

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 11/14/2024

FORM APPROVED

OMB NO. 0938-039

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER  155427		X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING		X3) DATE SURVEY COMPLETED 10/25/2024	
NAME OF PROVIDER OR SUPPLIER  HICKORY CREEK AT MADISON				STREET ADDRESS, CITY, STATE, ZIP COD 1945 CRAGMONT ST MADISON, IN 47250			
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F 0000  Bldg. 00	This visit was for a Recertification and State Licensure survey.  Survey dates: October 21, 22, 23, 24, and 25, 2024.  Facility number: 000348 Provider Number: 155427 AIM number: 100288390  Census Bed Type: SNF: 1 NF: 1 SNF/NF: 32 Total: 34  Census Payor Type: Medicare: 2 Medicaid: 26 Other: 6 Total: 34  These deficiencies reflect State Findings cited in accordance with 410 IAC 16.2-3.1.  Quality review completed on October 29, 2024.			F 0000	The creation and submission of this plan of correction does not constitute an admission by this provider of any conclusion set forth in the statement of deficiencies, or of any violation of regulation. Due to the relative low scope and severity of this survey, the facility respectfully requests a desk review in lieu of a post-survey revisit.		
F 0695 SS=D Bldg. 00	483.25(i) Respiratory/Tracheostomy Care and Suctioning Based on observation, record review, and interview, the facility failed to ensure oxygen concentrator filters were maintained for 3 of 5 residents reviewed for respiratory care. (Residents 16, 29, and 21)  Findings include:			F 0695	F 695 What corrective action(s) will be accomplished for those residents found to have been affected by the deficient practice? Resident 16, 29, 21 oxygen concentrator filters have been		11/10/2024

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Markietta Burns

Administrator

11/05/2024

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 30 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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	<p>1. a. During an observation on 10/21/24 at 11:15 a.m., Resident 16's bilateral oxygen concentrator filters were completely (100 percent) covered with a white powdery substance. The humidifier bottle was sitting on the floor.</p> <p>During an observation on 10/22/24 at 10:00 a.m., Resident 16's bilateral oxygen concentrator filters were completely covered with a white powdery substance.</p> <p>During an observation with the Director of Nursing (DON) on 10/23/24 at 11:05 a.m., Resident 16's bilateral oxygen concentrator filters were completely covered with a white powdery substance. The DON removed and shook the filters from the concentrator and the white substance was observed in the air. There were small hairs in the corners of the filters. The humidity bottle was sitting on the floor. The DON indicated the strap was broken and she obtained a clean oxygen concentrator tank, humidifier bottle and tubing for the resident.</p> <p>The record for Resident 16 was reviewed on 10/22/24 at 1:00 p.m. The resident's diagnoses included, but were not limited to, acute and chronic respiratory failure with hypoxia or hypercapnia, chronic obstructive pulmonary disease (COPD), hypertensive heart disease with heart failure, severe morbid obesity with alveolar hypoventilation, obstructive sleep apnea, and seasonal allergic rhinitis.</p> <p>The physician's order, dated 11/12/22, indicated the nurse was to administer the resident's oxygen at 3 liters (L) per minute by nasal cannula (NC) continuously for COPD.</p> <p>The physician's order, dated 11/14/22, indicated</p>				<p>cleaned.</p> <p><b>How will you identify other residents having the potential to be affected by the same deficient practice and what corrective action will be taken?</b> Up to 3 residents who receive oxygen via concentrators have the potential to be affected by the alleged deficient practice. The Maintenance Director will be in-serviced on weekly cleaning of oxygen concentrator filters by the ADMIN or designee on or before 11/10/24 All nursing orders on MAR have been d/c to clean weekly filters. TELS has been updated to include cleaning filters weekly by the Maintenance Director.</p> <p><b>What measures will be put into place or what systemic changes you will make to ensure that the deficient practice does not recur?</b> The Maintenance Director will be in-serviced on weekly cleaning of oxygen concentrator filters by the ADMIN or designee on or before 11/10/24 TELS has been updated for maintenance to check and clean filters weekly. If there is lack of documentation to reflect the cleaning was not done, the ADMIN/ Designee will educate/re-train the Maintenance Director regarding the facility policy for cleaning. Written counseling will be rendered for</p>		

