

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 12/05/2023
FORM APPROVED
OMB NO. 0938-039

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER 155381		X2) MULTIPLE CONSTRUCTION A. BUILDING -- B. WING		X3) DATE SURVEY COMPLETED 11/13/2023	
NAME OF PROVIDER OR SUPPLIER HARBOUR MANOR HEALTH & LIVING COMMUNITY				STREET ADDRESS, CITY, STATE, ZIP COD 1667 SHERIDAN RD NOBLESVILLE, IN 46060			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCY (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)			ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETION DATE
E 0000 Bldg. --	<p>An Emergency Preparedness Survey was conducted by the Indiana Department of Health in accordance with 42 CFR 483.73.</p> <p>Survey Date: 11/13/23</p> <p>Facility Number: 000551 Provider Number: 155381 AIM Number: 100267400</p> <p>At this Emergency Preparedness survey, Harbour Manor Health & Living Community was found in compliance with Emergency Preparedness Requirements for Medicare and Medicaid Participating Providers and Suppliers, 42 CFR 483.73.</p> <p>The facility has 129 certified beds. At the time of the survey, the census was 120.</p> <p>Quality Review completed on 11/15/23</p>			E 0000			
K 0000 Bldg. 01	<p>A Life Safety Code Recertification and State Licensure Survey was conducted by the Indiana Department of Health in accordance with 42 CFR 483.90(a).</p> <p>Survey Date: 11/13/23</p> <p>Facility Number: 000551 Provider Number: 155381 AIM Number: 100267400</p> <p>At this Life Safety Code survey, Harbour Manor</p>			K 0000	<p>November 27, 2023</p> <p>Brenda Buroker, Director Long-Term Care Division Indiana State Department of Health 2 North Meridian Street Indianapolis, IN 46204</p> <p>Re: Allegation of Compliance</p>		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Jacob Atkinson

Executive Director

11/27/2023

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosed days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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	<p>Health & Living Community was found not in compliance with Requirements for Participation in Medicare/Medicaid, 42 CFR Subpart 483.90(a), Life Safety from Fire and the 2012 edition of the National Fire Protection Association (NFPA) 101, Life Safety Code (LSC), Chapter 19, Existing Health Care Occupancies and 410 IAC 16.2.</p> <p>This one-story facility was determined to be of Type V (111) construction and fully sprinklered. The facility has a fire alarm system with smoke detection in the corridors, spaces open to the corridors, hard wired smoke detectors in all resident rooms in the building. Due to a COVID outbreak, Resident Rooms 213 - 222 on the 200 West Hal were not surveyed during the tour on 11/13/23. The facility has a capacity of 129 and had a census of 120 at the time of this visit.</p> <p>All areas where residents have customary access were sprinklered and all areas providing facility services were sprinklered.</p> <p>Quality Review completed on 11/15/23</p>				<p>Event ID: 550721</p> <p>Dear Mrs. Buroker:</p> <p>Please find enclosed the Plan of Correction for the State Licensure Survey conducted on November 13, 2023. This letter is to inform you that the plan of correction attached is to serve as Harbour Manor Health & Living Community credible allegation of compliance. We allege substantial compliance on November 27, 2021. We are requesting paper compliance for this plan of correction.</p> <p>If you have any further questions, please do not hesitate to contact me at 317-770-3434</p> <p>Sincerely,</p> <p>Jacob Atkinson, HFA Executive Director Harbour Manor Health and Living</p> <p>Submission of this plan of correction in no way constitutes an admission by Harbour Manor Health and Living or its management company that the</p>		

