| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION |   | X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER 155459    | A. BU  | (X2) MULTIPLE CONSTRUCTION  A. BUILDING  B. WING |   |   | (X3) DATE SURVEY COMPLETED 05/21/2025 |  |
|--|---|--|--------|--|---|---|---------------------------------------|--|
| NAME OF PROVIDER OR SUPPLIER                     |   |  |        |  | ADDRESS, CITY, STATE, ZIP COD<br>16TH STREET  |   |                                       |  |
| HICKORY CREEK AT NEW CASTLE                      |   |  |        | NEW CASTLE, IN 47362                             |   |   |                                       |  |
| (X4) ID  | SUMMARY STATEMENT OF DEFICIENCIE  |  |        | ID   | PROVIDER'S PLAN OF CORRECTION   |   | (X5)                                  |  |
| PREFIX<br>TAG                                    | `   | ICY MUST BE PRECEDED BY FULL R LSC IDENTIFYING INFORMATION |        | PREFIX<br>TAG                                    | (EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIA<br>DEFICIENCY)   | TE COMPLETION DATE                          |                                       |  |
| E 0000   | REGELITORI GI   | CESC IDENTIFICATION ON STREET                              |        | 1110   |   |   | DATE                                  |  |
| Bldg   | An Emergency Preparedness Survey was conducted by the Indiana Department of Health in accordance with 42 CFR 483.73.  Survey Date: 05/21/25  Facility Number: 000341 Provider Number: 155459 AIM Number: 100286550  At this Emergency Preparedness survey, Hickory Creek at New Castle was found in compliance with Emergency Preparedness Requirements for Medicare and Medicaid Participating Providers and Suppliers, 42 CFR 483.73  The facility has 36 certified beds. At the time of the survey, the census was 36. |  | E 0000 |  |   |   |                                       |  |
| K 0000   | Quanty Review con   | mpleted on 05/28/25  |        |  |   |   |                                       |  |
| 1.0000   |   |  |        |  |   |   |                                       |  |
| Bldg. 01   | Licensure Survey w<br>Department of Head<br>483.90(a).<br>Survey Date: 05/21<br>Facility Number: 0<br>Provider Number: AIM Number: 100<br>At this Life Safety   | 00341<br>155459  | K 0    | 000  | This plan of correction constitute written allegation of compliance for the deficiencie cited. However, submission of this plan of correction is not an admission that a deficiency export that one was cited correctly. The plan of correction is submate to meet requirements establish by state and federal law. Hick Creek at New Castle desires the plan of correction to be considered the facility's allegation of | s  of  n  dists  on  itted  hed  cory  this |                                       |  |

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

(X6) DATE

TITLE

Cathy Young Executive Director 06/06/2025

Any defiency statement ending with an asterisk (\*) denotes a deficency which the institution may be excused from correcting providing it is determin other safegaurds provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclodays following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

FORM CMS-2567(02-99) Previous Versions Obsolete Event ID: 4BYZ21 Facility ID: 000341 If continuation sheet Page 1 of 6

