

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 15G597	X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING _____	X3) DATE SURVEY COMPLETED 02/04/2025
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NAME OF PROVIDER OR SUPPLIER ADEC INC	STREET ADDRESS, CITY, STATE, ZIP COD 62836 PLANEVILLE AVE GOSHEN, IN 46526
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W 0000 Bldg. 00	<p>This visit was for a pre-determined full annual recertification and state licensure survey.</p> <p>Dates of Survey: January 30, 31, February 3 and 4, 2025.</p> <p>Facility Number: 001111 Provider Number: 15G597 Aims Number: 100245600</p> <p>These deficiencies also reflect state findings in accordance with 460 IAC 9. Quality Review of this report completed by #15068 on 2/17/25.</p>	W 0000		
W 0149 Bldg. 00	<p>483.420(d)(1) STAFF TREATMENT OF CLIENTS</p> <p>Based on record review and interview for 3 of 3 sample clients (#1, #2 and #3), plus 3 additional clients (#5, #7 and #8), the facility failed to implement its written policies and procedures to prevent peer to peer aggression of clients #1, #2, #3, #5, #7 and #8.</p> <p>Findings include:</p> <p>The facility's Bureau of Disabilities Services (BDS) reports and related investigations were reviewed on 1/30/25 at 2:45 pm.</p> <p>1. A BDS report dated 1/13/25 indicated the following: "ADEC staff reported that [client #1] was verbally abusive to [client #3] by calling him a 'r-----'."</p>	W 0149	<p>QIDP has written and implemented a safety plan to help reduce the instances of peer-to-peer aggression by client #1. This will be in addition to his BSP written by a behavior consultant. Medication changes have also been implemented. An interdisciplinary team meeting has been scheduled to review changes and their effectiveness. The client and family were notified at the last IDT that notice would be served if there was not a reduction in the peer-to-peer aggression. QIDP will be monitoring peer-to-peer reports and will update his safety plan as needed. The team will</p>	02/28/2025

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Gale LeCount

Director Residential Services

02/28/2025

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosed days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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	<p>-An investigation dated 1/15/25 indicated the following: "Recommendations for actions to both safeguard all individuals during and after the investigation: Keep the two separated and increase supervision. ... Safety/Proactive Measures in Place: Increase supervision. Keep peers' buys (sic) during free time to keep behaviors at a minimum."</p> <p>The investigation was not thorough as evidenced by: There was no review of client #1's Individual Support Plan (ISP) and Behavior Support Plan (BSP). There were no corrective actions to prevent future incidents. The investigation was not signed by the Director of Residential Services.</p> <p>2. A BDS report dated 1/17/25 indicated the following: "ADEC staff reported that a peer was talking at the dinner table when [client #1] started making verbal threats to harm [client #3]. ..."</p> <p>An investigation dated 1/20/25 indicated the following: "...Staff: Staff #4: Written statement: [Client #3] was talking at the dinner table and [client #1] was in the office when [client #1] yelled out 'That's not true, [client #3], shut up!' Staff addressed [client #1] by reminding him he can't control others, but he can control what he says and does. [Client #1] ignored staff's advice an (sic) then proceeded to tell [client #3] 'Snitches get stitches!' Staff advised [client #1] not to make threats as their threats may impose serious consequences. [Client #1] stated that he didn't care, and he was going to get [client #3] because I don't like him. Staff informed [client #1] that it was</p>		<p>continue to communicate with the behavior consultant. Updates to the behavior support plan will be requested as appropriate. QIDP will be trained on completing a thorough investigation including reviewing the ISP and BSP for potential updates; interviewing all parties involved; and looking for corrective actions to help prevent further incidents. QIDP will notify the director of residential services when investigations have been thoroughly completed and are ready for review. Director of Residential Services will review and sign all investigations within 5 days.</p> <p>Persons responsible: QIDP, Director of Residential Services</p>	

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	<p>ok not (sic) like everyone, but it's not ok to be mean to others. [Client #1] then went into the dining room to clean up his dinner dishes. [Client #1] was mumbling underneath his breath glaring at [client #3]. [Client #3], in front of everyone states '[Client #1] is threatening me! I'm scared of him!' [Client #1] then yells out 'He needs to stop snitching!' [Client #1] then retreated to his room for the remainder of the shift.' Recommendations for actions to both safeguard all individuals during and after the investigation: Keep the two peers separated and increase supervision between the two peers. Updates needed to plan: N/A. Safety/Proactive Measures in Place: An IDT (Interdisciplinary Team) will be held for [client #1] to discuss ways we better support [client #1] in controlling his anger."</p> <p>The investigation was not thorough as evidenced by: There was no review of client #1's Individual Support Plan (ISP) and Behavior Support Plan (BSP). There were no corrective actions to prevent future incidents. The investigation was not signed by the Director of Residential Services.</p> <p>3. A BDS report dated 1/20/25 indicated the following: "ADEC staff reported [client #8] was at the dishwasher putting dishes away when [client #1] approached them and 'rammed' [client #8] with [client #1's] shoulder from behind, causing [client #8] to move forward. When asked why he did this, [client #1] stated because [client #8] is too slow."</p> <p>An investigation dated 1/20/25 indicated the following: "...Summary of conclusion: ... Staff #2: 'They just finished eating and [client #8] was at</p>			

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	<p>the dishwasher, putting his things away, not bothering anyone'. [Client #1] just came up and hit him with his shoulder. I told him that was not nice, and he called [client #8] slow and I told him it is not ok to talk to people like that'. Recommendations for actions to both safeguard all individuals during and after the investigation: They were separated, [client #1] is going home with family for the weekend. ... Safety/Proactive Measures in Place: We are meeting with [client #1], family, and behaviorist to discuss continued bullying of housemates. Part of this meeting will be to discuss that if interventions continue to not work, we may have to look at other placement for him. ..."</p> <p>The investigation was not thorough as evidenced by: There was no review of client #1's Individual Support Plan (ISP) and Behavior Support Plan (BSP). There were no corrective actions to prevent future incidents. The investigation was not signed by the Director of Residential Services.</p> <p>4. A BDS report dated 1/7/25 indicated the following: "On 1/7/25 at 3:30 pm, a [client #1] in his home was making verbal threats toward [client #3]. [Client #3] expressed that he did not feel safe around this peer. ..."</p> <p>An investigation dated 1/9/25 indicated the following: "... House Manager (HM): Written Statement: Both [client #1] and [client #3] were in the living room area when [client #1] began threatening [client #3]. [Client #1] made statements towards [client #3] such as 'I'm going to kick your f----- a--!', 'I'll beat the s--- out of him!'</p>			

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	<p>Staff immediately intervened and separated the two. I pulled [client #1] into the office to ask him as to why he was targeting [client #3] and [client #1] replied 'cuz (sic)! I'm sick and tired of him snitching on me, snitches get stitches. He keeps telling you guys that I'm threatening him.' I explained to [client #1] that [client #3] was doing what he was supposed to when he feels threatened. I further inform (sic) [client #1] that he needs to utilize his coping skills when he's feeling irritated and angry. I redirected him to never verbally or physically threaten his peer or staff. After processing with (sic) I checked on [client #3]. [Client #3] stated that he was fine, but he did not feel safe in his home because he's afraid of [client #1]. Staff were able to keep the two separated for the remainder of the incident without incident. Individual statements (Interview all individuals present at the time of the incident [client #1] stated (sic) yes. Why did you threaten [client #3]? [Client #1] responded 'I was mad that he told on me this morning!' [Client #1] assured he would apologize to [client #3]. Where did the altercation take place? [Client #1] stated that they were in the living room again. What did staff do in response to the altercation? [Client #1] stated that staff separated the two for the remainder of the shift. [Client #1] then goes on to state how stressed he is and how he would do better going forward. [Client #3] 1/09/25: Did [client #1] threaten you a second time on 1/7/25? [Client #3] stated 'Yep! He told me he was going to beat my f----- a-- and snitches gets stitches!' Why did you [client #1] threaten you? [Client #3] replies 'He was mad that I told on him earlier that day! He's always threatening me and calling me names, nothing new here!' Where did the altercation take place? [Client #3] stated 'Living room!' What did staff do in response to the altercation? [Client #3] stated that staff separated the two for the</p>			

