

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 15G597	X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING _____	X3) DATE SURVEY COMPLETED 02/07/2023
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NAME OF PROVIDER OR SUPPLIER ADEC INC	STREET ADDRESS, CITY, STATE, ZIP CODE 62836 PLANEVILLE AVE GOSHEN, IN 46526
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W 0000 Bldg. 00	<p>This visit was for the investigation of complaint #IN00398643.</p> <p>Complaint #IN00398643: Unsubstantiated, due to lack of sufficient evidence.</p> <p>Unrelated deficiency cited.</p> <p>Dates of Survey: 2/2/23, 2/3/23, 2/6/23 and 2/7/23.</p> <p>Facility Number: 001111 Provider Number: 15G597 AIMS Number: 100245600</p> <p>This deficiency reflects state findings in accordance with 460 IAC 9.</p> <p>Quality Review of this report completed by #27547 on 2/10/23.</p>	W 0000		
W 0149 Bldg. 00	<p>483.420(d)(1) STAFF TREATMENT OF CLIENTS</p> <p>The facility must develop and implement written policies and procedures that prohibit mistreatment, neglect or abuse of the client. Based on record review and interview for 10 of 24 incident reports affecting clients B, C, E, F and G, the facility failed to implement its policy and procedures for prohibiting abuse, neglect, exploitation, mistreatment and/or violation of individuals' rights to prevent a pattern of client-to-client physical aggression.</p> <p>Findings include:</p> <p>The facility's BDDS (Bureau of Developmental Disabilities Services) reports and investigations</p>	W 0149	<p>The team held an interdisciplinary team meeting on 02/09/2023. Behavior support plans and safety plans were reviewed. No updates to the plans were recommended. The team had a recommendation for additional training for staff in positive behavioral supports focusing on de-escalation techniques. This training is scheduled for March 3. Another Interdisciplinary Team Meeting</p>	05/31/2023

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
Gale LeCount	Director Residential Services	02/23/2023

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosed days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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	<p>were reviewed on 2/2/23 at 1:23 pm. The review indicated the following:</p> <p>1. BDDS report dated 8/18/22 indicated, "On 8/18/22 at 6:30 am, this client was at his home. ADEC staff reported another client took this [client F's] bowl. When [client F] started yelling at them, [client B] hit [client F] on the arm. Shortly after this incident, [client F] started yelling at [client C]. [Client C] started hitting [client F] and bit [client F] on the arm...".</p> <p>Investigation summary dated 8/18/22 indicated, "Summary of conclusion: Staff separated the clients. Staff provided basic first aid. There was a 1-inch bruise forming at the site of the bite however no skin was broken. [Client F] was upset and staff provided emotional support. Nursing was requested to check the site for any further injury. ...Recommendations for actions to both safeguard all individuals during and after the investigation: All individuals were separated, and no further incidents have occurred. Documents Reviewed (Behavior Support Plan (BSP), Accident/Illness): All individuals (sic) BSPs were being followed at the time of the incident. Updates needed to plan: Update [client B's] to more accurately capture his instigating. Staff training: One (sic) BSP has been revised, staff will be trained to competency via [training program]. Safety/Proactive Measures in Place: Following steps outlined in Interdisciplinary Team (IDT) process, the team agrees that is it appropriate to serve [client C] notice due to continued aggression and multiple interventions."</p> <p>2. BDDS report dated 9/4/22 indicated, "On 9/4/22 [client C] was at his home. ADEC staff reported [client C] wanted to pack his lunch for the next day but when staff informed him it was a holiday,</p>		<p>was held on February 23 following an additional aggressive incident at day services, which lead to the police being called. Individual has been suspended from day services. Individual's Psychiatrist has been contacted about getting an inpatient psychiatric hospital stay to adjust medications. The search area for alternate placement has been expanded. His BDDS service coordinator will be reaching out to referrals for updates. Facility staff will continue to work with the team to provide quality services while striving to keep everyone safe. Persons responsible: Director of Residential. QIDP. Residential House Manager, Nursing</p>		

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	<p>he got upset. [Client C] hit and pushed [client B] then when staff intervened by getting between the clients, he grabbed the staff and began slapping her. This continued until staff was able to call 911."</p> <p>Investigation summary dated 9/6/22 indicated, "Summary of conclusion: Staff separated the clients with no further incident and no injuries were reported. Client was calm prior to police arriving, no intervention was taken at that time. ...Recommendations for actions to both safeguard all individuals during and after the investigation: The police were called per [client C's] BSP, he was calm by the time they arrived. There were no further incidents. Documents Reviewed (BSP, Accident/Illness): All individuals (sic) BSPs were being followed at the time of the incident. Updates needed to plan: [Client C's] BSP was being followed, up to and including calling the police. He saw [Psychiatrist's Name] on 9/6/22 and she d/c'd (discontinued) Lithium and Zyprexa and starting Haldol due to continued aggression. He was also served notice following the previous incident. Staff training: none at this time. Safety/Proactive Measures in Place: He was served notice and ADEC will continue to provide services, including an appointment with [Mental Health facility] for behavioral services starting Oct. (October) 4. "</p> <p>3. BDDS report dated 9/12/22 indicated, "On 9/12/22 at 5:30 pm [client C] was at home and getting ready for dinner. [Client C] did not want a peer to sit down at the table and threw cups at [client F]. Staff stepped in between the clients. [Client C] then attacked the staff and hit her with his slipper."</p> <p>Investigation summary dated 9/13/22 indicated,</p>			

