

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 09/30/2022

FORM APPROVED

OMB NO. 0938-039

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER 155670		X2) MULTIPLE CONSTRUCTION A. BUILDING -- B. WING		X3) DATE SURVEY COMPLETED 09/19/2022	
NAME OF PROVIDER OR SUPPLIER MAJESTIC CARE OF NEWBURGH				STREET ADDRESS, CITY, STATE, ZIP COD 5233 ROSEBUD LANE NEWBURGH, IN 47630			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)			ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETION DATE
E 0000 Bldg. --	<p>An Emergency Preparedness Survey was conducted by the Indiana Department of Health in accordance with 42 CFR 483.73.</p> <p>Survey Date: 09/19/22</p> <p>Facility Number: 011049 Provider Number: 155670 AIM Number: 200258520</p> <p>At this Emergency Preparedness survey, Majestic Care of Newburgh was found in substantial compliance with Emergency Preparedness Requirements for Medicare and Medicaid Participating Providers and Suppliers, 42 CFR 483.73.</p> <p>The facility has 104 certified beds. At the time of the survey, the census was 84.</p> <p>Quality Review completed on 09/21/22</p>			E 0000	<p>By submitting the enclosed materials, we are not admitting the truth or accuracy of any specific findings or allegations. We reserve the right to contest the findings or allegations as part of any proceedings and submit these responses pursuant to our regulatory obligations. The facility request that the plan of correction be considered our allegation of compliance effective 9-30-22 to the life safety survey completed on 9-19-2022. We respectfully request a paper review and will provide any additional information requested.</p>		
E 0004 SS=C Bldg. --	<p>403.748(a), 416.54(a), 418.113(a), 441.184(a), 482.15(a), 483.475(a), 483.73(a), 484.102(a), 485.625(a), 485.68(a), 485.727(a), 485.920(a), 486.360(a), 491.12(a), 494.62(a)</p> <p>Develop EP Plan, Review and Update Annually</p> <p>§403.748(a), §416.54(a), §418.113(a), §441.184(a), §460.84(a), §482.15(a), §483.73(a), §483.475(a), §484.102(a), §485.68(a), §485.625(a), §485.727(a), §485.920(a), §486.360(a), §491.12(a), §494.62(a).</p> <p>The [facility] must comply with all applicable</p>						

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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	<p>Federal, State and local emergency preparedness requirements. The [facility] must develop establish and maintain a comprehensive emergency preparedness program that meets the requirements of this section. The emergency preparedness program must include, but not be limited to, the following elements:</p> <p>(a) Emergency Plan. The [facility] must develop and maintain an emergency preparedness plan that must be [reviewed], and updated at least every 2 years. The plan must do all of the following:</p> <p>* [For hospitals at §482.15 and CAHs at §485.625(a):] Emergency Plan. The [hospital or CAH] must comply with all applicable Federal, State, and local emergency preparedness requirements. The [hospital or CAH] must develop and maintain a comprehensive emergency preparedness program that meets the requirements of this section, utilizing an all-hazards approach.</p> <p>* [For LTC Facilities at §483.73(a):] Emergency Plan. The LTC facility must develop and maintain an emergency preparedness plan that must be reviewed, and updated at least annually.</p> <p>* [For ESRD Facilities at §494.62(a):] Emergency Plan. The ESRD facility must develop and maintain an emergency preparedness plan that must be [evaluated], and updated at least every 2 years.</p> <p>.</p> <p>Based on record review and interview, the facility failed to develop and maintain an emergency</p>			E 0004	It is the practice of this facility to review and update the Emergency		09/30/2022

