

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 155857	X2) MULTIPLE CONSTRUCTION A. BUILDING -- _____ B. WING _____	X3) DATE SURVEY COMPLETED 07/07/2023
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NAME OF PROVIDER OR SUPPLIER TRANQUILITY NURSING AND REHAB	STREET ADDRESS, CITY, STATE, ZIP COD 3640 N CENTRAL AVENUE INDIANAPOLIS, IN 46205
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E 0000 Bldg. --	<p>An Emergency Preparedness Survey was conducted by the Indiana Department of Health in accordance with 42 CFR 483.73.</p> <p>Survey Date(s): 07/06/23 & 07/07/23</p> <p>Facility Number: 014265 Provider Number: 155857 AIM Number: 300029339</p> <p>At this Emergency Preparedness survey, Tranquility Nursing and Rehab was found not in compliance with Emergency Preparedness Requirements for Medicare and Medicaid Participating Providers and Suppliers, 42 CFR 483.73.</p> <p>The facility has 78 certified beds. At the time of the survey, the census was 31.</p> <p>Quality Review completed on 07/11/23</p> <p>The requirement at 42 CFR, Subpart 483.73 is NOT MET as evidenced by:</p>	E 0000	<p>By submitting the enclosed material, we are not admitting the truth or accuracy of any specific findings or allegations. We reserve the right to contest the findings or allegations as part of any proceedings and submit these responses pursuant to our regulatory obligations. The facility request the plan of correction be considered our allegation of compliance effective July 27, 2023 to the Life Safety Survey completed on July 7, 2023. The facility request that the plan of correction be considered effective August 7, 2023 the survey completed on July 7, 2023, 2023. The facility also requests that our plan of correction be considered for paper review. The facility would be happy to submit to you any additional paperwork that you would need for review.</p>	
E 0037 SS=F Bldg. --	<p>403.748(d)(1), 416.54(d)(1), 418.113(d)(1), 441.184(d)(1), 482.15(d)(1), 483.475(d)(1), 483.73(d)(1), 484.102(d)(1), 485.625(d)(1), 485.68(d)(1), 485.727(d)(1), 485.920(d)(1), 486.360(d)(1), 491.12(d)(1)</p> <p>EP Training Program</p> <p>§403.748(d)(1), §416.54(d)(1), §418.113(d)(1), §441.184(d)(1), §460.84(d)(1), §482.15(d)(1), §483.73(d)(1), §483.475(d)(1), §484.102(d)(1), §485.68(d)(1), §485.625(d)(1), §485.727(d)(1), §485.920(d)(1), §486.360(d)(1), §491.12(d)(1).</p>			

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
Heather Kesler	Executive Director	07/27/2023

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosed days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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	<p>*[For RNCHIs at §403.748, ASCs at §416.54, Hospitals at §482.15, ICF/IIDs at §483.475, HHAs at §484.102, "Organizations" under §485.727, OPOs at §486.360, RHC/FQHCs at §491.12:]</p> <p>(1) Training program. The [facility] must do all of the following:</p> <p>(i) Initial training in emergency preparedness policies and procedures to all new and existing staff, individuals providing services under arrangement, and volunteers, consistent with their expected roles.</p> <p>(ii) Provide emergency preparedness training at least every 2 years.</p> <p>(iii) Maintain documentation of all emergency preparedness training.</p> <p>(iv) Demonstrate staff knowledge of emergency procedures.</p> <p>(v) If the emergency preparedness policies and procedures are significantly updated, the [facility] must conduct training on the updated policies and procedures.</p> <p>*[For Hospices at §418.113(d):] (1) Training. The hospice must do all of the following:</p> <p>(i) Initial training in emergency preparedness policies and procedures to all new and existing hospice employees, and individuals providing services under arrangement, consistent with their expected roles.</p> <p>(ii) Demonstrate staff knowledge of emergency procedures.</p> <p>(iii) Provide emergency preparedness training at least every 2 years.</p> <p>(iv) Periodically review and rehearse its emergency preparedness plan with hospice employees (including nonemployee staff), with special emphasis placed on carrying out the procedures necessary to protect patients</p>			
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	<p>and others.</p> <p>(v) Maintain documentation of all emergency preparedness training.</p> <p>(vi) If the emergency preparedness policies and procedures are significantly updated, the hospice must conduct training on the updated policies and procedures.</p> <p>*[For PRTFs at §441.184(d):] (1) Training program. The PRTF must do all of the following:</p> <p>(i) Initial training in emergency preparedness policies and procedures to all new and existing staff, individuals providing services under arrangement, and volunteers, consistent with their expected roles.</p> <p>(ii) After initial training, provide emergency preparedness training every 2 years.</p> <p>(iii) Demonstrate staff knowledge of emergency procedures.</p> <p>(iv) Maintain documentation of all emergency preparedness training.</p> <p>(v) If the emergency preparedness policies and procedures are significantly updated, the PRTF must conduct training on the updated policies and procedures.</p> <p>*[For PACE at §460.84(d):] (1) The PACE organization must do all of the following:</p> <p>(i) Initial training in emergency preparedness policies and procedures to all new and existing staff, individuals providing on-site services under arrangement, contractors, participants, and volunteers, consistent with their expected roles.</p> <p>(ii) Provide emergency preparedness training at least every 2 years.</p> <p>(iii) Demonstrate staff knowledge of emergency procedures, including informing</p>			

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	<p>participants of what to do, where to go, and whom to contact in case of an emergency.</p> <p>(iv) Maintain documentation of all training.</p> <p>(v) If the emergency preparedness policies and procedures are significantly updated, the PACE must conduct training on the updated policies and procedures.</p> <p>*[For LTC Facilities at §483.73(d):] (1) Training Program. The LTC facility must do all of the following:</p> <p>(i) Initial training in emergency preparedness policies and procedures to all new and existing staff, individuals providing services under arrangement, and volunteers, consistent with their expected role.</p> <p>(ii) Provide emergency preparedness training at least annually.</p> <p>(iii) Maintain documentation of all emergency preparedness training.</p> <p>(iv) Demonstrate staff knowledge of emergency procedures.</p> <p>*[For CORFs at §485.68(d):](1) Training. The CORF must do all of the following:</p> <p>(i) Provide initial training in emergency preparedness policies and procedures to all new and existing staff, individuals providing services under arrangement, and volunteers, consistent with their expected roles.</p> <p>(ii) Provide emergency preparedness training at least every 2 years.</p> <p>(iii) Maintain documentation of the training.</p> <p>(iv) Demonstrate staff knowledge of emergency procedures. All new personnel must be oriented and assigned specific responsibilities regarding the CORF's emergency plan within 2 weeks of their first workday. The training program must include instruction in the location and use of alarm</p>			

