

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 08/03/2021

FORM APPROVED

OMB NO. 0938-039

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 15G184	X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING _____	X3) DATE SURVEY COMPLETED 06/24/2021
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NAME OF PROVIDER OR SUPPLIER RES CARE COMMUNITY ALTERNATIVES SE IN	STREET ADDRESS, CITY, STATE, ZIP COD 1818 H ST BEDFORD, IN 47421
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
W 0000 Bldg. 00	<p>This visit was for a predetermined full recertification and state licensure survey. This visit included a Covid-19 focused infection control survey.</p> <p>Survey Dates: June 22, 23 and 24, 2021</p> <p>Facility Number: 000717 Provider Number: 15G184 AIM Number: 100234700</p> <p>This deficiency also reflects state findings in accordance with 460 IAC 9. Quality Review of this report completed by #15068 on 7/1/21.</p>	W 0000		
W 0104 Bldg. 00	<p>483.410(a)(1) GOVERNING BODY</p> <p>The governing body must exercise general policy, budget, and operating direction over the facility.</p> <p>Based on observation, record review and interview for 8 of 8 clients living in the group home (#1, #2, #3, #4, #5, #6, #7 and #8), the facility's governing body failed to exercise operating direction over the facility by failing to ensure the kitchen cabinets, porch, porch step and sidewalk in the front of the group home remained in good repair.</p> <p>Findings include:</p> <p>On 6/22/21 from 2:43 PM to 5:50 PM and 6/23/21 from 5:59 AM to 7:44 AM, observations were conducted at the group home affecting clients #1, #2, #3, #4, #5, #6, #7 and #8.</p>	W 0104	<p>-The front porch had 4 inches by 12 inches area where the concrete was broken into pieces, causing a tripping hazard.</p> <p>-The front porch concrete step moved when stepped on. Underneath the concrete step, the soil was missing at the front of the step.</p> <p>-The front sidewalk adjacent to the step was crumbling with loose stone and pebbles on it causing a tripping hazard.</p> <p>-The sidewalk concrete adjacent to the city sidewalk was broken and uneven causing a tripping</p>	07/21/2021

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosed days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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	<p>-The front porch had 4 inch by 12 inch area where the concrete was broken into pieces, causing a tripping hazard.</p> <p>-The front porch concrete step moved when stepped on. Underneath the concrete step, the soil was missing at the front of the step.</p> <p>-The front sidewalk adjacent to the step was crumbling with loose stone and pebbles on it causing a tripping hazard.</p> <p>-The sidewalk concrete adjacent to the city sidewalk was broken and uneven causing a tripping hazard.</p> <p>-There were areas on each side of the sidewalk with drop offs where the soil was eroded away causing a tripping hazard.</p> <p>-The sidewalk between the city sidewalk and the group home van parking spot on the street was uneven, chipped and crumbling causing a tripping hazard.</p> <p>-The countertop the kitchen sink was installed in was pulled away from the wall. There were gaps on the left and the right side behind the sink where the countertop moved away from the back wall.</p> <p>-The kitchen countertop was faded, stained, and discolored.</p> <p>-The countertop to the right of the stove was missing the trim edging between the countertop and the stove. The cabinet to the right of the stove was scratched and gouged from the countertop moving due to not being fastened down.</p>		<p>hazard.</p> <p>-There were areas on each side of the sidewalk with drop offs where the soil was eroded away causing a tripping hazard.</p> <p>-The sidewalk between the city sidewalk and the group home van parking spot on the street was uneven, chipped and crumbling causing a tripping hazard.</p> <p>-The countertop the kitchen sink was installed in was pulled away from the wall. There were gaps on the left and the right side behind the sink where the countertop moved away from the back wall.</p> <p>-The kitchen countertop was faded, stained, and discolored.</p> <p>-The countertop to the right of the stove was missing the trim edging between the countertop</p> <p>Aramark came to do estimates for repairs 7/7/21 for all deficiencies listed above.</p> <p>Program Manager will conduct training with Area Supervisor on tracking repairs and work order requests</p> <p>Program Manager and Associate Executive Director will follow up with Aarmark(maintenance provider) weekly till outstanding work is completed</p>	

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	<p>-The lower cabinets to the left of the dishwasher were discolored, faded and stained. Two cabinet doors were missing the handles in order to allow clearance for the dishwasher door to open.</p> <p>On 6/23/21 at 11:49 AM, the Associate Executive Director (AED) indicated in an email "Here is new work orders they completed, they said they could (not) locate the previous bids, wish I had more to give you (sic)." A 6/23/21 work order indicated, "Inspect and replace the kitchen cabinets at this location."</p> <p>On 6/23/21 at 11:50 AM, the AED indicated in a text to the surveyor, "Just sent another email with work orders. They stated they couldn't find bids so di (sic) new work orders."</p> <p>On 6/23/21 at 6:00 AM, the home manager (HM) stated the facility was "working on it" regarding the concrete at the front of the home including the sidewalk, step and porch. On 6/23/21 at 8:34 AM, the HM indicated the facility obtained estimates and discussed the concrete issues and cabinets with the maintenance company. The HM indicated the kitchen cabinets and the front sidewalk, porch and step needed to be repaired. On 6/23/21 at 10:19 AM, the HM stated the cabinets needed to be replaced due to being "worn out."</p> <p>On 6/23/21 at 10:11 AM, the AED indicated the front sidewalk, step and porch needed to be repaired. The AED indicated the kitchen cabinets needed to be replaced.</p> <p>9-3-1(a)</p>			