| l l                         |  | X1) PROVIDER/SUPPLIER/CLIA                                 | (X2) MULTIPLE CONSTRUCTION |                                  |   | (X3) DATE SURVEY |            |  |
|-----------------------------|--|--|----------------------------|----------------------------------|---|------------------|------------|--|
|                             |  | IDENTIFICATION NUMBER                                      | A. BUILDING <u>01</u>      |                                  |   | COMPLETED        |            |  |
|                             |  | 155459   | B. WING                    | j                                |   | 05/21/           | 2025       |  |
| NAME OF P                   | PROVIDER OR SUPPLIER   |  |                            | STREET A                         | ADDRESS, CITY, STATE, ZIP COD                                       |                  |            |  |
|                             |  |  | 901 N 16TH STREET          |                                  |   |                  |            |  |
| HICKORY CREEK AT NEW CASTLE |  |  |                            | NEW C                            | ASTLE, IN 47362   |                  |            |  |
| (X4) ID                     | SUMMARY STATEMENT OF DEFICIENCIE   |  |                            | ID PROVIDER'S PLAN OF CORRECTION |   | (X5)             |            |  |
| PREFIX                      | (EACH DEFICIENCY MUST BE PRECEDED BY FULL  |  |                            | REFIX                            | (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIA | TE               | COMPLETION |  |
| TAG                         |  | LSC IDENTIFYING INFORMATION                                |                            | TAG                              | DEFICIENCY)   |                  | DATE       |  |
|                             | Requirements for Participation in Medicare/Medicaid, 42 CFR Subpart 483.90(a),             |  |                            |                                  | compliance is effective 6-12-2                                      | 5                |            |  |
|                             |  | re and the 2012 edition of the                             |                            |                                  | Hickory Creek New Castle respectfully requests paper                |                  |            |  |
|                             |  | etion Association (NFPA) 101,                              |                            |                                  |   |                  |            |  |
|                             | Life Safety Code (LSC), Chapter 19, Existing Health Care Occupancies and 410 IAC 16.2.     |  |                            |                                  | compliance.   |                  |            |  |
|                             |  |  |                            |                                  | ·   |                  |            |  |
|                             |  |  |                            |                                  |   |                  |            |  |
|                             | This one-story facility was determined to be of  |  |                            |                                  |   |                  |            |  |
|                             |  | ruction and fully sprinkled.<br>re alarm system with smoke |                            |                                  |   |                  |            |  |
|                             | •  | ridors, spaces open to the                                 |                            |                                  |   |                  |            |  |
|                             |  | ry-operated smoke detectors                                |                            |                                  |   |                  |            |  |
|                             |  | ing rooms. The facility has a                              |                            |                                  |   |                  |            |  |
|                             |  | nad a census of 36 at the time                             |                            |                                  |   |                  |            |  |
|                             | of this visit.   |  |                            |                                  |   |                  |            |  |
|                             | A 11 1 .1  | *1 1   |                            |                                  |   |                  |            |  |
|                             | All areas where the residents have customary access were sprinkled and all areas providing |  |                            |                                  |   |                  |            |  |
|                             | _  | re sprinkled except for one                                |                            |                                  |   |                  |            |  |
|                             |  | or storage which was not                                   |                            |                                  |   |                  |            |  |
|                             | sprinklered.   | ar seerage waters was need                                 |                            |                                  |   |                  |            |  |
|                             |  |  |                            |                                  |   |                  |            |  |
|                             | Quality Review con   | npleted on 05/28/25  |                            |                                  |   |                  |            |  |
| K 0321                      | NFPA 101   |  |                            |                                  |   |                  |            |  |
| SS=E                        | Hazardous Areas  | - Enclosure  |                            |                                  |   |                  |            |  |
| Bldg. 01                    |  |  |                            |                                  |   |                  |            |  |
|                             |  | on and interview, the facility                             | K 032                      | 21                               | 1. What corrective action will b                                    |                  | 06/12/2025 |  |
|                             |  | f over 5 hazardous area doors,                             |                            |                                  | accomplished for residents for                                      |                  |            |  |
|                             | ~  | ns, were provided with                                     |                            |                                  | to have been affected by defic                                      | ient             |            |  |
|                             |  | elf-closing devices. This buld affect more than 5          |                            |                                  | practice? Housekeeping supply closet d                              | oor              |            |  |
|                             | residents, as well as  |  |                            |                                  | self-closure was immediately  | 001              |            |  |
|                             | 10514011105, 415 11 415  | . 5.00.11 02.10 1.15.10.25.                                |                            |                                  | adjusted so as to self-close wh                                     | nen              |            |  |
|                             | Findings include:  |  |                            |                                  | opened.   |                  |            |  |
|                             | -  |  |                            |                                  | 2. How other residents having                                       | the              |            |  |
|                             |  | y tour and interview with the                              |                            |                                  | potential to be affected by the                                     |                  |            |  |
|                             |  | or (MD) on 05/21/25 at 11:30                               |                            |                                  | same deficient practice will be                                     |                  |            |  |
|                             | -  | ping Supply Closet, equipped                               |                            |                                  | identified and what corrective                                      |                  |            |  |
|                             | with a self-closing device, failed self-close and  |  |                            |                                  | action will be taken?   |                  |            |  |