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	<p>"Summary of conclusion: Staff separated the clients with no further incident and no injuries were reported. [Client C] went to another room to de-escalate. No action was taken.</p> <p>...Recommendations for actions to both safeguard all individuals during and after the investigation: Individual (sic) were separated and kept apart for the rest of the evening. Documents Reviewed (BSP, Accident/Illness): Both individual's (sic) BSPs were being followed at the time of the incident. Updates needed to plan: None at this time. Staff training: None needed, staff followed the BSPs. Safety/Proactive Measures in Place: [Client C] has been served notice due to behavioral issues. He is starting a new medication, Haldol, to address aggression."</p> <p>4. BDDS report dated 9/27/22 indicated, "On 9/27/22 at 7:30 am [client B] was at home and already in a bad mood when he walked up to [client G] and hit them (sic) on the back of the head."</p> <p>Investigation summary dated 9/27/22 indicated, "Summary of conclusion: Staff separated the clients with no further incident and no injuries were reported. No action was taken. ... Recommendations for actions to both safeguard all individuals during and after the investigation: They were separated without further incident. Documents Reviewed. (BSP, Accident/Illness): [Client B's] BSP was being followed at the time of the incident, accident illness was reviewed. Updates needed to plan: None. Staff training: None. Safety/Proactive Measures in Place: [Client B] has been served notice due to unsafe behaviors, staff are following BSP which was revised 8/2022 with safety plans."</p> <p>5. BDDS report dated 10/1/22 indicated, "On</p>			

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	<p>10/01/22 at 5:15 pm [client C] was at home. He became upset when staff asked to help him at the table. He threw cups and a bowl but did not hit anyone. He then picked up a chair and staff intervened so [client F] would not be injured. [Client C] hit staff with the chair on her left hand, then started slapping her arms and legs with an open hand in addition to scratching. Staff was able to get the phone and call 911. While waiting for 911, she was able to remove the other clients from the area for their safety while monitoring this individual. This individual sat down in a recliner as the call was made and was calm by the time the police arrived. The staff involved has not sought medical treatment for her injuries. There were no injuries to [client C] from the incident. The individual's BSP was being followed at the time of the incident. This individual was picked up by his mother and taken home with her after the incident."</p> <p>Investigation summary dated 10/3/22 indicated, "Summary of conclusion: Staff separated the clients; no injuries were reported. [Client C] was calm by the time police arrived; no action was taken. [Client C] went home with his mother for a few days. ...Recommendations for actions to both safeguard all individuals during and after the investigation: [Client C] was picked up by his mother after the incident and returned on 10/4/22. [Client F] was with family until 10/22. Documents Reviewed (BSP, Accident/Illness): Both individuals (sic) BSPs were being followed at the time of the incident. Updates needed to plan: None at this time. [Client C's] plan has been updated for months with a safety plan. Staff training: Talked with staff regarding de-escalation techniques, looking for signs that [client C] may become escalated, and possible interventions to avoid escalation. Safety/Proactive Measures in</p>				

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	<p>Place: [Client C] has been served notice, and ADEC is working with BDDS on appropriate placement."</p> <p>6. BDDS report dated 10/21/22 indicated, "On 10/21/2022 participants at our site were preparing for lunch. Staff informed me that the [client C] was not happy because a table he wanted to move to was full and began yelling and pushing his chair up against [client F] nearby. Staff attempting to mediate the problem and [client C] began attacking staff. Staff were able to lead other participants away from the surrounding area but [client C] continued to strike staff and attempted to bite staff several times. Other staff called his residential staff and was advised to call 911. [Client C] was at a calm state when police arrived, and staff declined the option to file a battery report. ADEC staff intervened immediately to ensure safety of everyone including [client C]. This individual did not sustain any injuries from this incident. [Client C] came to apologize while I was completing this report. His residential staff and program manager have been informed of this incident."</p> <p>Investigation summary dated 10/21/22 indicated, "Summary of conclusion: Staff separated the clients; no injuries were sustained by the clients. ... Recommendations for actions to both safeguard all individuals during and after the investigation: [Client C] escalated further and police were called, and he was taken home by his mother. [Client F] was fine for the rest of the day. Documents Reviewed (BSP, Accident/Illness): Both individual's (sic) ISPs were being followed at the time of the incident. Updates needed to plan: None. Staff training: I reviewed MANDT (behavior strategies) techniques with staff and will meet with group home staff to review</p>			