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	<p>systems and signals and firefighting equipment.</p> <p>(v) If the emergency preparedness policies and procedures are significantly updated, the CORF must conduct training on the updated policies and procedures.</p> <p>*[For CAHs at §485.625(d):] (1) Training program. The CAH must do all of the following:</p> <p>(i) Initial training in emergency preparedness policies and procedures, including prompt reporting and extinguishing of fires, protection, and where necessary, evacuation of patients, personnel, and guests, fire prevention, and cooperation with firefighting and disaster authorities, to all new and existing staff, individuals providing services under arrangement, and volunteers, consistent with their expected roles.</p> <p>(ii) Provide emergency preparedness training at least every 2 years.</p> <p>(iii) Maintain documentation of the training.</p> <p>(iv) Demonstrate staff knowledge of emergency procedures.</p> <p>(v) If the emergency preparedness policies and procedures are significantly updated, the CAH must conduct training on the updated policies and procedures.</p> <p>*[For CMHCs at §485.920(d):] (1) Training. The CMHC must provide initial training in emergency preparedness policies and procedures to all new and existing staff, individuals providing services under arrangement, and volunteers, consistent with their expected roles, and maintain documentation of the training. The CMHC must demonstrate staff knowledge of emergency procedures. Thereafter, the</p>			

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	<p>CMHC must provide emergency preparedness training at least every 2 years. Based on record review and interview, the facility failed to ensure the emergency preparedness training and testing program includes a training program. The LTC facility must do all of the following: (i) Initial training in emergency preparedness policies and procedures to all new and existing staff, individuals providing services under arrangement, and volunteers, consistent with their expected roles; (ii) Provide emergency preparedness training at least annually; (iii) Maintain documentation of the training; (iv) Demonstrate staff knowledge of emergency procedures in accordance with 42 CFR 483.73(d) (1). This deficient practice could affect all occupants.</p> <p>Findings include:</p> <p>Based on review of "Emergency Preparedness Manual" documentation dated 02/08/23 with the Executive Director and the Maintenance Director during record review from 10:05 a.m. to 2:30 p.m. on 07/06/23 and from 9:00 a.m. to 9:20 a.m. on 07/07/23, documentation for staff training on emergency preparedness within the most recent twelve month period was not available for review. Review of "General Orientation Checklist" documentation for staff training on emergency preparedness policies and procedures did not expressly document staff training on emergency preparedness policies and procedures within the most recent twelve month period.</p> <p>These findings were reviewed with the Executive Director and the Maintenance Director during the exit conference.</p>	E 0037	<p>E037</p> <p>It is the practice of this facility to provide Emergency Preparedness training to all staff upon hire and annually thereafter.</p> <p><i>The correction action taken for the resident found to be affected by the deficient practice include:</i></p> <p>No resident was identified as being affected. All staff have received required in servicing on Emergency Preparedness.</p> <p>Other residents that have the potential to be affected have been identified by:</p> <p>All residents residing at the facility have the potential to be affected. Please see system changes below to prevent reoccurrence.</p> <p><i>The measures or systematic changes that have been put into place to ensure that the deficient practice does not recur include</i></p> <p>Emergency Preparedness training is included in all new hire training. The General Orientation Checklist</p>	08/07/2023
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E 0041 SS=F Bldg. --	482.15(e), 483.73(e), 485.625(e) Hospital CAH and LTC Emergency Power §482.15(e) Condition for Participation: (e) Emergency and standby power systems. The hospital must implement emergency and standby power systems based on the emergency plan set forth in paragraph (a) of		has been updated to include Emergency Preparedness. All new hires will receive emergency preparedness training upon hire and annually thereafter. All staff have received in-servicing to include facility Emergency Preparedness. The corrective action taken to monitor performance to assure compliance through the quality assurance is: A Performance Improvement Tool has been initiated that reviews Emergency Preparedness Training and ensures all staff have received the required training. The Maintenance Director, or designee, will complete this tool weekly x3, monthly thereafter. Any issues identified will be immediately corrected. The Quality Assurance Committee will review the tools at the scheduled meetings with recommendations as needed based on the outcomes of the tools. The date the systemic changes will be completed: 8/7/23		

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	<p>this section and in the policies and procedures plan set forth in paragraphs (b)(1) (i) and (ii) of this section.</p> <p>§483.73(e), §485.625(e) (e) Emergency and standby power systems. The [LTC facility and the CAH] must implement emergency and standby power systems based on the emergency plan set forth in paragraph (a) of this section.</p> <p>§482.15(e)(1), §483.73(e)(1), §485.625(e)(1) Emergency generator location. The generator must be located in accordance with the location requirements found in the Health Care Facilities Code (NFPA 99 and Tentative Interim Amendments TIA 12-2, TIA 12-3, TIA 12-4, TIA 12-5, and TIA 12-6), Life Safety Code (NFPA 101 and Tentative Interim Amendments TIA 12-1, TIA 12-2, TIA 12-3, and TIA 12-4), and NFPA 110, when a new structure is built or when an existing structure or building is renovated.</p> <p>482.15(e)(2), §483.73(e)(2), §485.625(e)(2) Emergency generator inspection and testing. The [hospital, CAH and LTC facility] must implement the emergency power system inspection, testing, and [maintenance] requirements found in the Health Care Facilities Code, NFPA 110, and Life Safety Code.</p> <p>482.15(e)(3), §483.73(e)(3), §485.625(e)(3) Emergency generator fuel. [Hospitals, CAHs and LTC facilities] that maintain an onsite fuel source to power emergency generators must have a plan for how it will keep emergency power systems operational during the emergency, unless it evacuates.</p>			

