

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 07/23/2025
FORM APPROVED
OMB NO. 0938-039

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER		X2) MULTIPLE CONSTRUCTION A. BUILDING <u>00</u> B. WING _____		X3) DATE SURVEY COMPLETED 07/02/2025	
NAME OF PROVIDER OR SUPPLIER WOODRIDGE VILLAGE				STREET ADDRESS, CITY, STATE, ZIP COD 17650 GENERATIONS DR SOUTH BEND, IN 46635			
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R 0000 Bldg. 00	<p>This visit was for a State Residential Licensure Survey.</p> <p>Survey dates: July 1 & 2, 2025</p> <p>Facility number: 001148</p> <p>Residential Census: 55</p> <p>These State Residential Findings are cited in accordance with 410 IAC 16.2-5.</p> <p>Quality Review completed on 7/8/2025</p>		R 0000				
R 0033 Bldg. 00	<p>410 IAC 16.2-5-1.2(h)(1-2) Residents' Rights - Noncompliance</p> <p>Based on observation and interview, the facility failed to ensure the posted information required regarding the local and state agency's addresses and phone numbers was complete. This deficient practice affected 55 of 55 residents.</p> <p>Finding includes:</p> <p>During an observation, on 7/1/2025 at 10:08 A.M., the local and state agency's information was observed on the first and second floors of the facility. The posted information lacked an address for Indiana Department of Health and the area Ombudsman and there was not any information for the local agency on aging and a local mental health facility.</p> <p>During an interview, on 7/2/2025 at 10:42 A.M., the Executive Director indicated he was not aware these phone numbers and addresses should be</p>		R 0033	<p>The facility will have postings consistent with State Regulations for residents upon admission.</p> <p>The current postings have been removed and updated to include the address for the Indiana State Department and local Mental Health Services.</p> <p>Other postings in the facility have been reviewed and found to be in compliance. No new issues noted.</p> <p>The postings will be audited at least monthly by the Administrator or designee for three months or until problem is considered resolved to ensure continued</p>		08/05/2025	

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Richard Kennedy

Executive Director

07/18/2025

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosed days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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R 0042 Bldg. 00	<p>accessible for the residents and indicated these phone numbers and addresses should have been posted.</p> <p>A policy for the local and state agency's required posted information was requested, on 7/2/2025 at 11:23 A.M.</p> <p>On 7/2/2025 at 1:37 P.M., the Director of Nursing indicated a policy was not available for the local and state agency's required posted information. The Director of Nursing indicated they follow state regulation for posting the local and state agency's required information.</p> <p>410 IAC 16.2-5-1.2(p) Residents' Rights - Noncompliance</p> <p>Based on observation and interview, the facility failed to ensure a copy of the most recent annual survey results was available and a notice of the where to locate the most recent annual survey results was posted. This deficient practice affected 55 of 55 residents in the facility.</p> <p>Finding includes:</p> <p>During a tour of the facility, on 7/1/2025 from 10:06 A.M. through 10:20 A.M., the annual survey results and a sign regarding the survey results availability could not be located.</p> <p>During an interview, on 7/2/2025 at 10:41 A.M., the Executive Director indicated the annual survey results were located at the front receptionist's desk.</p> <p>During an observation with the Executive Director, on 7/2/2025 at 11:35 A.M., the annual survey results were located behind the</p>		R 0042	<p>compliance. Any negative findings will add an additional month of auditing until 100% compliance is achieved.</p> <p>Results of audits will be reported to the management team of the facility to ensure compliance.</p> <p>Annual survey results will be posted in manner that is accessible to the public.</p> <p>The facility has added a posting notifying the public that annual survey results are available and located behind the front desk.</p> <p>Postings have been reviewed and found to be in compliance with State Regulations. No new issues noted.</p> <p>Postings will be audited at least monthly by the Administrator or designee or until problem is considered resolved. Any negative findings will add an additional month of auditing until 100% compliance is achieved.</p>		08/05/2025	

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R 0091 Bldg. 00	<p>receptionist desk's glass sliding window in a lavender binder. The binder could not be seen from outside the reception area. There was no signage posted to inform residents and/or the public of where the annual survey results were kept.</p> <p>A policy for the availability of the annual survey results and signage of availability was requested, on 7/2/2025 at 11:23 A.M.</p> <p>On 7/2/2025 at 1:37 P.M., the Director of Nursing indicated a policy was not available for the availability of the annual survey results and signage of availability. The Director of Nursing indicated the facility followed state regulation regarding the availability of the annual survey results and signage of availability.</p> <p>410 IAC 16.2-5-1.3(h)(1-4) Administration and Management - Noncompliance</p> <p>Based on record review and interview, the facility failed to implement a written policy manual to ensure that resident care and facility objectives were attained. This had the potential to affect 55 of 55 residents residing in the facility.</p> <p>Finding includes:</p> <p>A review of the facilities policy manual was completed on 7/2/2025 at 1:31 P.M.</p> <p>The facility lacked policies for the following:</p> <ul style="list-style-type: none"> - A Mental Health Screening policy - A Pre-admission and Semi-annual Weight policy - An Annual Health Statement policy - A Comprehensive Care Plan policy - A Tuberculosis Screening for Residents policy - An Emergency Binder policy 			R 0091	<p>Results of audit will be reported to the management team on a monthly basis to ensure continued compliance.</p> <p>The facility has obtained access to written policies and procedures to ensure resident care and facility objectives are attained.</p> <p>The facility has access to Med Recs and Optima for policies and procedures to ensure resident care and facility objectives are attained.</p> <p>All policies noted by the survey team are available for use by the staff and management. Other policies have been reviewed to ensure that policies are comprehensive and thorough. No new issues noted.</p>		08/05/2025