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	<p>remainder of the shift. Safety/Proactive Measures in Place: Increase supervision and keep separate. ..."</p> <p>The investigation was not thorough as evidenced by: There was no review of client #1's Individual Support Plan (ISP) and Behavior Support Plan (BSP). There were no corrective actions to prevent future incidents. The investigation was not signed by the Director of Residential Services.</p> <p>5. A BDS report dated 12/3/24 indicated the following: "On 12/3/24 at 7:15 am, [client #8] was at home sitting in the recliner. [Client #1] approached and told [client #8] he had to move. When staff intervened, the [client #1] spit on [client #8] and walked away."</p> <p>An investigation dated 12/6/24 indicated the following: "... Interviews: [client #1], [client #8] and [staff #2] Staff: [Staff #2] 12/6/24: [staff #2] states that [client #8] was sitting in the living room recliner when [client #1] walked up to him and told him he needs (sic) to get up and give him the chair back. Staff intervened and informed [client #1] that anyone can sit on the chair, therefore he cannot direct anyone to get up when they are seated in the chair. [Client #1] then spat on [client #8] and walked away. Staff had [client #8] to go into the med room with them to get away from [client #1]. [Staff #2] concluded by stating that staff kept a constant visual on the two peers for the remainder of the shift. Individuals served statements (Interview all individuals present at the time of the incident): Reports reviewed: [Client #1] 12/6/24:</p>			

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	<p>Questions: Did you spit on [client #8] yesterday? [client #1] replied 'Yes!' Where were you at when the incident took place? [Client #1] stated they were in the living room by the recliner. Why did you spit on [client #8]? [Client #1] stated that he had a lot going on. [Client #1] continues to state that his grandmother is ill, and he fears she may die at any minute. This Qualified Intellectual Disability Professional (QIDP) and [client #1] talks (sic) about other ways he could've handled his emotions instead of taking it out on his housemate. What did staff do in response to your spitting on [client #8]? [Client #1] stated that he walked away after he spat on [client #8], but staff kept them separated them (sic) and kept them separated for the rest of the day. [Client #8] 12/6/24: This QIDP asked [client #8] if anything happened yesterday morning and he responded 'yes'. This (QIDP) asked if [client #1] spat on him and he responded 'yes' This QIDP asked if he still feels safe at home and he said 'no', I asked if he was scared of [client #1] and he said 'no'. Recommendations for actions to both safeguard all individuals during and after the investigation: Keep them separated. Safety/Proactive Measures in Place: Increase supervision."</p> <p>The investigation was not thorough as evidenced by: There was no review of client #1's Individual Support Plan (ISP) and Behavior Support Plan (BSP). There were no corrective actions to prevent future incidents. The investigation was not signed by the Director of Residential Services.</p> <p>6. A BDS report dated 12/5/24 indicated the following: "ADEC staff reported that [client #1] was bullying</p>			
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	<p>[client #5] this morning. [Client #1] was making verbal threats, such as he was going to 'kick his a--' and calling [client #5] 'fat'. Staff immediately intervened by separating the clients. No injuries were reported. This hurt [client #5's] feelings and staff provided emotional support as needed. ..."</p> <p>An investigation dated 12/5/24 indicated the following: "...Summary of conclusion: Staff immediately intervened by separating the clients. No injuries were reported. This hurt [client #5's] feelings and staff provided emotional support as needed."</p> <p>The investigation was not thorough as evidenced by: There was no review of client #1's ISP and BSP. There were no interviews with staff and/or clients. There was no conclusion to the investigation. There were no corrective actions to prevent future incidents. The investigation was not signed by the Director of Residential Services.</p> <p>7. A BDS report dated 10/13/24 indicated the following: "ADEC staff reported that [client #1] was sitting in [client #7's] chair at the dinner table. Staff asked them to move so [client #7] could sit, and the peer got in [client #7's] face then lunged at him. ..."</p> <p>An investigation dated 10/14/24 indicated the following: "...Interviews: [Client #7], [client #1] and HM. Staff: [HM] 10/15/24: [HM] states that on 10/13/24 [client #1] deliberately sat in [client #7's] seat at the dinner table. Staff asked [client #1] nicely to choose another seat as [client #7] is accustomed to sitting in the seat he was currently occupying. HM further stated that despite staff's efforts in asking politely, [client #1] became upset,</p>			

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	<p>got up from the seat, walked over to [client #7] and got face-to-face with him. They were nose-to-nose. [Client #1] then lunged aggressively at [client #7]. Staff quickly intervened by getting in between the two peers. HM was unsure as to why [client #1] sudly (sic) became so aggressive as he had been doing very well behaviorally for weeks. HM concludes her statement by informing her that the two peers were kept separate for the remainder of the shift to avoid further incidents. Individuals served statements (Interview all individuals present at the time of the incident): Reports reviewed: [Client #1] 10/15/24: Questions: Did you sit in [client #7's] seat for dinner last night? [Client #1] responds 'Yeah! I did!' Did you invade [client #7's] personal space when staff asked you to choose another seat? [Client #1] responded 'Yes! I did. I'm sorry!' Why did you sit in [client #7's] chair knowing that would affect him and why did you try to intimidate him? [Client #1] responds; I was mad because my sister didn't come get me for church last night.' This QIDP and [client #1] discussed using coping skills learned when he if feeling upset or disappointed. [Client #7] 10/15/24: This QIDP attempted to talk to [client #7] about the incident with [client #1], but he stated he didn't remember the altercation. [Client #7] then changed the subject about upcoming events. End of interview. Safety/Proactive Measures in Place: Monitor aggressors' behavior and increase supervision. ..."</p> <p>The investigation was not thorough as evidenced by: There was no review of client #1's ISP and BSP. There were no interviews with staff and/or clients. There was no conclusion to the investigation. There were no corrective actions to prevent future incidents.</p>			

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	<p>8. A BDS report dated 9/4/24 indicated the following: "ADEC staff reported that [client #7] was standing in the living room when [client #1] walked by him, hitting him with their shoulder and telling him to move. The peer also called [client #7] a name. ..."</p> <p>An investigation dated 9/4/24 indicated the following: "...Individual served statements (Interview all individuals present at the time of the incident): Reports reviewed: [Client #7] 9/9/24: Questions: Did one of your peers nudge you with their body and call you a name? [Client #7] stated, "No! I don't remember." Did [client #1] push you with his shoulder and call you a name on 9/4/24? [Client #7] then responded, 'Yes! Yes! He did and it hurt my arm bad!' Where were you when [client #1] pushed you? [Client #7] replies 'I was in the living room.' What was staff's reaction to [client #1] nudging you? [Client #7] states, 'Staff got [client #1] away from me. I was so mad that I stayed in my room!' Why did [client #1] push you and call you names? [Client #7] replied, 'He's mean, and I want him to stay away from me!' Do you feel safe in your home? [Client #7] replies, 'Yeah! Sometimes!' End of statement. [Client #1] 9/9/24: Questions: Did you nudge [client #7] and call him names on 9/4/24? [Client #1] replies, 'Yep! I sure did!' Where were you at when you nudged [client #7]? [Client #1] replies 'We were in the living room;' Why did you nudge [client #7] and call him names? [Client #1] states 'He's slow and he was in my way!' What were staff's responses to your actions? [Client #1] stated that staff separated them and talked to him about what he had done. This QIDP and [client #1] discussed appropriate ways of conveying how he feels instead of being physically and verbally confrontational. [Client #1] explains that he is</p>			

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	<p>really on edge and is having a really difficult time lately. This QIDP and [client #1] discuss processing his emotions with his behaviorist at his next session. ...Safety/Proactive Measures in Place: [client #1's] behaviorist stated that he would address this behavior in their weekly session."</p> <p>The investigation was not thorough as evidenced by: There was no review of client #1's ISP and BSP. There was no conclusion to the investigation. There were no corrective actions to prevent future incidents.</p> <p>9. A BDS report dated 9/9/24 indicated the following: "[Client #2] reported to his mom that [client #1] had put their hand on his head and threatened to physically harm him. Staff did not witness this. ..."</p> <p>An investigation dated 9/9/24 indicated the following: "...Interviews: [client #1], [client #2] and HM Staff: HM 9/4/24: HM states that [client #2] called mom while at day program. Mom called her to report information. HM confirmed story with [client #2]. This incident was not witnessed by staff. HM asked [client #2] if he felt safe, [client #2] responded "No". [Client #2] states he does not want to be around [client #1] especially on Transport. HM attempted to talk to [client #1] regarding the allegations. [Client #1] would not talk about the allegations reported. Individuals served statements (Interview all individuals present at the time of the incident): Reports reviewed: [Client #2] 9/6/24: Questions: Did you have any issues with a housemate recently? [Client #2] stated, 'Yes! [client #1] put his hand on top of my head and told me he was going to hurt</p>			

