

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 06/12/2023
FORM APPROVED
OMB NO. 0938-039

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER 155525		X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING		X3) DATE SURVEY COMPLETED 05/11/2023	
NAME OF PROVIDER OR SUPPLIER SHADY NOOK CARE CENTER				STREET ADDRESS, CITY, STATE, ZIP COD 36 VALLEY DR LAWRENCEBURG, IN 47025			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCY (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)			ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETION DATE
F 0000 Bldg. 00	<p>This visit was for the Investigation of Complaint IN00407790 and IN00406692.</p> <p>Complaint IN00407790 - No deficiencies related to the allegations are cited.</p> <p>Complaint IN00406692 - Federal/State deficiencies related to the allegations are cited at F755.</p> <p>Survey dates: May 10 and 11, 2023</p> <p>Facility number: 000304 Provider number: 155525 AIM number: 100266810</p> <p>Census Bed Type: SNF/NF: 78 Total: 78</p> <p>Census Payor Type: Medicare: 2 Medicaid: 58 Other: 18 Total: 78</p> <p>This deficiency reflects State Finding cited in accordance with 410 IAC 16.2-3.1.</p> <p>Quality review completed on May 15, 2023.</p>			F 0000			
F 0755 SS=E Bldg. 00	<p>483.45(a)(b)(1)-(3) Pharmacy Srvcs/Procedures/Pharmacist/Records §483.45 Pharmacy Services The facility must provide routine and emergency drugs and biologicals to its residents, or obtain them under an agreement</p>						

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Lindsey

Boltz

05/31/2023

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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	<p>described in §483.70(g). The facility may permit unlicensed personnel to administer drugs if State law permits, but only under the general supervision of a licensed nurse.</p> <p>§483.45(a) Procedures. A facility must provide pharmaceutical services (including procedures that assure the accurate acquiring, receiving, dispensing, and administering of all drugs and biologicals) to meet the needs of each resident.</p> <p>§483.45(b) Service Consultation. The facility must employ or obtain the services of a licensed pharmacist who-</p> <p>§483.45(b)(1) Provides consultation on all aspects of the provision of pharmacy services in the facility.</p> <p>§483.45(b)(2) Establishes a system of records of receipt and disposition of all controlled drugs in sufficient detail to enable an accurate reconciliation; and</p> <p>§483.45(b)(3) Determines that drug records are in order and that an account of all controlled drugs is maintained and periodically reconciled.</p> <p>Based on interview and record review, the facility failed to administer medications in a timely manner for 5 of 5 residents reviewed for medications. (Residents B, C, D, E, and F)</p> <p>Findings include:</p> <p>1. The record for Resident B was reviewed on 5/10/23 at 11:00 a.m. The diagnoses included, but were not limited to, neoplasm of unspecified behavior of brain, hypertension, and bipolar</p>	F 0755	<p>By submitting the enclosed material, we are not admitting the truth or accuracy of any specific findings or allegations. We reserve the right to contest the findings or allegations as part of any proceedings and submit these responses pursuant to our regulatory obligations. The facility requests that the plan of</p>		06/09/2023		

