

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 04/23/2025

FORM APPROVED

OMB NO. 0938-039

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER		X2) MULTIPLE CONSTRUCTION A. BUILDING <u>00</u> B. WING _____		X3) DATE SURVEY COMPLETED 04/01/2025	
NAME OF PROVIDER OR SUPPLIER SILVER BIRCH OF FORT WAYNE				STREET ADDRESS, CITY, STATE, ZIP COD 7125 S HANNA STREET FORT WAYNE, IN 46816			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIE (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)			ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETION DATE
R 0000 Bldg. 00	<p>This visit was for a State Residential Licensure Survey.</p> <p>Survey dates: March 31 and April 1, 2025</p> <p>Facility number: 014316</p> <p>Residential Census: 79</p> <p>These State Residential Findings are cited in accordance with 410 IAC 16.2-5.</p> <p>Quality review completed April 2, 2025</p>			R 0000	<p>Please accept the following as the community's plan of correction. This plan of correction does not constitute an admission of guilt or liability by the facility and is submitted only in response to the regulatory requirement.</p>		
R 0029 Bldg. 00	<p>410 IAC 16.2-5-1.2(d) Residents' Rights - Deficiency</p> <p>Based on observation and interview, the facility failed to ensure privacy was maintained for residents on 4 of 4 floors observed.</p> <p>Findings include:</p> <p>During a tour on 3/31/25 at 10:18 AM a notice was posted regarding bath-dates, times, when laundry and bed changes would be provided. The notice was posted on the following rooms: 102, 106, 201, 206, 207, 226, 229, 234, 308, 309, 312, 315, 318, 323, 325,326,327, 329, 330, 331, 333, 337, 338, 405, 406, 408, 410, 411, 413, 414, 415, 428, 431, 437, 438. All posted signs were readable to passersby in the hallway.</p> <p>During a tour, on 3/31/25 at 10:18 AM a notice was posted regarding pest control treatments during a certain date, and time. The notice</p>			R 0029	<p>R029 Residents' Rights: It is the policy of Silver Birch of Fort Wayne to ensure that privacy is maintained for all residents. All resident rooms noted in the deficiency were checked and signage was removed from public view. All other resident rooms were checked in the building to ensure privacy is being maintained for all residents. All staff will be educated on resident rights regarding privacy on or before 4/28/2025. A new system will be revised for communication to residents to ensure privacy is maintained. All communication to residents will be confidential and any postings will</p>		04/28/2025

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Lisa Harrison

RDO

04/14/2025

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosed days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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R 0273 Bldg. 00	<p>indicated when the resident had to vacate the room, and when it would be safe to reenter. The notices were posted on rooms 409, 426, and 433.</p> <p>During an interview, on 3/31/25 at 10:32 AM, the Administrator indicated the signs are posted face to the wall, but when residents read them, they often turned them facing the hallway.</p> <p>During on interview, on 3/31/25 at 10:52 AM, QMA 1 indicated the receptionist posted the signs and she had only seen them facing outward to the hallway</p> <p>During an interview, on 3/31/25 at 11:29 AM, the Receptionist indicated she did not place signs on resident doors- only Maintenance did that.</p> <p>During an interview, on 3/31/25 at 11:48 AM, the Maintenance Director indicated he posted pest signs only. The bath signs were posted by other persons. He indicated the signs were not violating any HIPPA concern.</p> <p>A current facility policy dated 6/15/25, Maintaining Residents' Dignity, Individuality and Privacy. Was provided the Administrator on 4/1/25 at 1:38 PM. The policy indicated..." All members of the nursing staff will treat residents with consideration and respect in order to preserve residents' dignity, individuality, and privacy..."</p> <p>410 IAC 16.2-5-5.1(f) Food and Nutritional Services - Deficiency</p> <p>Based on observation and interview, the facility failed to ensure proper labeling were maintained in kitchen. 79 of 79 residents that resided in facility ate food prepared in the kitchen.</p>			R 0273	<p>be kept private by posting with no visible wording to passerby. A QAPI plan will be initiated. To ensure ongoing compliance, the ADM/Designee will complete weekly audit "POC 2025" (Attachment A) during rounding of the community to ensure no signage is posted that violates resident privacy. Audits will continue until the facility has maintained 100% compliance for three consecutive months. Any identified issues will be addressed immediately. All audits and the QAPI plan will be reviewed/revised as needed by the IDT in the monthly facility quality meeting. Date of compliance: 4/28/2025</p> <p>R273 Food and Nutritional Services: It is the policy of Silver Birch of Fort Wayne to ensure that proper labeling is maintained in</p>		04/28/2025