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R 0116 Bldg. 00	<p>- A Service Plan policy</p> <p>- A Self-administration of Medications Evaluation policy</p> <p>- A policy regarding PRN Medication Administration by a QMA.</p> <p>- A Fire Drill policy</p> <p>- A Resident Rights policy</p> <p>- A policy regarding posted information for the Ombudsman.</p> <p>- A policy regarding the accessibility of annual survey results.</p> <p>During an interview, on 7/2/2025 at 1:40 P.M., the DON indicated she had "typed up" her own policies and used them to teach staff. She indicated she did not have written policies for the above areas and instead followed the state regulations.</p> <p>410 IAC 16.2-5-1.4(a) Personnel - Noncompliance</p> <p>Based on record review and interview, the facility failed to ensure criminal background checks were completed for new hires for 1 of 5 employee records reviewed (LPN 2).</p> <p>Finding includes:</p> <p>A review of employee records was completed on 7/2/2025 at 10:15 A.M.</p> <p>Employee records indicated that LPN 2 was hired on 9/24/2024.</p> <p>Employee records lacked documentation that a criminal background check was completed upon hire for LPN 2.</p> <p>During an interview, on 7/2/2025 at 10:45 A.M.,</p>			R 0116	<p>Access to policies and procedures will be verified on a monthly basis.</p> <p>The results of verification will be reported to the management team for 3 months or until problem is considered resolved. Any negative findings will add an additional month of auditing until 100% compliance is achieved.</p> <p>The facility will ensure that all employees have criminal background checks processed upon hire.</p> <p>The one employee without a criminal background has had a background check processed. No criminal history. Her criminal background has been added to her file.</p> <p>All other records have been reviewed for active employees. No other missing backgrounds checks found. No new issues noted.</p>		08/05/2025

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R 0118 Bldg. 00	<p>the DON indicated LPN 2 should have had a criminal background check completed prior to their employment.</p> <p>On 7/2/2025 at 1:26 P.M., the DON provided the policy titled, "Criminal Background Check Policy", dated 7/2/2025 and indicated it was the policy currently being used by the facility. The policy indicated, "....Purpose: To ensure a safe and secure environment for residents, staff, and visitors by conducting comprehensive criminal background checks on all employees, contractors, and volunteers...."</p> <p>410 IAC 16.2-5-1.4(c) Personnel - Deficiency</p> <p>Based on record review and interview, the facility failed to ensure professional licenses were not expired for working staff for 1 of 5 employee records reviewed (CNA 5).</p> <p>Finding includes:</p> <p>A review of employee records was completed on 7/2/2025 at 10:20 A.M. and indicated CNA 5 had been hired on 8/9/2024.</p> <p>A review of CNA 5's state certification indicated his certification had expired on 2/10/2025 and had not been renewed.</p> <p>A review of the staffing schedules from 6/29/2025 to 7/5/2025 indicated CNA 5 had been scheduled</p>			R 0118	<p>Background checks will be completed upon hire. New employees are not authorized to start employment until their background checks have been processed and approved for hire by the Administrator or designee.</p> <p>All new hires will be audited upon hire and by the Administrator or designee at least monthly. Results of audits will be reported to the management team to ensure continued compliance. Any negative findings will add an additional month of auditing until 100% compliance is achieved.</p> <p>All staff working in position that require licensing shall have a current license to work in the facility.</p> <p>Employee identified by the State as having an expired license, renewed his license during the survey.</p> <p>All licenses have been reviewed and found to be in compliance. No new issues noted.</p> <p>Licenses will be kept in a binder and audited on a monthly basis by the Administrator or designee to</p>		08/05/2025

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R 0121 Bldg. 00	<p>to work on the following days:</p> <ul style="list-style-type: none"> - 6/30/2025 - 7/1/2025 - 7/2/2025 - 7/3/2025 <p>During an interview on 7/2/2025 at 11:40 A.M., the ED indicated CNA 5 was to be taken off of the schedule and sent home. He indicated he should not have been working on the floor with an expired certificate.</p> <p>On 7/2/2025 at 12:17 P.M., the DON provided the policy titled, "Clinical Staff Licensure and Expired License Management", dated 7/2/2025 and indicated it was the policy currently being used by the facility. The policy indicated, "....Purpose: To ensure that all clinical staff hold and maintain a valid, current, and unrestricted license or certification as required by Indiana...."</p> <p>410 IAC 16.2-5-1.4(f)(1-4) Personnel - Noncompliance</p> <p>Based on record review and interview, the facility failed to complete an employee health screen for new hires for 2 of 5 employee records reviewed. (LPN 2 & Dietary Aide 4)</p> <p>Finding includes:</p> <p>Employee records were reviewed on 7/2/2025 at 10:20 A.M. and indicated LPN 2 had been hired on 9/24/2024 and Dietary Aide 4 had been hired on 3/26/2025.</p> <p>Employee records lacked documentation that an employee health screen was completed for LPN 2 and Dietary Aide 4 upon hire.</p>		R 0121	<p>ensure that all personnel are licensed per job/state requirements. Any negative findings will add an additional month of auditing until 100% compliance is achieved.</p> <p>Audits will be reviewed by the management team at least monthly to ensure continued compliance.</p> <p>New hires will receive health screenings prior to starting employment.</p> <p>The employees identified have been scheduled to have health screenings completed.</p> <p>A contract has been initiated with a local health care center to complete health screenings on behalf of the facility. When not available, the NP will conduct the health screenings. New hires will be required to complete a health screen prior to starting work. A</p>		08/05/2025	