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K 0222 SS=E Bldg. 01	<p>NFPA 101 Egress Doors Egress Doors Doors in a required means of egress shall not be equipped with a latch or a lock that requires the use of a tool or key from the egress side unless using one of the following special locking arrangements: CLINICAL NEEDS OR SECURITY THREAT LOCKING Where special locking arrangements for the clinical security needs of the patient are used, only one locking device shall be permitted on each door and provisions shall be made for the rapid removal of occupants by: remote control of locks; keying of all locks or keys carried by staff at all times; or other such reliable means available to the staff at all times. 18.2.2.2.5.1, 18.2.2.2.6, 19.2.2.2.5.1, 19.2.2.2.6 SPECIAL NEEDS LOCKING ARRANGEMENTS Where special locking arrangements for the</p>		<p>allegations contained in the survey report is a true and accurate portrayal of the provision of nursing care or other services provided in this facility. The Plan of Correction is prepared and executed solely because it is required by Federal and State Law.</p> <p>This statement of deficiencies and plan of correction will be reviewed at the Monthly Quality Assurance/Assessment Committee meeting.</p>		

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	<p>safety needs of the patient are used, all of the Clinical or Security Locking requirements are being met. In addition, the locks must be electrical locks that fail safely so as to release upon loss of power to the device; the building is protected by a supervised automatic sprinkler system and the locked space is protected by a complete smoke detection system (or is constantly monitored at an attended location within the locked space); and both the sprinkler and detection systems are arranged to unlock the doors upon activation.</p> <p>18.2.2.2.5.2, 19.2.2.2.5.2, TIA 12-4 DELAYED-EGRESS LOCKING ARRANGEMENTS Approved, listed delayed-egress locking systems installed in accordance with 7.2.1.6.1 shall be permitted on door assemblies serving low and ordinary hazard contents in buildings protected throughout by an approved, supervised automatic fire detection system or an approved, supervised automatic sprinkler system.</p> <p>18.2.2.2.4, 19.2.2.2.4 ACCESS-CONTROLLED EGRESS LOCKING ARRANGEMENTS Access-Controlled Egress Door assemblies installed in accordance with 7.2.1.6.2 shall be permitted.</p> <p>18.2.2.2.4, 19.2.2.2.4 ELEVATOR LOBBY EXIT ACCESS LOCKING ARRANGEMENTS Elevator lobby exit access door locking in accordance with 7.2.1.6.3 shall be permitted on door assemblies in buildings protected throughout by an approved, supervised automatic fire detection system and an approved, supervised automatic sprinkler system.</p>						

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	<p>18.2.2.2.4, 19.2.2.2.4</p> <p>1. Based on observation and interview, the facility failed to ensure the means of egress through 2 of over 8 exits was readily accessible for residents without a clinical diagnosis requiring specialized security measures. Doors within a required means of egress shall not be equipped with a latch or lock that requires the use of a tool or key from the egress side unless otherwise permitted by LSC 19.2.2.2.4. Door-locking arrangements shall be permitted in accordance with 19.2.2.2.5.2. This deficient practice could affect over 15, staff and visitors if needing to exit the facility.</p> <p>Findings include:</p> <p>Based on observations and interviews during a tour of the facility with the Executive Director on 11/13/23 between 10:45 a.m. and 1:10 p.m., the (1) exit door near the Therapy Area and (2) the exit door near RR # 24, marked as a facility exits, were magnetically locked and could be opened by entering a four digit code but the code posted was not correct.</p> <p>This finding was acknowledged by the Executive Director at the time of observation and again at the exit conference with the Executive Director, Maintenance Director and Corporate Facilities Support Representative all present.</p> <p>2. Based on observation and interview, the facility failed to ensure the means of egress through 1 of over 8 delayed egress locks was readily accessible for all residents, staff, and visitors. LSC 7.2.1.6.1. (3) (4) states a readily visible, durable sign in letters not less than 1 in. (25mm) high and not less than 1/8 in. (3.2mm) in stroke width on a contrasting background that reads as follows shall be located on the door leaf adjacent to the</p>			K 0222	<p>K 222</p> <p>I. The corrective actions to be accomplished for those residents found to have been affected by the deficient practice.</p> <p>Observation 1- The Community failed to ensure the means of egress through doors was readily accessible. The facility failed to ensure proper signage was on a 15-minute door.</p> <p>II. The facility will identify other residents that may potentially be affected by the deficient practice.</p> <p>All staff and residents have the potential to be affected by this deficient practice.</p> <p>III. The facility will put into place the following systematic changes to ensure that the deficient practice does not recur.</p> <p>The Maintenance Supervisor has provided education on means of egress related to the door code. Also educated on the signage needed for a 15-minute door.</p> <p>IV The facility will monitor the corrective action by</p>		11/27/2023