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	<p>me.' Did [client #1] cause you any physical harm? [Client #2] responded, no, he just scared me! What was your reaction to [client #1's] threat? [Client #2] stated that he did nothing in return because he's scared of [client #1]. Did staff witness the incident? [Client #2] responded, No! Did you inform staff? [Client #2] responded, No! [Client #2] then states that he told his mother, who informed staff. What did staff do when informed about the incident? [Client #2] stated that staff reported it and made him feel better. Do you feel safe at home? [Client #2] responded, No! Not when [client #1] is home. [Client #1] 9/6/24: Questions: Did you have any issues with a housemate recently? [Client #1] responds 'Nope!' Did you put your hands on top of [client #2's] head and threaten him? [Client #1] initially denies the allegation. [Client #1] then states that [client #2] is just trying to get him into trouble. This QIDP asks [client #1] again. [Client #1] put his head down and then admitted to the allegation. What motivated you to intimidate [client #2]? [Client #1] stated that it was joke. [Client #1] then stated that he intimidated [client #2] because he wanted to. He was bored. ... Safety/Proactive Measures in Place: [client #1's] behaviorist stated that he would address this behavior in their weekly session. ..."</p> <p>The investigation was not thorough as evidenced by: There was no review of client #1's ISP. There were no corrective actions to prevent future incidents.</p> <p>10. A BDS report dated 9/3/24 indicated the following: "ADEC staff reported that [client #1] threatened [client #8] to get out of his spot on the couch and that he was going to kill [client #8]. ADEC staff</p>			

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	<p>immediately intervened and separated the clients. [Client #8] did not like being threatened like that, so the staff provided emotional support to him. No injuries were sustained. ..."</p> <p>An investigation dated 9/4/24 indicated the following: "...Interviews: [client #1], [client #8] and Staff #4. Staff #4: 9/10/24: Written statement: [client #8] was sitting on the couch, [client #1] walked over and said get out of my f----- spot. I was in the office and heard this. I told [client #1] the 2nd time that day threatening (sic) people isn't ok, and he can get into serious trouble for it. And that if he's that upset, he should be using his coping skills like listening to music. Individual served statements (Interview all individuals present at the time of the incident): [client #8] 9/09/24: [client #8] denies that [client #1] threatened him. [Client #1] 9/9/24: Questions: Did you threaten to kill [client #8] on 9/3/24? [Client #1] responded 'Yep! I guess so.' Where were you when you issued the threat? [Client #1] replied 'I was standing behind the couch in the living room.' Why did you threaten [client #8]? [Client #1] responded 'I don't know! Because he was there, I guess'. [Client #1] goes on to say that he really wanted to sit in the spot [client #8] was sitting in. [Client #1] admits that he could've handled the situation better and will apologize to [client #8]. Safety/Proactive Measures in Place: [client #1's] behaviorist stated that he would address this behavior in their weekly session. ..."</p> <p>The investigation was not thorough as evidenced by: There was no review of client #1's ISP. There were no corrective actions to prevent future incidents.</p> <p>11. A BDS report dated 8/13/24 indicated the</p>			

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	<p>following: "ADEC staff reported that [client #3] told them that [client #1] called him an 'a-----'. Staff did not witness this, but [client #1] has a history of doing this to his peers. [Client #1] IDT has met recently and put in place a reward system in his behavior plan. ..."</p> <p>An investigation dated 8/14/24 indicated the following: "...Interviews: [client #1], [client #3] and [staff #4]. Staff: [staff #4] 8/16/24: [staff #4] states she did not witness the altercation. [Staff #4] informs that after [client #1] called [client #3] the name, [client #3] came running to her in a fit of rage telling on [client #1]. [Staff #4] questioned [client #1] and [client #1] stated that he was just kidding. [Staff #4] addressed [client #1] about his bullying and then proved (sic) support to [client #3]. Individual served statements (Interview all individuals present at the time of the incident): Reports reviewed: [client #1] 8/16/24: This QIDP interviews [client #1] regarding him calling another peer names. [Client #1] admitted to calling [client #3] an 'a-----', but said he was just joking. This QIDP informs [client #1] that calling his peers or staff names is not an appropriate way to joke. [Client #1] stated that he understood and apologized for his behavior. This QIDP advises [client #1] to apologize to [client #3] as he took the name-calling very seriously. [Client #1] stated he would apologize to his peer. [Client #3] 8/16/24: This QIDP inquires if [client #3] had been having any issues with his peers at home. [Client #3] stated that [client #1] called him an 'a-----' and it made him very mad. This QIDP asked [client #3] why [client #1] called him a name. [Client #3] stated, '[Client #1] called me an a----- because he's an a----- and a jerk!' This QIDP informs [client #3] that I understood his anger and frustration, but</p>			

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	<p>it's never a good idea to return aggression for aggression. [Client #3] apologizes and states he's just tired of [client #1] and wishes he would just go away. This QIDP assures [client #3] that we are doing everything we can to restore peace and order at [group home name] by working with his peer and the issues they have all been experiencing as a result of their peers' aggression. [Client #3] thanks this QIDP for our efforts...."</p> <p>The investigation was not thorough as evidenced by: There were no corrective actions to prevent future incidents.</p> <p>12. A BDS report dated 8/10/24 indicated the following: "ADEC staff reported that [client #8] was sitting on the couch watching TV with [client #1]. The peer told [client #8] to move off the couch and then threatened to kill him. ..."</p> <p>An investigation dated 8/12/24 indicated the following: "...QIDP Review (Include name & Date): QIDP 8/14/24. Interviews: [client #1], [client #8] and [staff #4] and [staff #6]. Staff: [staff #4] 8/28/24: Written Statement: [client #1] made [client #8] move from a spot on the couch so [client #1] could sit there instead. When staff told him that was mean, and he shouldn't have [client #1] got up to move. He then turned to [client #8] and said you better not sit in my spot again. Staff told [client #1] that there aren't assigned seats on the couch, he looked at [client #8] and said I'll kill you. Staff asked [client #1] to go calm down. [Client #1] refused to leave the space, so staff stayed in the room with them to insure [client #8's] safety. [Staff #6] 8/15/24: Written Statement: I was in the office working on Relias (computer recording system) and clearing missed order from that shift, [staff #4]</p>			

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	<p>was talking to [client #1] about making [client #8] move out of the spot he was in on the couch, and I had called [House Manager] to ask and see what we could do with the situation. Obviously can't force him to move. So, his mom called and made him apologies (sic) and move, and then [client #1] threatened [client #8's] life. That is when I sat in the living room with them both, since again, he was not going to move. When he was asked to move, he just kept asking why. [Staff #6] was able to get him to leave the couch so she could ask [client #8] questions and [client #1] questions. Individual served statements (Interview all individuals present at the time of the incident): Reports reviewed: [client #1] 8/15/24: This QIDP speaks with [client #1] regarding the incident. [Client #1] admitted to intimidating [client #8] simply because he wanted to sit in the seat [client #8] was seated in. This QIDP processed with [client #1] and explored other options he could've taken instead of using intimidation. [Client #8] 8/15/24: [client #8] denies that [client #1] threatened him."</p> <p>The investigation was not thorough as evidenced by: There were no corrective actions to prevent future incidents.</p> <p>13. A BDS report dated 8/1/24 indicated the following: "ADEC staff reported that [client #1] lunged at [client #8] while he was in the living room watching TV, told him to get out of the chair and threatened to beat him up. ..."</p> <p>An investigation dated 8/1/24 indicated the following: "...Individual served statements (Interview all individuals present at the time of the incident): Reports reviewed: [client #1] 8/6/24:</p>			

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	<p>This QIDP opens conversation by asking [client #1] if he had been experiencing any problems at home lately. [Client #1] responds 'Yeah! Maybe!' This QIDP asked [client #1] to elaborate on the problems he has been experiencing, smiled and hung his head down. This QIDP asked why he felt the need to intimidate his peers. [Client #1] stated 'I just felt like it!' [Client #1] changes the subject. [Client #1] refuses to discuss the incidents any further. [Client #8] 8/6/24: This QIDP questions [client #8] regarding his peer lunging at him. [Client #8] replied 'yes'. [Client #1] jumped at him. [Client #8] stated that he didn't give up the chair up. This QIDP inquired about what staff did to intervene. [Client #8] stated that he didn't remember. Despite being intimidated by [client #1], [client #8] continues to feel safe in his home environment."</p> <p>The investigation was not thorough as evidenced by: There were no corrective actions to prevent future incidents.</p> <p>An interview with staff #3 was conducted on 1/30/25 at 6:26 am. Staff #3 stated, "[Client #1] likes to call [client #6] and [client #8] names and 1 time pushed [client #8] into the dishwasher. He is mostly verbal. They are not to be alone together. I don't think any plans have changed. He has threatened to kill or hurt them."</p> <p>An interview with staff #4 was conducted on 1/30/25 at 3:58 pm. Staff #4 stated, "[Client #1] has been up and down. Plans have changed but it only works for a short time."</p> <p>An interview with the HM was conducted on 1/30/25 at 4:54 pm. The HM stated, "[Client #1] likes to target [client #3]. It's non-stop. These</p>			