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R 0123 Bldg. 00	<p>During an interview, on 7/2/2025 at 10:45 A.M., the DON indicated LPN 2 and Dietary Aide 4 should have had employee health screens completed upon hire.</p> <p>On 7/2/2025 at 1:26 P.M. the DON provided the policy titled, "Conditional Physical Examination and Health Clearance Policy", dated 7/2/2025 and indicated it was the policy currently being used by the facility. The policy indicated, "3. (name of facility) does not require routine or pre-employment physical examinations for staff...."</p> <p>410 IAC 16.2-5-1.4(h)(1-10) Personnel - Nonconformance</p> <p>Based on record review and interview, the facility failed to ensure employee records included signed job descriptions for 1 of 5 employee records reviewed (Dietary Aide 4).</p> <p>Finding includes:</p> <p>A review of employee files was completed on 7/2/2025 at 10:20 A.M. and indicated Dietary Aide 4 had been hired on 3/26/2025.</p> <p>Dietary Aide 4's employee file lacked documentation of a signed job description.</p> <p>During an interview, on 7/2/2025 at 10:45 A.M., the DON indicated Dietary Aide 4 should have had a signed job description.</p> <p>On 7/2/2025 at 1:26 P.M., the DON provided the policy titled, "Job Description Management Policy", dated 7/2/2025 and indicated it was the policy currently being used by the facility. The</p>			R 0123	<p>record review will identify those who are not in compliance. Any employee found to be out of compliance will be required to complete a health screen.</p> <p>Employees will be tracked using SF 5440 to ensure continued compliance. Results of tracking will be reported to the management team on a monthly basis for continued monitoring.</p> <p>All employees will have job description that define duties of the job.</p> <p>Employee identified during the survey has signed her job description.</p> <p>All files have been audited for job descriptions. No other issues were identified.</p> <p>Personnel files will be audited for job descriptions at least monthly and upon hire. All employees are required to have job descriptions in his or her file and signed.</p> <p>Audits will be reviewed by the management team on at least a monthly basis to ensure continued compliance. Any negative findings</p>		08/05/2025

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R 0216 Bldg. 00	<p>policy indicated, "....3. Policy Statement: Employees are required to review and sign their job description at the time of hire...."</p> <p>410 IAC 16.2-5-2(c)(1-4)(d) Evaluation - Noncompliance</p> <p>Based on record review and interview, the facility failed to ensure resident weights were completed on admission for 1 of 7 residents reviewed for admission weights (Resident 2). In addition, the facility failed to ensure Self Administration of Medication assessments were complete and timely for 1 of 2 residents reviewed for self administration of medications (Resident 7)</p> <p>Findings include:</p> <p>1. A record review was completed for Resident 2 on 7/1/2025 at 11:27 A.M. The resident was admitted to the facility on 6/20/2025.</p> <p>Resident 2's record lacked documentation that a weight had been assessed and documented upon the resident's admission to the facility.</p> <p>During an interview on 7/2/2025 at 9:33 A.M., the DON indicated Resident 2 should have had an admission weight obtained and documented.</p> <p>2. The record for Resident 7 was completed on 7/1/2025 at 1:43 P.M. Diagnoses included, but were not limited to anxiety, chronic pain, major depressive disorder and insomnia.</p> <p>Resident 7's current Physician Orders included: May self administer medications after Self Administration Assessment completed.</p> <p>A Medication Self-Administration Safety Screen,</p>		R 0216	<p>will add an additional month of auditing until 100% compliance is achieved.</p> <p>Resident will receive weights upon admission.</p> <p>Resident #2's weight has been updated in his medical record.</p> <p>Weights for all of residents were reviewed and found to be in compliance.</p> <p>New residents will be weighed upon admission. Weights will be updated in the medical record. Weights will be audited monthly by the DON or designee.</p> <p>Audits of weights will be reported to the management team on a monthly basis to ensure continued compliance.</p> <p>All residents who are self-administration will be assessed on a quarterly basis.</p> <p>Resident identified by the State had an assessment that was late. Resident has been assessed again and has been found to be compliant and to continue as</p>		08/05/2025	

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R 0217 Bldg. 00	<p>dated 1/24/2025, indicated ongoing assessments should have occurred quarterly. The the following sections of the assessment were incomplete and/or left blank: Section A. Medications: List all medications that are being considered for resident self administration. List medication, route, dose and frequency. Indicate where the medication will be stored. Medication #1 1a) order - was documented as "See EMAR for medication list." Orders 2a through 10a were all blank. B. Evaluation 7. The resident can demonstrate secure storage of medications kept in room.</p> <p>There was no Medication Self-Administration Safety Screen completed for April 2025, when the quarterly assessment would have been due.</p> <p>During an interview, on 7/2/2025 at 10:50 A.M., the Director of Nursing indicated the self-administration medication safety screen, dated 1/24/2025, had not been fully completed with the medications the resident was self-administering and another self- administration safety screen should have been completed in April.</p> <p>During an interview, on 7/2/2025 at 11:51 A.M., the Director of Nursing indicated a facility policy regarding Self-Administration of Medications was not available.</p>			R 0217	<p>self-administration.</p> <p>Other assessments for residents who are self-administration have been reviewed and found to be in compliance. No new issues noted.</p> <p>Resident who are self-administration will be audited on a monthly basis to ensure that assessments are timely and accurate. Any found to be out of compliance will be updated immediately.</p> <p>Results of audits will be reported to the management team on a monthly basis x3 or until problem is considered to be resolved. Any negative findings will add an additional month of auditing until 100% compliance is achieved.</p>		08/05/2025
	<p>410 IAC 16.2-5-2(e)(1-5) Evaluation - Deficiency</p> <p>Based on record review and interview the facility failed to document services provided in a Service Plan and failed to ensure the plan was signed by the resident and/or their representative for 7 out of 7 residents reviewed for Service Plans. (Residents 2, 3, 4, 5, 6, 7 & 8)</p>				<p>Service plans will be developed with the resident and/or representative, signed and update in each resident medical record.</p> <p>All residents will have service</p>		

