

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER 15G136	(X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING _____	(X3) DATE SURVEY COMPLETED 11/21/2018
NAME OF PROVIDER OR SUPPLIER RES CARE COMMUNITY ALTERNATIVES SE IN		STREET ADDRESS, CITY, STATE, ZIP COD 427 W LONGEST ST PAOLI, IN 47454		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
W 0000 Bldg. 00	<p>This visit was for a full recertification and state licensure survey.</p> <p>This survey was done in conjunction with the PCR/Post Certification Revisit to the investigation of complaint #IN00273049.</p> <p>Dates of Survey: November 19, 20 and 21, 2018.</p> <p>Facility Number: 000673 AIM Number: 100248740 Provider Number: 15G136</p> <p>These deficiencies reflect findings in accordance with 460 IAC 9.</p> <p>Quality Review of this report completed by #15068 on 12/4/18.</p>	W 0000		
W 0104 Bldg. 00	<p>483.410(a)(1) GOVERNING BODY</p> <p>The governing body must exercise general policy, budget, and operating direction over the facility.</p> <p>Based on observation and interview for 3 of 3 sampled clients (A, B and C), and 4 additional clients (D, E, F and G), the governing body failed to exercise operating direction over the facility to ensure fire doors were not kept from closing automatically and failed to ensure clients had egress from a day program area.</p> <p>Findings include:</p> <p>Observations were conducted at the facility on the afternoon of 11/19/18 from 12:30 PM until 6:00 PM. Clients A, B, C, D, E, F and G resided in the facility.</p>	W 0104	<p>While facility researches options for installing mechanisms on the doors to allow the doors to be held open and automatically shut in case of a fire, the Residential Manager of the facility will train all staff to keep the doors closed at all times.</p> <p>Persons Responsible: Direct Support Professionals, Residential Manager, Area Supervisor, Program Manager, Associate Executive Director</p>	12/21/2018

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosed days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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W 0192 Bldg. 00	<p>During the observation period, a bedroom hallway connecting the facility's dining area to the living/family room area had doors which were held open with doorstops. The doors at either end of the bedroom hallway were not equipped with a mechanism to allow them to be held open and automatically shut in case of fire.</p> <p>Observations were conducted of the basement area of the facility which housed a day program for clients A, D, E and G on 11/20/18 at 12:02 PM. Residential Manager (RM) #1 and the surveyor went to the outside entrance of the day program area. Staff #2 had to physically unlock the entryway door to allow the visitors to enter the program room. The entry door did not open by a simple turn of the door handle to allow clients to immediately gain access to the outside of the building in case of emergency.</p> <p>Interview with RM #1 on 11/10/18 at 12:30 PM indicated clients A, D, E and G were supervised closely by staff at the day program and there was no reason to prevent their ready egress from the day program room.</p> <p>Interview with staff #3 on 11/20/18 at 12:45 PM indicated the doors in the bedroom hallway were fire doors.</p> <p>9-3-1(a)</p> <p>483.430(e)(2) STAFF TRAINING PROGRAM For employees who work with clients, training must focus on skills and competencies directed toward clients' health needs. Based on observation and interview for 1 of 3 sampled clients (B), the facility failed to ensure staff was trained to wear gloves when</p>		W 0192	The Area Supervisor will hold a training in service in the home for all Direct Support Professionals	12/21/2018

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	<p>administering client B's glucometer test.</p> <p>Findings include:</p> <p>Observations were conducted at the facility on the afternoon of 11/19/18 from 12:30 PM until 6:00 PM.</p> <p>Staff #2 was observed to administer a glucometer test (meter used to test blood glucose content) to client B at 4:16 PM. The testing procedure consisted of a finger stick administered by staff #2 to client B in order to obtain a blood sample to test in the glucometer machine. Staff #2 did not wear gloves when she administered the test. The three glucometer readings were "error," so staff #2 asked LPN #1 to assist her. LPN #1 came to the medication area and administered a glucometer test to client B after first donning gloves.</p> <p>LPN #1 and staff #2 were interviewed on 11/19/18 at 4:26 PM. The interview indicated staff #2 should have used gloves when performing the finger stick and glucometer testing for client B.</p> <p>9-3-3(a)</p>		<p>and the Residential Manager on proper personal protective equipment measures. This includes the proper handwashing techniques, usage of gloves and proper removal of gloves.</p> <p>Persons Responsible: Direct Support Professionals, Area Supervisor, Program Manager, Associate Executive Director</p>	