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	<p>disorder.</p> <p>A Medication Administration Audit Report for the physician ordered medications for Resident B was provided by the DON (Director of Nursing) on 5/11/23 at 12:00 p.m. The report indicated the resident's medications were given late on the following dates and times:</p> <ul style="list-style-type: none"> - On 4/6/23 the medications were due at 7:00 p.m. and were given at 9:10 p.m., - On 4/8/23 the medications were due at 7:00 p.m. and were given at 9:15 p.m., - On 4/9/23 the medications were due at 7:00 p.m. and were given on 4/10/23 at 12:03 a.m., - On 4/9/23 the medications were due at 7:00 a.m. and were given at 9:00 a.m., - On 4/10/23 the medications were due at 7:00 p.m. and were given at 11:39 p.m., - On 4/11/23 the medications were due at 7:00 p.m. and were given at 11:21 p.m., - On 4/12/23 the medications were due at 7:00 a.m. and were given at 10:40 a.m., - On 4/12/23 the medications were due at 7:00 p.m. and were given at 11:44 p.m., - On 4/13/23 the medications were due at 7:00 p.m. and were given at 9:42 p.m., - On 4/15/23 the medications were due at 7:00 a.m. and were given at 10:33 a.m., - On 4/16/23 the medications were due at 7:00 a.m. and were given at 10:15 a.m., - On 4/17/23 the medications were due at 7:00 a.m. and were given at 9:21 a.m., - On 4/18/23 the medications were due at 7:00 a.m. and were given at 9:02 a.m., - On 4/19/23 the medications were due at 7:00 a.m. and were given at 9:51 a.m., - On 4/20/23 the medications were due at 7:00 a.m. and were given at 10:24 a.m., - On 4/21/23 the medications were due at 7:00 a.m. 				<p>correction be considered our allegation of compliance effective 6-9-23 for the Complaint Investigation completed on May 10 and 11, 2023. We respectfully request a paper review and will provide any additional information requested.</p> <p>F755.It is the practice of this facility to assure that all procedures and services are conducted in a manner that are in accordance with department of health and human services centers for Medicare and Medicaid services.<u>The Corrective Action taken for those residents found to be affected by the deficient practice include:</u>It is the policy of this facility to ensure residents are administered medications in a timely manner. Residents, B, C, D, E, and F have not experienced negative outcomes because of the alleged deficient practice. Physician notification of late administrations to those identified. Residents receive appropriate medication in a timely manner according to Medication Administration policy, provided by qualified staff. <u>Other residents that have the potential to be affected have been highlighted by:</u>All residents who receive medication have the potential</p>		

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	<p>and were given at 10:07 a.m.,</p> <p>- On 4/22/23 the medications were due at 7:00 a.m. and were given at 10:14 a.m.,</p> <p>- On 4/24/23 the medications were due at 7:00 a.m. and were given at 10:08 a.m.,</p> <p>- On 4/25/23 the medications were due at 7:00 a.m. and were given at 10:06 a.m.,</p> <p>- On 4/26/23 the medications were due at 7:00 a.m. and were given at 1:23 p.m.,</p> <p>- On 4/27/23 the medications were due at 7:00 a.m. and were given at 9:29 a.m.,</p> <p>- On 4/28/23 the medications were due at 7:00 a.m. and were given at 10:14 a.m.,</p> <p>- On 4/29/23 the medications were due at 7:00 a.m. and were given at 10:39 a.m.,</p> <p>- On 4/30/23 the medications were due at 7:00 a.m. and were given at 10:26 a.m.,</p> <p>- On 4/30/23 the medications were due at 7:00 p.m. and were given at 10:05 p.m.,</p> <p>- On 5/1/23 the medications were due at 7:00 a.m. and were given at 8:56 a.m.,</p> <p>- On 5/1/23 the medications were due at 7:00 p.m. and were given at 10:46 p.m.,</p> <p>- On 5/2/23 the medications were due at 7:00 a.m. and were given at 8:51 a.m.,</p> <p>- On 5/2/23 the medications were due at 7:00 p.m. and were given at 8:57 p.m.,</p> <p>- On 5/3/23 the medications were due at 7:00 a.m. and were given at 10:15 a.m.,</p> <p>- On 5/4/23 the medications were due at 7:00 a.m. and were given at 9:49 a.m.,</p> <p>- On 5/5/23 the medications were due at 7:00 a.m. and were given at 9:28 a.m.,</p> <p>- On 5/5/23 the medications were due at 7:00 p.m. and were given at 9:27 p.m.,</p> <p>- On 5/6/23 the medications were due at 7:00 a.m. and were given at 10:28 a.m.,</p> <p>- On 5/6/23 the medications were due at 7:00 p.m. and were given on 5/7/23 at 12:09 a.m.,</p> <p>- On 5/7/23 the medications were due at 7:00 p.m.</p>				<p>to be affected. All resident MARS were reviewed for late administrations and MD notified of all identified.</p> <p>Please see below for measures implemented to prevent reoccurrence. <u>The measures or systemic changes that have been put into place to ensure that the deficient practice does not recur include:</u> All nursing was in-serviced by the Director of Nursing/ designee on the policies entitled "Medication Administration" related to administering medication timely or informing the MD when not administered timely with appropriate documentation. As well as ensuring medication orders are assigned to correct times per hall. In-service has been conducted with the IDT team related medication administration policy. Medication administration will be reviewed as part of the clinical morning meeting to ensure that medications are being administered in a timely manner according to policy or that the medical provider is aware of any late administrations. <u>The corrective action taken to monitor performance to assure compliance through quality assurance is:</u> A performance improvement tool has been initiated that observes medication administration times and that they</p>		