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	<p>preparedness plan that was reviewed and updated at least annually in accordance with 42 CFR 483.73(a). This deficient practice could affect all residents in the facility.</p> <p>Findings include:</p> <p>Based on review of the Emergency Operations Program and Plan Manual on 09/19/22 between 9:30 a.m. and 12:00 p.m. with the Director of Plant Operations present, the facility did provide an emergency preparedness manual, however, it has not been reviewed and updated during the past twelve months. The most recent date of review provided was 03/25/20. Based on interview at the time of review, the Director of Plant Operations said the Emergency Operations Program and Plan Manual has not been reviewed and updated within the past twelve months.</p> <p>This finding was reviewed with the Director of Plant Operations and Executive Director during the exit conference.</p>				<p>Preparedness Plan at least annually.</p> <p>The corrective action taken for those residents found to be affected by the deficient practice includes: There are no identified residents</p> <p>How other residents that have the potential to be affected by the same defective practice will be identified and what corrective action will be taken. All residents have the potential to be affected but none were identified. The Emergency Preparedness Plan has been reviewed and updated by the QA committee.</p> <p>What measures will be put into place and what systemic changes will be made to ensure that the deficient practice does not recur: The ED and maintenance director were reeducated on the deficient practice. The ED and QA committee reviewed and updated the Emergency Preparedness plan as needed and signed completion.</p> <p>How the corrective action will be monitored to ensure the deficient practice will not recur, i.e., what quality assurance program will be put into place:</p>		

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E 0013 SS=C Bldg. --	<p>403.748(b), 416.54(b), 418.113(b), 441.184(b), 482.15(b), 483.475(b), 483.73(b), 484.102(b), 485.625(b), 485.68(b), 485.727(b), 485.920(b), 486.360(b), 491.12(b), 494.62(b)</p> <p>Development of EP Policies and Procedures §403.748(b), §416.54(b), §418.113(b), §441.184(b), §460.84(b), §482.15(b), §483.73(b), §483.475(b), §484.102(b), §485.68(b), §485.625(b), §485.727(b), §485.920(b), §486.360(b), §491.12(b), §494.62(b).</p> <p>(b) Policies and procedures. [Facilities] must develop and implement emergency preparedness policies and procedures, based on the emergency plan set forth in paragraph (a) of this section, risk assessment at paragraph (a)(1) of this section, and the communication plan at paragraph (c) of this section. The policies and procedures must be reviewed and updated at least every 2 years.</p>		An audit will be conducted quarterly with the quality assurance committee to assure that the Emergency preparedness plan is updated with any additional changes or corrections. This review will be documented with a signature sheet and the attendees which must include the Executive Director and Director of Maintenance.		

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	<p>*[For LTC facilities at §483.73(b):] Policies and procedures. The LTC facility must develop and implement emergency preparedness policies and procedures, based on the emergency plan set forth in paragraph (a) of this section, risk assessment at paragraph (a)(1) of this section, and the communication plan at paragraph (c) of this section. The policies and procedures must be reviewed and updated at least annually.</p> <p>*Additional Requirements for PACE and ESRD Facilities:</p> <p>*[For PACE at §460.84(b):] Policies and procedures. The PACE organization must develop and implement emergency preparedness policies and procedures, based on the emergency plan set forth in paragraph (a) of this section, risk assessment at paragraph (a)(1) of this section, and the communication plan at paragraph (c) of this section. The policies and procedures must address management of medical and nonmedical emergencies, including, but not limited to: Fire; equipment, power, or water failure; care-related emergencies; and natural disasters likely to threaten the health or safety of the participants, staff, or the public. The policies and procedures must be reviewed and updated at least every 2 years.</p> <p>*[For ESRD Facilities at §494.62(b):] Policies and procedures. The dialysis facility must develop and implement emergency preparedness policies and procedures, based on the emergency plan set forth in paragraph (a) of this section, risk assessment at paragraph (a)(1) of this section, and the communication plan at paragraph (c) of this</p>						