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	<p>techniques. Safety/Proactive Measures in Place: Over the weekend, nursing attempted to start admissions to [psychiatric hospital] but were told that he does not fit their current patient population. The med flex (staff who schedules and takes clients to medical appointments) has been reaching out to [mental health provider], as there were some medication changes that they are working on prior authorization for."</p> <p>7. BDDS report dated 10/23/22 indicated, "On 10/23/22 [client G] was at his home sitting on the couch in the living room. ADEC staff reported [client B] hit [client G] on the hand. It is unknown why this occurred."</p> <p>Investigation summary dated 10/24/22 indicated, "Summary of conclusion: Staff separated the clients; no injuries were reported.... Recommendations for actions to both safeguard all individuals during and after the investigation: The individuals are in separate spaces while at day program, as I confirmed during a visit there. [Client G] mainly stays in his room when at home. Documents Reviewed (BSP, Accident/Illness): [Client B's] BSP was being followed at the time of the incident. Updates needed to plan: None at this time. Inappropriate touching is defined as a target behavior for [client B]. Staff training: None needed at this time."</p> <p>8. BDDS report dated 12/13/22 indicated, "On 12/13/22 at 7:15 am [client B] was at home, sitting in the living room and hit [client G] on the right hand."</p> <p>Investigation summary dated 12/13/22 indicated, "Summary of conclusion: Staff separated the clients; no injuries were reported. ... Recommendations for actions to both safeguard</p>			

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	<p>all individuals during and after the investigation: The individuals were separated, and nothing further happened. Documents Reviewed (BSP, Accident/Illness): [Client B's] BSP was being followed at the time of the incident. Updates needed to plan: None at this time. Staff training: None needed. Safety/Proactive Measures in Place: Staff should be aware of [client B's] whereabouts as much as possible.</p> <p>9. BDDS report dated 1/1/23 indicated, "ADEC staff reported this [client C] hit another [client F] in the arm several times then pushed [client B] into a recliner."</p> <p>Investigation summary dated 1/4/23 indicated, "Summary of conclusion: Staff separated the clients; no injuries were reported. ... Recommendations for actions to both safeguard all individuals during and after the investigation: The individuals were separated, [client C] went back to his room, which is where police spoke with him. Documents Reviewed (BSP, Accident/Illness): All BSPs were being followed at the time of the incident. Updates needed to plan: None. Staff training: None, staff were following the BSP as written. Safety/Proactive Measures in Place: We are working with state to find more appropriate placement for [client C], as his behaviors are threatening (sic) to himself and others."</p> <p>10. BDDS report dated 1/30/23 indicated, "While at day services, [client C] hit [client E] in the stomach. According to ADEC staff, this client was upset that his iPad had died."</p> <p>Investigation summary dated 1/31/23 indicated, "Summary of conclusion: Staff separated the clients; no injuries were reported. ..."</p>			

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	<p>Recommendations for actions to both safeguard all individuals during and after the investigation: The individuals were separated, [client C] did calm down, and [client E] avoided him. Documents Reviewed (BSP, Accident/Illness): BSPs. Updates needed to plan: None. Staff training: None. Safety/Proactive Measures in Place: We are working with mom on figuring out the iPad issue- this has been a trigger for him and if it is not working, he is not capable of having the patience until it is fixed, or he gets a new one. Staff are working to engage him in other forms of entertainment such as video games or tv. "</p> <p>An interview with the Associate Director of Qualified Intellectual Disabilities Professional (ADQIDP) was conducted on 2/6/23 at 10:59 am. The ADQIDP stated, "Staff have procedures for reporting if any aggressive incidents have occurred." The ADQIDP indicated after an incident occurs, the facility tries to prevent incidents from occurring in the future and try to provide more supervision of individuals when possible.</p> <p>The Director of Residential Services (DRS) was interviewed on 2/6/23 at 10:39 am. The DRS stated, "We expect for staff to implement our Abuse, Neglect and Exploitation policy, if they suspect anyone is being abused staff should contact protective services. I would expect staff in the home to prevent abuse and step in between clients so clients do not get injured. "</p> <p>A review of Abuse Neglect Policy dated 6/29/22, reviewed on 02/06/23 at 9:17 am, indicated, "...PURPOSE: To clearly state the rights of persons receiving services from ADEC in order to promote awareness of these rights by persons served, staff and volunteers. It is the</p>			

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

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FORM APPROVED

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	<p>responsibility of each board member, employee and volunteer to promote and protect the rights of persons served by ADEC. ...DEFINITIONS "Abuse" means:</p> <ol style="list-style-type: none"> 1. Intentional or willful infliction of physical injury. 2. Unnecessary physical or chemical restraints or isolation. 3. Punishment resulting in physical harm or pain. 4. Sexual molestation, rape, sexual misconduct, sexual coercion, and sexual exploitation. 5. Verbal or demonstrative harm caused by oral or written language, or gestures with disparaging or derogatory implications. 6. Psychological, mental or emotional harm caused by unreasonable confinement, intimidation, humiliation, harassment, threats of punishment, or deprivation." <p>9-3-2(a)</p>				