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	<p>guys deserve peace and safety."</p> <p>An interview with the QIDP was conducted on 2/3/25 at 12:01 pm. The QIDP stated, "The clients should not be subjected to physical or verbal aggression. The staff should be following the Abuse Neglect and Exploitation (ANE) policy. The investigations should include interviews with the staff and clients, any interventions that took place, and corrective measures that should be put in place."</p> <p>An interview with the Director of Group Homes (DGH) was conducted on 2/3/25 at 11:06 am. The DGH stated, "The clients shouldn't be subjected to verbal and physical aggression by [client #1] or anyone. The investigations should have interviews with clients and staff, whether the allegations are substantiated or not, and recommendations to prevent future reoccurrence."</p> <p>The facility's Policy and Procedure on Protection of Human Rights dated 6/19/23 was reviewed on 1/31/25 at 2:33 pm and indicated the following "RIGHTS OF INDIVIDUALS RECEIVING ADEC SERVICES POLICY: It is ADEC's policy to protect and promote the fundamental human rights of all persons receiving services from ADEC. Rights of persons served shall not be violated and shall be protected under ADEC administrative and personnel policies and procedures as well as applicable state and federal laws. ... V. DEFINITIONS 'Abuse' means: 1. Intentional or willful infliction of physical injury 2. Unnecessary physical or chemical restraints or isolation 3. Punishment resulting in physical harm or pain</p>			

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W 0154 Bldg. 00	<p>4. Sexual molestation, rape, sexual misconduct, sexual coercion, and sexual exploitation</p> <p>5. Verbal or demonstrative harm caused by oral or written language, or gestures with disparaging or derogatory implications.</p> <p>6. Psychological, mental or emotional harm caused by unreasonable confinement, intimidation, humiliation, harassment, threats of punishment, or deprivation. ...</p> <p>'Neglect' means:</p> <p>1. Failure to provide supervision, training, appropriate care, food, medical care, or medical supervision to an individual."</p> <p>9-3-2(a)</p> <p>483.420(d)(3)</p> <p>STAFF TREATMENT OF CLIENTS</p> <p>Based on record review and interview for 3 of 3 sample clients (#1, #2 and #3), plus 3 additional clients (#5, #7 and #8), the facility failed to conduct thorough investigations of allegations of peer to peer abuse for clients #1, #2, #3, #5, #7 and #8.</p> <p>Findings include:</p> <p>The facility's Bureau of Disabilities Services (BDS) reports and related investigations were reviewed on 1/30/25 at 2:45 pm.</p> <p>1. A BDS report dated 1/13/25 indicated the following: "ADEC staff reported that [client #1] was verbally abusive to [client #3] by calling him a 'r-----'."</p> <p>-An investigation dated 1/15/25 indicated the following: "Recommendations for actions to both</p>	W 0154	QIDP has written and implemented a safety plan to help reduce the instances of peer-to-peer aggression by client #1. This will be in addition to his BSP written by a behavior consultant. Medication changes have also been implemented. An interdisciplinary team meeting has been scheduled to review changes and their effectiveness. The client and family were notified at the last IDT that notice would be served if there was not a reduction in the peer-to-peer aggression. QIDP will be monitoring peer-to-peer reports and will update his safety plan as needed. The team will continue to communicate with the behavior consultant. Updates to the behavior support plan will be	02/28/2025

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	<p>safeguard all individuals during and after the investigation: Keep the two separated and increase supervision. ... Safety/Proactive Measures in Place: Increase supervision. Keep peers' buys (sic) during free time to keep behaviors at a minimum."</p> <p>The investigation was not thorough as evidenced by: There was no review of client #1's Individual Support Plan (ISP) and Behavior Support Plan (BSP). There were no corrective actions to prevent future incidents.</p> <p>2. A BDS report dated 1/17/25 indicated the following: "ADEC staff reported that a peer was talking at the dinner table when [client #1] started making verbal threats to harm [client #3]. ..."</p> <p>An investigation dated 1/20/25 indicated the following: "...Staff: Staff #4: Written statement: [Client #3] was talking at the dinner table and [client #1] was in the office when [client #1] yelled out 'That's not true, [client #3], shut up!' Staff addressed [client #1] by reminding him he can't control others, but he can control what he says and does. [Client #1] ignored staff's advice an (sic) then proceeded to tell [client #3] 'Snitches get stitches!' Staff advised [client #1] not to make threats as their threats may impose serious consequences. [Client #1] stated that he didn't care, and he was going to get [client #3] because I don't like him. Staff informed [client #1] that it was ok not (sic) like everyone, but it's not ok to be mean to others. [Client #1] then went into the dining room to clean up his dinner dishes. [Client #1] was mumbling underneath his breath glaring at [client #3]. [Client #3], in front of everyone</p>		<p>requested as appropriate. QIDP will be trained on completing a thorough investigation including reviewing the ISP and BSP for potential updates; interviewing all parties involved; and looking for corrective actions to help prevent further incidents. QIDP will notify the director of residential services when investigations have been thoroughly completed and are ready for review. Director of Residential Services will review and sign all investigations within 5 days. Persons responsible: QIDP, Director of Residential Services</p>	

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	<p>states '[Client #1] is threatening me! I'm scared of him!' [Client #1] then yells out 'He needs to stop snitching!' [Client #1] then retreated to his room for the remainder of the shift.' Recommendations for actions to both safeguard all individuals during and after the investigation: Keep the two peers separated and increase supervision between the two peers. Updates needed to plan: N/A. Safety/Proactive Measures in Place: An IDT (Interdisciplinary Team) will be held for [client #1] to discuss ways we better support [client #1] in controlling his anger."</p> <p>The investigation was not thorough as evidenced by: There was no review of client #1's Individual Support Plan (ISP) and Behavior Support Plan (BSP). There were no corrective actions to prevent future incidents.</p> <p>3. A BDS report dated 1/20/25 indicated the following: "ADEC staff reported [client #8] was at the dishwasher putting dishes away when [client #1] approached them and 'rammed' [client #8] with [client #1's] shoulder from behind, causing [client #8] to move forward. When asked why he did this, [client #1] stated because [client #8] is too slow."</p> <p>An investigation dated 1/20/25 indicated the following: "...Summary of conclusion: ... Staff #2: 'They just finished eating and [client #8] was at the dishwater, putting his things away, not bothering anyone'. [Client #1] just came up and hit him with his shoulder. I told him that was not nice, and he called [client #8] slow and I told him it is not ok to talk to people like that'. Recommendations for actions to both safeguard all individuals during and after the investigation:</p>			

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	<p>They were separated, [client #1] is going home with family for the weekend. ... Safety/Proactive Measures in Place: We are meeting with [client #1], family, and behaviorist to discuss continued bullying of housemates. Part of this meeting will be to discuss that if interventions continue to not work, we may have to look at other placement for him. ..."</p> <p>The investigation was not thorough as evidenced by: There was no review of client #1's Individual Support Plan (ISP) and Behavior Support Plan (BSP). There were no corrective actions to prevent future incidents.</p> <p>4. A BDS report dated 1/7/25 indicated the following: "On 1/7/25 at 3:30 pm, a [client #1] in his home was making verbal threats toward [client #3]. [Client #3] expressed that he did not feel safe around this peer. ..."</p> <p>An investigation dated 1/9/25 indicated the following: "... House Manager (HM): Written Statement: Both [client #1] and [client #3] were in the living room area when [client #1] began threatening [client #3]. [Client #1] made statements towards [client #3] such as 'I'm going to kick your f----- a--!', 'I'll beat the s--- out of him!' Staff immediately intervened and separated the two. I pulled [client #1] into the office to ask him as to why he was targeting [client #3] and [client #1] replied 'cuz (sic)! I'm sick and tired of him snitching on me, snitches get stitches. He keeps telling you guys that I'm threatening him.' I explained to [client #1] that [client #3] was doing what he was supposed to when he feels threatened. I further inform (sic) [client #1] that he</p>			

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	<p>needs to utilize his coping skills when he's feeling irritated and angry. I redirected him to never verbally or physically threaten his peer or staff. After processing with (sic) I checked on [client #3]. [Client #3] stated that he was fine, but he did not feel safe in his home because he's afraid of [client #1]. Staff were able to keep the two separated for the remainder of the incident without incident. Individual statements (Interview all individuals present at the time of the incident [client #1] stated (sic) yes. Why did you threaten [client #3]? [Client #1] responded 'I was mad that he told on me this morning!' [Client #1] assured he would apologize to [client #3]. Where did the altercation take place? [Client #1] stated that they were in the living room again. What did staff do in response to the altercation? [Client #1] stated that staff separated the two for the remainder of the shift. [Client #1] then goes on to state how stressed he is and how he would do better going forward. [Client #3] 1/09/25: Did [client #1] threaten you a second time on 1/7/25? [Client #3] stated 'Yep! He told me he was going to beat my f----- a-- and snitches gets stitches!' Why did you [client #1] threaten you? [Client #3] replies 'He was mad that I told on him earlier that day! He's always threatening me and calling me names, nothing new here!' Where did the altercation take place? [Client #3] stated 'Living room!' What did staff do in response to the altercation? [Client #3] stated that staff separated the two for the remainder of the shift. Safety/Proactive Measures in Place: Increase supervision and keep separate. ..."</p> <p>The investigation was not thorough as evidenced by: There was no review of client #1's Individual Support Plan (ISP) and Behavior Support Plan (BSP).</p>			