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	<p>and were given at 10:51 p.m.,</p> <ul style="list-style-type: none"> - On 5/8/23 the medications were due at 7:00 a.m. and were given at 11:01 a.m., - On 5/9/23 the medications were due at 7:00 a.m. and were given at 10:03 a.m., and - On 5/10/23 the medications were due at 7:00 a.m. and were given at 9:56 a.m. <p>2. The record for Resident C was reviewed on 5/10/23 at 11:47 a.m. The diagnoses included, but were not limited to, heart failure, kidney failure, and anxiety.</p> <p>A Medication Administration Audit Report for the physician ordered medications for Resident C was provided by the DON on 5/11/23 at 12:00 p.m. The report indicated the resident's medications were given late on the following dates and times:</p> <ul style="list-style-type: none"> - On 4/1/23 the medications were due at 9:00 p.m. and were given at 11:35 p.m., - On 4/3/23 the medications were due at 9:00 p.m. and were given at 11:35 p.m., - On 4/4/23 the medications were due at 9:00 p.m. and were given at 5:33 a.m., - On 4/5/23 the medications were due at 9:00 a.m. and were given at 12:30 p.m. and 1:18 p.m., - On 4/6/23 the medications were due at 9:00 p.m. and were given on 4/7/23 at 12:01 a.m., - On 4/9/23 the medications were due at 9:00 a.m. and were given at 11:10 a.m., - On 4/10/23 the medications were due at 9:00 a.m. and were given at 11:54 a.m., - On 4/11/23 the medications were due at 9:00 p.m. and were given at 11:00 p.m., - On 4/12/23 the medications were due at 9:00 a.m. and were given at 11:01 a.m., - On 4/12/23 the medications were due at 9:00 p.m. and were given at 11:00 p.m., - On 4/13/23 the medications were due at 9:00 p.m. 				<p>are correlated with the assigned hall medication pass times. In addition to the daily audits and monitoring for a minimum of 6 weeks or until substantial compliance is achieved, a Quality Assurance tool has been developed and implemented to monitor that medication times are accurate according to hall. This tool will be completed by the DON, or designee, weekly x3 weeks, monthly for 3 months, then quarterly for 2 quarters. Any identified issues will be immediately addressed. The outcomes will be reviewed through the facility Quality Assurance Program. Monitoring will continue as planned or will be increased by the Quality Assurance Committee if needed to obtain 100% compliance. Additional action will be taken by the Quality Assurance Committee if warranted based on the outcome of tools. <u>The date the systemic changes will be completed: 6-09-23</u></p>		

