

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 01/23/2025

FORM APPROVED

OMB NO. 0938-039

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER 155564		X2) MULTIPLE CONSTRUCTION A. BUILDING -- B. WING		X3) DATE SURVEY COMPLETED 01/07/2025	
NAME OF PROVIDER OR SUPPLIER MILLER'S MERRY MANOR				STREET ADDRESS, CITY, STATE, ZIP COD 259 W HARRISON ST MOORESVILLE, IN 46158			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCY (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)			ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETION DATE
E 0000 Bldg. --	<p>An Emergency Preparedness Survey was conducted by the Indiana Department of Health in accordance with 42 CFR 483.73.</p> <p>Survey Date: 01/07/25</p> <p>Facility Number: 000398 Provider Number: 155564 AIM Number: 100291110</p> <p>At this Emergency Preparedness survey, Miller's Merry Manor was found in compliance with Emergency Preparedness Requirements for Medicare and Medicaid Participating Providers and Suppliers, 42 CFR 483.73</p> <p>The facility has 98 certified beds. At the time of the survey, the census was 58.</p> <p>Quality Review completed on 01/09/25</p>			E 0000	<p><i>Please accept this Plan of Correction for the Life Safety Code Survey ending January 7, 2025 as the Provider's Letter of Credible Allegation of Compliance. This Provider respectfully requests consideration for paper compliance in lieu of a revisit survey for this Plan of Correction, with a completion date of 1/28/2025.</i></p>		
K 0000 Bldg. 01	<p>A Life Safety Code Recertification and State Licensure Survey was conducted by the Indiana Department of Health in accordance with 42 CFR 483.90(a).</p> <p>Survey Date: 01/07/25</p> <p>Facility Number: 000398 Provider Number: 155564 AIM Number: 100291110</p> <p>At this Life Safety Code survey, Miller's Merry Manor was found not in compliance with</p>			K 0000	<p><i>Please accept this Plan of Correction for the Life Safety Code Survey ending January 7, 2025 as the Provider's Letter of Credible Allegation of Compliance. This Provider respectfully requests consideration for paper compliance in lieu of a revisit survey for this Plan of Correction, with a completion date of 1/28/2025.</i></p>		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Natalie Peterson

Executive Director

01/22/2025

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosed days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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K 0921 SS=F Bldg. 01	<p>Requirements for Participation in Medicare/Medicaid, 42 CFR Subpart 483.90(a), Life Safety from Fire and the 2012 edition of the National Fire Protection Association (NFPA) 101, Life Safety Code (LSC), Chapter 19, Existing Health Care Occupancies and 410 IAC 16.2.</p> <p>This one story facility was determined to be of Type V (000) construction and was fully sprinklered. The facility has a fire alarm system with hard wired smoke detectors in the corridors and spaces open to the corridors, plus battery operated smoke alarms in all resident sleeping rooms. The facility has a capacity of 98 and had a census of 58 at the time of this survey.</p> <p>All areas where the residents have customary access were sprinklered and all areas providing facility services were sprinklered.</p> <p>Quality Review completed on 01/09/25</p> <p>NFPA 101 Electrical Equipment - Testing and Maintenance</p> <p>Based on records review, observation, and interview, the facility failed to conduct the required maintenance and maintain complete documentation of inspections for Patient Care Related Electrical Equipment (PCREE). NFPA 99 2012 edition, sections 10.3 and 10.5 states the physical integrity, resistance, leakage current, and touch current tests for fixed and portable PCREE is performed as required in 10.3. Testing intervals are established with policies and protocols. All PCREE used in patient care rooms is tested in accordance with 10.3.5.4 or 10.3.6 before being put into service and after any repair or modification. Any system consisting of several electrical appliances demonstrates compliance with NFPA</p>			K 0921	<p><i>It is the policy of Miller's Merry Manor, Mooresville to ensure that the physical integrity, resistance, leakage current, and touch current tests for fixed and portable patient-care related electrical equipment (PCREE) is performed before any PCREE is put in to service and after any repair or modification. An electrical systems analyzer was ordered to complete testing on all PCREE. A 100% audit will be completed on all PCREE to ensure appropriate testing was completed</i></p>		01/28/2025

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	<p>99 as a complete system. Service manuals, instructions, and procedures provided by the manufacturer include information as required by 10.5.3.1.1 and are considered in the development of a program for electrical equipment maintenance. Electrical equipment instructions and maintenance manuals are readily available, and safety labels and condensed operating instructions on the appliance are legible. A record of electrical equipment tests, repairs, and modifications is maintained for a period of time to demonstrate compliance in accordance with the facility's policy. Personnel responsible for the testing, maintenance and use of electrical appliances receive continuous training. This deficient practice affects all residents.</p> <p>The findings include:</p> <p>Based on records review, interview and facility tour with the Executive Director (ED), Maintenance Director (MD) and Senior Maintenance Director (SMD) on 01/07/25 between 9:30 a.m. and 2:45 p.m., no documentation was available for review for the testing of the PCREE in use throughout the facility, as required by section 10.5.6.2 of NFPA 99, Health Care Facilities Code. Observation during the building tour revealed that the facility provided electric beds for all residents. The ED stated that PCREE such as nebulizers, oxygen concentrators, vital signs monitors, and other electrical medical equipment was present and in use at the facility. Both the ED and SMD stated that the facility was not aware that the PCREE was required to be tested.</p> <p>This finding was acknowledged by the ED, MD and SMD at the time of discovery and again at the exit conference with each present.</p>				<p><i>and documented, and no further concerns were identified (Attachment A) To prevent recurrence, a new policy and procedure was initiated titled "PCREE Policy & Procedure" (Attachment B) to ensure testing is completed and documented. All residents utilizing PCREE have the potential to be affected by this deficient practice. A 100% audit will be completed on all PCREE to ensure appropriate testing was completed and documented, and no further concerns were identified by 1/28/2025. Any PCREE identified as faulty will be immediately removed from use upon discovery, and assessed for modifications or repairs. To prevent recurrence, a new policy and procedure was initiated titled "PCREE Policy & Procedure" (Attachment B) to ensure testing is completed in accordance with regulation, and documented appropriately. This includes completing annual retesting of equipment and noting any repairs or modifications. All Maintenance staff were inserviced on 1/8/25 regarding PCREE Policy & Procedure and Audit Too (Attachment C). Maintenance Director/Designee will monitor PCREE testing through the use of the Maintenance Services QA Tool (Attachment D). Attachment D will be utilized</i></p>		

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	3.1-19(b)				weekly x4 weeks, monthly x3 months, and quarterly thereafter to ensure responsible staff are completing PCREE testing.		