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	<p>There were no corrective actions to prevent future incidents.</p> <p>5. A BDS report dated 12/3/24 indicated the following: "On 12/3/24 at 7:15 am, [client #8] was at home sitting in the recliner. [Client #1] approached and told [client #8] he had to move. When staff intervened, the [client #1] spit on [client #8] and walked away."</p> <p>An investigation dated 12/6/24 indicated the following: "... Interviews: [client #1], [client #8] and [staff #2]. Staff: [Staff #2] 12/6/24: [staff #2] states that [client #8] was sitting in the living room recliner when [client #1] walked up to him and told him he needs (sic) to get up and give him the chair back. Staff intervened and informed [client #1] that anyone can sit on the chair, therefore he cannot direct anyone to get up when they are seated in the chair. [Client #1] then spat on [client #8] and walked away. Staff had [client #8] to go into the med room with them to get away from [client #1]. [Staff #2] concluded by stating that staff kept a constant visual on the two peers for the remainder of the shift. Individuals served statements (Interview all individuals present at the time of the incident): Reports reviewed: [Client #1] 12/6/24: Questions: Did you spit on [client #8] yesterday? [Client #1] replied 'Yes!' Where were you at when the incident took place? [Client #1] stated they were in the living room by the recliner. Why did you spit on [client #8]? [Client #1] stated that he had a lot going on. [Client #1] continues to state that his grandmother is ill, and he fears she may die at any minute. This Qualified Intellectual Disability Professional (QIDP) and [client #1] talks (sic) about other ways he could've handled his emotions instead of taking it out on his</p>			

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	<p>housemate. What did staff do in response to your spitting on [client #8]? [Client #1] stated that he walked away after he spat on [client #8], but staff kept them separated them (sic) and kept them separated for the rest of the day. [Client #8] 12/6/24: This QIDP asked [client #8] if anything happened yesterday morning and he responded 'yes'. This (QIDP) asked if [client #1] spat on him and he responded 'yes' This QIDP asked if he still feels safe at home and he said 'no', I asked if he was scared of [client #1] and he said 'no'. Recommendations for actions to both safeguard all individuals during and after the investigation: Keep them separated. Safety/Proactive Measures in Place: Increase supervision."</p> <p>The investigation was not thorough as evidenced by: There was no review of client #1's Individual Support Plan (ISP) and Behavior Support Plan (BSP). There were no corrective actions to prevent future incidents.</p> <p>6. A BDS report dated 12/5/24 indicated the following: "ADEC staff reported that [client #1] was bullying [client #5] this morning. [Client #1] was making verbal threats, such as he was going to 'kick his a-' and calling [client #5] 'fat'. Staff immediately intervened by separating the clients. No injuries were reported. This hurt [client #5's] feelings and staff provided emotional support as needed. ..."</p> <p>An investigation dated 12/5/24 indicated the following: "...Summary of conclusion: Staff immediately intervened by separating the clients. No injuries were reported. This hurt [client #5's] feelings and staff provided emotional support as needed."</p>			

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	<p>The investigation was not thorough as evidenced by:</p> <ul style="list-style-type: none"> There was no review of client #1's ISP and BSP. There were no interviews with staff and/or clients. There was no conclusion to the investigation. There were no corrective actions to prevent future incidents. <p>7. A BDS report dated 10/13/24 indicated the following: "ADEC staff reported that [client #1] was sitting in [client #7's] chair at the dinner table. Staff asked them to move so [client #7] could sit, and the peer got in [client #7's] face then lunged at him. ..."</p> <p>An investigation dated 10/14/24 indicated the following: "...Interviews: [Client #7], [client #1] and HM. Staff: [HM] 10/15/24: [HM] states that on 10/13/24 [client #1] deliberately sat in [client #7's] seat at the dinner table. Staff asked [client #1] nicely to choose another seat as [client #7] is accustomed to sitting in the seat he was currently occupying. HM further stated that despite staff's efforts in asking politely, [client #1] became upset, got up from the seat, walked over to [client #7] and got face-to-face with him. They were nose-to-nose. [Client #1] then lunged aggressively at [client #7]. Staff quickly intervened by getting in between the two peers. HM was unsure as to why [client #1] sudly (sic) became so aggressive as he had been doing very well behaviorally for weeks. HM concludes her statement by informing her that the two peers were kept separate for the remainder of the shift to avoid further incidents. Individuals served statements (Interview all individuals present at the time of the incident): Reports reviewed: [Client #1] 10/15/24: Questions: Did you sit in [client #7's] seat for dinner last night? [Client #1] responds</p>			

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	<p>'Yeah! I did!' Did you invade [client #7's] personal space when staff asked you to choose another seat? [Client #1] responded 'Yes! I did. I'm sorry!' Why did you sit in [client #7's] chair knowing that would affect him and why did you try to intimidate him? [Client #1] responds; I was mad because my sister didn't come get me for church last night.'</p> <p>This QIDP and [client #1] discussed using coping skills learned when he if feeling upset or disappointed. [Client #7] 10/15/24: This QIDP attempted to talk to [client #7] about the incident with [client #1], but he stated he didn't remember the altercation. [Client #7] then changed the subject about upcoming events. End of interview. Safety/Proactive Measures in Place: Monitor aggressors' behavior and increase supervision. ..."</p> <p>The investigation was not thorough as evidenced by: There was no review of client #1's ISP and BSP. There were no interviews with staff and/or clients. There was no conclusion to the investigation.</p> <p>8. A BDS report dated 9/4/24 indicated the following: "ADEC staff reported that [client #7] was standing in the living room when [client #1] walked by him, hitting him with their shoulder and telling him to move. The peer also called [client #7] a name. ..."</p> <p>An investigation dated 9/4/24 indicated the following: "...Individual served statements (Interview all individuals present at the time of the incident): Reports reviewed: [Client #7] 9/9/24: Questions: Did one of your peers nudge you with their body and call you a name? [Client #7] stated, "No! I don't remember." Did [client #1] push you with his shoulder and call you a name on 9/4/24? [Client #7] then responded,</p>			

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	<p>'Yes! Yes! He did and it hurt my arm bad!' Where were you when [client #1] pushed you? [Client #7] replies 'I was in the living room.' What was staff's reaction to [client #1] nudging you? [Client #7] states, 'Staff got [client #1] away from me. I was so mad that I stayed in my room!' Why did [client #1] push you and call you names? [Client #7] replied, 'He's mean, and I want him to stay away from me!' Do you feel safe in your home? [Client #7] replies, 'Yeah! Sometimes!' End of statement. [Client #1] 9/9/24: Questions: Did you nudge [client #7] and call him names on 9/4/24? [Client #1] replies, 'Yep! I sure did!' Where were you at when you nudged [client #7]? [Client #1] replies 'We were in the living room;' Why did you nudge [client #7] and call him names? [Client #1] states 'He's slow and he was in my way!' What were staff's responses to your actions? [Client #1] stated that staff separated them and talked to him about what he had done. This QIDP and [client #1] discussed appropriate ways of conveying how he feels instead of being physically and verbally confrontational. [Client #1] explains that he is really on edge and is having a really difficult time lately. This QIDP and [client #1] discuss processing his emotions with his behaviorist at his next session. ...Safety/Proactive Measures in Place: [client #1's] behaviorist stated that he would address this behavior in their weekly session."</p> <p>The investigation was not thorough as evidenced by: There was no review of client #1's ISP and BSP. There was no conclusion to the investigation. There were no corrective actions to prevent future incidents.</p> <p>9. A BDS report dated 9/9/24 indicated the following:</p>			

