

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 01/18/2018
FORM APPROVED
OMB NO. 0938-039

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER 155752		X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING		X3) DATE SURVEY COMPLETED 12/28/2017	
NAME OF PROVIDER OR SUPPLIER MORNINGSIDE NURSING AND MEMORY CARE CENTER				STREET ADDRESS, CITY, STATE, ZIP CODE 18325 BAILEY AVE SOUTH BEND, IN 46637			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCY (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)			ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETION DATE
F 0000 Bldg. 00	<p>This visit was for the Investigation of Complaint IN00242271 and IN00237424.</p> <p>Complaint IN00242271 - Substantiated. Federal/state deficiencies related to the allegations are cited at 609 and 842.</p> <p>Complaint IN00237424 - Substantiated. Federal/state deficiencies related to the allegations are cited at 686.</p> <p>Survey dates: December 27 and 28, 2017</p> <p>Facility number: 004732 Provider number: 155752 AIM number: 200808300</p> <p>Census Bed Type: SNF/NF: 29 Total: 29</p> <p>Census Payor Type: Medicare: 1 Medicaid: 18 Other: 10 Total: 29</p> <p>These deficiencies reflect State Findings cited in accordance with 410 IAC 16.2-3.1.</p>			F 0000			

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F 0609 SS=D Bldg. 00	<p>Quality Review was completed on January 5, 2017.</p> <p>483.12(c)(1)(4) Reporting of Alleged Violations §483.12(c) In response to allegations of abuse, neglect, exploitation, or mistreatment, the facility must:</p> <p>§483.12(c)(1) Ensure that all alleged violations involving abuse, neglect, exploitation or mistreatment, including injuries of unknown source and misappropriation of resident property, are reported immediately, but not later than 2 hours after the allegation is made, if the events that cause the allegation involve abuse or result in serious bodily injury, or not later than 24 hours if the events that cause the allegation do not involve abuse and do not result in serious bodily injury, to the administrator of the facility and to other officials (including to the State Survey Agency and adult protective services where state law provides for jurisdiction in long-term care facilities) in accordance with State law through established procedures.</p> <p>§483.12(c)(4) Report the results of all investigations to the administrator or his or her designated representative and to other officials in accordance with State law, including to the State Survey Agency, within 5 working days of the incident, and if the alleged violation is verified appropriate</p>				

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	<p>corrective action must be taken.</p> <p>Based on record review and interview, the facility failed to report an allegation of resident to resident abuse on 1 of 1 residents reviewed for abuse. (Resident B)</p> <p>Findings include:</p> <p>A medical record review was conducted on 12/28/17 at 9:53 A.M., for Resident B and indicated he was admitted on 12/16/16. His diagnoses included but were not limited to dementia, hypertension, depression, seizures, anemia, heart failure, esophageal obstruction.</p> <p>A progress note, dated 5/12/17 at 10:23 A.M., indicated Resident B hit another resident in the chest and indicated the staff removed the other resident from the situation. No documentation indicated the Administrator or DON (Director of Nursing) were notified.</p> <p>During an interview, on 12/28/17 at 10:30 A.M., the MDS (Minimum Data Set) Assessment Coordinator indicated the incident got missed and was not reported.</p> <p>During an interview, on 12/28/17 at 10:40 A.M. the Administrator indicated the incident on 5/12/17 should have been</p>			F 0609	All residents were evacuated due to a water pipe break. We request a desk review because we do not have residents in the facility.		01/11/2018

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F 0686 SS=D Bldg. 00	<p>reported.</p> <p>During an interview, on 12/28/17 at 11:20 A.M., the DON indicated resident to resident altercations should be reported to the DON and the Administrator.</p> <p>A policy was provided by the MDS Coordinator on 12/28/17 at 11:14 A.M., titled, "Reporting Abuse to Facility Management", revised December 2013, and indicated it was the current policy being used by the facility. The policy indicated "...8. The Administrator or Director of Nursing Services must be immediately notified of suspected abuse or incidents of abuse. If such incidents occur or are discovered after hours, the Administrator and Director of Nursing Services must be called at home or must be paged and informed of such incident...."</p> <p>3.1-28(c)</p> <p>483.25(b)(1)(i)(ii) Treatment/Svcs to Prevent/Heal Pressure Ulcer §483.25(b) Skin Integrity §483.25(b)(1) Pressure ulcers.</p>						