FORM CMS-2567(02-99) Previous Versions Obsolete

Event ID:

4BYZ21

Facility ID: 000341

If continuation sheet Page 2 of 6

| STATEMENT OF DEFICIENCIES X1 |                      | X1) PROVIDER/SUPPLIER/CLIA                           | (X2) MULTIPLE CONSTRUCTION                |                                  | ONSTRUCTION  | (X3) DATE SURVEY |            |
|------------------------------|----------------------|--|---|----------------------------------|--|------------------|------------|
| AND PLAN OF CORRECTION       |                      | IDENTIFICATION NUMBER                                | a. Building <u>01</u>                     |                                  | 01   | COMPLETED        |            |
|                              |                      | 155459   | B. WING                                   |                                  | 05/21/2025   |                  |            |
|                              |                      |  |   | STREET A                         | ADDRESS, CITY, STATE, ZIP COD  |                  |            |
| NAME OF PROVIDER OR SUPPLIER |                      |  |   |                                  |  |                  |            |
| HICKORY CREEK AT NEW CASTLE  |                      |  | 901 N 16TH STREET<br>NEW CASTLE, IN 47362 |                                  |  |                  |            |
| THOREST                      | - OKEEK/KI KEW       | O, 10 122  |   | 11211 0                          | 7.6722, 117.77602  |                  |            |
| (X4) ID                      |                      | STATEMENT OF DEFICIENCIE                             |   | ID PROVIDER'S PLAN OF CORRECTION |  |                  | (X5)       |
| PREFIX                       | *                    | CY MUST BE PRECEDED BY FULL                          |   | PREFIX                           | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIAT | ſΕ               | COMPLETION |
| TAG                          |                      | LSC IDENTIFYING INFORMATION                          |   | TAG                              | DEFICIENCY   |                  | DATE       |
|                              |                      | rame. The MD stated that the                         |   |                                  | No residents, staff or visitors w  | /ere             |            |
|                              | door worked proper   | ly just a few days ago.                              |   |                                  | affected by this deficiency.   |                  |            |
|                              | 7571 * 6" 1" ·       |  |   |                                  | Potential to affect 5 residents a  | as               |            |
|                              | This finding was ac  |  |   |                                  | well as staff and visitors.  |                  |            |
|                              |                      | for at the time of discovery and                     |   |                                  | Maintenance Director checked   |                  |            |
|                              | _                    | aference with the Maintenance tive Director present. |   |                                  | other self closing doors with no   | Σ                |            |
|                              | Director and Execut  | nve Director present.                                |   |                                  | other concerns noted.  3. What measures will be put i  | n                |            |
|                              | 3.1-19(b)            |  |   |                                  | •  |                  |            |
|                              | 5.1-17(0)            |  |   |                                  | place and what systemic chan will be made to ensure that the                                       | -                |            |
|                              |                      |  |   |                                  | deficient practice does not rec  |                  |            |
|                              |                      |  |   |                                  | Maintenance Director will chec   |                  |            |
|                              |                      |  |   |                                  | doors to ensure self closure is  |                  |            |
|                              |                      |  |   |                                  | functioning properly.  |                  |            |
|                              |                      |  |   |                                  | 4. How corrective action will be   | 9                |            |
|                              |                      |  |   |                                  | monitored to ensure the deficie  | ent              |            |
|                              |                      |  |   |                                  | practice will not recur i.e. what  | ,                |            |
|                              |                      |  |   |                                  | quality assurance program will   | be               |            |
|                              |                      |  |   |                                  | put into place?  |                  |            |
|                              |                      |  |   |                                  | Maintenance Director/Designe   | е                |            |
|                              |                      |  |   |                                  | will complete the POC QAPI to  | ol               |            |
|                              |                      |  |   |                                  | weekly times 4 weeks and   |                  |            |
|                              |                      |  |   |                                  | monthly times 6 months. If 10  |                  |            |
|                              |                      |  |   |                                  | compliance is not achieved an  |                  |            |
|                              |                      |  |   |                                  | action plan will be developed.   |                  |            |
|                              |                      |  |   |                                  | 5. Date of completion 6-12-25  |                  |            |
|                              |                      |  |   |                                  |  |                  |            |
| K 0351                       | NFPA 101             |  |   |                                  |  |                  |            |
| SS=E                         | Sprinkler System -   | - Installation                                       |   |                                  |  |                  |            |
| Bldg. 01                     | Opinikier Gystein -  | - installation                                       |   |                                  |  |                  |            |
| Diag. 01                     | Based on observation | on and interview, the facility                       | K 0                                       | 351                              | 1. What corrective action will b   | ie.              | 06/12/2025 |
|                              |                      | ne ceiling construction in                           | 10.                                       | 331                              | accomplished for residents fou   |                  | 00/12/2023 |
|                              |                      | FPA 13, Standard for the                             |   |                                  | to have been affected by defic   |                  |            |
|                              |                      | ıkler Systems. NFPA 13, 2010                         |   |                                  | practice?  |                  |            |
|                              | _                    | .7.1 states plates, escutcheons,                     |   |                                  | Hole in ceiling of residents roo   | m 1              |            |
|                              |                      | ed to cover the annular space                        |   |                                  | was immediately repaired. Wa   |                  |            |
|                              | around a sprinkler s | hall be metallic, or shall be                        |   |                                  | around facility brought no furth   |                  |            |
|                              |                      | d a sprinkler. This deficient                        |   |                                  | concerns.  |                  |            |
|                              | practice could affec | t staff and up to 2 residents.                       |   |                                  | 2. How other residents having  | the              |            |
|                              | _                    |  |   |                                  |  |                  |            |