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	<p>"[Client #2] reported to his mom that [client #1] had put their hand on his head and threatened to physically harm him. Staff did not witness this. ..."</p> <p>An investigation dated 9/9/24 indicated the following: "...Interviews: [client #1], [client #2] and HM Staff: HM 9/4/24: HM states that [client #2] called mom while at day program. Mom called her to report information. HM confirmed story with [client #2]. This incident was not witnessed by staff. HM asked [client #2] if he felt safe, [client #2] responded "No". [Client #2] states he does not want to be around [client #1] especially on Transport. HM attempted to talk to [client #1] regarding the allegations. [Client #1] would not talk about the allegations reported. Individuals served statements (Interview all individuals present at the time of the incident): Reports reviewed: [Client #2] 9/6/24: Questions: Did you have any issues with a housemate recently? [Client #2] stated, 'Yes! [client #1] put his hand on top of my head and told me he was going to hurt me.' Did [client #1] cause you any physical harm? [Client #2] responded, no, he just scared me! What was your reaction to [client #1's] threat? [Client #2] stated that he did nothing in return because he's scared of [client #1]. Did staff witness the incident? [Client #2] responded, No! Did you inform staff? [Client #2] responded, No! [Client #2] then states that he told his mother, who informed staff. What did staff do when informed about the incident? [Client #2] stated that staff reported it and made him feel better. Do you feel safe at home? [Client #2] responded, No! Not when [client #1] is home. [Client #1] 9/6/24: Questions: Did you have any issues with a housemate recently? [Client #1] responds 'Nope!' Did you put your hands on top of [client #2's] head and threaten him? [Client #1] initially denies the allegation. [Client #1] then states that [client</p>			

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	<p>#2] is just trying to get him into trouble. This QIDP asks [client #1] again. [Client #1] put his head down and then admitted to the allegation. What motivated you to intimidate [client #2]? [Client #1] stated that it was joke. [Client #1] then stated that he intimidated [client #2] because he wanted to. He was bored. ... Safety/Proactive Measures in Place: [client #1's] behaviorist stated that he would address this behavior in their weekly session. ..."</p> <p>The investigation was not thorough as evidenced by: There was no review of client #1's ISP. There were no corrective actions to prevent future incidents.</p> <p>10. A BDS report dated 9/3/24 indicated the following: "ADEC staff reported that [client #1] threatened [client #8] to get out of his spot on the couch and that he was going to kill [client #8]. ADEC staff immediately intervened and separated the clients. [Client #8] did not like being threatened like that, so the staff provided emotional support to him. No injuries were sustained. ..."</p> <p>An investigation dated 9/4/24 indicated the following: "...Interviews: [client #1], [client #8] and Staff #4. Staff #4: 9/10/24: Written statement: [client #8] was sitting on the couch, [client #1] walked over and said get out of my f----- spot. I was in the office and heard this. I told [client #1] the 2nd time that day threating (sic) people isn't ok, and he can get into serious trouble for it. And that if he's that upset, he should be using his coping skills like listening to music. Individual served statements (Interview all individuals present at the time of the incident): [client #8] 9/09/24: [client #8] denies that [client #1]</p>				

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	<p>threatened him. [Client #1] 9/9/24: Questions: Did you threaten to kill [client #8] on 9/3/24? [Client #1] responded 'Yep! I guess so.' Where were you when you issued the threat? [Client #1] replied 'I was standing behind the couch in the living room.' Why did you threaten [client #8]? [Client #1] responded 'I don't know! Because he was there, I guess'. [Client #1] goes on to say that he really wanted to sit in the spot [client #8] was sitting in. [Client #1] admits that he could've handled the situation better and will apologize to [client #8]. Safety/Proactive Measures in Place: [client #1's] behaviorist stated that he would address this behavior in their weekly session. ..."</p> <p>The investigation was not thorough as evidenced by: There was no review of client #1's ISP. There were no corrective actions to prevent future incidents.</p> <p>11. A BDS report dated 8/13/24 indicated the following: "ADEC staff reported that [client #3] told them that [client #1] called him an 'a-----'. Staff did not witness this, but [client #1] has a history of doing this to his peers. [Client #1] IDT has met recently and put in place a reward system in his behavior plan. ..."</p> <p>An investigation dated 8/14/24 indicated the following: "...Interviews: [client #1], [client #3] and [staff #4]. Staff: [staff #4] 8/16/24: [staff #4] states she did not witness the altercation. [Staff #4] informs that after [client #1] called [client #3] the name, [client #3] came running to her in a fit of rage telling on [client #1]. [Staff #4] questioned [client #1] and [client #1] stated that he was just kidding. [Staff #4] addressed [client #1] about his bullying and</p>			

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	<p>then proved (sic) support to [client #3]. Individual served statements (Interview all individuals present at the time of the incident): Reports reviewed: [client #1] 8/16/24: This QIDP interviews [client #1] regarding him calling another peer names. [Client #1] admitted to calling [client #3] an 'a-----', but said he was just joking. This QIDP informs [client #1] that calling his peers or staff names is not an appropriate way to joke. [Client #1] stated that he understood and apologized for his behavior. This QIDP advises [client #1] to apologize to [client #3] as he took the name-calling very seriously. [Client #1] stated he would apologize to his peer. [Client #3] 8/16/24: This QIDP inquires if [client #3] had been having any issues with his peers at home. [Client #3] stated that [client #1] called him an 'a-----' and it made him very mad. This QIDP asked [client #3] why [client #1] called him a name. [Client #3] stated, '[Client #1] called me an a----- because he's an a----- and a jerk!' This QIDP informs [client #3] that I understood his anger and frustration, but it's never a good idea to return aggression for aggression. [Client #3] apologizes and states he's just tired of [client #1] and wishes he would just go away. This QIDP assures [client #3] that we are doing everything we can to restore peace and order at [group home name] by working with his peer and the issues they have all been experiencing as a result of their peers' aggression. [Client #3] thanks this QIDP for our efforts...."</p> <p>The investigation was not thorough as evidenced by: There were no corrective actions to prevent future incidents.</p> <p>12. A BDS report dated 8/10/24 indicated the following: "ADEC staff reported that [client #8] was sitting</p>			

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	<p>on the couch watching TV with [client #1]. The peer told [client #8] to move off the couch and then threatened to kill him. ..."</p> <p>An investigation dated 8/12/24 indicated the following: "...QIDP Review (Include name & Date): QIDP 8/14/24. Interviews: [client #1], [client #8] and [staff #4] and [staff #6]. Staff: [staff #4] 8/28/24: Written Statement: [client #1] made [client #8] move from a spot on the couch so [client #1] could sit there instead. When staff told him that was mean, and he shouldn't have [client #1] got up to move. He then turned to [client #8] and said you better not sit in my spot again. Staff told [client #1] that there aren't assigned seats on the couch, he looked at [client #8] and said I'll kill you. Staff asked [client #1] to go calm down. [Client #1] refused to leave the space, so staff stayed in the room with them to insure [client #8's] safety. [Staff #6] 8/15/24: Written Statement: I was in the office working on Relias (computer recording system) and clearing missed order from that shift, [staff #4] was talking to [client #1] about making [client #8] move out of the spot he was in on the couch, and I had called [House Manager] to ask and see what we could do with the situation. Obviously can't force him to move. So, his mom called and made him apologies (sic) and move, and then [client #1] threatened [client #8's] life. That is when I sat in the living room with them both, since again, he was not going to move. When he was asked to move, he just kept asking why. [Staff #6] was able to get him to leave the couch so she could ask [client #8] questions and [client #1] questions. Individual served statements (Interview all individuals present at the time of the incident): Reports reviewed: [client #1] 8/15/24: This QIDP speaks with [client #1] regarding the incident. [Client #1] admitted to intimidating [client #8] simply because he wanted to sit in the seat [client</p>			

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	<p>#8] was seated in. This QIDP processed with [client #1] and explored other options he could've taken instead of using intimidation. [Client #8] 8/15/24: [client #8] denies that [client #1] threatened him."</p> <p>The investigation was not thorough as evidenced by: There were no corrective actions to prevent future incidents.</p> <p>13. A BDS report dated 8/1/24 indicated the following: "ADEC staff reported that [client #1] lunged at [client #8] while he was in the living room watching TV, told him to get out of the chair and threatened to beat him up. ..."</p> <p>An investigation dated 8/1/24 indicated the following: "...Individual served statements (Interview all individuals present at the time of the incident): Reports reviewed: [client #1] 8/6/24: This QIDP opens conversation by asking [client #1] if he had been experiencing any problems at home lately. [Client #1] responds 'Yeah! Maybe!' This QIDP asked [client #1] to elaborate on the problems he has been experiencing, smiled and hung his head down. This QIDP asked why he felt the need to intimidate his peers. [Client #1] stated 'I just felt like it!' [Client #1] changes the subject. [Client #1] refuses to discuss the incidents any further. [Client #8] 8/6/24: This QIDP questions [client #8] regarding his peer lunging at him. [Client #8] replied 'yes'. [Client #1] jumped at him. [Client #8] stated that he didn't give up the chair up. This QIDP inquired about what staff did to intervene. [Client #8] stated that he didn't remember. Despite being intimidated by [client #1], [client #8] continues to feel safe in his home environment."</p>			

