

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 12/23/2024

FORM APPROVED

OMB NO. 0938-039

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER		X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING		X3) DATE SURVEY COMPLETED 11/22/2024	
NAME OF PROVIDER OR SUPPLIER  TIPTON PLACE				STREET ADDRESS, CITY, STATE, ZIP COD 460 FORKS OF THE WABASH WAY HUNTINGTON, IN 46750			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIE (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)			ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETION DATE
R 0000  Bldg. 00	This visit was for a State Residential Licensure Survey.  Survey dates: November 21 and 22, 2024  Facility number: 003376  Residential Census: 23  These State Residential Findings are cited in accordance with 410 IAC 16.2-5.  Quality review completed December 2, 2024.			R 0000			
R 0042  Bldg. 00	410 IAC 16.2-5-1.2(p) Residents' Rights - Noncompliance  Based on observation and interview, the facility failed to have the most recent State Survey results readily available to the public. This deficiency had the potential to affect 23 of 23 residents residing in the facility.  Findings include:  During an observation, on 11/21/24 at 11:12 a.m., a sign on the wall by the facility's front desk indicated State Survey results were located at the facility's front desk located by the main facility entrance. No State Survey results were observed to be at the front desk.  During an observation, on 11/21/24 at 2:55 p.m., no State Survey results or staff personnel were visible at the facility's front desk.  During an observation, on 11/21/24 at 4:30 p.m.,			R 0042	<b>R 042 410 IAC 16.2-5-1.2(p) Residents' Rights – Noncompliance</b>  <b>1 What corrective action(s) will be accomplished for those residents found to have been affected by the deficient practice:</b> The State Survey Binder for Tipton place was immediately moved from behind the partition and will be prominently displayed at the front desk by the main entrance. The sign will remain on the wall exhibiting the State survey binder to ensure that this book will be readily accessible to all residents, family members, visitors and staff members.		01/15/2025

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Melissa Quinn

Executive Director

12/17/2024

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosed days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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	<p>State Survey results were not visible at the facility's front desk.</p> <p>During an observation, on 11/22/24 at 9:05 a.m., no State Survey results or staff personnel were visible at the facility's front desk.</p> <p>During an interview, on 11/22/24 at 12:13 p.m., the Business Office Assistant procured the binder containing the State Survey results from behind a partial wall on the edge of the front desk from a file organizer. A document was in front of the binder and obscured the binder from view. The binder was not in reach from the resident/visitor side of the front desk. The Business Office Assistant indicated the binder had previously been located on the other side of the desk.</p> <p>During an observation, on 11/22/24 at 1:32 p.m., the survey results remained behind a document in a file organizer behind the partial wall on the front desk. The State Survey results were not visible or within reach from the resident/visitor side of the front desk. Staff personnel were not manning the desk.</p> <p>During an interview, on 11/22/24 at 4:40 p.m., the Administrator indicated the sign on the wall indicated the survey results were at the desk. If someone wanted the State Survey results, they would have to ask the facility staff. The facility did not have a policy on posting the State Survey results. The facility followed the state regulations.</p>				<p><b>2 How the facility will identify other residents having the potential to be affected by the same deficient practice and what corrective action will be taken:</b> This Binder will be prominently displayed and will be in an area that can be viewed without any visual hindrances or difficulty with physical accessibility</p> <p><b>3 What measure will be put into place or what systemic changes the facility will make to ensure that the deficient practice does not recur:</b> The BOA will be responsible for checking the location of the binder each day. The BOA will make sure that the binder and the signage remains in place for all to view. All staff, including the BOA will be in-serviced and educated on placement of this book and ensuring its availability at all times. This training for all staff will take place Thursday, December 19, 2024, by the Executive Director</p> <p><b>4 How the corrective action(s) will be monitored to ensure the deficient practice will not recure, i.e., what quality assurance program will be put into place:</b> An audit sheet was created for monitoring purposes. The binder</p>		