FORM CMS-2567(02-99) Previous Versions Obsolete

Event ID:

4BYZ21

Facility ID: 000341

41

If continuation sheet Page 3 of 6

| STATEMENT OF DEFICIENCIES  |  | X1) PROVIDER/SUPPLIER/CLIA   |                       | (X2) MULTIPLE CONSTRUCTION  |   |  | (X3) DATE SURVEY |  |
|----------------------------|--|--|-----------------------|---|---|--|------------------|--|
|                            |  | IDENTIFICATION NUMBER  | A. BUILDING <u>01</u> |   | 01  | COMPLETED  |                  |  |
|                            |  | 155459   | B. WING 05/21/2025    |   |   |  | 2025             |  |
|                            | PROVIDER OR SUPPLIER   |  | <u> </u>              | STREET ADDRESS, CITY, STATE, ZIP COD 901 N 16TH STREET NEW CASTLE, IN 47362   |   |  |                  |  |
| (X4) ID                    | SUMMARY  | STATEMENT OF DEFICIENCIE   |                       | ID  |   | (X5)   |                  |  |
| PREFIX                     | (EACH DEFICIENCY MUST BE PRECEDED BY FULL                          |  |                       | PREFIX PROVIDER'S PLAN OF CORRECTION  (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE OF THE APPROPRIATE |   |  | COMPLETION       |  |
| TAG                        | REGULATORY OR  | LSC IDENTIFYING INFORMATION  |                       | TAG   | DEFICIENCY)   | IE   | DATE             |  |
|                            |  |  |                       |   | potential to be affected by the same deficient practice will be identified and what corrective action will be taken?  No other residents were affect by this deficiency. With poten to affect staff and up to 2 residents.  Walk around facility by maintenance director to check holes in ceiling brought no furt concerns.  3. What measures will be put iplace and what systemic chan will be made to ensure that the deficient practice does not recommended to the monitored to ensure the deficient practice will not recur i.e. what quality assurance program will put into place?  Maintenance Director/Designed will complete the POC QAPI to weekly times 4 weeks and monthly times 6 months. If 10 compliance is not achieved an action plan will be developed. | ted tial for ther in ges e ur? ced -25 e ent t l be cel col 0% |                  |  |
| K 0712<br>SS=C<br>Bldg. 01 | NFPA 101<br>Fire Drills  |  |                       |   | 5. Date of completion 6-12-25   |  |                  |  |
| 3 y . 0 1                  | failed to conduct qu<br>unexpected days and<br>varying conditions. | view and interview, the facility larterly fire drills on d at unexpected times under This deficient practice could staff and visitors in the facility. | K 0                   | 712   | What corrective action will be accomplished for residents for to have been affected by deficient practice     All completed fire drill forms he been audited by Administrator.  | und<br>ient<br>ave   | 06/12/2025       |  |