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	<p>*[For hospitals at §482.15(h), LTC at §483.73(g), and CAHs §485.625(g):] The standards incorporated by reference in this section are approved for incorporation by reference by the Director of the Office of the Federal Register in accordance with 5 U.S.C. 552(a) and 1 CFR part 51. You may obtain the material from the sources listed below. You may inspect a copy at the CMS Information Resource Center, 7500 Security Boulevard, Baltimore, MD or at the National Archives and Records Administration (NARA). For information on the availability of this material at NARA, call 202-741-6030, or go to: http://www.archives.gov/federal_register/code_of_federal_regulations/ibr_locations.html. If any changes in this edition of the Code are incorporated by reference, CMS will publish a document in the Federal Register to announce the changes.</p> <p>(1) National Fire Protection Association, 1 Batterymarch Park, Quincy, MA 02169, www.nfpa.org, 1.617.770.3000.</p> <p>(i) NFPA 99, Health Care Facilities Code, 2012 edition, issued August 11, 2011.</p> <p>(ii) Technical interim amendment (TIA) 12-2 to NFPA 99, issued August 11, 2011.</p> <p>(iii) TIA 12-3 to NFPA 99, issued August 9, 2012.</p> <p>(iv) TIA 12-4 to NFPA 99, issued March 7, 2013.</p> <p>(v) TIA 12-5 to NFPA 99, issued August 1, 2013.</p> <p>(vi) TIA 12-6 to NFPA 99, issued March 3, 2014.</p> <p>(vii) NFPA 101, Life Safety Code, 2012 edition, issued August 11, 2011.</p>			

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	<p>(viii) TIA 12-1 to NFPA 101, issued August 11, 2011.</p> <p>(ix) TIA 12-2 to NFPA 101, issued October 30, 2012.</p> <p>(x) TIA 12-3 to NFPA 101, issued October 22, 2013.</p> <p>(xi) TIA 12-4 to NFPA 101, issued October 22, 2013.</p> <p>(xiii) NFPA 110, Standard for Emergency and Standby Power Systems, 2010 edition, including TIAs to chapter 7, issued August 6, 2009..</p> <p>Based on record review, observation and interview; the facility failed to implement the emergency power system inspection, testing and maintenance requirements found in the Health Care Facilities Code, NFPA 110, and Life Safety Code in accordance with 42 CFR 483.73(e)(2). This deficient practice could affect all occupants.</p> <p>Findings include:</p> <p>Based on record review on 07/06/23 and observations on 07/07/23, the following was noted:</p> <p>a. Based on review of Direct Supply TELS "Emergency Power Generators: Test generator under load" documentation with the Maintenance Director during record review from 10:05 a.m. to 2:30 p.m. on 07/06/23, monthly load testing documentation for the facility's diesel fuel fired emergency generator for six months of the most recent twelve month period was incomplete. The run time was documented as less than 30 minutes for monthly load testing conducted on 01/26/23, 02/28/23, 03/30/23, 04/26/23, 05/31/23 and 06/30/23. Based on interview at the time of record review, the Maintenance Director agreed monthly load testing documentation for the six month period of</p>	E 0041	<p>E041</p> <p>It is the practice of this facility to conduct Generator Load Testing and labeling in accordance with current regulation.</p> <p><i>The correction action taken for the resident found to be affected by the deficient practice include:</i></p> <p>No resident was identified as being affected. Generator Load Testing has been completed that meets the stated requirements. The emergency stop has been labeled. The Tels system has been updated to included times for both processes.</p> <p>Other residents that have the potential to be affected have been identified by:</p> <p>All residents residing at the facility</p>	08/07/2023

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	<p>January 2023 through June 2023 indicated the run time was less than 30 minutes.</p> <p>b. Based on review of Direct Supply TELS "Emergency Power Generators: Test generator under load" documentation with the Maintenance Director during record review from 10:05 a.m. to 2:30 p.m. on 07/06/23, the cool down time was documented as "4 minutes" for monthly load testing conducted on 01/26/23, 02/28/23, 03/30/23, 04/26/23, 05/31/23 and 06/30/23. Based on interview at the time of record review, the Maintenance Director agreed the cool down time for monthly load testing documentation for the facility's emergency generator was documented as less than 5 minutes.</p> <p>c. Based on observations with the Maintenance Director during a tour of the facility from 9:20 a.m. to 11:40 a.m. on 07/07/23, the facility's remote manual stop which was affixed to the exterior of the weatherproof shell for the emergency generator located outside the facility on the west side of the property was not labeled. Manufacturer's nameplate information affixed to the diesel fired emergency generator indicated it was manufactured July 2018 and was rated at 50 kW. Based on interview at the time of the observations, the Maintenance Director identified the location of the remote manual stop and agreed the remote manual stop station was not labeled.</p> <p>These findings were reviewed with the Executive Director and the Maintenance Director during the exit conference.</p>		<p>have the potential to be affected. Please see system changes below to prevent reoccurrence.</p> <p>The measures or systematic changes that have been put into place to ensure that the deficient practice does not recur include</p> <p>The Maintenance Director and Assistant were in-serviced on Generator Monthly Load Testing and time requirements. Generator Load Testing has been completed that meets the stated requirements. The emergency stop has been labeled. The Tels system has been updated to included times for both processes.</p> <p>The corrective action taken to monitor performance to assure compliance through the quality assurance is:</p> <p>A Performance Improvement Tool has been initiated that reviews Generator Load Testing processes. The Maintenance Director, or designee, will complete this tool monthly. Any issues identified will be immediately corrected. The Quality Assurance Committee will review the tools at the scheduled meetings with recommendations as needed based on the outcomes of the tools.</p>	