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	<p>Based on the comprehensive assessment of a resident, the facility must ensure that-</p> <p>(i) A resident receives care, consistent with professional standards of practice, to prevent pressure ulcers and does not develop pressure ulcers unless the individual's clinical condition demonstrates that they were unavoidable; and</p> <p>(ii) A resident with pressure ulcers receives necessary treatment and services, consistent with professional standards of practice, to promote healing, prevent infection and prevent new ulcers from developing.</p> <p>Based on record review, observation and interview, the facility failed to prevent a resident admitted with intact skin from developing a Stage 3 pressure ulcer to his left heel. (Resident C)</p> <p>Finding includes:</p> <p>The clinical record was reviewed on 12/27/17 at 12:00 P.M. The diagnoses included, but were not limited to, hypertension, Alzheimer's disease, and seizure disorder.</p> <p>The significant change MDS (Minimum Data Set) assessment, dated 9/25/17, indicated Resident C was admitted on 7/9/13, did not have any current pressure areas, and required extensive assist with transfers and bed mobility.</p> <p>No care plan for skin risk was available.</p>			F 0686	All residents were evacuated due to a water pipe break. We request a desk review because we do not have residents in the facility.		01/11/2018

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	<p>A care plan for blisters to right and left heel, dated 8/30/17, included intervention to float heels and keep heel protectors on at all times.</p> <p>The Progress Notes, dated 8/30/17 at 9:58 P.M., indicated that Resident C had fluid filled blisters to both heels measuring 2 x 2 cm (centimeters) and some redness surrounding to the outer area of the tissue.</p> <p>The Progress Notes, dated 8/30/17 at 11:58 P.M., indicated Resident C had heel protective boots on both feet, flow air mattress and evaluation for chair had been ordered.</p> <p>The Progress Notes, dated 9/5/17 at 10:54 P.M., indicated fluid filled blister to left heel measured 2.2 cm x 2.1 cm.</p> <p>The Progress Notes, dated 9/6/17 at 3:38 P.M., indicated the blister to heel had opened and new order for bacitracin with dry dressing twice daily was ordered.</p> <p>No updates were noted to care plan for blisters.</p> <p>The Progress Notes, dated 9/7/17 at 4:27 P.M., indicated Resident C's blister to left</p>						

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	<p>heel was a Stage 2 pressure area that measured 15 cm x 9.5 cm with undetermined depth with no signs of infection.</p> <p>No updates noted to the care plan for blisters.</p> <p>The Progress Notes, dated 9/14/17 at 5:16 P.M., indicated Stage 2 pressure area to left heel measured 15 cm x 9.5 cm with undetermined depth and wound bed was beefy red.</p> <p>The Progress Notes, dated 9/20/17 at 1:49 P.M., left heel pressure ulcer had black eschar in center of wound.</p> <p>The Progress Notes, dated 9/21/17 at 4:49 P.M., the left heel wound was noted to have serous drainage and odor and the foot was swollen with wound bed necrotic at heel. A new order was received for Keflex 250 mg (milligrams) x 7 days.</p> <p>No updates noted to the care plan for blisters.</p> <p>The Physician Progress Notes, dated 9/26/17, indicated Resident C had unstageable pressure areas to the left and right heel.</p>						

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	<p>No updates noted the care plan for blisters.</p> <p>During an observation, on 12/28/17 at 10:30 A.M., the DON (Director of Nursing) was observed completing the dressing change to the left heel. The pressure area to left heel was present and showed signs of healing. There was no air flow mattress on bed.</p> <p>During an interview, on 12/28/17 at 10:30 A.M., the DON indicated the pressure area to left heel was considered a healing Stage 3 pressure ulcer and measured 1 cm x 3.1 cm, no depth. She indicated the wound bed was covered with epithelial tissue.</p> <p>During an interview, on 12/28/17 at 11:13 A.M., the MDS coordinator indicated no air flow mattress was placed on bed at time of order on 8/30/17 and no new requests were made at the time when the pressure areas were noted to be worsening.</p> <p>During an interview, on 12/28/17 at 11:15 A.M., the DON indicated the care plan should have been updated with changes in the pressure areas on the left and right heels to decrease likelihood of worsening and Resident C should of had a skin risk care plan in place.</p>						

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F 0842 SS=D Bldg. 00	<p>On 12/28/17 at 11:14 A.M., the MDS Coordinator provided the Prevention of Pressure Ulcers, dated 9/2013, and indicated this was the policy currently being used by the facility. The policy indicated the purpose of the procedure was to provide information regarding identification of pressure ulcer risk factors and interventions for specific risk factors. The care process should include efforts to stabilize, reduce or remove underlying risk factors, to monitor the impact of the interventions, and to modify the interventions as appropriate.</p> <p>3.1-40(a)(1)</p> <p>483.20(f)(5); 483.70(i)(1)-(5) Resident Records - Identifiable Information §483.20(f)(5) Resident-identifiable information. (i) A facility may not release information that is resident-identifiable to the public. (ii) The facility may release information that is resident-identifiable to an agent only in accordance with a contract under which the agent agrees not to use or disclose the information except to the extent the facility itself is permitted to do so.</p> <p>§483.70(i) Medical records. §483.70(i)(1) In accordance with accepted professional standards and practices, the facility must maintain medical records on</p>						