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R 0120  Bldg. 00	<p>410 IAC 16.2-5-1.4(e)(1-3) Personnel - Noncompliance</p> <p>Based on interview and record review, the facility failed to ensure required dementia training was completed for 2 of 5 employee records reviewed (QMA 4 and CNA 5).</p> <p>The employee record list, provided by the Administrator on 11/21/24 at 10:20 a.m., indicated QMA 4 was hired on 12/20/16 and CNA 5 was hired on 11/9/23.</p> <p>1. Review of QMA 4's in-service records, provided by the Administrator, on 11/22/24 at 10:53 a.m., indicated QMA 4 had a total of 1.5 hours of annual dementia training.</p> <p>Review of QMA 4's in-service record, provided by the Administrator, on 11/22/24 at 11:15 a.m.,</p>		R 0120	<p>monitor will be added to the BOA's daily checklist and will be reviewed monthly during the quality / safety meeting to ensure the binder is up to date and accessible to all. The newly initiated audit sheets will be monitored daily for three weeks, weekly for three weeks then monthly for four months. Findings suggestive of compliance will result in cessation for monitoring</p> <p><b>5 By what date the systemic changes will be completed:</b> 1/15/2025</p>		01/15/2025	
				<p><b>R 120 410 IAC 16.2-5-1.4(e)(1-3) Personnel – Noncompliance</b></p> <p><b>1 What corrective action(s) will be accomplished for those residents found to have been affected by the deficient practice:</b> b&gt; All employees are required to have accurate, complete training per state regulations.</p> <p><b>2 How the facility will identify other residents having the potential to be affected by the same deficient practice and what corrective action will be</b></p>			

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	<p>indicated QMA 4 completed an additional 0.75 hours of dementia training on 11/22/24.</p> <p>2. Review of CNA 5's in-service record, provided by the Administrator, on 11/22/24 at 10:53 a.m., indicated CNA 5 had completed 2.25 hours of dementia training in the first six months after hire. She completed an additional 1.75 hours of dementia training following the first six months after hire.</p> <p>During an interview, on 11/22/24 at 2:15 p.m., the Administrator indicated she was unable to retrieve the in-services completed prior to 1/1/24 from the electronic in-service provider.</p> <p>During an interview, on 11/22/24 at 4:40 p.m., the Administrator indicated she was still unable to retrieve completed in-services prior to 1/1/24. The facility did not have a policy on dementia training. They followed the state regulations.</p>				<p><b>taken:</b> All employees identified as non-compliance with Inservice education will be corrected and in compliance by the date of correction.</p> <p><b>3 What measure will be put into place or what systemic changes the facility will make to ensure that the deficient practice does not recur:</b> The Executive Director will audit all employee files to ensure that dementia specific training is completed per state regulations for all current employees. Will conduct a monthly All Staff meetings to include 2 hours of dementia specific training in addition to company assigned dementia to be covered throughout the year.</p> <p><b>4 How the corrective action(s) will be monitored to ensure the deficient practice will not recure, i.e., what quality assurance program will be put into place:</b> All employee files will be audited weekly for 4 months, then monthly for 4 months and then quarterly thereafter for 100% compliance.</p> <p><b>5 By what date the systemic changes will be completed:</b> 1/15/2025</p>		

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R 0217  Bldg. 00	<p><b>410 IAC 16.2-5-2(e)(1-5) Evaluation - Deficiency</b></p> <p>Based on record review and interview, the facility failed to ensure service plans were reviewed with the resident and/or their representative and acknowledged by signature for 3 of 6 residents reviewed for service plans. (Residents 5, 6, and 8).</p> <p>Findings include:</p> <p>1. Resident 5's clinical record was reviewed on 11/21/24. Diagnoses included diabetes mellitus type 2, hypertension, hypothyroidism, seizure disorder, muscle weakness and chronic pain.</p> <p>His service plan was dated 4/30/24 and lacked signatures by the Administrator and the resident or his representative.</p> <p>During an interview, on 11/22/24 at 2:15 p.m., the Administrator indicated she was unable to find the original signed service plans prior to September 2024.</p> <p>2. Resident 6's clinical record was reviewed on 11/21/24. Diagnoses included essential hypertension (high blood pressure), hyperlipidemia (high levels of fat or lipids in the blood), anxiety, recurrent falls and muscle weakness.</p> <p>Her service plan was dated 4/6/24 and signed by the Administrator on 4/12/24. The service plan was not signed by the resident or her representative.</p> <p>Her prior service plan was dated 1/8/24 and signed by the Administrator on 1/10/24. The service plan was not signed by the resident or her representative.</p>			R 0217	<p><b>R 217 410 IAC 16.2-5-2(e)(1-5) Evaluation- Deficiency</b></p> <p><b>1 What corrective action(s) will be accomplished for those residents found to have been affected by the deficient practice:</b> All Service plans deficient of a signature will be made compliant by 1/15/2025</p> <p><b>2 How the facility will identify other residents having the potential to be affected by the same deficient practice and what corrective action will be taken:</b> On 12/09/2024, an audit of completed service plans for all residents was conducted by the Wellness Director identifying missing signatures. All deficient Service plans will be signed and compliant by 1/15/2025</p> <p><b>3 What measure will be put into place or what systemic changes the facility will make to ensure that the deficient practice does not recur:</b> All resident care plans upon</p>		01/15/2025