FORM CMS-2567(02-99) Previous Versions Obsolete

Event ID:

4BYZ21 Facility ID: 000341

If continuation sheet Page 4 of 6

| STATEMENT OF DEFICIENCIES |   | X1) PROVIDER/SUPPLIER/CLIA          | (X2) MULTIPLE CONSTRUCTION |          | ONSTRUCTION   | (X3) DATE SURVEY   |            |
|---------------------------|---|-------------------------------------|----------------------------|----------|---|--|------------|
| AND PLAN OF CORRECTION    |   | IDENTIFICATION NUMBER               | A. BU                      | JILDING  | 01  | COMPL  | ETED       |
| 155459                    |   | 155459                              | B. WING 05/21/20           |          |   | 2025   |            |
|                           |   |                                     | <u> </u>                   | STREET A | ADDRESS, CITY, STATE, ZIP COD   | <u> </u>   |            |
| NAME OF F                 | PROVIDER OR SUPPLIEF                              | ₹                                   |                            |          | 16TH STREET   |  |            |
| HICKUD.                   | Y CREEK AT NEW                                    | CASTLE                              |                            |          | ASTLE, IN 47362   |  |            |
| HICKOR                    | - ONLLN AT NEW                                    | UNO ILL                             |                            | INL VV C | AO I LE, IIV 47 502   |  |            |
| (X4) ID                   | SUMMARY   | STATEMENT OF DEFICIENCIE            |                            | ID       | PROVIDER'S PLAN OF CORRECTION   |  | (X5)       |
| PREFIX                    | (EACH DEFICIEN                                    | ICY MUST BE PRECEDED BY FULL        |                            | PREFIX   | (EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIA  | TE   | COMPLETION |
| TAG                       |   | R LSC IDENTIFYING INFORMATION       |                            | TAG      | DEFICIENCY)   |  | DATE       |
|                           | Findings include:                                 |                                     |                            |          | director of maintenance. Fire   |  |            |
|                           |   |                                     |                            |          | schedule has been establishe  | d to   |            |
|                           |   | eview and interview with the        |                            |          | •   | monitor that drills are completed for each shift rotating on a 3 month period and at different times |            |
|                           |   | tor (MD) and Executive              |                            |          | _   |  |            |
|                           |   | 25 at 10:10 a.m., 5 of 12 quarterly |                            |          | 1 · · · · · · · · · · · · · · · · · · ·   |  |            |
|                           |   | ducted near the end of the          |                            |          | of the month.   |  |            |
|                           |   | 30th day of the month. The          |                            |          | 2. How other residents having   | the  |            |
|                           |   | s needed to be spread out           |                            |          | potential to be affected by the   |  |            |
|                           | _   | These conditions do not allow       |                            |          | same deficient practice will be   | !  |            |
|                           |   | ducted on unexpected and            |                            |          | identified and what corrective  |  |            |
|                           | unpredictable days.                               |                                     |                            |          | action will be taken?   |  |            |
|                           | TE1 ' C' 1'                                       |                                     |                            |          | All residents residing in facility  |  |            |
|                           | This finding was acknowledged by the              |                                     |                            |          | have potential to be affected.  |  |            |
|                           | Maintenance Director at the time of discovery and |                                     |                            |          | completed fire drill forms have   |  |            |
|                           | again at the exit conference with the Maintenance |                                     |                            |          | been audited by administrator   |  |            |
|                           | Director and Executive Director present.          |                                     |                            |          | director of maintenance to rev  |  |            |
|                           | 2 1 10/h)   |                                     |                            |          | schedule of drills for each shif  |  |            |
|                           | 3.1-19(b)   |                                     |                            |          | ensure no further shift is misso  | ea.  |            |
|                           |   |                                     |                            |          | Shift time frames have been   |  |            |
|                           |   |                                     |                            |          | reviewed with maintenance   |  |            |
|                           |   |                                     |                            |          | director to ensure all times for  |  |            |
|                           |   |                                     |                            |          | drills are accurate for fire drills   |  |            |
|                           |   |                                     |                            |          | What measures will be put |  |            |
|                           |   |                                     |                            |          | will be made to ensure that the   | -  |            |
|                           |   |                                     |                            |          | deficient practice does not rec   | -  |            |
|                           |   |                                     |                            |          | Director of maintenance   | ui:  |            |
|                           |   |                                     |                            |          | in-serviced on monitoring fire  | drille   |            |
|                           |   |                                     |                            |          | to ensure each shift is comple  |  |            |
|                           |   |                                     |                            |          | for each quarter. Director of   | lou  |            |
|                           |   |                                     |                            |          | maintenance will monitor all  |  |            |
|                           |   |                                     |                            |          | completed fire drill forms and  | the  |            |
|                           |   |                                     |                            |          | fire drill schedule to ensure all   |  |            |
|                           |   |                                     |                            |          | shifts are completed timely ea  |  |            |
|                           |   |                                     |                            |          | quarter and are completed du  |  |            |
|                           |   |                                     |                            |          | different times of the month.   | J  |            |
|                           |   |                                     |                            |          | How corrective action will b  | е  |            |
|                           |   |                                     |                            |          | monitored to ensure the defici  |  |            |
|                           |   |                                     |                            |          | practice will not recur i.e. what   |  |            |
|                           |   |                                     |                            |          | quality assurance program wil   |  |            |

## DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 06/11/2025 FORM APPROVED OMB NO. 0938-039

|  | IT OF DEFICIENCIES<br>OF CORRECTION | X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER 155459 | (X2) MULTIPLE C<br>A. BUILDING<br>B. WING                                   | ONSTRUCTION 01   | (X3) DATE<br>COMPL<br><b>05/21</b> / | LETED      |  |
|--|-------------------------------------|---|---|--|--------------------------------------|------------|--|
| NAME OF PROVIDER OR SUPPLIER HICKORY CREEK AT NEW CASTLE |                                     |   | STREET ADDRESS, CITY, STATE, ZIP COD 901 N 16TH STREET NEW CASTLE, IN 47362 |  |                                      |            |  |
| (X4) ID  | SUMMARY                             | STATEMENT OF DEFICIENCIE                                | ID  | PROVIDER'S PLAN OF CORRECTION  |                                      | (X5)       |  |
| PREFIX   | (EACH DEFICIEN                      | NCY MUST BE PRECEDED BY FULL                            | PREFIX  | (EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIATE<br>DEFICIENCY)  |                                      | COMPLETION |  |
| TAG  | REGULATORY O                        | R LSC IDENTIFYING INFORMATION                           | TAG   |  |                                      | DATE       |  |
|  |                                     |   |   | put into place? Director of maintenance will be all fire drill forms to be reviewed during monthly quality assurant meeting for 6 months unless additional monitoring is required. QA team will review that each drill is complete once quarterly compliance.  5. Date of completion 6-12-25 | ed<br>nce<br>ed.<br>fire<br>y for    |            |  |

FORM CMS-2567(02-99) Previous Versions Obsolete Event ID: 4BYZ21 Facility ID: 000341 If continuation sheet Page 6 of 6