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W 0156 Bldg. 00	<p>The investigation was not thorough as evidenced by: There were no corrective actions to prevent future incidents.</p> <p>An interview with the QIDP was conducted on 2/3/25 at 12:01 pm. The QIDP stated, "The investigations should include interviews with staff and clients, any interventions that took place, and corrective measures that should be put in place."</p> <p>An interview with the Director of Group Homes (DGH) was conducted on 2/3/25 at 11:06 am. The DGH stated, "The investigations should have interviews with clients and staff, whether the allegations are substantiated or not, and recommendations to prevent future reoccurrence."</p> <p>9-3-2(a) 483.420(d)(4) STAFF TREATMENT OF CLIENTS</p> <p>Based on record review and interview for 2 of 3 sample clients (#1 and #3), plus 2 additional clients (#5 and #8), the facility failed to ensure the results of investigations were signed by an administrator within 5 working days.</p> <p>Findings include: The facility's Bureau of Disabilities Services (BDS) reports and related investigations were reviewed on 1/30/25 at 2:45 pm.</p> <p>1. A BDS report dated 1/13/25 indicated the following:</p>	W 0156	QIDP has written and implemented a safety plan to help reduce the instances of peer-to-peer aggression by client #1. This will be in addition to his BSP written by a behavior consultant. Medication changes have also been implemented. An interdisciplinary team meeting has been scheduled to review changes and their effectiveness. The client and family were notified at the last IDT that notice would be served if there was not a reduction in the peer-to-peer aggression. QIDP	02/28/2025

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	<p>"ADEC staff reported that [client #1] was verbally abusive to [client #3] by calling him a 'r-----'.</p> <p>-An investigation dated 1/15/25 indicated the following: "Recommendations for actions to both safeguard all individuals during and after the investigation: Keep the two separated and increase supervision. ... safety/Proactive Measures in Place: Increase supervision. Keep peers' buys (sic) during free time to keep behaviors at a minimum."</p> <p>The investigation was not signed by the Director of Residential Services.</p> <p>2. A BDS report dated 1/17/25 indicated the following: "ADEC staff reported that a peer was talking at the dinner table when [client #1] started making verbal threats to harm [client #3]. ..."</p> <p>An investigation dated 1/20/25 indicated the following: "... Staff #4: Written statement: [Client #3] was talking at the dinner table and [client #1] was in the office when [client #1] yelled out 'That's not true, [client #3], shut up!' Staff addressed [client #1] by reminding him he can't control others, but he can control what he says and does. [Client #1] ignored staff's advice an (sic) then proceeded to tell [client #3] 'Snitches get stitches!' Staff advised [client #1] not to make threats as their threats may impose serious consequences. [Client #1] stated that he didn't care, and he was going to get [client #3] because I don't like him. Staff informed [client #1] that it was ok not (sic) like everyone, but it's not ok to be mean to others. [Client #1] then went into the dining room to clean up his dinner dishes. [Client #1] was mumbling underneath his breath glaring at [client #3]. [Client #3], in front of everyone</p>		<p>will be monitoring peer-to-peer reports and will update his safety plan as needed. The team will continue to communicate with the behavior consultant. Updates to the behavior support plan will be requested as appropriate. QIDP will be trained on completing a thorough investigation including reviewing the ISP and BSP for potential updates; interviewing all parties involved; and looking for corrective actions to help prevent further incidents. QIDP will notify the director of residential services when investigations have been thoroughly completed and are ready for review. Director of Residential Services will review and sign all investigations within 5 days.</p> <p>Persons responsible: QIDP, Director of Residential Services</p>				

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	<p>states '[Client #1] is threatening me! I'm scared of him!' [Client #1] then yells out 'He needs to stop snitching!' [Client #1] then retreated to his room for the remainder of the shift.' Recommendations for actions to both safeguard all individuals during and after the investigation: Keep the two peers separated and increase supervision between the two peers. Updates needed to plan: N/A. Safety/Proactive Measures in Place: An IDT (Interdisciplinary Team) will be held for [client #1] to discuss ways we better support [client #1] in controlling his anger."</p> <p>The investigation was not signed by the Director of Residential Services.</p> <p>3. A BDS report dated 1/20/25 indicated the following: "ADEC staff reported [client #8] was at the dishwasher putting dishes away when [client #1] approached them and 'rammed' [client #8] with [client #1's] shoulder from behind, causing [client #8] to move forward. When asked why he did this, [client #1] stated because [client #8] is too slow."</p> <p>An investigation dated 1/20/25 indicated the following: "...Summary of conclusion: ... Staff #2: 'They just finished eating and [client #8] was at the dishwater, putting his things away, not bothering anyone'. [Client #1] just came up and hit him with his shoulder. I told him that was not nice, and he called [client #8] slow and I told him it is not ok to talk to people like that'. Recommendations for actions to both safeguard all individuals during and after the investigation: They were separated, [client #1] is going home with family for the weekend. ... Safety/Proactive Measures in Place: We are meeting with [client #1], family, and behaviorist to discuss continued bullying of housemates. Part of this meeting will</p>			

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	<p>be to discuss that if interventions continue to not work, we may have to look at other placement for him. ..."</p> <p>The investigation was not signed by the Director of Residential Services.</p> <p>4. A BDS report dated 1/7/25 indicated the following: "On 1/7/25 at 3:30 pm, a [client #1] in his home was making verbal threats toward [client #3]. [Client #3] expressed that he did not feel safe around this peer. ..."</p> <p>An investigation dated 1/9/25 indicated the following: "... House Manager (HM): Written Statement: Both [client #1] and [client #3] were in the living room area when [client #1] began threatening [client #3]. [Client #1] made statements towards [client #3] such as 'I'm going to kick your f----- a--!', 'I'll beat the s--- out of him!' Staff immediately intervened and separated the two. I pulled [client #1] into the office to ask him as to why he was targeting [client #3] and [client #1] replied 'cuz (sic)! I'm sick and tired of him snitching on me, snitches get stitches. He keeps telling you guys that I'm threatening him.' I explained to [client #1] that [client #3] was doing what he was supposed to when he feels threatened. I further inform (sic) [client #1] that he needs to utilize his coping skills when he's feeling irritated and angry. I redirected him to never verbally or physically threaten his peer or staff. After processing with (sic) I checked on [client #3]. [Client #3] stated that he was fine, but he did not feel safe in his home because he's afraid of [client #1]. Staff were able to keep the two separated for the remainder of the incident without incident. Individual statements (Interview all individuals present at the time of the incident</p>			

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	<p>[client #1] stated (sic) yes. Why did you threaten [client #3]? [Client #1] responded 'I was mad that he told on me this morning!' [Client #1] assured he would apologize to [client #3]. Where did the altercation take place? [Client #1] stated that they were in the living room again. What did staff do in response to the altercation? [Client #1] stated that staff separated the two for the remainder of the shift. [Client #1] then goes on to state how stressed he is and how he would do better going forward. [Client #3] 1/09/25: Did [client #1] threaten you a second time on 1/7/25? [Client #3] stated 'Yep! He told me he was going to beat my f----- a-- and snitches gets stitches!' Why did you [client #1] threaten you? [Client #3] replies 'He was mad that I told on him earlier that day! He's always threatening me and calling me names, nothing new here!' Where did the altercation take place? [Client #3] stated 'Living room!' What did staff do in response to the altercation? [Client #3] stated that staff separated the two for the remainder of the shift. Safety/Proactive Measures in Place: Increase supervision and keep separate. ..."</p> <p>The investigation was not signed by the Director of Residential Services.</p> <p>5. A BDS report dated 12/3/24 indicated the following: "On 12/3/24 at 7:15 am, [client #8] was at home sitting in the recliner. [Client #1] approached and told [client #8] he had to move. When staff intervened, the [client #1] spit on [client #8] and walked away."</p> <p>An investigation dated 12/6/24 indicated the following: "... Interviews: [client #1], [client #8] and [staff #2]. Staff: [Staff #2] 12/6/24: [staff #2] states that</p>			

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	<p>[client #8] was sitting in the living room recliner when [client #1] walked up to him and told him he needs (sic) to get up and give him the chair back. Staff intervened and informed [client #1] that anyone can sit on the chair, therefore he cannot direct anyone to get up when they are seated in the chair. [Client #1] then spat on [client #8] and walked away. Staff had [client #8] to go into the med room with them to get away from [client #1]. [Staff #2] concluded by stating that staff kept a constant visual on the two peers for the remainder of the shift. Individuals served statements (Interview all individuals present at the time of the incident): Reports reviewed: [Client #1] 12/6/24: Questions: Did you spit on [client #8] yesterday? [client #1] replied 'Yes!' Where were you at when the incident took place? [Client #1] stated they were in the living room by the recliner. Why did you spit on [client #8]? [Client #1] stated that he had a lot going on. [Client #1] continues to state that his grandmother is ill, and he fears she may die at any minute. This Qualified Intellectual Disability Professional (QIDP) and [client #1] talks (sic) about other ways he could've handled his emotions instead of taking it out on his housemate. What did staff do in response to your spitting on [client #8]? [Client #1] stated that he walked away after he spat on [client #8], but staff kept them separated them (sic) and kept them separated for the rest of the day. [Client #8] 12/6/24: This QIDP asked [client #8] if anything happened yesterday morning and he responded 'yes', this (QIDP) asked if [client #1] spat on him and he responded 'yes'. This QIDP asked if he still feels safe at home and he said 'no', I asked if he was scared of [client #1] and he said 'no'. Recommendations for actions to both safeguard all individuals during and after the investigation: Keep them separated. Safety/Proactive Measures in Place: Increase supervision."</p>			

