STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
		A. BUILDING 00 B. WING	08/07/2015

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
RIVER CROSSING ASSISTED LIVING	2400 MARKET ST CHARLESTOWN, IN 47111

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R 0000 Bldg. 00	This visit was for the Investigation of Complaint IN00178850. Complaint IN00178850 - Substantiated. State deficiencies related to the allegations are cited at R407. Survey date: August 7, 2015 Facility number: 012007 Provider number: 012007 AIM number: N/A Census bed type: Residential: 101 Total: 101 Sample: 3 This State finding is cited in accordance with 410 IAC 16.2-5.	R 0000		
R 0407	410 IAC 16.2-5-12(b)(1-4)			

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

Any defiencystatement ending with an asterisk (*) denotes a deficency which the institution may be excused from correcting providing it is determined that other safegaurds provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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Bldg. 00	Infection Control - Noncompliance (b) The facility must establish an infection control program that includes the following: (1) A system that enables the facility to analyze patterns of known infectious symptoms. (2) Provides orientation and in-service education on infection prevention and control, including universal precautions. (3) Offering health information to residents, including, but not limited to, infection transmission and immunizations. (4) Reporting communicable disease to public health authorities. Based on observation, record review and interview, the facility failed to implement an effective infection control surveillance program to track, treat and prevent the bed bug infestations for 3 of 3 residents reviewed for bed bug infestation. (Residents B, C and D) Findings include: During an interview with an anonymous employee on 8/7/2015 at 10:36 a.m., the employee indicated the facility had a "problem with bed bugs" in the 200 hall and indicated Residents B, C and D still had infestations. 1. Resident B was interviewed in her room on 8/7/2015 at 11:42 a.m. She indicated she found bed bugs in her room	R 0407	**"This plan ofcorrection is submitted as required under State and Federal law. The submission of this Plan of Correctiondoes not constitute an admission on the part of (River Crossing) as to theaccuracy of the surveyors' findings or the conclusions drawn therefrom. Submission of this Plan of Correction alsodoes not constitute an admission that the findings constitute a deficiency orthat the scope and severity regarding the deficiency cited are correctlyapplied. Any changes to the Community'spolicies and procedures should be considered subsequent remedial measures asthat concept is employed in Rule 407 of the Federal Rules of Evidence and anycorresponding state rules of civil procedure and should**	08/28/2015

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	"a couple of months ago" and alerted staff. Resident B indicated her room was not treated for over a week and facility staff indicated to her she could sleep in her recliner until her room was treated. Resident B indicated she slept in the bathroom in her wheelchair with her head on the sink for 5 days. She indicated her room had been treated three times, most recently on 8/4/15, and was told by the contracted pest control company, "I still have them." Resident B's mattress and bedding was observed with a sealed plastic cover over the top mattress, which Resident B indicated she purchased on her own. The box spring/bottom mattress was observed with multiple reddish-brown to black 0.5 - 1 centimeter (cm) discolorations along the seam of the mattress/boxspring. Resident B's clinical record was reviewed on 8/7/15 at 12:05 p.m. Nurse's Notes, dated 6/25/2015 at 9:00 a.m., indicated, "Late entry for 6/20/15 9:00 a.m. - Assistant Director of Nursing called and stated staff found bed bug in		**be inadmissible in anyproceeding on that basis. The Communitysubmits this plan of correction with the intention that it be inadmissible byany third party in any civil or criminal action against the Community or anyemployee, agent, officer, director, attorney, or shareholder of the Communityor affiliated companies."** No other residents were affected except ones listed but all other residents potentially could have been. All affected rooms have been under treatment since onset of findings, those that continue to have bed bugs will be on a continuous monthly treatment schedule until all bed bugs are eliminated in those rooms. The following tracking and audit tools have been put in place to ensure compliance with regulations and safety/health of residents and will continue indefinitely: Infection control binder for bed bugs which include; Pest control log that indicates room infected, date of infection, area of room infected, treatment and treatment dates, floor plan that indicates location of bugs which includes month and year. Daily bed check audit form: residents beds will be audited during weekly bed linen changes, any findings will be documented on bed bug audit form and supervisor notified immediately. All employees with access to resident rooms are being	

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	res [resident] bed. Immediately called [pest control company] stated unable to get to building until 6/22/15 [after] noon. Notified staff to begin washing and drying linens and bagging and tying up and to begin bed bug protocol per [pest control company]. Late entry for 6/22/15 [at] 1 p.m. [pest control company] here. Confirmed bed bugs, given protocol and states unable to spray until 6/29/15 a.m....Encouraged res. that she can sleep in recliner or bed once vacuumed and clean linens." No additional documentation regarding bed bugs or treatments was located in Resident B's record. The last/most recent entry was dated 7/27/15 at 11:30 a.m. On 8/7/2015 at 2:10 p.m., Licensed Practical Nurse (LPN) #1 indicated there was no additional documentation for Resident B. On 8/7/2015 at 11:35 a.m., the Interim General Manager (GM) indicated the facility did not have a policy or procedure for bed bugs and provided a copy of [pest control company] Bedbug Chemical Procedures. The GM indicated, "We use this policy." The GM indicated two		in-serviced to include: bed bug findings, treatment and procedures. This will be completed by August 28, 2015	