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	<p>Findings include:</p> <p>1. A record review for Resident 2 was completed on 7/2/2025 at 11:27 A.M. There was no Service Plan signed by the resident and/or their representative.</p> <p>2. A record review for Resident 3 was completed on 7/2/2025 at 2:13 P.M. There was no Service Plan signed by the resident and/or their representative.</p> <p>3. A record review for Resident 4 was completed on 7/2/2025 at 1:48 P.M.. There was no Service Plan signed by the resident and/or their representative.4. A record review for Resident 5 was completed, on 7/1/2025 at 1:47 P.M. There was no Service Plan signed by the resident and/or their representative.</p> <p>During an interview, on 7/2/2025 at 10:08 A.M., Resident 5 indicated he had not participated in the development of a service plan for his care.5. The record for Resident 6 was completed on 7/2/2025 at 9:49 A.M. There was no current Service plan signed by the resident and/or their representative. The most recent service plan had been completed upon the resident's admission on 5/8/2024.</p> <p>6. The record for Resident 7 was completed on 7/1/2025 at 1:43 P.M. There was no Service plan for Resident 7.</p> <p>7. The record for Resident 8 was completed on 7/2/2025 at 11:10 A.M. There was no service plans of care for Resident 8.</p> <p>During an interview, on 7/2/2025 at 1:10 P.M., the Director of Nursing indicated there were no</p>				<p>plans updated, reviewed and signed in conjunction with the resident and/or representative.</p> <p>New forms have been obtained to achieve this goal. The process of updating records service plans has begun and will continue until completed. All residents shall have a service plan consistent with their needs.</p> <p>Service plans will be audited on a monthly basis x 6 months to ensure that they are completed thoroughly and accurately. Any negative findings will add an additional month of auditing until 100% compliance is achieved.</p> <p>The results of the audits will be reported to the management team to ensure continued compliance.</p>		

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CENTERS FOR MEDICARE & MEDICAID SERVICES

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R 0246 Bldg. 00	<p>service plans for these residents and there should have been.</p> <p>On 7/2/2025 at 1:19 P.M., the Director of Nursing indicated the facility had no policies available regarding initiating service plans.</p> <p>410 IAC 16.2-5-4(e)(6) Health Services - Deficiency</p> <p>Based on record review and interview, the facility failed to ensure staff obtained a nurse's permission to administer an as needed (PRN) medications provided by a qualified medication assistant (QMA) for 1 of 7 residents reviewed. (Resident 5)</p> <p>Finding includes:</p> <p>A record review for Resident 5 was completed, on 7/1/2025 at 1:47 P.M. Diagnoses included, but were not limited to: bipolar disorder, seizures, blindness in one eye and diabetes mellitus type 2.</p> <p>A Physician's Order, dated 5/20/2025, indicated Morphine Sulfate ER (extended release) oral tablet 15 milligrams every 12 hours as needed for pain.</p> <p>A review of the June Medication Administration Record (MAR) indicated Resident 5 had received Morphine Sulfate ER administered by QMAs without prior approval from a nurse.</p> <p>QMA 7 had administered Morphine Sulfate ER, without a nurse's prior approval, on the following days: 6/1/2025 at 8:30 P.M., 6/10/2025 at 8:39 P.M., 6/14/3035 at 9:08 P.M., 6/24/2025 at 8:00 P.M. and 6/28/2025 at 9:00 P.M.</p> <p>QMA 3 had administered Morphine Sulfate ER,</p>		R 0246	<p>All QMA's administering PRN medications will have the permission of a Licensed Nurse.</p> <p>Audit of records indicate that permission has been granted to administer medications via text message.</p> <p>QMA's and Nurses will document in the resident file permission of a nurse to administer a PRN medication. Nurses and QMA's will be in-serviced on this regulatory issue.</p> <p>The DON or designee will audit medication administration on at least a daily basis to ensure compliance with this rule. Staff found to be out of compliance will be re-educated and/or disciplined.</p> <p>Results of audits will be reviewed by the management team at least monthly to ensure continued compliance. Audits will continue monthly x3 or until problem is considered to be resolved. Any</p>		08/05/2025	

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	<p>without a nurse's prior approval, on the following days: 6/11/2025 at 9:00 A.M., 6/12/2025 at 9:30 A.M., and 6/25/2025 at 8:07 A.M.</p> <p>QMA 8 had administered Morphine Sulfate ER, without a nurse's prior approval, on 6/13/2025 at 10:37 P.M.</p> <p>A Physician's Order, dated 5/20/2025, indicated ondansetron (Zofran) 4 milligram tablet every 6 hours as needed (PRN) for nausea and vomiting.</p> <p>A review of the June MAR indicated Resident 5 had received ondansetron, administered by QMAs without prior approval from a nurse.</p> <p>QMA 7 had administered ondansetron, without a nurse's prior approval, on 6/28/2025 at 9:38 P.M.</p> <p>QMA 3 had administered ondansetron, without a nurse's prior approval, on 6/11/2025 at 9:02 A.M. and on 6/29/2025 at 9:02 A.M.</p> <p>A Physician's Order, dated 5/20/2025, indicated Glucose Oral 40% (Dextrose) give 15 milligrams by mouth every 15 minutes as needed for hypoglycemia (low blood sugar).</p> <p>A review of the June MAR indicated Resident 5 had received Glucose Oral 40% administered by a QMA without prior approval from a nurse.</p> <p>QMA 7 had administered Glucose Oral 40% on 6/24/2025 at 12:44 A.M. There was no blood sugar level documented at the time the Glucose Oral 40 % medication had been administered.</p> <p>During an interview, on 7/2/2025 at 8:40 A.M., the Director of Nursing indicated the QMAs knew they were to get permission from the nurse prior</p>				negative findings will add an additional month of auditing until 100% compliance is achieved.		