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	<p>Findings include:</p> <p>During an observation, on 3/31/25 at 8:56 AM, with the Dietary Manager, the following was observed. In the walk-in refrigerator, on a shelf there was a clear plastic container. The container was half full of a dark syrup like liquid, with a plastic wrap over the top. There was not a current date or label to indicate when the liquid was used or when it expired. On a second shelf was an open carton of strawberry topping, with no open date. On a third shelf, there was an open box of sausage. Inside the box was an opened bag. There was no open date on the bag or the box.</p> <p>In an interview, on 3/31/25 at 9:00 AM, the Dietary Manager indicated the sausages are supposed to be wrapped, not exposed or open. She indicated all opened items should have opened dates on them.</p> <p>During an observation, on 3/31/25 at 9:02 AM, on a shelf in the walk-in freezer, there was an open bag of French fries with no open date. On a second shelf in the freezer there was a small container with no label or date. The Dietary Manager opened the container and it was ice cream.</p> <p>During an observation, on 3/31/25 at 9:06 AM, in the salad cooler, there was an open package of bologna with no open date. The Dietary Manager, indicated the bologna should not be in the salad cooler. In the same cooler there were two open bags of shredded lettuce with no open date.</p> <p>A current facility policy dated 8/1/18, Receiving Food and Supplies, was provided by the Administrator on 3/31/25 at 11:49 AM. The policy</p>				<p>accordance with state and local sanitation and safe food handling standards.</p> <p>All issues identified in the survey have been corrected.</p> <p>A complete audit of all food storage areas will be completed by 4/28/2025.</p> <p>All dietary staff will be inserviced on or before 4/28/2025 regarding food storage and safety and sanitation standards.</p> <p>A QAPI plan has been initiated. To ensure ongoing compliance the DSM will complete the audit tool "POC 2025" (Attachment A) on a weekly basis for 4 weeks, then bi-weekly for 8 weeks, and monthly thereafter until 100% compliance is maintained for three consecutive months. Any identified issues will be addressed immediately. All audits and the QAPI plan will be reviewed/revised as needed by the IDT in the monthly facility quality meeting.</p> <p>Date of compliance: 4/28/2025</p>		

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R 0356 Bldg. 00	<p>indicated..." food items should be received and handled in accordance with good sanitary practice...all food should be labeled and dated...."</p> <p>410 IAC 16.2-5-8.1(i)(1-8) Clinical Records - Noncompliance</p> <p>Based on interview and record review, the facility failed to maintain current, updated information for the emergency file book for 5 of 5 residents reviewed. (Resident 4, Resident 5, Resident 13, Resident 14, and Resident 15)</p> <p>Findings include:</p> <p>During a review of the emergency file book on 4/1/25 at 11:25 AM, 5 residents lacked Advance Directive or hospital preference documentation on their emergency file. Residents 4, 5, 13, 14, and 15 had no advance directives (code status) or hospital preferences on their emergency file page.</p> <p>1) Review of Resident 4's emergency file, indicated no a code status was documented. There was no hospital preference documented for Resident 4 on her emergency file.</p> <p>2) Review of Resident 5's emergency file, indicated no a code status was documented. There was no hospital preference documented Resident 5 on his emergency file.</p> <p>3) Review of Resident 13's file, indicated no a code status was documented. There was no hospital preference documented Resident 13 observed.</p> <p>4) Review of Resident 14's emergency file, indicated no a code status was documented. There was no hospital preference documented for Resident 14.</p>			R 0356	<p>R356 Clinical Records: It is the policy of Silver Birch of Fort Wayne to maintain current and updated information for the resident's emergency files. Residents #4, #5, #13, #14, and #15 had no adverse effects from the noted deficiency. Emergency files have been updated. Emergency files for all residents will be reviewed by 4/11/2025 , and updates will completed as needed.</p> <p>System for maintaining resident files will be evaluated and changes implemented to ensure emergency resident files are kept current and updated. Receptionist will keep binder updated with move-ins and transfers out as they occur. Binder will be audited monthly.</p> <p>The ADM/Designee will complete the weekly audit tool "POC 2025" (Attachment A) on the resident emergency files for four weeks, bi-weekly for 8 weeks then monthly ongoing until 100% compliance is maintained for 3 consecutive months. Any identified issues will be addressed immediately. All audits and the QAPI plan will be reviewed/revised as needed by the IDT in the</p>		04/28/2025