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	<p>the nurse was to change the resident's oxygen tubing and humidity bottle, and clean the concentrator and filter once a day on Sundays.</p> <p>The care plan, dated 7/26/23 and last revised 10/3/24, indicated the resident had a diagnosis of respiratory failure with hypoxia and required supplemental oxygen by NC. The interventions, dated 7/26/23, included, but were not limited to, administer oxygen as ordered by NC and observe for decreased or worsening symptoms of decreased oxygenation.</p> <p>The nurse's note, dated 12/23/23 at 6:29 a.m., indicated the resident complained of a sore throat and a dry cough. The resident's lung sounds (LS) were diminished with an oxygen saturation of 93% (percent) on 3 L per NC. The resident tested Covid positive.</p> <p>The nurse's note, dated 12/26/23 at 3:37 p.m., indicated the resident's respirations were non labored, and her lung sounds were diminished in all lobes. The resident's O2 saturations were at 93% on 3 L per nasal cannula and her voice was hoarse.</p> <p>The Quarterly Minimum Data Set (MDS) assessment, dated 10/2/24, indicated the resident was moderately cognitively impaired. She required continuous oxygen therapy.</p> <p>During an interview on 10/23/24 at 11:13 a.m., the DON indicated the filters should not have been so coated with dust on the Monday after the company cleaned them on the prior Friday. During a follow up interview, the DON indicated she had talked with the Medical Equipment company, and they told her the filters were like furnace filters and they would be cleaned or replaced as needed.</p>				<p>continued noncompliance. ED/Designee will round to ensure oxygen filters are clean per protocol <b>How the corrective action(s) will be monitored to ensure the deficient practice will not recur, i.e., what quality assurance program will be put into place?</b> To ensure compliance the ADMIN/Designee will complete a treatment CQI audit tool for six months with audits being completed once weekly for one month, and then monthly for 5 months. The treatment CQI audit tool will be reviewed bi-monthly during QAPI for six months. If a 95% threshold is not achieved, an action plan will be developed. Deficiency in this practice will result in disciplinary action up to and or including termination of the responsible employee. Compliance Date: 11/10/24</p>		

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	<p>During an interview on 10/23/24 at 11:15 a.m., the resident indicated that on Friday, the guy came into her room to look at the oxygen concentrator, but didn't clean or replace the filters.</p> <p>2. During an observation on 10/21/24 at 10:59 a.m., Resident 29's bilateral oxygen concentrator filters were completely covered with a light white powdery substance.</p> <p>During an observation on 10/22/24 at 10:09 a.m., Resident 29's bilateral oxygen concentrator filters were completely covered with a light white powdery substance.</p> <p>During an observation with Licensed Practical Nurse (LPN) 4 on 10/23/24 at 10:54 a.m., Resident 29's bilateral oxygen concentrator filters were completely covered with a light white powdery substance.</p> <p>The record for Resident 29 was reviewed on 10/23/24 at 12:30 p.m. The resident's diagnoses included, but were not limited to, dementia with behavioral disturbance, chronic obstructive pulmonary disease, obstructive sleep apnea, body mass index (BMI) of 19.9 or less, and severe dementia with anxiety.</p> <p>The care plan, dated 3/22/24, indicated Resident 29 had the potential for impaired gas exchange related to, COPD with shortness of breath (SOB) while lying flat, and dependence on supplemental oxygen. The interventions, dated 3/22/24, included, but was not limited to, the nurse was to administer oxygen as ordered.</p> <p>The physician's order, dated 3/22/24, indicated staff were to change the resident's oxygen tubing</p>						

