

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 12/02/2020
FORM APPROVED
OMB NO. 0938-039

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 155846	X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING _____	X3) DATE SURVEY COMPLETED 11/12/2020
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NAME OF PROVIDER OR SUPPLIER GREEN HOUSE COTTAGES OF CARMEL	STREET ADDRESS, CITY, STATE, ZIP COD 616 GREEN HOUSE WAY CARMEL, IN 46032
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F 0000 Bldg. 00	<p>This visit was for the Investigation of Complaint IN00341200. This visit included a COVID-19 Focused Infection Control Survey.</p> <p>Complaint IN00341200- Substantiated. Federal/state deficiencies related to the allegations are cited at F842.</p> <p>Survey dates: November 12, 2020</p> <p>Facility number: 013753 Provider number: 155846 AIM number: 201362150</p> <p>Census Bed Type: SNF/NF: 51 Total: 51</p> <p>Census Payor Type: Medicare: 3 Medicaid: 37 Other: 11 Total: 51</p> <p>This deficiency reflects State Findings cited in accordance with 410 IAC 16.2-3.1.</p> <p>Quality review was completed on November 19, 2020.</p>	F 0000	<p>Preparation and/or execution of this plan of correction in general, or this corrective action, does not constitute an admission of agreement by this facility or Management Group of the facts alleged or conclusions set forth in this statement of deficiencies. The plan of correction and specific corrective actions are prepared and/or executed in compliance with state and federal laws. The facility respectfully requests paper compliance.</p>	
F 0842 SS=E Bldg. 00	<p>483.20(f)(5), 483.70(i)(1)-(5) Resident Records - Identifiable Information §483.20(f)(5) Resident-identifiable information. (i) A facility may not release information that is resident-identifiable to the public. (ii) The facility may release information that is resident-identifiable to an agent only in</p>			

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosed days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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	<p>accordance with a contract under which the agent agrees not to use or disclose the information except to the extent the facility itself is permitted to do so.</p> <p>§483.70(i) Medical records. §483.70(i)(1) In accordance with accepted professional standards and practices, the facility must maintain medical records on each resident that are-</p> <ul style="list-style-type: none"> (i) Complete; (ii) Accurately documented; (iii) Readily accessible; and (iv) Systematically organized <p>§483.70(i)(2) The facility must keep confidential all information contained in the resident's records, regardless of the form or storage method of the records, except when release is-</p> <ul style="list-style-type: none"> (i) To the individual, or their resident representative where permitted by applicable law; (ii) Required by Law; (iii) For treatment, payment, or health care operations, as permitted by and in compliance with 45 CFR 164.506; (iv) For public health activities, reporting of abuse, neglect, or domestic violence, health oversight activities, judicial and administrative proceedings, law enforcement purposes, organ donation purposes, research purposes, or to coroners, medical examiners, funeral directors, and to avert a serious threat to health or safety as permitted by and in compliance with 45 CFR 164.512. <p>§483.70(i)(3) The facility must safeguard medical record information against loss, destruction, or unauthorized use.</p>			

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	<p>§483.70(i)(4) Medical records must be retained for-</p> <p>(i) The period of time required by State law; or</p> <p>(ii) Five years from the date of discharge when there is no requirement in State law; or</p> <p>(iii) For a minor, 3 years after a resident reaches legal age under State law.</p> <p>§483.70(i)(5) The medical record must contain-</p> <p>(i) Sufficient information to identify the resident;</p> <p>(ii) A record of the resident's assessments;</p> <p>(iii) The comprehensive plan of care and services provided;</p> <p>(iv) The results of any preadmission screening and resident review evaluations and determinations conducted by the State;</p> <p>(v) Physician's, nurse's, and other licensed professional's progress notes; and</p> <p>(vi) Laboratory, radiology and other diagnostic services reports as required under §483.50.</p> <p>Based on interview and record review, the facility failed to maintain accurate Medication Administration Records (MAR's) for 12 of 51 residents reviewed for accurate documentation in the medical records. (Residents B, C, D, E, F, G, H, J, K, L, M and N)</p> <p>Findings include:</p> <p>During a review, of the MAR for November 2020, the following residents were found to have missed documentation:</p> <p>1. The record for Resident B was reviewed on November 12, 2020 at 10:40 a.m. Diagnoses included, but were not limited to, vascular dementia (dementia caused by inadequate blood</p>	F 0842	<p>1. It is the practice of this facility to ensure that all Medication administration records are maintained. There was no negative outcome for Elders B, C, D, E, F, G, H, J, K, L, M and N.</p> <p>2. All residents residing at Green House have the potential to be affected.</p> <p>3. All licenses nurses and QMA's will be in serviced on the medication administration policy and procedure.</p> <p>4. During the morning meeting we will pull the 24hrs med pass report and review to ensure all medication have</p>	12/02/2020