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	<p>During an interview, on 11/22/24 at 2:15 p.m., the Administrator indicated she found the service plans in a filing cabinet, but they were unsigned.</p> <p>3. Resident 8's clinical record was reviewed on 11/22/24 at 11:23 AM. Diagnoses included schizophrenia, malnutrition, chronic obstructive pulmonary disease (lung disease that makes it hard to breathe), and congestive heart failure.</p> <p>A service plan, dated 9/30/24, was signed by the resident representative on 9/30/24. The physical clinical record lacked biennial assessments and corresponding service plans.</p> <p>An unsigned service plan, dated 5/12/24, provided by the Administrator on 11/22/24 at 2:15 p.m., indicated the resident had a total score of 50 points for services provided (to demonstrate a level of services required).</p> <p>An unsigned service plan, dated 6/27/24, provided by the Administrator, on 11/22/24 at 2:15 p.m., indicated the resident had a total score of 60 points for the services provided.</p> <p>The increase in services provided from 5/12/24 included the following: The resident went from bathing independently to requiring physical assistance with showers. The resident had an increase in chronic illnesses. The resident required an increase in staff member assistance with medication administration.</p> <p>During an interview, on 11/22/24 at 2:15 p.m., the Administrator indicated she had been unable to find signed service plans for the resident. She had printed off service plans from the computer to demonstrate they had been completed.</p>				<p>completion will be reviewed and discussed with facility and resident or representative at assigned CP meeting within 7 days of assessment completion. A signature will be obtained at that time. If Representative declines meeting, a discussion will occur regarding any changes made to the care plan, notation will be made of who the changes were communicated to, and a copy of the completed service plan will be mailed to obtain signature.</p> <p><b>4 How the corrective action(s) will be monitored to ensure the deficient practice will not recure, i.e., what quality assurance program will be put into place:</b></p> <p>A Resident tickler system was put into place and a monthly list will be created. Weekly audits will be completed by the Wellness Director to ensure service plans are compliant per policy.</p> <p>The Wellness Director or designee will audit random Service Plans monthly for 6 months. The monthly list will be reviewed at the QI meeting monthly to ensure 100% compliance. Findings suggestive of compliance will result in cessation for monitoring plans at that time</p>		

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R 0296  Bldg. 00	<p>During an interview, on 11/22/24 at 2:38 p.m., the Administrator indicated the service plans were discussed with the resident and resident representative but could not find signed ones.</p> <p>A facility policy, dated 6/10/24 and titled "Assessment and Service Plan Policies," provided by the Administrator on 11/22/24 at 4:53 p.m., indicated the following: "...Whenever an Assessment is updated the Service Plan should also be updated ..."</p> <p>410 IAC 16.2-5-6(b) Pharmaceutical Services - Noncompliance</p> <p>Based on observation, record review, and interview, the facility failed to ensure medications were administered according to professional guidelines for 1 of 5 residents reviewed (Resident 15).</p> <p>Findings include:</p> <p>During a medication administration observation on 11/22/24 at 11:15 a.m., the following was observed:</p> <p>QMA 4 prepared a Humalog (short acting insulin) pen for Resident 15 to inject 25 units. She did not dial up the units before trying to administer the medication into the resident's left arm. She realized her error and removed the needle from the resident's skin. She then dialed up the 25 units and injected the medication into the resident's left arm. She did not prime the insulin pen or switch out the used pen needle before injecting the 25 units.</p> <p>During an interview, on 11/22/24 at 11:20 a.m.,</p>			R 0296	<p><b>5 By what date the systemic changes will be completed</b> 1/15/2025</p> <p><b>R 296 410 IAC 16.2-5-6(b) Pharmaceutical Services – Noncompliance</b></p> <p><b>1 What corrective action(s) will be accomplished for those residents found to have been affected by the deficient practice:</b> /p&gt;</p> <p><b>2 How the facility will identify other residents having the potential to be affected by the same deficient practice and what corrective action will be taken:</b> Residents receiving insulin injections via pen have the potential to be affected The Director of Health &amp; Wellness will initiate education on Medication Errors, proper med pass guidelines, Technique and</p>		01/15/2025