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	<p>and were given on 4/14/23 at 3:16 a.m.,</p> <ul style="list-style-type: none"> - On 4/14/23 the medications were due at 9:00 p.m. and were given at 11:26 p.m., - On 4/15/23 the medications were due at 9:00 p.m. and were given at 11:19 p.m., - On 4/17/23 the medications were due at 9:00 a.m. and were given at 11:23 a.m., - On 4/18/23 the medications were due at 9:00 p.m. and were given at 10:57 p.m., - On 4/21/23 the medications were due at 9:00 a.m. and were given at 11:26 a.m., - On 4/22/23 the medications were due at 9:00 p.m. and were given at 11:17 p.m., - On 4/23/23 the medications were due at 9:00 a.m. and were given at 11:04 a.m., - On 4/26/23 the medications were due at 9:00 a.m. and were given at 12:01 p.m., - On 4/26/23 the medications were due at 9:00 p.m. and were given at 10:53 p.m., - On 4/27/23 the medications were due at 9:00 a.m. and were given at 11:06 a.m., - On 4/28/23 the medications were due at 9:00 a.m. and were given at 10:40 a.m. and 3:15 p.m., and - On 4/29/23 the medications were due at 9:00 a.m. and were given at 11:14 a.m. <p>3. During an interview on 5/10/23 at 2:23 p.m., Resident D indicated she frequently received her medications up to two hours late.</p> <p>The record for Resident D was reviewed on 5/10/23 at 3:01 p.m. The diagnoses included, but were not limited to, hemiplegia following intracranial hemorrhage affecting left non-dominant side, symbolic dysfunctions, and Alzheimer's disease. The resident's cognition was moderately impaired.</p> <p>A Medication Administration Audit Report for the physician ordered medications for Resident D was</p>						

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	<p>provided by the DON on 5/11/23 at 12:00 p.m. The report indicated the resident's medications were given late on the following dates and times:</p> <ul style="list-style-type: none"> - On 4/3/23 the medications were due at 7:00 a.m. and were given at 7:59 p.m., - On 4/3/23 the medications were due at 7:00 p.m. and were given at 10:28 p.m., - On 4/5/23 the medications were due at 7:00 p.m. and were given at 9:17 p.m., - On 4/7/23 the medications were due at 7:00 p.m. and were given at 9:06 p.m., - On 4/8/23 the medications were due at 7:00 a.m. and were given at 3:39 p.m., - On 4/9/23 the medications were due at 7:00 a.m. and were given at 5:14 p.m., - On 4/9/23 the medications were due at 7:00 p.m. and were given on 4/10/23 at 6:00 a.m., - On 4/10/23 the medications were due at 7:00 a.m. and were given at 10:54 a.m., - On 4/11/23 the medications were due at 7:00 p.m. and were given at 10:57 p.m. - On 4/12/23 the medications were due at 7:00 p.m. and were given on 4/13/23 at 5:45 a.m., - On 4/13/23 the medications were due at 7:00 a.m. and were given at 4:13 p.m., - On 4/13/23 the medications were due at 7:00 p.m. and were given at 11:27 p.m., - On 4/15/23 the medications were due at 7:00 p.m. and were given at 10:12 p.m., - On 4/17/23 the medications were due at 7:00 a.m. and were given at 9:46 a.m., - On 4/17/23 the medications were due at 7:00 p.m. and were given at 9:10 p.m., - On 4-18-23 the medications were due at 7:00 p.m. and were given at 11:57 p.m., - On 4/21/23 the medications were due at 7:00 p.m. and were given at 9:04 p.m., - On 4/23/23 the medications were due at 7:00 p.m. and were given at 9:16 p.m., 						