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	<p>flow to the brain), hereditary motor and sensory neuropathy (inherited, progressive disease of the nerves with weakness and numbness) polyneuropathy (damage to peripheral nerves) and chronic pain syndrome.</p> <p>A physician's order, dated March 30, 2020, indicated to give Lyrica (a medication used to treat neuropathy) 200 milligrams (mg) every evening.</p> <p>The MAR for November 2020 was missing documentation for the administration of the medication on November 1, 2020.</p> <p>2. The record for Resident C was reviewed on November 12, 2020 at 10:45 a.m. Diagnoses included, but were not limited to, Alzheimer's dementia, age related osteoporosis, pain in left shoulder and low back pain.</p> <p>A physicians order, dated August 4, 2019, indicated to give two acetaminophen (Tylenol) 325 mg tablets four times a day.</p> <p>The MAR for November 2020 was missing documentation for the administration of one dose of the medication, on November 2, 2020.</p> <p>3. The record for Resident D was reviewed on November 12, 2020 at 10:52 a.m. Diagnoses included, but were not limited to, dementia, age related osteoporosis and unspecified osteoporosis.</p> <p>A physician's order, dated March 20, 2018, indicated to give Forteo (a medication used to treat osteoporosis) 20 micrograms (mcg) daily.</p> <p>The MAR for November 2020 was missing</p>		<p>been signed off. The audits will be done 5 days week x 4 weeks then weekly x 2 months then monthly x 3 months.</p> <p>The results of the audit will be reviewed at the monthly quality assurance meeting. The QAPI program will review, update, and make changes to the POC as needed for sustaining substantial compliance for no less than 6 months. Compliance Date: December 2, 2020</p>	

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	<p>documentation, for the administration of the medication, on November 8, 2020.</p> <p>4. The record for Resident E was reviewed on November 12, 2020 at 10:58 a.m. Diagnoses included, but were not limited to, dementia, mood disorder and anxiety disorder.</p> <p>A physician's order, dated September 12, 2019, indicated to give Buspirone (a medication for anxiety) 15 mg three times a day.</p> <p>The MAR for November 2020 was missing documentation, for one administration of the medication, on November 1, 2020.</p> <p>5. The record for Resident F was reviewed on November 12, 2020 at 11:00 a.m. Diagnoses included, but were not limited to, fracture of the second cervical vertebrae, dementia and hypothyroidism (the thyroid was not producing enough thyroid hormone).</p> <p>A physician's order, dated October 1, 2020, indicated to give Synthroid (a medication for hypothyroidism) 112 mcg daily.</p> <p>The MAR for November 2020 was missing documentation for the administration of the medication on November 4, 2020.</p> <p>A physician's order, dated October 1, 2020, indicated to give two acetaminophen 500 mg every eight hours.</p> <p>The MAR for November 2020 was missing documentation, for the administration of one dose of the medication, on November 4, 2020.</p> <p>6. The record for Resident G was reviewed on</p>			

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	<p>November 12, 2020 at 11:15 a.m. Diagnoses included, but were not limited to, type two diabetes mellitus(diabetes), dementia and hypothyroidism.</p> <p>A physician's order, dated June 8, 2020, indicated to give Novalog (insulin) 12 units before meals.</p> <p>The MAR for November 2020 was missing one administration of the Medication on November 1, 2020.</p> <p>7. The record for Resident H was reviewed on November 12, 2020 at 11:20 a.m. Diagnoses included, but were not limited to, mild cognitive impairment, restless leg syndrome and insomnia.</p> <p>A physician's order, dated March 18, 2020, indicated to give ropinirole (a medication for restless leg syndrome) 0.25 mg two times a day.</p> <p>The MAR for November 2020 was missing documentation, of one administration of the medication, on November 1, 2020.</p> <p>8. The record for Resident J was reviewed on November 12, 2020 at 11:25 a.m. Diagnoses included, but were not limited to, heart failure, heart disease with heart failure and left bundle branch block (a delay or blockage in the electrical impulse to the heart).</p> <p>A physician's order, dated September 2, 2020, indicated to give Lasix (a diuretic) 40 mg twice a day.</p> <p>The MAR for November 2020 was missing documentation for one administration of the medication on November 1, 2020.</p>			