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	<p>QMA 4 states she should have primed the Humalog pen with 2 units before administering the medication.</p> <p>During an interview, on 11/22/24 at 11:30 a.m., QMA 4 indicated she should have changed the pen needle before administering the medication.</p> <p>Resident 15's medication orders were reviewed on 11/22/24 at 11:20 a.m. She had a current physician order for, but not limited to, Humalog (short acting insulin) 25 units subcutaneously daily before lunch.</p> <p>During an interview, on 11/22/24 at 2:45 p.m., the Corporate Nurse indicated QMA 4 should have primed the pen and changed out the pen needle before administering the medication.</p> <p>A Cleveland Clinic document titled "Insulin Pens," dated 2/12/24, was retrieved on 11/25/24 from <a href="https://my.clevelandclinic.org/health/treatments/17923-insulin-pen-injections">https://my.clevelandclinic.org/health/treatments/17923-insulin-pen-injections</a>. The guidance included: "... needles for insulin pens are single-use, which means you only use them for one injection and then throw them away. Each needle comes in a sterile protective container ... Prime the insulin pen. Priming means removing air bubbles from the needle. It ensures that the needle is open and working. You must prime the pen before each injection. To prime the insulin pen, turn the dosage knob to the 2 units indicator ...."</p>				<p>procedures to be followed when administering medication to all facility LPN's and QMA's on 12/19/2024 at the monthly all-staff meeting and signatures will be obtained. Any staff who have not participated in the education will not be allowed to work until it has been completed. This education will also be added to the new hire orientation checklist</p> <p><b>3 What measure will be put into place or what systemic changes the facility will make to ensure that the deficient practice does not recur:</b> Director of Health &amp; Wellness will ensure that all staff are educated and aware of proper technique and procedure by administering Medication administration competencies for all licensed LPN's and QMA's to be completed by 1/15/2025 and then quarterly thereafter</p> <p><b>4 How the corrective action(s) will be monitored to ensure the deficient practice will not recure, i.e., what quality assurance program will be put into place:</b> Insuli Administration performance will be monitored by the Director of Health &amp; Wellness once weekly for four weeks, biweekly for 4 weeks then monthly for 4 months to ensure 100% compliance. All</p>		



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R 0328  Bldg. 00	<p>410 IAC 16.2-5-7.1(c)(1-3) Activities Programs - Noncompliance</p> <p>Based on interview and record review, the facility failed to employ an Activity Director.</p> <p>Findings include:</p> <p>During an interview, on 11/21/24 at 10:55 a.m., the Administrator indicated the facility did not currently have an Activity Director.</p> <p>During an interview, on 11/22/24 at 2:45 p.m., the Business Office Assistant indicated the Activity Director position had been vacant since 3/1/24.</p> <p>During an interview, on 11/22/24 at 4:43 p.m., the Administrator indicated they did not have anyone in the Activity Director position. A regional staff member called the facility monthly to discuss any concerns and reviewed the activity calendar uploaded by the facility. The facility did not have a policy regarding employment of an Activity Director.</p> <p>A current facility job description, provided by the Administrator on 11/22/24 at 4:53 p.m., indicated " ... Assists in planning, scheduling and conducting programs that provide physical, intellectual, social, emotional and spiritual opportunities for the resident's ...."</p>		R 0328	<p>findings of concern will be immediately addressed and discussed at monthly safety committee meetings</p> <p><b>5 By what date the systemic changes will be completed</b> 1/15/2025</p> <p><b>R 328 410 IAC 16.2-5-7(c)(1-3) Activities Programs - Noncompliance</b></p> <p><b>1 What corrective action(s) will be accomplished for those residents found to have been affected by the deficient practice:</b> An activity calendar was/is in place and activities are carried out by team members. Activities will continue daily, as well as efforts to recruit a qualified activity director. Activity Program Calendars will be reviewed, approved, and signed off on by activity director within company that meets the State requirement by holding a certification through the National Certification Council for Activity Professionals.</p> <p><b>2 How the facility will identify other residents having the potential to be affected by the same deficient practice and what corrective action will be</b></p>		01/15/2025	