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R 0273 Bldg. 00	<p>to administering an as needed (PRN) medications and the QMAs should have asked permission prior to administering the as needed medications.</p> <p>A policy for QMA administration of as needed medications was requested, on 7/2/2025 at 11:23 A.M.</p> <p>On 7/2/2025 at 1:37 P.M., the Director of Nursing indicated a policy was not available for QMA administration of as needed medications. The Director of Nursing indicated the facility followed state regulation regarding QMA administration of as needed medications.</p> <p>410 IAC 16.2-5-5.1(f) Food and Nutritional Services - Deficiency</p> <p>Based on observation, interview and record review, the facility failed to ensure foods were stored, prepared and served in a sanitary manner in 1 of 1 kitchens and 1 of 1 dining rooms. This deficient practice potentially affected 55 of 55 residents in the building who consumed food from the kitchen.</p> <p>Findings include:</p> <p>1. During the initial tour of the kitchen, on 7/1/2025 at 9:25 A.M. with the Dietary Manager, the following was observed:</p> <p>A. In the dry storage area:</p> <ul style="list-style-type: none"> - an opened bag of oat cereal with an expiration date of 6/16/2025. - an opened bag of shredded coconut with no opened date. - an opened bag of vanilla wafers (cookies) with no opened date. - an opened and unsealed 1 lb. bag of cocoa powder with no opened date - an opened tub of vanilla icing with an expiration 		R 0273	<p>The facility will ensure that foods are stored per policy and that utensils are handled in a way to ensure sanitation and safety.</p> <p>The items identified by the State have been cleaned, discarded or replaced as needed per findings.</p> <p>The kitchen storage and refrigerators have been inspected to ensure no other issues are present. No findings in addition to the State findings.</p> <p>The kitchen personnel and CNA's will be in serviced on proper and handling of foods while be distributed. Proper handling on utensils when storing after cleaning. A thorough review the policy and dating a labeling of items that have been opened or</p>		08/06/2025	

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	<p>date of 5/23/2025.</p> <ul style="list-style-type: none"> - a bag of pasta with a use by date of 9/12/2024. - an opened, unsealed and undated bag of dried peas <p>B. In the walk in cooler:</p> <ul style="list-style-type: none"> - an opened plastic container of lobster base with black specs around the lid and on the container. - an opened container of coffee creamer with no open and or use by date. - an opened gallon of Honey Dijon mustard with black specs around the lid and on the container. - an opened bottle of 1000 Island dressing with specs of a black substance on the top lid and around the bottle with an opened date of 1/8/2025. - an opened 1/2 gallon bottle of Sweet-N-Sour sauce with an opened date of 9/16/2024 with black specs around the rim of the lid. - an opened bottle of lemon juice with black specs around the lid and on the container itself. - an opened and undated container of Asian Ginger sauce with black specs all around the circumference of the lid and on the entire label. - an opened container of mandarin oranges, with an open date of 5/6/2025, with black specs along the lid and on the label. - an opened and undated container of Hoisin Sauce with black specs on the lid and on the label. - an opened gallon of prune juice with black specs on the lid rim and covering the container. - an opened container of Miracle Whip with a use by date of 2/14/2023. - an opened and undated container of basil pesto sauce. - an opened container of horseradish with a use by date of 6/20/2025. <p>C. In the walk in freezer:</p> <ul style="list-style-type: none"> - 2 unsealed opened bags of ravioli. - a metal steam table pan, partially covered with 				<p>used.</p> <p>The kitchen to include refrigerator, freezer and storage area will be audited daily by the Dietary Manager or designee. The audits will be conducted daily x 1 month, the weekly x 1 month or until problem is considered resolved. Any negative findings will add an additional month of auditing until 100% compliance is achieved.</p> <p>The results of the inspections/audits will be reported to the management team on a monthly basis to ensure continued compliance.</p>		

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	<p>plastic wrap, holding chicken breasts with visible freezer burn and undated.</p> <ul style="list-style-type: none"> - an opened bag of broccoli, dated 6/2022. - an opened bag of diced celery not sealed. <p>2. During a follow up observation of the kitchen, on 7/2/2025 at 9:18 A.M., the following was observed:</p> <ul style="list-style-type: none"> - cooking utensils of spatulas, ice cream scoop, food peeler, spoodles and tongues had been put away as clean with dried food substances. - a cooking utensil drawer had diced potato pieces in it and other food debris. - two small and one large pots with specs of black on the cooking surfaces and a dirty greasy debris along the handles. - two small skillets with missing Teflon coating and a build up of grease along the rims of the skillets. - three steam table pans, put away as clean, were visibly wet and had dried food substances. - fruit bowls put away as clean were visibly wet and had dried specs of food. <p>During an interview, on 7/1/2025 at 9:59 A.M., the Dietary Manager indicated the black substance noted on several of the refrigerated food/condiment items looked like mold. She indicated the foods should have had open and use by dates; should have been sealed appropriately; the expired items should have been removed and the foods with the black specs that looked like mold should have been thrown away.</p> <p>During an interview, on 7/2/25 at 9:28 A.M., the Dietary manager indicated the cooking utensils were not cleaned and should have been clean prior to putting them away. In addition, the pots should not have been put away wet and the drawers and utensil bins should have been free of</p>						

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	<p>food debris. Finally, she indicated the skillets should have not been used.</p> <p>3. During the dining observation, in the main dining room, on 7/1/2025 from 11:39 A.M. through 12:21 P.M., CNA 6 was observed serving the residents requested drinks prior to food service.</p> <p>The following was observed:</p> <p>-At 11:41 A.M., CNA 6 was observed serving a resident a coffee cup with her hand cupped over the top of the coffee cup, touching the drinking rim of the cup.</p> <p>-At 11:44 A.M., CNA 6 was observed serving a resident a cup of chocolate milk with her hand cupped over the top of the glassware, touching the drinking rim of the cup.</p> <p>-At 11:51 A.M., CNA 6 was observed handling glassware with her hand cupped over the top of the glassware when placing the glassware on the beverage cart.</p> <p>-At 11:53 A.M., CNA 6 was observed serving a resident two cups of cranberry juice with her hands cupped over the top of the glassware, touching the drinking rim of the glasses.</p> <p>-At 12:03 P.M., CNA 6 was observed serving a resident two cups of milk with her hands cupped over the top of the glassware, touching the drinking rims of the cups.</p> <p>-At 12:07 P.M., CNA 6 was observed serving a resident two cups of water with her hands cupped over the top of the glassware, touching the drinking rims of the glasses.</p> <p>-At 12:14 P.M., CNA 6 was observed serving a resident a coffee cup with her hand cupped over the top of the coffee cup, touching the drinking rim of the cup.</p> <p>-At 12:21 P.M., CNA 6 was observed handling glassware with her hand cupped over the top of the glassware when placing the glassware on the</p>						