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K 0000 Bldg. 01	<p>A Life Safety Code Certification and State Licensure Survey was conducted by the Indiana Department of Health in accordance with 42 CFR 483.90(a).</p> <p>Survey Date(s): 07/06/23 & 07/07/23</p> <p>Facility Number: 014265 Provider Number: 155857 AIM Number: 300029339</p> <p>At this Life Safety Code survey, Tranquility Nursing and Rehab was found not in compliance with Requirements for Participation in Medicare/Medicaid, 42 CFR Subpart 483.90(a), Life Safety From Fire and the 2012 Edition of the National Fire Protection Association (NFPA) 101, Life Safety Code (LSC), Chapter 19, Existing Health Care Occupancies and 410 IAC 16.2.</p> <p>This one story facility was determined to be of Type V (000) construction and fully sprinklered. The facility has a fire alarm system with smoke detection in the corridors, in all areas open to the corridor with smoke detectors hard wired to the fire alarm system installed in all resident sleeping rooms. Resident sleeping Rooms 106 through 116 and 206 through 211 are being used as vent unit bedrooms with a total of 34 vent unit bed locations. The facility has a capacity of 78 and</p>	K 0000	<p><i>The date the systemic changes will be completed: 8/7/23</i></p> <p>By submitting the enclosed material, we are not admitting the truth or accuracy of any specific findings or allegations. We reserve the right to contest the findings or allegations as part of any proceedings and submit these responses pursuant to our regulatory obligations. The facility request the plan of correction be considered our allegation of compliance effective July 27, 2023 to the Life Safety Survey completed on July 7, 2023. The facility request that the plan of correction be considered effective August 7, 2023 the survey completed on July 7, 2023, 2023. The facility also requests that our plan of correction be considered for paper review. The facility would be happy to submit to you any additional paperwork that you would need for review.</p>	
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K 0345 SS=F Bldg. 01	<p>had a census of 31 at the time of this visit.</p> <p>All areas where residents have customary access were sprinklered and all areas providing facility services were sprinklered except for one detached storage building.</p> <p>Quality Review completed on 07/11/23</p> <p>NFPA 101 Fire Alarm System - Testing and Maintenance Fire Alarm System - Testing and Maintenance A fire alarm system is tested and maintained in accordance with an approved program complying with the requirements of NFPA 70, National Electric Code, and NFPA 72, National Fire Alarm and Signaling Code. Records of system acceptance, maintenance and testing are readily available. 9.6.1.3, 9.6.1.5, NFPA 70, NFPA 72 1. Based on record review and interview, the facility failed to ensure 1 of 1 fire alarm systems was maintained in accordance with 9.6.1.3. LSC 9.6.1.3 requires a fire alarm system to be installed, tested, and maintained in accordance with NFPA 70, National Electrical Code and NFPA 72, National Fire Alarm Code. NFPA 72, 2010 Edition, Section 14.4.5 requires testing shall be performed in accordance with Table 14.4.5 Testing Frequencies. NFPA 72, Table 14.4.5 states fire alarm systems, indication and notification appliances shall be functional tested annually. Section 14.6.2.4 states a record of all inspections, testing and maintenance shall be provided that includes all applicable information requested in Figure 14.6.2.4. This deficient practice could affect all residents, staff and visitors.</p>	K 0345	<p>K345</p> <p>It is the practice of this facility to maintain the facility fire alarm and sprinkler system in accordance with current regulations.</p> <p><i>The correction action taken for the resident found to be affected by the deficient practice include:</i></p> <p>No resident was identified as being affected. The required quarterly inspection of the sprinkler system and semi- annual</p>	08/07/2023

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	<p>Findings include:</p> <p>Based on record review with the Maintenance Director from 10:05 a.m. to 2:30 p.m. on 07/06/23, fire alarm inspection documentation for the most recent twelve month period was not available for review. Based on interview at the time of record review, the Maintenance Director stated the facility switched fire alarm system inspection contractors within the last year and agreed fire alarm system testing documentation within the most recent twelve month period was not available for review.</p> <p>These findings were reviewed with the Executive Director and the Maintenance Director during the exit conference.</p> <p>3.1-19(b)</p> <p>2. Based on record review and interview, the facility failed to maintain 1 of 1 fire alarm systems in accordance with NFPA 72, National Fire Alarm Code as required by LSC Sections 19.3.4.5.1 and 9.6. NFPA 72, Section 14.3.1 states that unless otherwise permitted by 14.3.2, visual inspections shall be performed in accordance with the schedules in Table 14.3.1, or more often if required by the authority having jurisdiction. Table 14.3.1 states that the following must be visually inspected semi-annually:</p> <ul style="list-style-type: none"> a. Control unit trouble signals b. Remote annunciators c. Initiating devices (e.g. duct detectors, manual fire alarm boxes, heat detectors, smoke detectors, etc.) d. Notification appliances e. Magnetic hold-open devices <p>This deficient practice could affect all residents, staff and visitors.</p>		<p>inspection on the fire alarm have been scheduled to occur before 8/7/23.</p> <p>Other residents that have the potential to be affected have been identified by:</p> <p>All residents residing at the facility have the potential to be affected. Please see system changes below to prevent reoccurrence.</p> <p><i>The measures or systematic changes that have been put into place to ensure that the deficient practice does not recur include</i></p> <p>The facility updated its contract with the fire alarm and sprinkler system service provider and it now includes all required services. The required quarterly inspection of the sprinkler system and semi-annual inspection on the fire alarm have been scheduled to occur before 8/7/23.</p> <p><i>The corrective action taken to monitor performance to assure compliance through the quality assurance is:</i></p> <p>A Performance Improvement Tool has been initiated that reviews fire alarm and sprinkler system monitoring required services. The</p>	

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K 0351 SS=E Bldg. 01	<p>Findings include:</p> <p>Based on record review with the Maintenance Director from 10:05 a.m. to 2:30 p.m. on 07/06/23, semi-annual fire alarm system documentation within the most recent twelve month period was not available for review. Based on interview at the time of record review, the Maintenance stated the facility switched fire alarm system inspection contractors within the last year and agreed semi-annual inspection documentation for the facility's fire alarm system was not available for review.</p> <p>These findings were reviewed with the Executive Director and the Maintenance Director during the exit conference.</p> <p>3.1-19(b)</p> <p>NFPA 101 Sprinkler System - Installation Spinkler System - Installation 2012 EXISTING Nursing homes, and hospitals where required by construction type, are protected throughout by an approved automatic sprinkler system in accordance with NFPA 13, Standard for the Installation of Sprinkler Systems. In Type I and II construction, alternative protection measures are permitted to be substituted for sprinkler protection in specific areas where state or local regulations prohibit sprinklers. In hospitals, sprinklers are not required in clothes closets of patient sleeping rooms where the area of the closet does not exceed 6 square feet and sprinkler coverage covers</p>		<p>Maintenance Director, or designee, will complete this tool monthly. Any issues identified will be immediately corrected. The Quality Assurance Committee will review the tools at the scheduled meetings with recommendations as needed based on the outcomes of the tools.</p> <p><i>The date the systemic changes will be completed: 8/7/23</i></p>	