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	<p>- On 4/24/23 the medications were due at 7:00 p.m. and were given at 9:16 p.m.,</p> <p>- On 4/26/23 the medications were due at 7:00 p.m. and were given at 10:30 p.m.,</p> <p>- On 4/27/23 the medications were due at 7:00 a.m. and were given at 10:54 a.m. and 5:14 p.m.,</p> <p>- On 4/27/23 the medications were due at 7:00 p.m. and were given at 9:03 p.m., and</p> <p>- On 4/30/23 the medications were due at 7:00 p.m. and were given at 9:25 p.m.</p> <p>4. The record for Resident E was reviewed on 5/11/23 at 2:42 p.m. The diagnoses included, but were not limited to, chronic obstructive pulmonary disease (COPD), diabetes mellitus, heart failure, and hyperlipidemia.</p> <p>A Medication Administration Audit Report for the physician ordered medications for Resident E was provided by the DON on 5/11/23 at 3:11 p.m. The report indicated the resident's medications were given late on the following dates and times:</p> <p>- On 4/1/23 the medications were due at 7:00 p.m. and were given at 11:21 p.m.,</p> <p>- On 4/2/23 the medications were due at 9:00 a.m. and were given at 11:11 a.m.,</p> <p>- On 4/3/23 the medications were due at 9:00 p.m. and were given on 4/4/23 at 12:13 a.m.,</p> <p>- On 4/4/23 the medications were due at 9:00 p.m. and were given on 4/5/23 at 5:36 a.m.,</p> <p>- On 4/5/23 the medications were due at 9:00 a.m. and were given at 1:28 p.m.,</p> <p>- On 4/6/23 the medications were due at 9:00 p.m. and were given on 4/7/23 at 12:12 a.m.,</p> <p>- On 4/7/23 the medications were due at 6:00 a.m. and were given at 5:41 p.m.,</p> <p>- On 4/11/23 the medications were due at 9:00 p.m. and were given at 10:56 p.m.,</p> <p>- On 4/12/23 the medications were due at 6:00 a.m.</p>						

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	<p>and were given at 11:50 a.m.,</p> <p>- On 4/13/23 the medications were due at 9:00 a.m. and were given at 11:18 a.m.,</p> <p>- On 4/14/23 the medications were due at 9:00 p.m. and were given at 11:38 p.m.,</p> <p>- On 4/15/23 the medications were due at 9:00 p.m. and were given at 11:16 p.m.,</p> <p>- On 4/17/23 the medications were due at 6:00 a.m. and were given at 5:18 p.m.,</p> <p>- On 4/18/23 the medications were due at 6:00 a.m. and were given at 7:54 a.m.,</p> <p>- On 4/20/23 the medications were due at 9:00 a.m. and were given at 11:04 a.m.,</p> <p>- On 4/23/23 the medications were due at 9:00 a.m. and were given at 11:10 a.m.,</p> <p>- On 4/25/23 the medications were due at 9:00 p.m. and were given on 4/26/23 at 12:06 a.m.,</p> <p>- On 4/26/23 the medications were due at 9:00 a.m. and were given at 10:59 a.m.,</p> <p>- On 4/28/23 the medications were due at 9:00 a.m. and were given at 12:11 p.m., and</p> <p>- On 4/28/23 the medications were due at 9:00 p.m. and were given at 11:15 p.m.</p> <p>5. The record for Resident F was reviewed on 5/11/23 at 2:47 p.m. The diagnoses included, but were not limited to, acute and chronic respiratory failure with hypoxia, hyperlipidemia, encephalopathy, and cardiac defibrillator.</p> <p>A Medication Administration Audit Report for the physician ordered medications for Resident F was provided by the DON on 5/11/23 at 3:11 p.m. The report indicated the resident's medications were given late on the following dates and times:</p> <p>- On 4/1/23 the medications were due at 8:00 p.m. and 9:00 p.m. and were given at 11:36 p.m.,</p> <p>- On 4/2/23 the medications were due at 2:00 p.m. and were given at 4:21 p.m.,</p>						

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 06/12/2023
FORM APPROVED
OMB NO. 0938-039

