

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 08/23/2024

FORM APPROVED

OMB NO. 0938-039

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER		X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING		X3) DATE SURVEY COMPLETED 07/23/2024	
NAME OF PROVIDER OR SUPPLIER  SUGAR GROVE SENIOR LIVING COMMUNITY				STREET ADDRESS, CITY, STATE, ZIP COD 5865 SUGAR LN PLAINFIELD, IN 46168			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIE (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETION DATE	
R 0000  Bldg. 00	This visit was for the Investigation of Complaints IN00438215, IN00438357, IN00437915, and IN00438231.  Complaint IN00438215 - No deficiencies related to the allegations are cited. Complaint IN00438357 - No deficiencies related to the allegations are cited. Complaint IN00437915 - No deficiencies related to the allegations are cited. Complaint IN00438231 - State deficiencies related to the allegations are cited at R0154.  Survey dates: July 23, 2024  Facility number: 012394  Residential Census: 116  These State Residential Findings are cited in accordance with 410 IAC 16.2-5.  Quality review completed on July 31, 2024.		R 0000				
R 0154  Bldg. 00	410 IAC 16.2-5-1.5(k) Sanitation and Safety Standards - Deficiency (k) The facility shall keep all kitchens, kitchen areas, common dining areas, equipment, and utensils clean, free from litter and rubbish, and maintained in good repair in accordance with 410 IAC 7-24. Based on observations and interviews, the facility failed to maintain adequate rinse temperatures for the dishwasher for 1 of 1 dishwasher observed which had the potential to affect 116 of 116 residents served from the kitchen.		R 0154	July 31, 2024 Re: IDOH Complaint Survey 7/10/2024 Complaint #IN004438231 To Whom it May Concern: Preparation and submission of this		08/31/2024	

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Jacqueline Mullins

Executive Director

08/21/2024

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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	<p>Findings include:</p> <p>During an observation on 7/23/24 at 11:25 a.m., a cycle was initiated to test the temperatures of the dishwasher. The wash cycle was 154 degrees Fahrenheit (F), and the final rinse cycle was 167 degrees F.</p> <p>During an observation on 7/23/24 at 12:17 p.m., the dishwasher temperature was tested again. This time the wash cycle was 162 degrees F, and the final rinse cycle was 172 degrees F.</p> <p>During an observation on 7/23/24 at 12:19, the dishwash was tested again. The wash cycle was 158 degrees F, and the final rinse was 165 degrees F.</p> <p>The dishwasher machine had a label on the front, bottom left of the machine, and it indicated the wash cycle should be at least 150 degrees F and the rinse cycle should be at least 180 degrees F.</p> <p>Temperature logs were provided for the months of June and July 2024. The morning (AM) temperature checks were noted to have only 3 days in a two-month period where the temperatures made it to 180 degrees F or greater. The afternoon (PM) temperatures for all of June were under 180 degrees F. The PM temperatures for July were greater than 180 degrees F, except for three times.</p> <p>During an interview with the Dietary Manager on 7/23/24 at 12:18 p.m., she indicated the machine rarely got to 180 degrees F.</p> <p>A policy titled, "Dish Machine Operation," was provided by the Executive Director (ED) on 7/23/24 at 11:55 a.m. It indicated, "...Check the</p>				<p>statement of correction does not constitute an admission or agreement by the provider of the truth of the facts alleged or of the correctness of the conclusion stated on the statement of deficiencies. This statement of correction is prepared and submitted solely because of requirements under state and federal laws. We cordially request a desk review regarding the alleged deficiencies in lieu of any revisit.</p> <p>R 154– Sanitation and Safety Standards– Deficiency</p> <p>It is the intent of this facility to ensure that the dishwasher maintains adequate rinse temperatures of 165 degrees Fahrenheit (f) during the wash cycle and 180 degrees Fahrenheit (f) during the rinse cycle.</p> <p>Corrective Action: The facility will monitor to ensure that the dishwasher temperatures maintain the wash cycle at a temperature of 165 degrees Fahrenheit (f) and the rinse cycle at a temperature of 180 degrees Fahrenheit (f) and/or utilize the 3-compartment sink and sanitize.</p> <p>Identification of other residents: All residents have the potential to be affected by the deficient practice. An audit of the last 30 days of 100% of residents will be conducted to determine if there have been recent condition changes. Notifications as</p>		

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	dishwasher machine each morning before the first set of dishes are to be washed ... It is generally recommended to allow the dishwashing machine to cycle for one or two cycles to allow dishwashing machine to come up to proper function ... Empty dishwashing machine, check nozzles and empty bottom screen and restart the dishwashing machine ..."  This State tag relates to Complaint IN00438231.				appropriate will be made in accordance with the audit findings. These audits will be completed by <u>8/31/2024</u> .  - Measures: Upon orientation with new staff, training will be provided regarding adequate temperatures for the wash cycle of 165 degrees Fahrenheit (f) and rinse cycle 180 degrees Fahrenheit (f). All dietary staff in the community will be educated on the state regulation and Community Policy entitled "Dish Machine Operation." All dietary staff will be educated by <u>8/31/2024</u> . Executive Director \ Designee, in collaboration with the Dietary Director will review audits with QA Committee monthly x 3 months and will continue to review audit results monthly for duration of the extended timeframe as applicable. Date of Completion: <u>8/31/2024</u>		