

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 07/22/2025
FORM APPROVED
OMB NO. 0938-039

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER		X2) MULTIPLE CONSTRUCTION A. BUILDING <u>00</u> B. WING _____		X3) DATE SURVEY COMPLETED 07/08/2025	
NAME OF PROVIDER OR SUPPLIER TIMBER CREEK VILLAGE				STREET ADDRESS, CITY, STATE, ZIP COD 990 PROGRESS PARKWAY SHELBYVILLE, IN 46176			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIE (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)			ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETION DATE
R 0000 Bldg. 00	<p>This visit was for the Investigation of Complaint IN00461177.</p> <p>Complaint IN00461177 - State deficiency related to the allegations is cited at R0273.</p> <p>Survey date: July 8, 2025</p> <p>Facility number: 014548</p> <p>Residential Census: 38</p> <p>This State Residential Finding is cited in accordance with 410 IAC 16.2-5.</p> <p>Quality review completed on July 8, 2025.</p>			R 0000			
R 0273 Bldg. 00	<p>410 IAC 16.2-5-5.1(f) Food and Nutritional Services - Deficiency</p> <p>Based on observation, interview, and record review, the facility failed to ensure dietary staff preparing and serving food utilized hair restraints for over 30 residents served a meal from the kitchen during 1 of 1 meal observations conducted at the facility. (Cook 2)</p> <p>Findings include:</p> <p>During a tour of the kitchen on 7-8-25 at 9:54 a.m., Cook 2 indicated he was the only dietary staff person on duty at that time. He was observed to have his head shaved and had a thin beard. No hair or facial hair coverings were observed.</p> <p>On 7-8-25 at 11:31 a.m., Cook 2 was observed to prepare to obtain food temperatures, prior to the</p>			R 0273	<p>!-[if !supportLists]--> Cook 2 was educated in real time related to the expectation for hair restraint to include facial hair. Cook 2 was oriented to the location of beard guards, which he donned immediately.</p> <p>All residents who consume meals prepared by dietary staff have the potential to be impacted by deficient practice.</p>		07/18/2025

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Crystal L Werner

Administrator

07/17/2025

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosed days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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	<p>lunch meal service. He was observed without a hair or facial hair covering in place. At 11:30 a.m., Cook 2 was queried, regarding a lack of facial hair covering for his beard. He indicated he had never been provided with one and was unsure if the facility had that available.</p> <p>In an interview on 7-8-25 at 11:45 a.m., with the Assistant Administrator, she indicated Cook 2 had begun employment at the facility about a month or so ago. "I guess since he is bald, I didn't give any thought to him needing a beard cover. We do have them. We will make sure that happens. Our other male dietary employee does use them."</p> <p>On 7-8-25 at 1:30 p.m., the Assistant Administrator provided a copy of a policy, dated 3-2024, and entitled "Dietary Staff Policies." This policy indicated, "Hair nets must be worn by all dietary staff when preparing or serving food."</p> <p>The Indiana State Department of Health's "Retail Food Establishment Sanitation Requirements," Food Manual, effective 11-13-2004, Section 410 IAC 7-24-138(a), indicates, "Except as provided in subsection (b), food employees shall wear hair restraints, such as hats, hair coverings or nets, beard restraints, and clothing that covers body hair, that are designed and worn to effectively keep their hair from contacting: (1) exposed food; (2) clean equipment, utensils, and linens; and (3) unwrapped single-service and single-use items."</p> <p>This Residential tag relates to Complaint IN00461177.</p> <p>2.5-5-5.1(f)</p>				<p>Dietary Staff Policies have been updated to better reflect the regulation related to hair restraints and job specific orientation has been updated to specifically reflect the expectation for male dietary staff members to utilize beard guards whenever facial hair is present.</p> <p>All dietary staff have received additional training related to this updated policy and job specific orientation. Upon hiring any new dietary staff members, ADM will ensure by review of the employee file that the policy has been reviewed, signed off and that the updated job specific training has also been completed. ADM or designee will monitor 5 days per week, on an ongoing basis, for the implementation of this policy/training update for all dietary staff members, especially male dietary staff team members when facial hair is present.</p>		