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 155525		X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING		X3) DATE SURVEY COMPLETED 05/11/2023	
NAME OF PROVIDER OR SUPPLIER SHADY NOOK CARE CENTER				STREET ADDRESS, CITY, STATE, ZIP CODE 36 VALLEY DR LAWRENCEBURG, IN 47025			
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	<ul style="list-style-type: none"> - On 4/3/23 the medications were due at 8:00 p.m. and 9:00 p.m. and were given at 11:36 p.m., - On 4/4/23 the medications were due at 8:00 p.m. and 9:00 p.m. and were given on 4/5/23 at 4:35 a.m., - On 4/6/23 the medications were due at 6:00 a.m. and were given at 8:19 a.m., - On 4/10/23 the medications were due at 8:00 p.m. and 9:00 p.m. and were given at 11:37 p.m., - On 4/11/23 the medications were due at 8:00 p.m. and 9:00 p.m. and were given at 11:19 p.m., - On 4/12/23 the medications were due at 8:00 p.m. and 9:00 p.m. and were given at 10:41 p.m., - On 4/13/23 the medications were due at 2:00 p.m. and were given at 3:54 p.m., - On 4/13/23 the medications were due at 8:00 p.m. and 9:00 p.m. and were given at 10:32 p.m., - On 4/14/23 the medications were due at 8:00 p.m. and 9:00 p.m. and were given on 4/15/23 at 12:29 a.m., - On 4/15/23 the medications were due at 8:00 p.m. and 9:00 p.m. and were given at 11:46 p.m., - On 4/16/23 the medications were due at 8:00 p.m. and 9:00 p.m. and were given at 10:44 p.m., - On 4/17/23 the medications were due at 10:00 p.m. and were given on 4/18/23 at 5:47 a.m., - On 4/18/23 the medications were due at 8:00 p.m. and 9:00 p.m. and were given at 10:44 p.m., - On 4/20/23 the medications were due at 8:00 p.m. and 9:00 p.m. and were given on 4/21/23 at 12:23 a.m., - On 4/21/23 the medications were due at 8:00 p.m. and 9:00 p.m. and were given at 11:13 p.m., - On 4/22/23 the medications were due at 8:00 p.m. and 9:00 p.m. and were given at 11:54 p.m., - On 4/23/23 the medications were due at 8:00 p.m. and 9:00 p.m. and were given at 11:22 p.m., - On 4/25/23 the medications were due at 2:00 p.m. and were given at 5:49 p.m., - On 4/25/23 the medications were due at 8:00 p.m. 						

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	<p>and 9:00 p.m. and were given on 4/26/23 at 12:18 a.m.,</p> <p>- On 4/26/23 the medications were due at 10:00 p.m. and were given on 4/27/23 at 1:01 a.m.,</p> <p>- On 4/27/23 the medications were due at 8:00 p.m., 9:00 p.m., and 10:00 p.m. and were given on 4/28/23 at 3:09 a.m.,</p> <p>- On 4/28/23 the medications were due at 8:00 p.m. and 9:00 p.m. and were given on 4/29/23 at 12:11 a.m.,</p> <p>- On 4/30/23 the medications were due at 2:00 p.m. and were given at 3:46 p.m., and</p> <p>- On 4/30/23 the medications were due at 8:00 p.m. and 9:00 p.m. and were given at 10:49 p.m.</p> <p>During an interview on 5/11/23 at 10:29 a.m., Qualified Medication Aide (QMA) 2 indicated when medications were given, the staff were to document the actual time the medication was given. The medications could be given one hour before and one hour after the scheduled administration time.</p> <p>During an interview on 5/11/23 at 10:32 a.m., RN 3 indicated when medications were given the computer documented the actual time the medications was given. The medications could be given one hour before and one hour after the medications were due.</p> <p>During a confidential interview, on 5/11/23 10:47 a.m., a resident's family member indicated the resident received her medications late on multiple times and days.</p> <p>During an interview on 5/11/23 at 11:06 a.m., the DON indicated medications could be given one hour before and one hour after the scheduled administration time.</p>						

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	<p>The current facility policy titled, " Administering Medications" with a revised date of December 2012 was provided by the Administrator. The policy indicated, " ...Medications shall be administered in a safe and timely manner, and as prescribed ...3. Medications must be administered within one (1) hour of their prescribed time ..."</p> <p>This Federal tag relates to Complaint IN00406692.</p> <p>3.1-25(3)</p>						