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K 0363 SS=E Bldg. 01	<p>release device in the direction of egress: "PUSH UNTIL ALARM SOUNDS. DOOR CAN BE OPENED IN 15 SECONDS".</p> <p>This deficient practice could affect 20 residents.</p> <p>Findings include:</p> <p>Based on observations and interviews during a tour of the facility with the Executive Director on 11/13/23 between 10:45 a.m. and 1:10 p.m., the 100 to Rehab breezeway exit, provided with a delayed egress locking but lacked the proper signage indicating the door can be opened in 15 seconds by pushing on the door. Based on interview at the time of observation, the Executive Director acknowledged the door was equipped with a delayed egress and lacked the proper signage.</p> <p>This finding was acknowledged by the Executive Director at the time of observation and again at the exit conference with the Executive Director, Maintenance Director and Corporate Facilities Support Representative all present.</p> <p>3.1-19(b)</p>				<p>implementing the following measures.</p> <p>Maintenance Director or designee will audit means of egress related to signage and door codes. Audits will occur weekly x 12 weeks, then monthly for 6 months. The results of these reviews will be discussed at the monthly facility Quality Assurance Committee meeting. Frequency and duration of reviews will be adjusted as needed if compliance is below 100%. Ongoing frequency and duration will be determined by the Quality Assurance Committee</p> <p>V. Plan of Correction completion date.</p> <p>Plan of Completion date is November 27, 2021.</p>		
	<p>NFPA 101</p> <p>Corridor - Doors</p> <p>Corridor - Doors</p> <p>Doors protecting corridor openings in other than required enclosures of vertical openings, exits, or hazardous areas resist the passage of smoke and are made of 1 3/4 inch solid-bonded core wood or other material capable of resisting fire for at least 20 minutes. Doors in fully sprinklered smoke compartments are only required to resist the passage of smoke. Corridor doors and doors</p>						

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	<p>to rooms containing flammable or combustible materials have positive latching hardware. Roller latches are prohibited by CMS regulation. These requirements do not apply to auxiliary spaces that do not contain flammable or combustible material.</p> <p>Clearance between bottom of door and floor covering is not exceeding 1 inch. Powered doors complying with 7.2.1.9 are permissible if provided with a device capable of keeping the door closed when a force of 5 lbf is applied. There is no impediment to the closing of the doors. Hold open devices that release when the door is pushed or pulled are permitted. Nonrated protective plates of unlimited height are permitted. Dutch doors meeting 19.3.6.3.6 are permitted. Door frames shall be labeled and made of steel or other materials in compliance with 8.3, unless the smoke compartment is sprinklered. Fixed fire window assemblies are allowed per 8.3. In sprinklered compartments there are no restrictions in area or fire resistance of glass or frames in window assemblies.</p> <p>19.3.6.3, 42 CFR Parts 403, 418, 460, 482, 483, and 485</p> <p>Show in REMARKS details of doors such as fire protection ratings, automatics closing devices, etc.</p> <p>Based on observation and interview, the facility failed to ensure 1 of over 30 corridor doors had no impediment to closing and latching into the door frame and would resist the passage of smoke. This deficient practice could affect 2 staff.</p> <p>Findings include:</p> <p>Based on observations and interviews during a</p>			K 0363	<p>K 363</p> <p>I. The corrective actions to be accomplished for those residents found to have been affected by the deficient practice.</p> <p>Observation 1 – Resident room</p>		11/27/2023

