p>maintained and temperatures are appropriate.</p> <p>Director of Maintenance will report any identifying trends and findings to QAPI Committee.</p>		