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	<p>section. The policies and procedures must be reviewed and updated at least every 2 years. These emergencies include, but are not limited to, fire, equipment or power failures, care-related emergencies, water supply interruption, and natural disasters likely to occur in the facility's geographic area.</p> <p>Based on record review and interview, the facility failed to develop and implement emergency preparedness policies and procedures. The policies and procedures must be reviewed and updated at least annually in accordance with 42 CFR 483.73(b). This deficient practice could affect all residents in the facility.</p> <p>Findings include:</p> <p>Based on review of the Emergency Operations Program and Plan Manual on 09/19/22 between 9:30 a.m. and 12:00 p.m. with the Director of Plant Operations present, there was documentation in the plan for facility policies and procedures, however the policies and procedures have not been reviewed by the facility within the most recent twelve month period. The most recent date of review provided was 03/25/20. Based on interview at the time of review, the Director of Plant Operations said the Emergency Operations Program and Plan Manual's policies and procedures has not been reviewed and updated within the past twelve months.</p> <p>This finding was reviewed with the Director of Plant Operations and Executive Director during the exit conference.</p>			E 0013	<p>It is the practice of this facility to review and update the Emergency Preparedness Plans Policies and procedures at least annually.</p> <p>The corrective action taken for those residents found to be affected by the deficient practice includes: There are no identified residents</p> <p>How other residents that have the potential to be affected by the same defective practice will be identified and what corrective action will be taken. All residents have the potential to be affected but none were identified. The Emergency Preparedness Plan has been reviewed and updated by the QA committee.</p> <p>What measures will be put into place and what systemic changes will be made to ensure that the deficient practice does not recur: The ED and maintenance director were reeducated on the deficient practice. The ED and QA committee reviewed and updated</p>		09/30/2022

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E 0029 SS=C Bldg. --	403.748(c), 416.54(c), 418.113(c), 441.184(c), 482.15(c), 483.475(c), 483.73(c), 484.102(c), 485.625(c), 485.68(c), 485.727(c), 485.920(c), 486.360(c), 491.12(c), 494.62(c) Development of Communication Plan §403.748(c), §416.54(c), §418.113(c), §441.184(c), §460.84(c), §482.15(c), §483.73(c), §483.475(c), §484.102(c), §485.68(c), §485.625(c), §485.727(c), §485.920(c), §486.360(c), §491.12(c), §494.62(c). (c) The [facility] must develop and maintain an emergency preparedness communication plan that complies with Federal, State and		the Emergency Preparedness policy and procedures as needed and signed completion. How the corrective action will be monitored to ensure the deficient practice will not recur, i.e., what quality assurance program will be put into place: An audit will be conducted quarterly with the quality assurance committee to assure that the Emergency preparedness plan policy and procedures are updated with any additional changes or corrections. This review will be documented with a signature sheet and the attendees which must include the Executive Director and Director of Maintenance.		

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	<p>local laws and must be reviewed and updated at least every 2 years [annually for LTC facilities].</p> <p>Based on record review and interview, the facility failed to develop and maintain an emergency preparedness communication plan that complies with Federal, State, and local laws was reviewed and updated at least annually in accordance with 42 CFR 483.73(c). This deficient practice could affect all occupants.</p> <p>Findings include:</p> <p>Based on review of the Emergency Operations Program and Plan Manual on 09/19/22 between 9:30 a.m. and 12:00 p.m. with the Director of Plant Operations present, the facility has an emergency preparedness plan to develop and maintain an emergency preparedness communication plan that complies with Federal, State, and local laws, however, it has not been reviewed and updated within the past twelve months. The most recent date of review was 03/25/20. Based on interview at the time of the record review, the Director of Plant Operations said the emergency preparedness plan to develop and maintain an emergency preparedness communication plan that complies with Federal, State, and local laws has not been reviewed and updated within the past twelve months.</p> <p>This finding was reviewed with the Director of Plant Operations and Executive Director during the exit conference.</p>			E 0029	<p>It is the practice of this facility to review and update the Emergency Preparedness Plans Communication plan at least annually.</p> <p>The corrective action taken for those residents found to be affected by the deficient practice includes: There are no identified residents</p> <p>How other residents that have the potential to be affected by the same defective practice will be identified and what corrective action will be taken. All residents have the potential to be affected but none were identified. The Emergency Preparedness Communication Plan has been reviewed and updated by the QA committee. A cover letter was added with date and signatures.</p> <p>What measures will be put into place and what systemic changes will be made to ensure that the deficient practice does not recur: The ED and maintenance director were reeducated on the deficient practice. The ED and QA committee reviewed and updated the Emergency Preparedness plans Communication plan, added</p>		09/30/2022