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	<p>tour of the facility with the Executive Director on 11/13/23 between 10:45 a.m. and 1:10 p.m., the corridor door to Resident Room # 39 failed to close and latch positively into the door frame.</p> <p>Based on interview at the time of the observations, the Executive Director agreed the aforementioned corridor door did not close and latch into the door frame and would not resist the passage of smoke.</p> <p>This finding was acknowledged by the Executive Director at the time of observation and again at the exit conference with the Executive Director, Maintenance Director and Corporate Facilities Support Representative all present.</p> <p>3.1-19(b)</p>				<p>failed to properly latch in door frame.</p> <p>II. The facility will identify other residents that may potentially be affected by the deficient practice.</p> <p>Staff and the resident in room 39 could be affected by this deficient practice.</p> <p>III. The facility will put into place the following systematic changes to ensure that the deficient practice does not recur.</p> <p>The Maintenance Supervisor has removed fixed the door latch.</p> <p>IV The facility will monitor the corrective action by implementing the following measures.</p> <p>Maintenance Director or designee will audit all resident rooms for proper latching. Audits will occur weekly x 12 weeks, then monthly for 6 months. The results of these reviews will be discussed at the monthly facility Quality Assurance Committee meeting. Frequency and duration of reviews will be adjusted as needed if compliance is below 100%. Ongoing frequency and duration will be determined by the Quality</p>		

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K 0920 SS=E Bldg. 01	<p>NFPA 101 Electrical Equipment - Power Cords and Extens Electrical Equipment - Power Cords and Extension Cords Power strips in a patient care vicinity are only used for components of movable patient-care-related electrical equipment (PCREE) assemblies that have been assembled by qualified personnel and meet the conditions of 10.2.3.6. Power strips in the patient care vicinity may not be used for non-PCREE (e.g., personal electronics), except in long-term care resident rooms that do not use PCREE. Power strips for PCREE meet UL 1363A or UL 60601-1. Power strips for non-PCREE in the patient care rooms (outside of vicinity) meet UL 1363. In non-patient care rooms, power strips meet other UL standards. All power strips are used with general precautions. Extension cords are not used as a substitute for fixed wiring of a structure. Extension cords used temporarily are removed immediately upon completion of the purpose for which it was installed and meets the conditions of 10.2.4. 10.2.3.6 (NFPA 99), 10.2.4 (NFPA 99), 400-8 (NFPA 70), 590.3(D) (NFPA 70), TIA 12-5 Based on observation and interview, the facility failed to ensure 1 of 1 mechanical rooms did not used multi-plug adaptors as a substitute for fixed wiring. LSC 9.1.2 requires electrical wiring and</p>	K 0920	<p>Assurance Committee</p> <p>V. Plan of Correction completion date. Plan of Completion date is November 27, 2021.</p> <p>K 920</p> <p>I. The corrective actions to be accomplished for those</p>	11/27/2023	

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	<p>equipment shall be in accordance with NFPA 70, National Electrical Code. NFPA 70, 2011 Edition, Article 400.8 requires that, unless specifically permitted, flexible cords and cables shall not be used as a substitute for fixed wiring of a structure. This deficient practice affects 3 staff.</p> <p>Findings include:</p> <p>Based on observations and interviews during a tour of the facility with the Executive Director on 11/13/23 between 10:45 a.m. and 1:10 p.m., the Housekeeping Closet on the 100 short hall, containing water heaters had a multi-plug adaptor in use powering the water heater control modules. Based on interview at the time of observation, the Executive Director agreed a multi-plug adaptor was in use and had 5 plugs going into it.</p> <p>This finding was acknowledged by the Executive Director at the time of observation and again at the exit conference with the Executive Director, Maintenance Director and Corporate Facilities Support Representative all present.</p> <p>3.1-19(b)</p>				<p>residents found to have been affected by the deficient practice.</p> <p>Observation 1 – The Community failed to ensure that there was proper use of plug adapter with the premises. The plug adapter has been removed from housekeeping closet.</p> <p>II. The facility will identify other residents that may potentially be affected by the deficient practice.</p> <p>Staff and the resident could be affected by this deficient practice.</p> <p>III. The facility will put into place the following systematic changes to ensure that the deficient practice does not recur.</p> <p>The Maintenance Supervisor has removed the plug adapter.</p> <p>IV The facility will monitor the corrective action by implementing the following measures.</p> <p>Maintenance Director or designee will audit for plug adapters. Audits will occur weekly x 12 weeks, then monthly for 6 months. The results of these reviews will be</p>		

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