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	<p>beverage cart.</p> <p>During an interview, on 7/1/2025 at 12:21 P.M., CNA 6 indicated she should handle the coffee cups and glassware from the sides and not over the tops of the coffee cups and glassware.</p> <p>On 7/1/2025 at 12:25 P.M., the Dietary manager provided the policy titled, "Food Storage" undated, and indicated thee policy was the one currently used by the facility. The policy indicated "...4. Metal or plastic containers with tight fitting covers must be used for storing cereals, cereal products... dried vegetables... 10. All stock must be rotated with each new order received. Rotating stock is essential to ensure the freshness and highest quality of all foods... 15. Leftover food is stored in covered containers or wrapped carefully and securely. Each item is clearly labeled and dated deforming refrigerated. Leftover food is used within 48 hours or discarded... 17. g. To freeze leftover food, package in small airtight units for quick freezing, label and date...."</p> <p>On 7/2/2025 at 10:52 A.M., the Dietary manager provided the policy titled, "Sanitation/Infection Control ", undated, and indicated the policy was the one currently used by the facility. The policy indicated "... 2. i. Leftover foods are placed in shallow containers, dated, labeled and chilled rapidly... 4. e. All food surfaces including plates and kitchenware and surfaces of all equipment are washed, rinsed, and sanitized after each use to prevent cross-contamination... 5. All equipment is cleaned as needed. a. After each use, the designated staff member clean the... pots and pans...."</p> <p>On 7/2/2025 at 10:52 A.M., the Dietary Manager provided the policy titled, "Pot and Pan</p>						

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R 0295 Bldg. 00	<p>Washing", undated, and indicated the policy was the one currently used by the facility. The policy indicated "...5. Pots and pan must be air dries on the drain board... After pot and pans are dry, they must be inspected and then stored in a clean, dry, protected area... Procedure for washing pots and pans... 8. Clean underneath pot and pan area daily...."</p> <p>A policy for beverage service was requested, on 7/2/2025 at 11:23 A.M. On 7/2/2025 at 1:37 P.M., the Director of Nursing indicated a policy was not available for dining service. The Director of Nursing indicated the facility followed state regulation for dining services.</p> <p>410 IAC 16.2-5-6(a) Pharmaceutical Services - Noncompliance</p> <p>Based on observation, interview and record review, the facility failed to ensure medications were secured appropriately in a resident's room for 1 of 1 resident who was reviewed for self-administration of medication. (Resident 7)</p> <p>Finding includes:</p> <p>During an observation, on 7/1/2025 at 10:45 A. M. various medications in a weekly pill holder, an inhaler and other bottles of medications were noted on a table in Resident 7's apartment, beside her recliner. A large drawer was observed by the kitchen area with a key lock along the upper side of the drawer.</p> <p>During an interview, on 7/1/2025 at 10:50 A.M., Resident 7 indicated she self-administered all of her medications and did not lock her medications up in the locked drawer in her apartment. Resident 7 indicated when she left her apartment, she only</p>			R 0295	<p>The facility will ensure all residents who are self-administration store medications in a safe manner.</p> <p>Resident who was identified during the survey has been in-serviced on keeping medications in her lock box when not in use.</p> <p>All other residents who are self-administration have been checked and in-serviced on proper storage of medications. No new issues noted. Resident who are not compliant will be subject to loss of self-administration privileges.</p> <p>The DON or designee will audit medication storage for all</p>		08/05/2025

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R 0356 Bldg. 00	<p>locked her hall door. When questioned if anyone else possessed keys for her room, she indicated the housekeepers, the aides, nurses and management staff.</p> <p>The record for Resident 7 was completed on 7/1/2025 at 1:43 P.M. Diagnoses included, but were not limited to anxiety, chronic pain, major depressive disorder and insomnia.</p> <p>Resident 7's current medications included, but were not limited to: Duloxetine (anti-depressant) Gabapentin (anti-convulsant), Hydrocodone (narcotic), Lidocaine patch (analgesic), Trazadone (anti-depressant) and Ubrelvy (migraine medication).</p> <p>During an interview, on 7/2/2025 at 10:50 A.M., the Director of Nursing confirm Resident 7 did not always lock up her medications and "she should have them locked up especially if there is a narcotic."</p> <p>A policy for self administration of medications storage was requested on 7/2/2025,</p> <p>During an interview, on 7/2/2025 at 11:51 P.M., the Director of Nursing indicated a facility policy regarding medication storage for self administration of medications was not available.</p>			R 0356	<p>residents who are self-administration at least weekly x 4 weeks, and then monthly or until problem is considered to be resolved. Problem is resolved at the end of 4 weeks if no new issues are noted. Any negative findings will add an additional month of auditing until 100% compliance is achieved.</p> <p>Results of audits will be reported to the management team on a monthly basis to ensure continued compliance</p>		08/05/2025
	<p>410 IAC 16.2-5-8.1(i)(1-8) Clinical Records - Noncompliance</p> <p>Based on record review and interview the facility failed to ensure information in the emergency binder was complete for 4 of 7 residents reviewed for emergency binder information (Resident 2, 5, 6 & 8).</p>				<p>The facility will maintain an emergency binder that is complete with information for residents in case of emergency.</p> <p>The binder has been reviewed and</p>		