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	<p>the closet footprint as required by NFPA 13, Standard for Installation of Sprinkler Systems. 19.3.5.1, 19.3.5.2, 19.3.5.3, 19.3.5.4, 19.3.5.5, 19.4.2, 19.3.5.10, 9.7, 9.7.1.1(1) Based on observation and interview, the facility failed to maintain the ceiling construction in 1 of over 10 storage rooms in accordance with NFPA 13, Standard for the Installation of Sprinkler Systems. NFPA 13, 2010 edition, Section 6.2.7.1 states plates, escutcheons, or other devices used to cover the annular space around a sprinkler shall be metallic, or shall be listed for use around a sprinkler. This deficient practice could affect staff over 20 residents in the vicinity of the storage room by the restrooms by the main entrance lobby.</p> <p>Findings include:</p> <p>Based on observations with the Maintenance Director during a tour of the facility from 9:20 a.m. to 11:40 a.m. on 07/07/23, each of the two ceiling mounted sprinklers in the storage room by the restrooms by the main entrance lobby were missing its escutcheon. Based on interview at the time of the observations, the Maintenance Director agreed each of the two sprinklers were missing its escutcheon.</p> <p>These findings were reviewed with the Executive Director and the Maintenance Director during the exit conference.</p> <p>3.1-19(b)</p>	K 0351	<p>K351</p> <p>It is the practice of this facility to maintain the facility sprinkler system in accordance with current regulations.</p> <p><i>The correction action taken for the resident found to be affected by the deficient practice include:</i></p> <p>No resident was identified as being affected. The two ceiling mounted sprinkler heads located in the storage area now have properly fitting escutcheon rings.</p> <p>Other residents that have the potential to be affected have been identified by:</p> <p>Residents residing in the vicinity of the storage area have the potential to be affected. Please see system changes below to prevent reoccurrence.</p> <p><i>The measures or systematic changes that have been put into place to ensure that the deficient practice does not recur include</i></p>	08/07/2023

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K 0353 SS=F Bldg. 01	NFPA 101 Sprinkler System - Maintenance and Testing Sprinkler System - Maintenance and Testing Automatic sprinkler and standpipe systems are inspected, tested, and maintained in accordance with NFPA 25, Standard for the Inspection, Testing, and Maintaining of Water-based Fire Protection Systems.		<p>The two ceiling mounted sprinkler heads located in the storage area now have properly fitting escutcheon rings. The facility Maintenance Director has added the two sprinkler heads to his rounding list.</p> <p>The corrective action taken to monitor performance to assure compliance through the quality assurance is:</p> <p>A Performance Improvement Tool has been initiated that reviews sprinkler head escutcheon rings. The Maintenance Director, or designee, will complete this tool monthly. Any issues identified will be immediately corrected. The Quality Assurance Committee will review the tools at the scheduled meetings with recommendations as needed based on the outcomes of the tools.</p> <p>The date the systemic changes will be completed: 8/7/23</p>	

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	<p>Records of system design, maintenance, inspection and testing are maintained in a secure location and readily available.</p> <p>a) Date sprinkler system last checked _____</p> <p>b) Who provided system test _____</p> <p>c) Water system supply source _____</p> <p>Provide in REMARKS information on coverage for any non-required or partial automatic sprinkler system. 9.7.5, 9.7.7, 9.7.8, and NFPA 25</p> <p>Based on record review, observation and interview; the facility failed to provide written documentation or other evidence the sprinkler system components had been inspected and tested for 2 of 4 quarters. LSC 4.6.12.1 requires any device, equipment or system required for compliance with this Code be maintained in accordance with applicable NFPA requirements. Sprinkler systems shall be properly maintained in accordance with NFPA 25, Standard for the Inspection, Testing, and Maintenance of Water-Based Fire Protection Systems. NFPA 25, 4.3.1 requires records shall be made for all inspections, tests, and maintenance of the system components and shall be made available to the authority having jurisdiction upon request. Section 4.3.2 requires that records shall indicate the procedure performed (e.g., inspection, test, or maintenance), the organization that performed the work, the results, and the date. NFPA 25, Section 5.2.5 requires that waterflow alarm devices shall be inspected quarterly to verify they are free of physical damage. NFPA 25, 5.3.3.1 requires the mechanical waterflow alarm devices including, but not limited to, water motor gongs, shall be tested quarterly. Section 5.3.3.2 requires vane-type and pressure switch-type waterflow alarm devices</p>	K 0353	<p>K353</p> <p>It is the practice of this facility to maintain the facility fire alarm and sprinkler system and in accordance with current regulations.</p> <p><i>The correction action taken for the resident found to be affected by the deficient practice include:</i></p> <p>No resident was identified as being affected. The required quarterly inspection of the sprinkler system and semi-annual inspection on the fire alarm have been scheduled to occur before 8/7/23.</p> <p>Other residents that have the potential to be affected have been identified by:</p>	08/07/2023

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	<p>shall be tested semiannually. This deficient practice could affect all residents, staff, and visitors in the facility.</p> <p>Findings include:</p> <p>Based on record review with the Maintenance Director from 10:05 a.m. to 2:30 p.m. on 07/06/23, sprinkler system inspection and testing documentation for the most recent twelve month period was not available for review. Based on interview at the time of record review, the Maintenance Director stated the facility switched sprinkler system contractors within the most recent twelve month period and agreed sprinkler system inspection and testing documentation for the most recent twelve month period was not available for review. Based on observations with the Maintenance Director during a tour of the facility from 9:20 a.m. to 11:40 a.m. on 07/07/23, sprinkler system contractors had affixed hanging tags to the sprinkler system riser indicating sprinkler system inspection and testing was conducted by the contractor in September 2022 and in December 2022.</p> <p>These findings were reviewed with the Executive Director and the Maintenance Director during the exit conference.</p> <p>3.1-19(b)</p>		<p>All residents residing at the facility have the potential to be affected. Please see system changes below to prevent reoccurrence.</p> <p>The measures or systematic changes that have been put into place to ensure that the deficient practice does not recur include</p> <p>The facility updated its contract with the fire alarm and sprinkler system service provider and it now includes all required services. The required quarterly inspection of the sprinkler system and semi-annual inspection on the fire alarm have been scheduled to occur before 8/7/23.</p> <p>The corrective action taken to monitor performance to assure compliance through the quality assurance is:</p> <p>A Performance Improvement Tool has been initiated that reviews fire alarm and sprinkler system monitoring required services. The Maintenance Director, or designee, will complete this tool monthly. Any issues identified will be immediately corrected. The Quality Assurance Committee will review the tools at the scheduled meetings with recommendations as needed based on the outcomes of the tools.</p>	