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	<p>and humidity bottle, and clean the concentrator and filter once a day on Sundays.</p> <p>The Quarterly MDS assessment, dated 8/1/24, indicated the resident was severely cognitively impaired. She required oxygen therapy.</p> <p>The nurse's note, dated 9/15/24 at 10:35 a.m., indicated the resident was still not responding normally and she wasn't alert. Her vitals were blood pressure of 58/48 millimeters of mercury (mmHG), pulse of 100 beats per minute, respirations of 28 breaths per minute, temperature of 97.6 degrees Fahrenheit, Staff were unable to obtain an O2 saturation at this time. The resident remained on 2 liters of O2 (oxygen) per NC, emergency medication services (EMS) was called, and report was called to the local hospital. The hospital indicated the resident was admitted with diagnoses of a urinary tract infection (UTI) and pneumonia.</p> <p>The physician's order, dated 9/26/24, indicated the resident's nurse was to administer 2 liters of oxygen by nasal cannula for saturations below 90% every shift as needed.</p> <p>During an interview on 10/23/24 at 10:59 a.m., LPN 4 indicated she would have to check how often the oxygen concentrator filters were cleaned. A Medical Supply company cleaned the oxygen concentrator filters. If they weren't cleaned, the oxygen wouldn't be pumped.</p> <p>During an interview on 10/23/24 at 11:00 a.m., the DON indicated the Medical Supply company cleaned the oxygen concentrator filters every Friday. The nursing staff could also clean the filters if needed. She placed the Medical Supply company invoice in the shredder, but could</p>						

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	<p>contact them for a copy. She later provided a copy of the invoice, but the document only indicated concentrator. She felt that the filters shouldn't be coated with dust on the Monday after the company cleaned them on the prior Friday.</p> <p>3. During an observation on 10/22/24 at 10:11 a.m., Resident 21's bilateral oxygen concentrator filter had dotted, scattered white chunks on the left oxygen filter. The privacy curtain was covering the right filter.</p> <p>During an observation on 10/23/24 at 11:03 a.m., Resident 21's bilateral oxygen concentrator filter had dotted, scattered white chunks on the left oxygen filter.</p> <p>The record for Resident 21 was reviewed on 10/23/24 at 11:44 a.m. The resident's diagnoses included, but were not limited to, chronic obstructive pulmonary disease with acute exacerbation, acute and chronic respiratory failure with hypoxia, acute on chronic diastolic congestive heart failure, atherosclerotic heart disease of native coronary artery without angina pectoris, anxiety disorder, dementia, mild, with agitation, mild dementia with agitation, insomnia, and a personal history of nicotine dependence.</p> <p>The physician's order, dated 6/11/24, indicated for staff to maintain the resident's oxygen at 2 liters per nasal cannula twice daily.</p> <p>The physician's order, dated 6/12/24, indicated staff were to change the resident's oxygen tubing and humidity and clean the concentrator and filter on Sundays.</p> <p>The care plan, dated 6/18/24, indicated the resident was at risk for ineffective tissue</p>						

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	<p>perfusion. The interventions, dated 6/18/24, included, but was not limited to, administer oxygen as ordered.</p> <p>The Significant Change in Condition MDS assessment, dated 8/30/24, indicated the resident was moderately cognitively impaired. The resident required continuous oxygen therapy.</p> <p>The nurse's note, dated 9/13/24 at 2:21 a.m., indicated the resident remained in Covid isolation. The lung sounds had mild wheezes with an O2 saturation of 95% on 2 liters of oxygen.</p> <p>The nurse's note, dated 10/2/24 at 9:36 p.m., indicated during the cardiac and respiratory assessment, the resident's breath sounds were unclear or absent. The resident required and used oxygen at 2 liters per minute per NC. Her LS were diminished in all lobes.</p> <p>The nurse's note, dated 10/6/24 at 10:53 a.m., indicated during the cardiac and respiratory assessment, the resident's breath sounds were diminished. She required and used oxygen at 2 L per minute per NC. Her LS were diminished, also.</p> <p>The nurse's note, dated 10/9/24 at 9:28 p.m., indicated during the cardiac and respiratory assessment, the resident breath sounds were unclear or absent. She required and used oxygen at 2 L per minute per NC. Her LS remained diminished in all lobes.</p> <p>During an interview on 10/23/24 at 11:00 a.m., the DON indicated the staff should try to make sure the privacy curtain was kept off of the oxygen concentrator filters.</p> <p>The Oxygen Therapy policy, dated April 2023,</p>						

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	included, but was not limited to, " ... 6. Residents on oxygen shall be instructed of safety measures concerning storage and administration of oxygen ... e. Contamination of oxygen equipment with oil, grease or other combustible is to be avoided."  3.1-47(a)(6)						