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R 0409 Bldg. 00	<p>5) Review of Resident 15's emergency file, indicated no a code status was documented. There was no hospital preference documented for Resident 15.</p> <p>In an interview, on 4/1/25 at 1:24 PM, the Executive Director (ED) indicated the emergency file book should contain the resident information, family information, physician name and number, hospital preference, advance directive, funeral arrangements if they have them, emergency contacts and diagnosis. The ED indicated the importance of the book was that in case of a disaster or in an emergency any staff member could obtain emergency necessary information for every resident living in the building.</p> <p>A current policy titled "Medical Emergency" dated 5/01/2018, was provided by the ED on 4/1/2025 at 1:06PM. The policy indicated ...For residents the following information should be available for emergency medical services upon their arrival:</p> <ol style="list-style-type: none"> 1. Resident face 2. Advance Directive 3. CPR designated 4. List of current medication ... <p>410 IAC 16.2-5-12(d) Infection Control - Noncompliance</p> <p>Based on interview and record review the facility failed to ensure 2 of 7 residents reviewed had a physician annual health statement. (Resident 8 and Resident 9)</p> <p>Findings include:</p> <p>1) Resident 8's record review, began on 4/1/25 at</p>			R 0409	<p>monthly facility quality meeting. Date of compliance:4/28/2025</p> <p>R409 Infection Control: It is the policy of Silver Birch of Fort Wayne that all residents will have an annual health statement completed by the physician. Resident #8 and #9 will be seen by the provider and annual health statement completed.</p>		04/28/2025

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	<p>9:33 AM, indicated his diagnoses included insomnia, diabetes, and major depression. Resident 8 did not have a current annual health statement to indicate he was free from communicable diseases. Resident 8's last written annual health statement was dated 6/10/22.</p> <p>2) Resident 9's record review, began on 4/1/25 at 10:24 AM, indicated her diagnosis included muscle weakness, insomnia, anemia, diabetes, anxiety, and major depression. Resident 9 did not have a current annual physician statement documented to indicate she was free from communicable diseases. Resident 9's physician annual health statement was dated 9/5/23.</p> <p>In an interview, on 4/1/25 at 11:02 AM, the Administrator indicated everyone should have a current annual health statement done annually and no more than 12 months old.</p> <p>A current policy titled, "Infection Prevention and Control Program" dated 9/15/23, was provided by the Administrator on 4/1/25 at 11:02AM, this policy did not include annual health statements.</p> <p>No other policies were provided at the time of exit.</p>				<p>All other residents in the community will be audited to ensure that a current annual health statement is present on the clinical record. This will be completed by 4/11/2025.</p> <p>A QAPI plan has been initiated. To ensure ongoing compliance the DON/Designee will complete the audit tool "POC 2025" (Attachment A) on a monthly basis until 100% compliance is maintained for 6 consecutive months. Any identified issues will be addressed immediately. All audits and the QAPI plan will be reviewed/revised as needed by the IDT in the monthly facility quality meeting.</p> <p>Date of compliance: 4/28/2025</p>		