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E 0036 SS=C Bldg. --	403.748(d), 416.54(d), 418.113(d), 441.184(d), 482.15(d), 483.475(d), 483.73(d), 484.102(d), 485.625(d), 485.68(d), 485.727(d), 485.920(d), 486.360(d), 491.12(d), 494.62(d) EP Training and Testing §403.748(d), §416.54(d), §418.113(d), §441.184(d), §460.84(d), §482.15(d), §483.73(d), §483.475(d), §484.102(d), §485.68(d), §485.625(d), §485.727(d), §485.920(d), §486.360(d), §491.12(d), §494.62(d). *[For RNCHIs at §403.748, ASCs at §416.54, Hospice at §418.113, PRTFs at §441.184,		a cover sheet with date that it was updated and reviewed. How the corrective action will be monitored to ensure the deficient practice will not recur, i.e., what quality assurance program will be put into place: An audit will be conducted quarterly with the quality assurance committee to assure that the Emergency preparedness plan is completed in its entirety. Any additional changes or corrections will be addressed with updated date. This review will be documented with a signature sheet and the attendees which must include the Executive Director and Director of Maintenance.		

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	<p>PACE at §460.84, Hospitals at §482.15, HHAs at §484.102, CORFs at §485.68, CAHs at §486.625, "Organizations" under 485.727, CMHCs at §485.920, OPOs at §486.360, and RHC/FHQs at §491.12:] (d) Training and testing. The [facility] must develop and maintain an emergency preparedness training and testing program that is based on the emergency plan set forth in paragraph (a) of this section, risk assessment at paragraph (a)(1) of this section, policies and procedures at paragraph (b) of this section, and the communication plan at paragraph (c) of this section. The training and testing program must be reviewed and updated at least every 2 years.</p> <p>*[For LTC facilities at §483.73(d):] (d) Training and testing. The LTC facility must develop and maintain an emergency preparedness training and testing program that is based on the emergency plan set forth in paragraph (a) of this section, risk assessment at paragraph (a)(1) of this section, policies and procedures at paragraph (b) of this section, and the communication plan at paragraph (c) of this section. The training and testing program must be reviewed and updated at least annually.</p> <p>*[For ICF/IIDs at §483.475(d):] Training and testing. The ICF/IID must develop and maintain an emergency preparedness training and testing program that is based on the emergency plan set forth in paragraph (a) of this section, risk assessment at paragraph (a)(1) of this section, policies and procedures at paragraph (b) of this section, and the communication plan at paragraph (c) of this section. The training and testing program</p>						