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				<p><b>taken:</b></p> <p>An activity calendar was/is in place and activities are carried out by team members. Executive Director will monitor job postings and continue recruitment efforts for a qualified activity director. Executive Director will ensure monthly activity program is reviewed, approved, and signed off on by Certified Activity Director before implementation.</p> <p><b>3 What measure will be put into place or what systemic changes the facility will make to ensure that the deficient practice does not recur:</b></p> <p>Executive Director will monitor job postings and continue recruitment efforts for a qualified activity director. Executive Director will ensure monthly activity program is reviewed, approved, and signed off on by Certified Activity Director before implementation.</p> <p><b>4 How the corrective action(s) will be monitored to ensure the deficient practice will not recure, i.e., what quality assurance program will be put into place:</b></p> <p><b>Activity program compliance will be monitored by the Executive Director to ensure compliance.</b></p> <p>Executive Director will monitor job postings and applicants weekly until an Activity Director is hired.</p>			

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 12/23/2024  
FORM APPROVED  
OMB NO. 0938-039

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER		X2) MULTIPLE CONSTRUCTION A. BUILDING <u>00</u> B. WING _____		X3) DATE SURVEY COMPLETED 11/22/2024	
NAME OF PROVIDER OR SUPPLIER  TIPTON PLACE				STREET ADDRESS, CITY, STATE, ZIP COD 460 FORKS OF THE WABASH WAY HUNTINGTON, IN 46750			
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R 0407  Bldg. 00	<p>410 IAC 16.2-5-12(b)(1-4) Infection Control - Noncompliance</p> <p>Based on interview and record review, the facility failed to ensure a system was in place to analyze patterns of infection prior to September 2024 for 23 of 23 residents currently residing in the facility.</p> <p>Findings include:</p> <p>A facility binder, titled "Infection Control," provided by the Administrator on 11/21/24 at 10:20 a.m., was reviewed on 11/22/24 at 9:58 a.m. The binder contained surveillance line lists and corresponding facility maps from 9/2024 through 11/2024. The binder contained no documentation prior to 9/2024.</p> <p>During an interview, on 11/22/24 at 10:39 a.m., the Corporate Nurse indicated she worked primarily in another facility and began completing the infection control surveillance in October to assist the facility while they were attempting to hire a new Director of Nursing (DON).</p>		R 0407	<p>Executive Director will monitor the activity program on a monthly basis to ensure the program has been reviewed, approved, and signed off on by a qualified staff member. Monitoring will continue on a monthly basis until 6 months of compliance has been achieved, or a qualified Activity Director has been hired.</p> <p><b>5 By what date the systemic changes will be completed</b> 1/15/2025</p> <p><b>R 407 410 IAC 16.2-5-12(b)(1-4) Infection Control - Noncompliance</b></p> <p><b>1 What corrective action(s) will be accomplished for those residents found to have been affected by the deficient practice:</b> The Director of Health &amp; Wellness was reeducated on policies, procedures &amp; state regulations pertaining to Infection control tracking.</p> <p><b>2 How the facility will identify other residents having the potential to be affected by the same deficient practice and what corrective action will be taken:</b> All residents had the potential to</p>		01/15/2025	

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	<p>During an interview, on 11/22/24 at 11:15 a.m., the Administrator indicated she was unable to locate information for the infection control surveillance prior to September 2024. The former DON was upset when she left and had torn up and threw away many facility documents prior to leaving. The DON was typically responsible for the infection control program.</p> <p>A facility policy, dated 2/1/22, titled "Infection Control Communicable Diseases," provided by the Administrator, on 11/22/24 at 4:40 p.m., indicated the following: "The Community will have procedures in place to ensure a Resident with a reportable disease is reported immediately ...appropriate infection control procedures will be implemented as directed by the local health authority ...."</p>				<p>be affected. The Director of Health &amp; Wellness completed an observational audit of infection control practices with residents in transmission based precautions on 12/09/2024</p> <p><b>3 What measure will be put into place or what systemic changes the facility will make to ensure that the deficient practice does not recur:</b> The Director of Health &amp; Wellness will re-educate staff by 1/15/2025 on corporate policy and state regulations for tracking all infections within the building to ensure compliance. An Infection tracking log and community map for color coding has been initiated on all residents that live in the community.</p> <p><b>4 How the corrective action(s) will be monitored to ensure the deficient practice will not recure, i.e., what quality assurance program will be put into place:</b> The Wellness Director will review both infection forms to ensure proper infection control procedures are being followed for 100% compliance. These forms will be monitored weekly for 4 weeks, then biweekly for 4 weeks, then monthly thereafter to ensure constant compliance.</p> <p><b>5 By what date the systemic</b></p>		