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K 0500 SS=F Bldg. 01	<p>NFPA 101 Building Services - Other Building Services - Other List in the REMARKS section any LSC Section 18.5 and 19.5 Building Services requirements that are not addressed by the provided K-tags, but are deficient. This information, along with the applicable Life Safety Code or NFPA standard citation, should be included on Form CMS-2567.</p> <p>Based on record review, observation and interview; the facility failed to ensure all water heaters which require inspection certificates from the State of Indiana had current inspection certificates to ensure the water heaters were in safe operating condition. NFPA 101, Section 19.1.1.3.1 requires all health facilities to be designed constructed, maintained and operated to minimize the possibility of a fire emergency requiring the evacuation of occupants. This deficient practice affects all residents, staff and visitors.</p> <p>Findings include:</p> <p>Based on record review with the Maintenance Director from 10:05 a.m. to 2:30 p.m. on 07/06/23, current inspection certificates from the State of Indiana for all water heaters in the facility which require inspection certificates were not available for review. Based on observations with the Maintenance Director during a tour of the facility from 9:20 a.m. to 11:40 a.m. on 07/07/23, the following water heaters did not have current Certificate of Inspection documentation from the</p>	K 0500	<p>The date the systemic changes will be completed: 8/7/23</p> <p>K500</p> <p>It is the practice of this facility to maintain the proper Certificates of Inspection for facility water heaters.</p> <p>The correction action taken for the resident found to be affected by the deficient practice include:</p> <p>No resident was identified as being affected. Inspections will be completed on August 1st, 2023.</p> <p>Other residents that have the potential to be affected have been identified by:</p> <p>All residents residing at the facility have the potential to be affected. Please see system changes below to prevent reoccurrence.</p>	08/07/2023
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K 0712 SS=F	<p>State of Indiana:</p> <p>a. the water heater identified as IN366035. b. the water heater identified as IN310371. c. the water heater identified as IN320760. Based on interview at the time of the observations, the Maintenance Director agreed the aforementioned water heaters did not have current Certificate of Inspection documentation from the State of Indiana.</p> <p>These findings were reviewed with the Executive Director and the Maintenance Director during the exit conference.</p> <p>3.1-19(b)</p> <p>NFPA 101 Fire Drills</p>		<p>The measures or systematic changes that have been put into place to ensure that the deficient practice does not recur include</p> <p>Inspections will be completed on August 1st, 2023. The facility will post Certificates of Inspection upon receipt. The Director of Maintenance will audit</p> <p>The corrective action taken to monitor performance to assure compliance through the quality assurance is:</p> <p>A Performance Improvement Tool has been initiated that reviews Certificates of Inspection for water heaters. The Maintenance Director, or designee, will complete this tool monthly. Any issues identified will be immediately corrected. The Quality Assurance Committee will review the tools at the scheduled meetings with recommendations as needed based on the outcomes of the tools.</p> <p>The date the systemic changes will be completed: 8/7/23</p>		

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Bldg. 01	<p>Fire Drills Fire drills include the transmission of a fire alarm signal and simulation of emergency fire conditions. Fire drills are held at expected and unexpected times under varying conditions, at least quarterly on each shift. The staff is familiar with procedures and is aware that drills are part of established routine. Where drills are conducted between 9:00 PM and 6:00 AM, a coded announcement may be used instead of audible alarms.</p> <p>19.7.1.4 through 19.7.1.7 Based on record review and interview, the facility failed to provide documentation of a fire drill conducted on the second shift for 1 of 4 quarters. This deficient practice affects all residents, staff and visitors.</p> <p>Findings include:</p> <p>Based on review of Direct Supply TELS: "Fire Drills" and "Fire Drill Report" documentation with the Maintenance Director during record review from 10:05 a.m. to 2:30 p.m. on 07/06/23, documentation of a fire drill conducted on the second shift in the third quarter (July, August, September) 2022 was not available for review. Fire drill documentation for the fire drill conducted on 07/18/22 at 2:00 p.m. indicated it was a "1st shift" fire drill. Fire drill documentation for the fire drill conducted on 09/02/22 at 11:48 a.m. indicated it was a "2nd shift" fire drill but it was not documented as being conducted during the second shift time of day. Based on interview at the time of record review, the Maintenance Director stated the facility operates three shifts per day, the second shift is conducted from 2:00 p.m. to 10:00 p.m., the 09/02/22 fire drill documentation indicated the time of day the fire</p>	K 0712	<p>K712</p> <p>It is the practice of this facility to conduct and document fire drills in accordance with regulation.</p> <p><i>The correction action taken for the resident found to be affected by the deficient practice include:</i></p> <p>No residents have been identified as being affected by this practice. A fire drill was performed and documented on July 28, 2023 A calendar was adjusted to indicate when fire drills are scheduled.</p> <p>Other residents that have the potential to be affected have been identified by:</p> <p>All residents residing at the facility have the potential to be affected. Please see system changes</p>	08/07/2023	

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	<p>drill was conducted was not during the second shift and agreed documentation of a fire drill conducted on the second shift in the third quarter 2022 was not available for review.</p> <p>These findings were reviewed with the Executive Director and the Maintenance Director during the exit conference.</p> <p>3.1-19(b)</p>		<p>below to prevent reoccurrence.</p> <p>The measures or systematic changes that have been put into place to ensure that the deficient practice does not recur include</p> <p>The Director of Maintenance and his assistant were in-serviced on fire drill documentation and the development of the calendar. A calendar listing which dates fire drills are due has been put into use.</p> <p>The corrective action taken to monitor performance to assure compliance through the quality assurance is:</p> <p>A Performance Improvement Tool has been initiated that reviews the dates fire drills are due. The Maintenance Director, or designee, will complete this tool monthly. Any issues identified will be immediately corrected. The Quality Assurance Committee will review the tools at the scheduled meetings with recommendations as needed based on the outcomes of the tools.</p> <p>The date the systemic changes will be completed: 8/7/23</p>	

