

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 09/18/2023
FORM APPROVED
OMB NO. 0938-039

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER 155578		X2) MULTIPLE CONSTRUCTION A. BUILDING -- B. WING _____		X3) DATE SURVEY COMPLETED 08/29/2023	
NAME OF PROVIDER OR SUPPLIER MILLER'S MERRY MANOR				STREET ADDRESS, CITY, STATE, ZIP COD 220 E DUNN RD NEW CARLISLE, IN 46552			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCY (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)			ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETION DATE
E 0000 Bldg. --	<p>An Emergency Preparedness Survey was conducted by the Indiana Department of Health in accordance with 42 CFR 483.73.</p> <p>Survey Date: 08/29/23</p> <p>Facility Number: 000527 Provider Number: 155578 AIM Number: 100267110</p> <p>At this Emergency Preparedness survey, Miller's Merry Manor was found not in compliance with Emergency Preparedness Requirements for Medicare and Medicaid Participating Providers and Suppliers, 42 CFR 483.73</p> <p>The facility has 70 certified beds, and at the time of the survey the census was 48.</p> <p>Quality Review completed on 08/31/23</p>			E 0000	Please accept this Plan of Correction for the Health Survey ending August 29, 2023 as the Provider's Letter of Credible Allegation of Compliance. This Provider respectfully requests consideration for paper compliance in lieu of a revisit survey for this Plan of Correction.		
E 0015 SS=F Bldg. --	<p>403.748(b)(1), 418.113(b)(6)(iii), 441.184(b)(1), 482.15(b)(1), 483.475(b)(1), 483.73(b)(1), 485.625(b)(1)</p> <p>Subsistence Needs for Staff and Patients §403.748(b)(1), §418.113(b)(6)(iii), §441.184(b)(1), §460.84(b)(1), §482.15(b)(1), §483.73(b)(1), §483.475(b)(1), §485.625(b)(1)</p> <p>[(b) Policies and procedures. [Facilities] must develop and implement emergency preparedness policies and procedures, based on the emergency plan set forth in paragraph (a) of this section, risk assessment at paragraph (a)(1) of this section, and the communication plan at paragraph (c) of this section. The policies and procedures must</p>						

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Jacob Martin

Administrator

09/06/2023

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosed days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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	<p>be reviewed and updated every 2 years [annually for LTC facilities]. At a minimum, the policies and procedures must address the following:</p> <p>(1) The provision of subsistence needs for staff and patients whether they evacuate or shelter in place, include, but are not limited to the following:</p> <p>(i) Food, water, medical and pharmaceutical supplies</p> <p>(ii) Alternate sources of energy to maintain the following:</p> <p>(A) Temperatures to protect patient health and safety and for the safe and sanitary storage of provisions.</p> <p>(B) Emergency lighting.</p> <p>(C) Fire detection, extinguishing, and alarm systems.</p> <p>(D) Sewage and waste disposal.</p> <p>*[For Inpatient Hospice at §418.113(b)(6)(iii):] Policies and procedures.</p> <p>(6) The following are additional requirements for hospice-operated inpatient care facilities only. The policies and procedures must address the following:</p> <p>(iii) The provision of subsistence needs for hospice employees and patients, whether they evacuate or shelter in place, include, but are not limited to the following:</p> <p>(A) Food, water, medical, and pharmaceutical supplies.</p> <p>(B) Alternate sources of energy to maintain the following:</p> <p>(1) Temperatures to protect patient health and safety and for the safe and sanitary storage of provisions.</p> <p>(2) Emergency lighting.</p> <p>(3) Fire detection, extinguishing, and alarm</p>						

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	<p>systems.</p> <p>(C) Sewage and waste disposal.</p> <p>Based on record review and interview, the facility failed to ensure emergency preparedness policies and procedures include at a minimum, (1) The provision of subsistence needs for staff and residents, whether they evacuate or shelter in place, include, but are not limited to the following: (i) Food, water, medical, and pharmaceutical supplies. (ii) Alternate sources of energy to maintain - (A) Temperatures to protect resident health and safety and for the safe and sanitary storage of provisions; (B) Emergency lighting; (C) Fire detection, extinguishing, and alarm systems; and (D) Sewage and waste disposal in accordance with 42 CFR 483.475(b)(1). This deficient practice could affect all occupants.</p> <p>Findings include:</p> <p>Based on review of the facility's Emergency Preparedness Procedures (EPP) with the Administrator and Maintenance Director on 08/29/23 between 09:27 a.m. and 11:05 a.m., a sewage and waste disposal policy was not documented in the emergency preparedness plan provided. Two dedicated binders for emergency preparedness were located by the front office and at a nurses station. One out of the two binders did not contain sewage and waste disposal policy. Based on interview at the time of record review, the Administrator confirmed that a sewage and waste disposal policy was missing from a dedicated EPP and stated documentation should have been in there, but was missing.</p> <p>Findings were discussed with the Maintenance Director and Administrator at exit conference.</p>			E 0015	<p>It is the policy of Miller's Merry Manor New Carlisle to implement emergency preparedness policies when needed to address evacuation or the decision to shelter in place. To correct the deficient practice the Administrator printed the Sewer and Waste Disposal policy and placed it in the emergency preparedness binder. All occupants have the potential to be affected by the deficient practice. Both emergency preparedness binders were audited and no other corrections were identified. Maintenance Supervisor was educated on 8/29/23 on the importance of maintaining all emergency preparedness binders for accuracy. Maintenance Supervisor or designee will complete the QAPI tool titled, "General Observations of the Facility" (Attachment A) weekly for four weeks and monthly thereafter to monitor compliance. Any identified issues will be corrected upon discovery and logged on the facility QAPI log. QAPI logs are reviewed in the monthly QAPI meetings to monitor ongoing compliance. After 6 months the QAPI committee will review the frequency of the audits and decide to decrease the frequency or discontinue the audits if compliance is maintained.</p>		08/30/2023