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	residents in the facility currently had bed bug infestations (Residents B and C). On 8/7/2015 at 11:35 a.m., the Interim GM provided invoices from the contracted pest control company, dating back to January, 2015. The invoices relating to bed bug infestation inspection and/or treatment did not include which resident rooms were treated, how they were treated, and/or what findings were observed by the technician with each visit. One invoice, dated 7/13/2015, and two invoices, dated 8/4/2015, indicated, "Bed Bug Monthly Service." Two invoices, dated 6/29/2015, one invoice, dated 7/24/2015, and two invoices, dated 7/30/2015, indicated, "Bed Bug One Shot." The GM indicated the pest control company could not provide any more specific information. On 8/7/2015 at 12:53 p.m. the Interim GM indicated the facility did not track or keep records of residents with bed bug infestations or treatments. The GM indicated she utilized "recall" to keep track of treatments and residents with bed bugs. She indicated documentation of			

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	treatments was in the clinical record under Nurse's Notes. The Clinical Director/Infection Control Officer was interviewed on 8/7/2015 at 12:55 p.m. She indicated she did not include bed bugs in the Infection Control Log or utilize any form of surveillance or tracking for bed bug infestations. She indicated, "It seems like it's involved around the 200 hall...we have not determined the original source." She indicated Resident B sleeping upright in her bathroom was "her choice...she did develop some edema...We did not offer her another place [to stay]...no other place." Qualified Medication Aide (QMA) # 3 was interviewed on 8/7/2015 at 11:46 a.m. The QMA indicated she was not aware that Resident B's room had been treated for bed bugs earlier in the week and indicated, "I thought she was cleared [no longer had bed bug infestation]." On 8/7/2015 at 1:31 p.m., the GM provided a typed list of five resident names (including Residents B, C and D),			

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	and indicated the list indicated residents who have had bed bug infestations "in the last 4 or 5 months." 2. Resident C was interviewed in his room on 8/7/2015 at 11:07 a.m. He was observed sitting in a recliner with a bare mattress and box springs turned on their sides, leaning against the bed frame. Two large clear bags with clothing visible inside were sitting on the dresser and floor. The resident indicated his room had been treated for bed bugs "two weeks ago". Resident C's clinical Record was reviewed on 8/7/2015 at 1:50 p.m. Resident C's Nurse's Notes, dated 7/22/2015 at 1:00 p.m., indicated, "Late entry for 7/19/15 upon return from hospital, Res noted bug crawling on arm, possibly resemble [sic] bed bug.... [Pest control company] here...7/20/15...to confirm 1 bug found in chair where resident always sleeps.... [Pest control company to be in on Friday 7/24/15 for treatment of room."			

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	No additional documentation in Nurse's Notes or in Resident C's clinical record was provided to indicate treatment. Resident C's room was observed on 8/7/2015 at 12:25 p.m. with the Interim GM. The two large bags of laundry on the dresser and floor were observed to be tied at the top with large rips in the middle of both bags, with clothes sticking out. Resident B indicated, "The nurse opened that to get me this shirt [indicated the shirt he was wearing]." 3. Resident D was interviewed in her room on 8/7/2015 at 10:32 a.m. She indicated she was not aware of any bed bug infestations in her room or in the facility. Resident D's mattress was observed with a sheet over it. No plastic encasing was observed. Multiple, reddish-brown to black 0.5 - 1 cm discolorations were observed around the seams of the mattresses. On 8/7/2015 at 1:40 p.m. the Clinical Director indicated Resident D had a bed bug infestation "about six months ago" and inspection/treatment was done "last			

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	week." She indicated, "No bugs were found, but they treated her room anyway." She indicated Resident D was not on a monthly treatment maintenance for bed bugs. Resident D's clinical record was reviewed on 8/7/2015 at 2:05 p.m. Nurse's Notes, dated 8/4/2015 at 9:00 p.m., indicated, "Late entry for 7/27/15 - Alerted that possible bed bug found in bed. [Pest control company] notified to be here 7/28/15. [Pest control company] here, room treated & bugs found. Placed on monthly maintenance [signature of Clinical Director]." A copy of [pest control company] Bedbug Chemical Procedures, provided by the Interim GM on 8/7/2015 at 11:35 a.m., indicated, "...13. Leave all clothing bagged for 2 weeks after the initial treatment.... Bed Bug encasements should be purchased for all infested beds this includes the box spring and mattress to help achieve complete elimination." On 8/7/2015 at 1:10 p.m., the Interim GM and Clinical Director indicated the			

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	facility did not enclose mattresses in plastic, as indicated in the Bedbug Chemical Procedure above. This State tag relates to the Investigation of Complaint IN00178850.			