

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 04/24/2023

FORM APPROVED

OMB NO. 0938-039

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER 155689		X2) MULTIPLE CONSTRUCTION A. BUILDING -- B. WING		X3) DATE SURVEY COMPLETED 04/10/2023	
NAME OF PROVIDER OR SUPPLIER MAJESTIC CARE OF GOSHEN				STREET ADDRESS, CITY, STATE, ZIP CODE 2400 COLLEGE AVE GOSHEN, IN 46526			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCY (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)			ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETION DATE
E 0000 Bldg. --	<p>A Post Survey Revisit (PSR) to the Emergency Preparedness Survey conducted on 02/01/23 was conducted by the Indiana Department of Health in accordance with 42 CFR 483.73.</p> <p>Survey Date: 04/10/23</p> <p>Facility Number: 000091 Provider Number: 155689 AIM Number: 100290080</p> <p>At this PSR survey, Majestic Care of Goshen was found in compliance with Emergency Preparedness Requirements for Medicare and Medicaid Participating Providers and Suppliers, 42 CFR 483.73</p> <p>The facility has 186 certified beds. At the time of the survey, the census was 132.</p> <p>Quality Review completed on 04/11/23</p>			E 0000	<p>The creation and submission of this plan of correction does not constitute an admission by this provider of any conclusion set forth in the statement of deficiencies, or of any violation of regulation. Due to the low scope and severity of these findings we respectfully request a desk review in lieu of a traditional revisit.</p>		
K 0000 Bldg. 01	<p>A Post Survey Revisit (PSR) to the Life Safety Code Recertification and State Licensure Survey conducted on 02/01/23 was conducted by the Indiana Department of Health in accordance 42 CFR Subpart 483.90(a).</p> <p>Survey Dates: 04/10/23</p> <p>Facility Number: 000091 Provider Number: 155689 AIM Number: 100290080</p>			K 0000	<p>The creation and submission of this plan of correction does not constitute an admission by this provider of any conclusion set forth in the statement of deficiencies, or of any violation of regulation. Due to the low scope and severity of these findings we respectfully request a desk review in lieu of a traditional revisit.</p>		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Caley Nixon

Executive Director

04/14/2023

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosed days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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K 0741 SS=E Bldg. 01	<p>At this PSR survey, Majestic Care of Goshen was found not in compliance with Requirements for Participation in Medicare/Medicaid, 42 CFR Subpart 483.90(a), Life Safety from Fire and the 2012 edition of the National Fire Protection Association (NFPA) 101, Life Safety Code (LSC) and 410 IAC 16.2.</p> <p>This one story facility was determined to be of Type V (111) construction and was fully sprinklered with the exception of the space behind the dryers. The facility has a fire alarm system with smoke detection in the corridors and in areas open to the corridors. The resident rooms are provided with single station, hard wired smoke detectors. The building is partially protected by two 200 kW natural gas powered emergency generators. The facility has a capacity of 186 and had a census of 137 at the time of this survey.</p> <p>All areas where residents have customary access were sprinklered. The facility had a storage shed on the roof that was not sprinklered and two detached, garage sized storage sheds used for storage by the facility that were not sprinklered.</p> <p>Quality Review completed on 04/11/23</p> <p>NFPA 101 Smoking Regulations Smoking Regulations Smoking regulations shall be adopted and shall include not less than the following provisions: (1) Smoking shall be prohibited in any room, ward, or compartment where flammable liquids, combustible gases, or oxygen is used or stored and in any other hazardous location, and such area shall be posted with signs that read NO SMOKING or shall be</p>						