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	<p>9. The record for Resident K was reviewed on November 12, 2020 at 11:30 a.m. Diagnoses included, but were not limited to, schizophrenia, chronic pain and Type II diabetes mellitus.</p> <p>A physician's order, dated September 25, 2020, indicated to give tramadol (a medication for pain) 50 mg three times a day.</p> <p>The MAR for November 2020 was missing documentation for one administration of the medication on November 1, 2020.</p> <p>A physician's order, dated May 16, 2020, indicated to give perphenazine (a medication for schizophrenia) 8 mg three times a day.</p> <p>The MAR for November 2020 was missing documentation for, one administration of the medication, on November 1, 2020.</p> <p>A physician's order, dated January 10, 2020, indicated to give Humalog (an insulin) 26 units before meals.</p> <p>The MAR for November 2020 was missing documentation for two administrations of the medication on November 1, 2020.</p> <p>A physician's order, dated January 10, 2020, indicated to give Humalog per sliding scale (the dose was dependent on the blood sugar result) with meals.</p> <p>The November 2020 MAR was missing documentation for one administration of the medication.</p> <p>10. The record for Resident L was reviewed on November 12, 2020 at 11:40 a.m. Diagnoses</p>			

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	<p>included, but were not limited to, hyperlipidemia (high cholesterol), restless leg syndrome, insomnia and chronic pain.</p> <p>A physician's order, dated 2019, indicated to give simvastatin (a medication for high cholesterol levels) 20 mg at bedtime.</p> <p>The MAR for November 2020 was missing documentation for the administration of the medication on November 1, 2020.</p> <p>A physician's order, dated November 11, 2019, indicated to give gabapentin (a medication for neuropathy) 600 mg daily at bedtime.</p> <p>The MAR for November 2020 was missing documentation for the administration of the medication on November 1, 2020.</p> <p>A physician's order, dated 2020, indicated to give ropinirole (a medication for restless leg syndrome) 1 mg daily at bedtime.</p> <p>The MAR for November 2020 was missing documentation for the administration of the medication on November 1, 2020.</p> <p>A physician's order, dated 2019, indicated to give Senokot (a medication for constipation) at bedtime.</p> <p>The MAR for November 2020 was missing documentation for the administration of the medication on November 1, 2020.</p> <p>A physician's order, dated April 20, 2020, indicated to give trazodone (an antidepressant also used for insomnia) 75 mg by mouth at bedtime.</p>			

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	<p>The MAR for November 2020 was missing documentation for the administration of the medication on November 1, 2020.</p> <p>11. The record for Resident M was reviewed on November 12, 2020 at 12:00 p.m. Diagnoses included, but were not limited to, fracture of right femur (leg bone), hypertension (high blood pressure) and presence of functional implant.</p> <p>A physician's order, dated November 4, 2020, indicated to give enoxaparin (a medication used to prevent clots) 40 mg daily.</p> <p>The MAR for November 2020 was missing documentation for the administration of the medication on November 4, 2020 and on November 9 2020.</p> <p>A physician's order, dated 2020, indicated to give Lantus (an insulin) 12 units daily.</p> <p>The MAR for November 2020 was missing documentation for the administration of the medication on November 7, 2020.</p> <p>12. The record for Resident N was reviewed on November 12, 2020 at 12:10 p.m. Diagnoses included, but were not limited to, Ventricular tachycardia (fast heart beat), arthrosclerosis heart disease and atrial fibrillation (irregular heart beat).</p> <p>A physician's order, dated September 9, 2020, indicated to give ataxiban (a medication used to prevent clots) 5 mg twice a day.</p> <p>The MAR was missing documentation of the 6:00 p.m. dose of the medication for November 1, 2020.</p>			

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	<p>A facility policy indicating when to document medication administration was requested of the Executive Director on November 12, 2020 at 3:45 p.m.</p> <p>During an interview, on November 12, 2020 at 5:06 p.m., the Executive Director indicated she was unable to locate a facility policy on documentation of medication administration, but medication should be documented in the MAR, when it was given.</p> <p>This Federal tag relates to Complaint IN00341200.</p> <p>3.1-50(a)(1) 3.1-50(a)(2)</p>				