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	<p>each resident that are-</p> <p>(i) Complete;</p> <p>(ii) Accurately documented;</p> <p>(iii) Readily accessible; and</p> <p>(iv) Systematically organized</p> <p>§483.70(i)(2) The facility must keep confidential all information contained in the resident's records, regardless of the form or storage method of the records, except when release is-</p> <p>(i) To the individual, or their resident representative where permitted by applicable law;</p> <p>(ii) Required by Law;</p> <p>(iii) For treatment, payment, or health care operations, as permitted by and in compliance with 45 CFR 164.506;</p> <p>(iv) For public health activities, reporting of abuse, neglect, or domestic violence, health oversight activities, judicial and administrative proceedings, law enforcement purposes, organ donation purposes, research purposes, or to coroners, medical examiners, funeral directors, and to avert a serious threat to health or safety as permitted by and in compliance with 45 CFR 164.512.</p> <p>§483.70(i)(3) The facility must safeguard medical record information against loss, destruction, or unauthorized use.</p> <p>§483.70(i)(4) Medical records must be retained for-</p> <p>(i) The period of time required by State law; or</p> <p>(ii) Five years from the date of discharge when there is no requirement in State law; or</p> <p>(iii) For a minor, 3 years after a resident reaches legal age under State law.</p>						

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	<p>§483.70(i)(5) The medical record must contain-</p> <ul style="list-style-type: none"> (i) Sufficient information to identify the resident; (ii) A record of the resident's assessments; (iii) The comprehensive plan of care and services provided; (iv) The results of any preadmission screening and resident review evaluations and determinations conducted by the State; (v) Physician's, nurse's, and other licensed professional's progress notes; and (vi) Laboratory, radiology and other diagnostic services reports as required under §483.50. <p>Based on observation, record review and interview, the facility failed to ensure that medication administration was documented on 3 of 3 residents reviewed for medication administration. (Resident B, E and G)</p> <p>Finding includes:</p> <p>1. On 12/27/17 at 2:03 P.M., the MAR (medication administration record) for Resident G was observed to have missing initials on 12/19/17. A form, titled, Medication Administration Record, dated 12/1/17 thru 12/31/17, indicated pantoprazole was not signed at 6:00 A.M., clonazepam, donepezil, quetiapine, simvastatin, lithium, magnesium oxide was not signed off at 9:00 P.M., mi-acid suspension not signed off at 5:00 P.M., carbidopa/levodopa not signed off at 4:00 P.M. and 8:00 P.M.</p>			F 0842	All residents were evacuated due to a water pipe break. We request a desk review because we do not have residents in the facility.		01/11/2018

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	<p>2. On 12/27/17 at 3:08 P.M., the MAR for Resident E was observed to have missing initials on 12/21/17. A form, titled, Medication Administration Record, dated 12/1/17 thru 12/31/17, indicated amlodipine, ezetimibe, lisinopril, loratadine, peg 3350 powder packet, vitamin D3, carvedilol, ferrous sulfate, memantine and omega-3 fish oil was not signed at 9:00 A.M.</p> <p>3. A medical record review was conducted on 12/27/17 at 3:41 P.M., for Resident B and indicated he was admitted on 12/16/16. His diagnoses included but were not limited to dementia, hypertension, depression, seizures, anemia, heart failure, esophageal obstruction.</p> <p>His physician's orders indicated an order, dated 9/16/17, for potassium 10 meq (milliequivalent) 1 tablet daily and a order, dated 9/26/17, for sinemet 25/100 mg (milligrams) 1 tablet 3 times daily.</p> <p>The MAR was observed to have missing initials on 9/16, 9/17, 9/18 and 9/19/17 at 9:00 A.M. for potassium and missing initials for sinemet on 9/29/17 at 2:00 P.M.</p> <p>During an interview, on 12/28/17 at 10:02</p>						

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	<p>A.M., the MDS (Minimum Data Set) assessment Coordinator indicated if there is no initials in the box on the MAR, no medication was given.</p> <p>During an interview, on 12/28/17 at 10:30 A.M., the MDS Coordinator indicated there were no orders to hold the potassium and it should have been given.</p> <p>During an interview, on 12/28/17 at 11:14 A.M., the MDS Coordinator and DON (Director of Nursing) indicated he should have had his 2:00 P.M. sinemet prior to his discharge on 9/29/17.</p> <p>A policy was provided by the MDS Coordinator on 12/28/17 at 11:14 A.M., titled, "Adminstrating Medications", revised December 2012, and indicated the policy was the one currently used by the facility. The policy indicated "...19. The individual administering the medication must initial the resident's MAR on the appropriate line after giving each medication and before administering the next one...."</p> <p>3.1-50(a)(1)</p>						