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	<p>Findings include:</p> <p>1. A review of the emergency binder was completed on 7/2/2025 at 10:10 A.M., and indicated the emergency binder lacked all required documentation for Resident 2.2. The record for Resident 6 was completed on 7/2/2025 at 9:49 A.M. Diagnoses included, but were not limited to chronic kidney disease, major depressive disorder, anxiety and chronic pain. Resident was admitted on 5/8/2024.</p> <p>The emergency information file did not have a hospital preference listed or a picture posted on the provided face sheet for Resident 6.</p> <p>During an interview, on 11:49 A.M., the Director of Nursing indicated the face sheet lacked a picture of the resident and should have had the hospital preference listed.3. A record review for Resident 5 was completed, on 7/1/2025 at 1:47 P.M. Diagnoses included, but were not limited to: bipolar disorder, seizures, blindness in one eye and diabetes mellitus type 2.</p> <p>A review of the emergency information file was completed, on 7/1/2025 at 2:32 P.M. The emergency information file did not have any documents for Resident 5.</p> <p>During an interview, on 7/2/2025 at 8:35 A.M., the Director of Nursing indicated there were copies of Resident 5's face sheet and medication list at the nurse's station, but those documents had not been placed in the emergency information file.</p> <p>A policy for emergency information files was requested, on 7/2/2025 at 11:23 A.M.</p> <p>On 7/2/2025 at 12:15 P.M., the Director of Nursing</p>				<p>updated with pictures and additional information needed for residents in case of an emergency.</p> <p>The DON or designee will ensure that new residents' information is added to the emergency binder. The binder will be audited on a monthly basis by the DON or designee to ensure all facesheets and additional information is updated for all residents.</p> <p>The results of the auditing will be reported to the management team on a monthly basis or until problem is considered resolved to ensure continued compliance. The problem will be considered resolved after 3 months of no new issues. Any negative findings will add an additional month of auditing until 100% compliance is achieved.</p>		

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R 0378 Bldg. 00	<p>provided a paper titled, "Policy Adding New Admissions to Emergency File". The paper indicated, " ...All residents that move into the facility should have face sheets added to the emergency file. File should be updated monthly"</p> <p>On 7/2/2025 at 1:37 P.M., the Director of Nursing indicated a policy was not available for emergency information files and the facility followed the state regulation.</p> <p>410 IAC 16.2-5-11.1(b)(1)(A-H)(2-3) Mental Health Screening- Deficiency</p> <p>Based on record review and interview, the facility failed to obtain a Mental Health assessment for residents prior to admission for 5 of 7 residents reviewed for major mental illness. (Resident 2, 3, 6, 7 & 8)</p> <p>Findings include:</p> <p>1. A record review was completed for Resident 2 on 7/1/2025 at 11:27 A.M., and indicated the resident was admitted to the facility on 6/2/2025.</p> <p>Resident 2's record lacked documentation that a Pre-admission or Admission Mental Health screening and/or assessment had been completed.</p> <p>2. A record review was completed for Resident 3 on 7/1/2025 at 2:13 P.M. and indicated the resident was admitted to the facility on 5/2/2025.</p> <p>Resident 3's record lacked documentation that a Pre-admission or Admission Mental Health screening and/or assessment had been completed.3. The record for Resident 6 was completed on 7/2/2025 at 9:49 A.M. Diagnoses</p>		R 0378	<p>All residents with a mental health diagnosis will receive a mental health screening.</p> <p>Residents identified during the State Survey are in the process of having their screenings updated. All other residents with a mental health diagnosis will have their screenings updated as well.</p> <p>Once completed, all residents with a mental health diagnosis will have their charts reviewed on a monthly basis to ensure compliance with this regulation.</p> <p>Results of audits will be reported to the management team for review and continued compliance. This will be an on-going monthly audit.</p>		08/05/2025	

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	<p>included, but were not limited to chronic kidney disease, major depressive disorder, anxiety and chronic pain. Resident was admitted on 5/8/2024.</p> <p>The clinical record lacked a mental health screening for Resident 6 related to his diagnoses of major depressive disorder.</p> <p>4. The record for Resident 7 was completed on 7/1/2025 at 1:43 P.M. Diagnoses included, but were not limited to anxiety, chronic pain, major depressive disorder and insomnia.</p> <p>Current medications included but were not limited to: duloxetine (antidepressant) 30 mg (milligrams) 1 capsule at bedtime for depression, and trazadone 150 mg 1 tablet at bedtime related to anxiety disorder and major depressive disorder.</p> <p>The clinical record lacked a mental health screening for Resident 7 related to her diagnoses of major depressive disorder.</p> <p>5. The record for Resident 8 was completed on 7/2/2025 at 11:10 A.M. Diagnose included, but were not limited to sleep apnea, chronic kidney disease, insomnia, dementia and major depressive disorder.</p> <p>Current medications included, but were not limited to trazadone (antidepressant) 100 mg 1 tablet at bedtime for insomnia.</p> <p>The clinical record lacked a mental health screening for Resident 8 related to his diagnoses of major depressive disorder.</p> <p>During an interview, on 7/2/2025 at 1:10 P.M., the Director of Nursing indicated the residents did not have mental health screenings upon admission</p>						

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R 0382 Bldg. 00	<p>and/or care plans addressing the major depressive disorder diagnoses.</p> <p>During an interview, on 7/2/2025 at 1:19 P.M., the Director of Nursing indicated there were no policies available regarding mental health screening and risk assessments.</p> <p>410 IAC 16.2-5-11.1(f) Mental Health Screening - Noncompliance</p> <p>Based on record review and interview, the facility failed to ensure a Comprehensive Care Plan was developed in coordination with a Mental Health Provider for residents with major mental illness for 4 of 7 residents reviewed for major mental illness (Resident 4, 6, 7 & 8).</p> <p>Findings include:</p> <p>1. A record review was completed for Resident 4 on 7/1/2025 at 1:48 P.M. Diagnoses included, but were not limited to: schizoaffective disorder and major depressive disorder.</p> <p>Resident 4's record lacked documentation that a Care Plan had been developed in coordination with a Mental Health Provider.2. The record for Resident 6 was completed on 7/2/2025 at 9:49 A.M. Diagnoses included, but were not limited to chronic kidney disease, major depressive disorder, anxiety and chronic pain. Resident had been admitted on 5/8/2024.</p> <p>A comprehensive care plan related to mental health was not available and there were no indications Resident 6 had been seen by a mental health professional to assist in the development of a plan of care.</p>			R 0382	<p>All residents with a mental health diagnosis will receive a mental health screening and care planning in coordination with their mental health screenings. .</p> <p>Residents identified during the State Survey are in the process of having their screenings updated. All other residents with a mental health diagnosis will have mental health care plans in coordination with their screenings updated as well.</p> <p>Once completed, all residents with a mental health diagnosis will have their charts reviewed on a monthly basis to ensure compliance with having updated mental health care plans.</p> <p>Results of audits will be reported to the management team for review and continued compliance. This will be an on-going monthly audit.</p>		08/05/2025