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	<p>posted with the international symbol for no smoking.</p> <p>(2) In health care occupancies where smoking is prohibited and signs are prominently placed at all major entrances, secondary signs with language that prohibits smoking shall not be required.</p> <p>(3) Smoking by patients classified as not responsible shall be prohibited.</p> <p>(4) The requirement of 18.7.4(3) shall not apply where the patient is under direct supervision.</p> <p>(5) Ashtrays of noncombustible material and safe design shall be provided in all areas where smoking is permitted.</p> <p>(6) Metal containers with self-closing cover devices into which ashtrays can be emptied shall be readily available to all areas where smoking is permitted.</p> <p>18.7.4, 19.7.4</p> <p>Based on observation and interview; the facility failed to ensure 1 of 1 staff smoking areas were maintained by disposing cigarette butts in a metal or noncombustible container with self-closing cover devices and ensured that smoking took place in the designated smoking area. This deficient practice could affect staff in the service hall and kitchen.</p> <p>Findings include:</p> <p>Based on observation with the Maintenance Director and Administrator on 04/10/23 between 1:00 p.m., the following was observed:</p> <p>a) In the staff smoking area there were 40 plus cigarette butts on the ground.</p> <p>b) By the service hall exit (a no smoking area) were 40 plus cigarette butts on the ground.</p> <p>c) Around the generator (a no smoking area) were 20 plus cigarette butts on the ground.</p>			K 0741	<p>K741 – Smoking Regulations</p> <p>It is the practice of this facility to ensure staff smoking areas are maintained by disposing cigarette butts in a metal or noncombustible container with self-closing cover devices and ensuring that smoking is taking place in designated smoking area.</p> <p>What corrective action(s) will be accomplished for those residents found to have been affected by the deficient practice:</p> <p>a. All cigarette butts were cleaned up around the staff smoking area.</p> <p>b. All cigarette butts were</p>		04/11/2023

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	<p>d)The back sidewalk to the parking lot contained 20 plus cigarette butts on the ground. Based on interview at the time of observations, the Maintenance Director and Administrator agreed cigarette butts were on the ground and smoking took place in non-smoking areas.</p> <p>This finding was reviewed with the Administrator and Maintenance Director during the exit conference.</p> <p>This deficiency was cited on 02/01/23. The facility failed to implement a systemic plan of correction to prevent recurrence.</p> <p>3.1-19(b)</p>				<p>cleaned up around the service hall exit.</p> <p>c. All cigarette butts were cleaned up around the generator.</p> <p>d. All cigarette butts were cleaned up by the back sidewalk parking lot.</p> <p>e. Routine cleaning and monitoring scheduling created to ensure smoking areas are maintained appropriately.</p> <p>How other residents having the potential to be affected by the same deficient practice will be identified and what corrective action(s) will be taken:</p> <p>All residents have the potential to be affected by this deficient practice. The Maintenance Director/Designee will be responsible for completing QAPI audit tool "Smoking Area" 5x/week for the first month, 3x/week for the second month, and weekly for at least 6 months. All cigarette butts have been removed and cleaned up, a new metal container with a lid has been provided in the designated smoking area, and all staff have been educated on the policy as well as designated smoking area and the routine cleaning and monitoring schedule for the smoking area.</p> <p>What measures will be put into place or what systemic changes will be made to</p>		

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			<p>ensure that the deficient practice does not recur:</p> <p>All staff will be in-serviced on or before 4/10/2023. This in-service will be conducted by the Executive Director or Designee and will include a review of the smoking policy, designated smoking area, and the routine cleaning and monitoring schedule. The Maintenance Director/Designee will be responsible for completing QAPI audit tool "Smoking Area" 5x/week for the first month, 3x/week for the second month, and weekly for at least 6 months.</p> <p>How the corrective action(s) will be monitored to ensure the deficient practice will not recur, i.e., what quality assurance program will be put into place:</p> <p>Ongoing compliance with this corrective action will be monitored through the facility Quality Assurance and Performance Improvement Program. The Maintenance Director/Designee will be responsible for completing QAPI audit tool "Smoking Area" 5x/week for the first month, 3x/week for the second month, and weekly for at least 6 months. If 100% compliance is not achieved an action plan will be developed. Findings will be submitted to the Quality</p>		

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					Assurance and Performance Improvement Committee for review and follow-up. By what date the systemic changes will be completed: 04/11/2023 Compliance Date = 04/11/2023		