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K 0000 Bldg. 01	<p>A Life Safety Code Recertification and State Licensure Survey was conducted by the Indiana Department of Health in accordance with 42 CFR 483.90(a).</p> <p>Survey Date: 08/29/23</p> <p>Facility Number: 000527 Provider Number: 155578 AIM Number: 100267110</p> <p>At this Life Safety Code survey, Miller's Merry Manor was found not in compliance with Requirements for Participation in Medicare/Medicaid, 42 CFR Subpart 483.90(a), Life Safety from Fire and the 2012 edition of the National Fire Protection Association (NFPA) 101, Life Safety Code (LSC), Chapter 19, Existing Health Care Occupancies and 410 IAC 16.2.</p> <p>This one-story facility was determined to be of Type V (000) construction and was fully sprinklered. The facility has a fire alarm system with smoke detection in the corridors, areas open to the corridors and battery-operated smoke detectors in the resident rooms. The facility is certified for 70 beds and had a census of 48 at the time of this survey.</p> <p>All areas where residents have customary access were sprinklered. The facility had a detached garage providing facility services including storage of beds, mattresses, and maintenance supplies that was not sprinklered.</p> <p>Quality Review completed on 08/31/23</p>			K 0000	Please accept this Plan of Correction for the Health Survey ending August 29, 2023 as the Provider's Letter of Credible Allegation of Compliance. This Provider respectfully requests consideration for paper compliance in lieu of a revisit survey for this Plan of Correction.		

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K 0920 SS=E Bldg. 01	<p>NFPA 101 Electrical Equipment - Power Cords and Extens Electrical Equipment - Power Cords and Extension Cords Power strips in a patient care vicinity are only used for components of movable patient-care-related electrical equipment (PCREE) assemblies that have been assembled by qualified personnel and meet the conditions of 10.2.3.6. Power strips in the patient care vicinity may not be used for non-PCREE (e.g., personal electronics), except in long-term care resident rooms that do not use PCREE. Power strips for PCREE meet UL 1363A or UL 60601-1. Power strips for non-PCREE in the patient care rooms (outside of vicinity) meet UL 1363. In non-patient care rooms, power strips meet other UL standards. All power strips are used with general precautions. Extension cords are not used as a substitute for fixed wiring of a structure. Extension cords used temporarily are removed immediately upon completion of the purpose for which it was installed and meets the conditions of 10.2.4. 10.2.3.6 (NFPA 99), 10.2.4 (NFPA 99), 400-8 (NFPA 70), 590.3(D) (NFPA 70), TIA 12-5 Based on observation and interview, the facility failed to ensure 1 of 1 dishwasher areas did not used multi-plug adaptors as a substitute for fixed wiring. LSC 9.1.2 requires electrical wiring and equipment shall be in accordance with NFPA 70, National Electrical Code. NFPA 70, 2011 Edition, Article 400.8 requires that, unless specifically permitted, flexible cords and cables shall not be used as a substitute for fixed wiring of a structure. This deficient practice affect approximately 4 staff and an unknown number of residents who use the adjacent dining room.</p>			K 0920	<p>It is the policy of Miller's Merry Manor New Carlisle to ensure that multi-plug adaptors are not used as a substitute for fixed wiring. To correct the deficient practice the Maintenance Supervisor removed the multi-plug adaptor during the life safety tour. Staff and residents have the potential to be affected by the deficient practice. Maintenance Supervisor was educated on 8/29/23 on the</p>		08/30/2023

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	<p>Findings include:</p> <p>Based on observation with the Maintenance Director and Administrator on 08/29/23 between 11:06 a.m. and 12:04 p.m., near the dishwasher area in the kitchen, there was a multi-plug adaptor powering a cooling fan and a phone charger. Based on interview at the time of observation, the Maintenance Director and Administrator agreed a multi-plug adaptor was in use in the kitchen. The multi-plug was removed on observation.</p> <p>Findings were discussed with the Maintenance Director and Administrator at exit conference.</p> <p>3.1-19(b)</p>				<p>importance of not allowing multi-plug adaptors as a substitute for fixed wiring. An audit of the facility was completed with no findings. Maintenance Supervisor or designee will complete the QAPI tool titled, "General Observations of the Facility" (Attachment A) weekly for four weeks and monthly thereafter to monitor compliance. Any identified issues will be corrected upon discovery and logged on the facility QAPI log. QAPI logs are reviewed in the monthly QAPI meetings to monitor ongoing compliance. After 6 months the QAPI committee will review the frequency of the audits and decide to decrease the frequency or discontinue the audits if compliance is maintained.</p>		