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	<p>3. The record for Resident 7 was completed on 7/1/2025 at 1:43 P.M. Diagnoses included, but were not limited to anxiety, chronic pain, major depressive disorder and insomnia.</p> <p>Current medications included but were not limited to: duloxetine (antidepressant) 30 mg (milligrams) 1 capsule at bedtime for depression, and trazadone (antidepressant) 150 mg 1 tablet at bedtime related to anxiety disorder and major depressive disorder.</p> <p>There was no care plan addressing the resident's major depressive disorder developed in conjunction with a mental health care provider.</p> <p>4. The record for Resident 8 was completed on 7/2/2025 at 11:10 A.M. Diagnose included, but were not limited to sleep apnea, chronic kidney disease, insomnia, dementia and major depressive disorder.</p> <p>Current medications included, but were not limited to trazadone (antidepressant) 100 mg 1 tablet at bedtime for insomnia.</p> <p>A comprehensive care plan related to mental health was not available and there were no indications that Resident 8 had been evaluated by a mental health professional to assist in the development of a plan of care.</p> <p>During an interview, on 7/2/2025 at 1:19 P.M., the Director of Nursing indicated the residents did not have comprehensive care plans addressing their mental health issues and should have had them. In addition, she indicated there were no facility policies available regarding mental health issues and care plans.</p>						

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R 0409 Bldg. 00	<p>410 IAC 16.2-5-12(d) Infection Control - Noncompliance</p> <p>Based on record review and interview, the facility failed to ensure resident records included annual health statements for 4 of 7 records reviewed for annual health statements (Resident 2, 6, 7 & 8).</p> <p>Findings include:</p> <p>1. A record review was completed for Resident 2 on 7/1/2025 at 11:27 A.M. and indicated the resident had been admitted to the facility on 6/20/2025.</p> <p>Resident 2's record lacked documentation of an annual health statement.2. The record for Resident 6 was completed on 7/2/2025 at 9:49 A.M. Diagnoses included, but were not limited to chronic kidney disease, major depressive disorder, anxiety and chronic pain. Resident was admitted to the facility on 5/8/2024.</p> <p>Resident 6's clinical record lacked the documentation of an annual health statement including a statement indicating the resident was free from tuberculosis in an infectious state.</p> <p>3. The record for Resident 7 was completed on 7/1/2025 at 1:43 P.M. Diagnoses included, but were not limited to anxiety, chronic pain, major depressive disorder and insomnia.</p> <p>Resident 7's clinical record lacked the documentation of an annual health statement, including a statement that the resident was free from tuberculosis in an infectious state</p> <p>4. The record for Resident 8 was completed on 7/2/2025 at 11:10 A.M. Diagnose included, but</p>			R 0409	<p>Medical Records for all residents will include a health care statement.</p> <p>Medical records identified are being updated with health care statements.</p> <p>All records will be audited for Health Care Statements. Any found to be out of compliance will be updated.</p> <p>Medical records will be audited monthly for Health Care Statements. This will be an on-going process.</p> <p>Results of audits will be reported to the Managment Team to ensure continued compliance.</p>		08/05/2025

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R 0410 Bldg. 00	<p>were not limited to sleep apnea, chronic kidney disease, dementia, insomnia and major depressive disorder.</p> <p>Resident 8's clinical record lacked the documentation of an annual health statement, including a statement that the resident was free from tuberculosis in an infectious state.</p> <p>On 7/2/2025 at 11:51 A.M., the Director of Nursing indicated a facility policy regarding annual health statements was not available.</p> <p>410 IAC 16.2-5-12(e)(f)(g) Infection Control - Noncompliance</p> <p>Based on record review and interview, the facility failed to complete a first and second step tuberculosis (TB) test for 2 of 7 records reviewed for TB tests. (Residents 3 & 6)</p> <p>Findings include:</p> <p>1. A record review was completed for Resident 3 on 7/1/2025 at 11:27 A.M. and indicated the resident had been admitted to the facility on 6/20/2025.</p> <p>The record lacked documentation Resident 3 had received a first and second step TB test upon admission. 2. The record for Resident 6 was completed on 7/2/2025 at 9:49 A.M. Diagnoses included, but were not limited to chronic kidney disease, major depressive disorder, anxiety and chronic pain. Resident 6 was admitted to the facility on 5/8/2024.</p> <p>An immunization tab in the clinical record indicated Resident 6 had received a mantoux (tuberculin test) on 8/26/2024, 5 months after</p>		R 0410	<p>The facility will ensure that all residents receive 1st and 2nd steps TB Tests per regulatory requirement.</p> <p>Resident #3 has expired. Resident #6 received Mantoux test, and his file has been updated.</p> <p>All other residents in the facility charts have been audited for compliance. All have been found have received 1st and 2nd step or chest x-rays to verify residents are free of TB.</p> <p>Residents upon admission will receive 1st and 2nd step in accordance with State Regulations and facility policy. The DON or designee will audit for TB testing for all residents. Any resident that is unable to have TB</p>		08/05/2025	

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	admission but only one mantoux test was documented. During an interview, 7/2/2025 at 11:20 A.M., the Director of Nursing indicated the resident should have received a Mantoux Tuberculin skin test upon their admission to the facility. During an interview, on 7/2/2025 at 11:54 A.M., the Director of Nursing indicated a facility policy regarding admission tuberculin skin tests was not available.				status verified will be denied admission until the process can be initiated or completed. Audits of charts will be reported to the management team for review on a monthly basis x 3 months or until the problem is considered resolved. The problem will be considered resolved when there are no new issues noted after 3 months. Any negative findings will add an additional month of auditing until 100% compliance is achieved.		