STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
		A. BUILDING 00 B. WING	08/10/2021

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
CRESTWOOD VILLAGE SOUTH APARTMENTS LLC	8809 MADISON AVENUE INDIANAPOLIS, IN 46227

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
R 0000 Bldg. 00	This visit was for a State Residential Licensure Survey. This visit included the Investigation of Complaint IN00357146. Complaint IN00357146 - Unsubstantiated due to lack of evidence. Survey dates: August 9 and 10, 2021 Facility number: 013367 Residential Census: 77 This State Residential Finding is cited in accordance with 410 IAC 16.2-5. Quality Review completed on August 11, 2021.	R 0000	The Plan of Correction is neither an agreement with nor an admission of wrong doing by this facility or its staff members. Rather, it is submitted for compliance purposes. This facility alleges substantial compliance with this plan of correction as of August 23,2021 and requests paper compliance for this survey.	
R 0273 Bldg. 00	410 IAC 16.2-5-5.1(f) Food and Nutritional Services - Deficiency (f) All food preparation and serving areas (excluding areas in residents ' units) are maintained in accordance with state and local sanitation and safe food handling standards, including 410 IAC 7-24. Based on observation, interview, and record review, the facility failed to ensure dietary staff's hair was covered to prevent exposure to food while in the kitchen. This had the potential to affect 77 of 77 residents residing in the facility who received food from the kitchen. Findings include: On 8/9/21 from 10:00 a.m. to 10:35 a.m.,	R 0273	All dining staff preparing food will wear a hair covering. All dining staff with facial hair who prepare food will wear beard nets. Any resident eating in the dining room had the potential to be affected. Beard nets were ordered immediately.	08/22/2021

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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	observed the Dietary Manager (DM) in the kitchen food preparation area where the breakfast meal was being held at the steam table and was observed walking through out the kitchen area. The DM wore a facial mask that covered the nose and mouth area. The DM had facial hair, approximately ¼ to ½ inch in length, located in front of the ears to the edge of the mask and under the chin area. The DM's facial hair was observed to not be covered. On 8/9/21 from 10:00 a.m. to 10:35 a.m., observed Dining Services 1 in the kitchen food preparation area where the breakfast meal was being held at the steam table and where soup was being prepared for the noon meal, and was walking through out the kitchen area. Dining Services 1 was wearing a baseball cap and had multiple loose hairs, 3 inches in length, hanging below the baseball cap. Dining Services 1's loose hairs were observed to not be covered. On 8/9/21 from 10:15 a.m. to 10:35 a.m., observed Dining Services 2 in the kitchen food preparation area where the breakfast meal was being held at the steam table and where soup was being prepared for the noon meal, and was walking through out the kitchen area. Dining Services 2 had waist length braided hair. Dining Services 2's hair was observed to not be covered. On 8/9/21 from 10:15 a.m. to 10:35 a.m., observed Dining Services 3 walking through out the kitchen area including the food preparation area where soup was being prepared for the noon meal and he was observed plating the noon meal. Dining Services 3's hair was observed to not be covered. On 8/9/21 from 12:55 p.m. to 1:05 p.m.,		Use of hair covering and beard nets will be monitored by observation according to the following schedule: Observed daily for the next 3 weeks. Then observed 3 times a week for the following 3 weeks. Finally, periodic observations at least once a week for the next month. The final observation will be completed by October 31, 2021.	

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	observed Dining Services 4 preparing soup for the following day's meal service. Dining Services 4 wore a facial mask that covered the nose and mouth area. The Dining Services 4 had facial hair, approximately ½ to ¾ inch in length, located in front of the ears to the edge of the mask and under the chin area. Dining Services 4 was observed to have 2 inch in length loose hairs at the neckline that was hanging outside of and below the donned hair net. Dietary Services 4's facial hair and loose hairs were observed to not be covered. On 8/9/21 from 12:55 p.m. to 1:05 p.m., observed Dining Services 5 walking through out the kitchen and food preparation area where the noon meal was being plated. Dining Services 5 wore a facial mask that covered the nose and mouth area. Dining Services 5 had facial hair, approximately 1 ½ inches in length, located in front of the ears to the edge of the mask. Dining Services 5's facial hair was observed to not be covered. On 8/9/21 from 12:55 p.m. to 1:05 p.m., observed the DM in the kitchen food preparation area where the soup was being prepared for the following day's meal service and where the noon meal was being plated. The DM wore a facial mask that covered the nose and mouth area. The DM had facial hair, approximately ¼ to ½ inch in length, located in front of the ears to the edge of the mask and under the chin area. The DM's facial hair was observed to not be covered. During an interview, on 8/9/21 at 9:30 a.m., the Administrator indicated the facility census was 77. During an interview, on 8/9/21 at 10:45 a.m., the			

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	DM indicated all kitchen staff's hair was to be covered while in the kitchen and all residents residing in the facility received food items from the kitchen. On 8/9/21 at 10:40 a.m., the DM provided an updated copy of the Effectiveness of Hair Restraint policy and indicated it was the current policy in use by the facility. A review of the policy indicated, "...food employees shall wear hair restraints, such as hats, hair coverings or nets, beard restraints...that cover body hair that are designed and worn to effectively keep their hair from contacting...exposed food..." On 8/9/21 at 2:00 p.m., a review of the Indiana Food Establishment Sanitation Requirements, Title 410 IAC 7-24, effective November 13, 2004, indicated, "...food employees shall wear hair restraints, such as hats, hair coverings or nets, beard restraints...that are designed and worn to effectively keep their hair from contacting...exposed food..."			