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	<p>must be reviewed and updated at least every 2 years. The ICF/IID must meet the requirements for evacuation drills and training at §483.470(i).</p> <p>*[For ESRD Facilities at §494.62(d):] Training, testing, and orientation. The dialysis facility must develop and maintain an emergency preparedness training, testing and patient orientation program that is based on the emergency plan set forth in paragraph (a) of this section, risk assessment at paragraph (a)(1) of this section, policies and procedures at paragraph (b) of this section, and the communication plan at paragraph (c) of this section. The training, testing and orientation program must be evaluated and updated at every 2 years.</p> <p>Based on record review and interview, the facility failed to develop and maintain an emergency preparedness training and testing program that was reviewed and updated at least annually in accordance with 42 CFR 483.73(d). This deficient practice could affect all occupants.</p> <p>Findings include:</p> <p>Based on review of the Emergency Operations Program and Plan Manual on 09/19/22 between 9:30 a.m. and 12:00 p.m. with the Director of Plant Operations present, there was documentation available to show the facility had an emergency preparedness training and testing program, however, there was no documentation to show that the training and testing program has been reviewed and updated within the past twelve months. The most recent date of review was 03/25/20. Based on interview at the time of record review, the Director of Plant Operations said the emergency preparedness training and testing</p>			E 0036	<p>It is the practice of this facility to review and update the emergency preparedness plans training and testing plan at least annually.</p> <p>The corrective action taken for those residents found to be affected by the deficient practice includes: There are no identified residents</p> <p>How other residents that have the potential to be affected by the same defective practice will be identified and what corrective action will be taken. All residents have the potential to be affected but none were identified. The Emergency Preparedness Plans training and testing plan has been reviewed and updated by the QA</p>		09/30/2022

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER 155670	X2) MULTIPLE CONSTRUCTION A. BUILDING -- B. WING _____		X3) DATE SURVEY COMPLETED 09/19/2022
NAME OF PROVIDER OR SUPPLIER MAJESTIC CARE OF NEWBURGH			STREET ADDRESS, CITY, STATE, ZIP CODE 5233 ROSEBUD LANE NEWBURGH, IN 47630		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCY (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
K 0000 Bldg. 01	<p>program has not been reviewed and updated within the past twelve months.</p> <p>This finding was reviewed with the Director of Plant Operations and Executive Director during the exit conference.</p> <p>A Life Safety Code Recertification and State</p>	K 0000	<p>committee.</p> <p>What measures will be put into place and what systemic changes will be made to ensure that the deficient practice does not recur: The ED and maintenance director were reeducated on the deficient practice. The ED and QA committee reviewed and updated the Emergency Preparedness plans training and testing plan as needed and signed completion.</p> <p>How the corrective action will be monitored to ensure the deficient practice will not recur, i.e., what quality assurance program will be put into place:</p> <p>An audit will be conducted quarterly with the quality assurance committee to assure that the Emergency preparedness plans training and testing plan is updated with any additional changes or corrections. This review will be documented with a signature sheet and the attendees which must include the Executive Director and Director of Maintenance.</p> <p>By submitting the enclosed</p>		

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

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	<p>Licensure Survey was conducted by the Indiana Department of Health in accordance with 42 CFR 483.90(a).</p> <p>Survey Date: 09/19/22</p> <p>Facility Number: 011049 Provider Number: 155670 AIM Number: 200258520</p> <p>At this Life Safety Code survey, Majestic Care of Newburgh was found in compliance with Requirements for Participation in Medicare/Medicaid, 42 CFR Subpart 483.90(a), Life Safety from Fire and the 2012 edition of the National Fire Protection Association (NFPA) 101, Life Safety Code (LSC), Chapter 19, Existing Health Care Occupancies and 410 IAC 16.2.</p> <p>This one story facility was determined to be of Type V (111) construction and was fully sprinklered. The facility has a fire alarm system with hard wired smoke detectors in the corridors, spaces open to the corridors, and all resident sleeping rooms. The facility has a capacity of 104 and had a census of 84 at the time of this survey.</p> <p>All areas where residents have customary access were sprinklered and all areas providing facility services were sprinklered.</p> <p>Quality Review completed on 09/21/22</p>				<p>materials, we are not admitting the truth or accuracy of any specific findings or allegations. We reserve the right to contest the findings or allegations as part of any proceedings and submit these responses pursuant to our regulatory obligations. The facility request that the plan of correction be considered our allegation of compliance effective 9-30-22 to the life safety survey completed on 9-19-2022. We respectfully request a paper review and will provide any additional information requested.</p>		