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 155857	X2) MULTIPLE CONSTRUCTION A. BUILDING 01 B. WING _____	X3) DATE SURVEY COMPLETED 07/07/2023
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NAME OF PROVIDER OR SUPPLIER TRANQUILITY NURSING AND REHAB	STREET ADDRESS, CITY, STATE, ZIP CODE 3640 N CENTRAL AVENUE INDIANAPOLIS, IN 46205
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K 0907 SS=E Bldg. 01	<p>NFPA 101 Gas and Vacuum Piped Systems - Maintenance Pr Gas and Vacuum Piped Systems - Maintenance Program Medical gas, vacuum, WAGD, or support gas systems have documented maintenance programs. The program includes an inventory of all source systems, control valves, alarms, manufactured assemblies, and outlets. Inspection and maintenance schedules are established through risk assessment considering manufacturer recommendations. Inspection procedures and testing methods are established through risk assessment. Persons maintaining systems are qualified as demonstrated by training and certification or credentialing to the requirements of AASE 6030 or 6040. 5.1.14.2.1, 5.1.14.2.2, 5.1.15, 5.2.14, 5.3.13.4.2 (NFPA 99) Based on record review, observation and interview; the facility failed to maintain the facility's piped gas systems in accordance with NFPA 99, Health Care Facilities Code, 2012 Edition. This deficient practice could affect 34 vent unit bed residents should the facility's pipe gas system not be operational.</p> <p>Findings include:</p> <p>Based on observations with the Maintenance Director during the initial walk through of the facility from 9:45 a.m. to 10:05 a.m. on 07/06/23, three master alarm control panel warning lights for the facility's piped gas system were illuminated in</p>	K 0907	<p>K907</p> <p>It is the practice of this facility to maintain gas and vacuum piped systems in accordance with regulation.</p> <p>The correction action taken for the resident found to be affected by the deficient practice include:</p> <p>No resident has been identified as being affected by this practice. The system was evaluated by the</p>	08/07/2023

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	<p>red at the wall mounted master alarm control panel location at the reception desk at the main entrance lobby and at the wall mounted master alarm control panel location at the south nurse's station. The alarm warning lights were labeled "Oxygen Emergency Reserve CY Low", "Oxygen Cylinder Reserve in Use" and "Medical Air Compressor Maintenance Required". Based on interview at the time of the observations during the initial walk through, the Maintenance Director stated the facility has a work order in for repair of the piped gas system but is awaiting approval for repair and that vent unit residents have been using oxygen concentrators but he would have to check on that. Based on review of the piped gas system inspection contractor's "Annual Medical Gas & Vacuum System" inspection documentation dated November 2022 with the Executive Director and the Maintenance Director during record review from 10:05 a.m. to 2:30 p.m. on 07/06/23, the annual inspection documentation for the facility's piped gas systems conducted within the most recent twelve month period did not indicate any deficiencies with the piped gas system. Review of the piped gas system inspection contractor's "Service Repair" documentation dated 05/01/23 indicated "Med Vac in Alarm" and "Please send quote for PM service for Med Vac + Med Air + O2 manifold". Based on interview at the time of record review, the Executive Director stated the facility relies on the piped gas system for 34 vent unit bed locations but uses oxygen concentrators as the back up oxygen supply. Based on interview at the time of record review, the Maintenance Director stated the current master alarm warning light trouble indicator lights and the 05/01/23 contractor documentation are related to the same issues. Based on telephone interview at 1:30 p.m. on 07/06/23, the Director of Respiratory Therapy for the facility stated the facility switched</p>		<p>Service provider and made operational. The indicator lights are now green indicating normal operation.</p> <p>Other residents that have the potential to be affected have been identified by:</p> <p>All residents residing on the vent unit requiring oxygen and/or the use of nebulizers have the potential to be affected. Residents requiring oxygen were provided with concentrators and those requiring nebulizers were provided with portable air compressor units until piped gas system was operational.</p> <p>The measures or systematic changes that have been put into place to ensure that the deficient practice does not recur include</p> <p>The Respiratory Therapists have been in-serviced regarding monitoring the Pipe Gas Systems Indicator Panel. A checklist was added to the Respiratory Therapist's assignment as it relates to Pipe Gas Systems oxygen level and pressure in the oxygen tanks. Additionally, surveillance of the Pipe Gas Systems indicator panel was added to the TELS Program. Any identified issues will be brought to</p>	

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K 0918 SS=F Bldg. 01	<p>out the reserve oxygen supply last Tuesday, the warning lights should have cleared within an hour depending on the air pressure settings and stated they have a service call in for repair. The Director of Respiratory Therapy also stated they have a service call in for the medical air compressor maintenance required indicator light.</p> <p>This finding was reviewed with the Executive Director and the Maintenance Director during the exit conference.</p> <p>3.1-19(b)</p> <p>NFPA 101 Electrical Systems - Essential Electric Syste Electrical Systems - Essential Electric System Maintenance and Testing The generator or other alternate power source and associated equipment is capable of supplying service within 10 seconds. If the 10-second criterion is not met during the monthly test, a process shall be provided to annually confirm this capability for the life</p>		<p>the Administrator for resolution.</p> <p>The corrective action taken to monitor performance to assure compliance through the quality assurance is:</p> <p>A Performance Improvement Tool has been initiated regarding the Pipe Gas System . The Maintenance Director, or designee, will complete this weekly x 4, monthly x3 quarterly x 2.. Any issues identified will be immediately corrected. The Quality Assurance Committee will review the tools at the scheduled meetings with recommendations as needed based on the outcomes of the tools.</p> <p>The date the systemic changes will be completed: 8/7/23</p>	

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	<p>safety and critical branches. Maintenance and testing of the generator and transfer switches are performed in accordance with NFPA 110.</p> <p>Generator sets are inspected weekly, exercised under load 30 minutes 12 times a year in 20-40 day intervals, and exercised once every 36 months for 4 continuous hours. Scheduled test under load conditions include a complete simulated cold start and automatic or manual transfer of all EES loads, and are conducted by competent personnel. Maintenance and testing of stored energy power sources (Type 3 EES) are in accordance with NFPA 111. Main and feeder circuit breakers are inspected annually, and a program for periodically exercising the components is established according to manufacturer requirements. Written records of maintenance and testing are maintained and readily available. EES electrical panels and circuits are marked, readily identifiable, and separate from normal power circuits. Minimizing the possibility of damage of the emergency power source is a design consideration for new installations. 6.4.4, 6.5.4, 6.6.4 (NFPA 99), NFPA 110, NFPA 111, 700.10 (NFPA 70)</p> <p>1. Based on record review and interview, the facility failed to document emergency generator monthly load testing for 6 months of the most recent 12 month period to meet the requirements of NFPA 110, Standard for Emergency and Standby Powers Systems, 2010 Edition, Chapter 8.4.2. Section 8.4.2 states diesel generator sets shall be exercised at least once monthly, for a minimum of 30 minutes, using one of the following methods:</p> <p>(1) Loading that maintains the minimum exhaust gas temperatures as recommended by the</p>	K 0918	<p>K 918</p> <p>It is the practice of this facility to conduct Generator Load Testing in accordance with current regulation.</p> <p><i>The correction action taken for the resident found to be affected by the deficient practice include:</i></p>	08/07/2023

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	<p>manufacturer</p> <p>(2) Under operating temperature conditions and at not less than 30 percent of the EPS (Emergency Power Supply) nameplate kW rating. Section 8.4.2.3 states diesel-powered EPS installations that do not meet the requirements of 8.4.2 shall be exercised monthly with the available EPSS (Emergency Power Supply System) load and shall be exercised annually with supplemental loads at not less than 50 percent of the EPS nameplate kW rating for 30 continuous minutes and at not less than 75 percent of the EPS nameplate kW rating for 1 continuous hour for a total test duration of not less than 1.5 continuous hours. This deficient practice could affect all residents, staff and visitors.</p> <p>Findings include:</p> <p>Based on review of Direct Supply TELS "Emergency Power Generators: Test generator under load" documentation with the Maintenance Director during record review from 10:05 a.m. to 2:30 p.m. on 07/06/23, monthly load testing documentation for the facility's diesel fuel fired emergency generator for six months of the most recent twelve month period was incomplete. The run time for the monthly load test was documented as less than 30 minutes for monthly load testing conducted on 01/26/23, 02/28/23, 03/30/23, 04/26/23, 05/31/23 and 06/30/23. Based on interview at the time of record review, the Maintenance Director agreed monthly load testing documentation for the six month period of January 2023 through June 2023 indicated the run time was less than 30 minutes.</p> <p>These findings were reviewed with the Executive Director and the Maintenance Director during the exit conference.</p>		<p>No resident was identified as being affected. Generator Load Testing has been completed that meets the stated requirements. The emergency stop has been labeled. The Tels system has been updated to included times for both processes.</p> <p>Other residents that have the potential to be affected have been identified by:</p> <p>All residents residing at the facility have the potential to be affected. Please see system changes below to prevent reoccurrence.</p> <p><i>The measures or systematic changes that have been put into place to ensure that the deficient practice does not recur include</i></p> <p>The Maintenance Director and Assistant were in-serviced on Generator Monthly Load Testing and time requirements. Generator Load Testing has been completed that meets the stated requirements. The emergency stop has been labeled. The Tels system has been updated to included times for both processes.</p> <p><i>The corrective action taken to monitor performance to assure compliance through the quality</i></p>	

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	<p>3.1-19(b)</p> <p>2. Based on record review and interview, the facility failed to ensure 1 of 1 emergency generators was allowed a 5 minute cool down period after a load test for six months of the most recent twelve month period. NFPA 110, Standard for Emergency and Standby Power Systems, 2010 Edition, Section 8.4.5(4) requires a minimum time delay of 5 minutes shall be provided for unloaded running of the Emergency Power Supply (EPS) prior to shut down. This delay provides additional engine cool down. This deficient practice could affect all residents, staff and visitors.</p> <p>Findings include:</p> <p>Based on review of Direct Supply TELS "Emergency Power Generators: Test generator under load" documentation with the Maintenance Director during record review from 10:05 a.m. to 2:30 p.m. on 07/06/23, the cool down time was documented as "4 minutes" for monthly load testing conducted on 01/26/23, 02/28/23, 03/30/23, 04/26/23, 05/31/23 and 06/30/23. Based on interview at the time of record review, the Maintenance Director agreed the cool down time for monthly load testing documentation for the facility's emergency generator was documented as less than 5 minutes.</p> <p>These findings were reviewed with the Executive Director and the Maintenance Director during the exit conference.</p> <p>3.1-19(b)</p> <p>3. Based on observation and interview, the facility</p>		<p>assurance is:</p> <p>A Performance Improvement Tool has been initiated that reviews Generator Load Testing processes. The Maintenance Director, or designee, will complete this tool monthly. Any issues identified will be immediately corrected. The Quality Assurance Committee will review the tools at the scheduled meetings with recommendations as needed based on the outcomes of the tools.</p> <p>The date the systemic changes will be completed: 8/7/23</p>	

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	<p>failed to ensure 1 of 1 remote manual stops for the facility's emergency generator was labeled in accordance with NFPA 99. NFPA 99, Health Care Facilities Code, 2012 Edition, Section 15.5.1.3 states emergency generators and standby power system, where required for compliance with this code, shall be installed, tested, and maintained in accordance with NFPA 110, Standard for Emergency and Standby Power Systems. NFPA 110, 2010 edition, 5.6.5.6 states all installations shall have a remote manual stop station of a type to prevent inadvertent or unintentional operation located outside the room housing the prime mover, where so installed, or elsewhere on the premises where the prime mover is located outside the building. The remote manual stop station shall be labeled. This deficient practice could affect all residents, staff and visitors.</p> <p>Findings include:</p> <p>Based on observations with the Maintenance Director during a tour of the facility from 9:20 a.m. to 11:40 a.m. on 07/07/23, the facility's remote manual stop which was affixed to the exterior of the weatherproof shell for the emergency generator located outside the facility on the west side of the property was not labeled. Manufacturer's nameplate information affixed to the diesel fired emergency generator indicated it was manufactured July 2018 and was rated at 50 kW. Based on interview at the time of the observations, the Maintenance Director identified the location of the remote manual stop and agreed the remote manual stop station was not labeled.</p> <p>These findings were reviewed with the Executive Director and the Maintenance Director during the exit conference.</p>			

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

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