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W 0157 Bldg. 00	<p>The investigation was not signed by the Director of Residential Services.</p> <p>6. A BDS report dated 12/5/24 indicated the following: "ADEC staff reported that [client #1] was bullying [client #5] this morning. [Client #1] was making verbal threats, such as he was going to 'kick his a--' and calling [client #5] 'fat'. Staff immediately intervened by separating the clients. No injuries were reported. This hurt [client #5's] feelings and staff provided emotional support as needed. ..."</p> <p>An investigation dated 12/5/24 indicated the following: "...Summary of conclusion: Staff immediately intervened by separating the clients. No injuries were reported. This hurt [client #5's] feelings and staff provided emotional support as needed."</p> <p>The investigation was not signed by the Director of Residential Services.</p> <p>An interview with the QIDP was conducted on 2/3/25 at 12:01 pm. The QIDP stated, "The investigations are given to the residential directors and signed."</p> <p>An interview with the Director of Group Homes (DGH) was conducted on 2/3/25 at 11:06 am. The DGH stated, "The investigations are sent to the director and signed after reviewing all recommendations within 5 days."</p> <p>9-3-2(a) 483.420(d)(4) STAFF TREATMENT OF CLIENTS</p>			

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	<p>Based on record review and interview for 3 of 3 sample clients (#1, #2, and #3), plus 4 additional clients (#4, #5, #7 and #8), the facility failed to ensure effective corrective measures were developed and implemented regarding client #1's physical and verbal aggressions towards clients #2, #3, #4, #5, #7 and #8.</p> <p>Findings include:</p> <p>The facility's Bureau of Disabilities Services (BDS) reports and related investigations were reviewed on 1/30/25 at 2:45 pm.</p> <p>1. A BDS report dated 1/13/25 indicated the following: "ADEC staff reported that [client #1] was verbally abusive to [client #3] by calling him a 'r-----'."</p> <p>-An investigation dated 1/15/25 indicated the following: "Recommendations for actions to both safeguard all individuals during and after the investigation: Keep the two separated and increase supervision. ... Safety/Proactive Measures in Place: Increase supervision. Keep peers' buys (sic) during free time to keep behaviors at a minimum."</p> <p>The investigation was not thorough as evidenced by: There was no review of client #1's Individual Support Plan (ISP) and Behavior Support Plan (BSP). There were no corrective actions to prevent future incidents.</p> <p>2. A BDS report dated 1/17/25 indicated the following: "ADEC staff reported that a peer was talking at the dinner table when [client #1] started making</p>	W 0157	<p>QIDP has written and implemented a safety plan to help reduce the instances of peer-to-peer aggression by client #1. This will be in addition to his BSP written by a behavior consultant. Medication changes have also been implemented. An interdisciplinary team meeting has been scheduled to review changes and their effectiveness. The client and family were notified at the last IDT that notice would be served if there was not a reduction in the peer-to-peer aggression. QIDP will be monitoring peer-to-peer reports and will update his safety plan as needed. The team will continue to communicate with the behavior consultant. Updates to the behavior support plan will be requested as appropriate. QIDP will be trained on completing a thorough investigation including reviewing the ISP and BSP for potential updates; interviewing all parties involved; and looking for corrective actions to help prevent further incidents. QIDP will notify the director of residential services when investigations have been thoroughly completed and are ready for review. Director of Residential Services will review and sign all investigations within 5 days.</p> <p>Persons responsible: QIDP, Director of Residential Services</p>	02/28/2025	

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	<p>verbal threats to harm [client #3]. ..."</p> <p>An investigation dated 1/20/25 indicated the following: "...Staff: Staff #4: Written statement: [Client #3] was talking at the dinner table and [client #1] was in the office when [client #1] yelled out 'That's not true, [client #3], shut up!' Staff addressed [client #1] by reminding him he can't control others, but he can control what he says and does. [Client #1] ignored staff's advice and (sic) then proceeded to tell [client #3] 'Snitches get stitches!' Staff advised [client #1] not to make threats as their threats may impose serious consequences. [Client #1] stated that he didn't care, and he was going to get [client #3] because I don't like him. Staff informed [client #1] that it was ok not (sic) like everyone, but it's not ok to be mean to others. [Client #1] then went into the dining room to clean up his dinner dishes. [Client #1] was mumbling underneath his breath glaring at [client #3]. [Client #3], in front of everyone states '[Client #1] is threatening me! I'm scared of him!' [Client #1] then yells out 'He needs to stop snitching!' [Client #1] then retreated to his room for the remainder of the shift.' Recommendations for actions to both safeguard all individuals during and after the investigation: Keep the two peers separated and increase supervision between the two peers. Updates needed to plan: N/A. Safety/Proactive Measures in Place: An IDT (Interdisciplinary Team) will be held for [client #1] to discuss ways we better support [client #1] in controlling his anger."</p> <p>The investigation was not thorough as evidenced by: There was no review of client #1's Individual Support Plan (ISP) and Behavior Support Plan (BSP). There were no corrective actions to prevent future</p>			

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	<p>incidents.</p> <p>3. A BDS report dated 1/20/25 indicated the following: "ADEC staff reported [client #8] was at the dishwasher putting dishes away when [client #1] approached them and 'rammed' [client #8] with [client #1's] shoulder from behind, causing [client #8] to move forward. When asked why he did this, [client #1] stated because [client #8] is too slow."</p> <p>An investigation dated 1/20/25 indicated the following: "...Summary of conclusion: ...Staff #2: 'They just finished eating and [client #8] was at the dishwasher, putting his things away, not bothering anyone'. [Client #1] just came up and hit him with his shoulder. I told him that was not nice, and he called [client #8] slow and I told him it is not ok to talk to people like that'. Recommendations for actions to both safeguard all individuals during and after the investigation: They were separated, [client #1] is going home with family for the weekend. ... Safety/Proactive Measures in Place: We are meeting with [client #1], family, and behaviorist to discuss continued bullying of housemates. Part of this meeting will be to discuss that if interventions continue to not work, we may have to look at other placement for him. ..."</p> <p>The investigation was not thorough as evidenced by: There was no review of client #1's Individual Support Plan (ISP) and Behavior Support Plan (BSP). There were no corrective actions to prevent future incidents.</p> <p>4. A BDS report dated 1/7/25 indicated the following:</p>			

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	<p>"On 1/7/25 at 3:30 pm, a [client #1] in his home was making verbal threats toward [client #3]. [Client #3] expressed that he did not feel safe around this peer. ..."</p> <p>An investigation dated 1/9/25 indicated the following: "... House Manager (HM): Written Statement: Both [client #1] and [client #3] were in the living room area when [client #1] began threatening [client #3]. [Client #1] made statements towards [client #3] such as 'I'm going to kick your f----- a--!', 'I'll beat the s--- out of him!' Staff immediately intervened and separated the two. I pulled [client #1] into the office to ask him as to why he was targeting [client #3] and [client #1] replied 'cuz (sic)! I'm sick and tired of him snitching on me, snitches get stitches. He keeps telling you guys that I'm threatening him.' I explained to [client #1] that [client #3] was doing what he was supposed to when he feels threatened. I further inform (sic) [client #1] that he needs to utilize his coping skills when he's feeling irritated and angry. I redirected him to never verbally or physically threaten his peer or staff. After processing with (sic) I checked on [client #3]. [Client #3] stated that he was fine, but he did not feel safe in his home because he's afraid of [client #1]. Staff were able to keep the two separated for the remainder of the incident without incident. Individual statements (Interview all individuals present at the time of the incident [client #1] stated (sic) yes. Why did you threaten [client #3]? [Client #1] responded 'I was mad that he told on me this morning!' [Client #1] assured he would apologize to [client #3]. Where did the altercation take place? [Client #1] stated that they were in the living room again. What did staff do in response to the altercation? [Client #1] stated that staff separated the two for the remainder of the shift. [Client #1] then goes on to state how</p>			

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	<p>stressed he is and how he would do better going forward. [Client #3] 1/09/25: Did [client #1] threaten you a second time on 1/7/25? [Client #3] stated 'Yep! He told me he was going to beat my f----- a-- and snitches gets stitches!' Why did you [client #1] threaten you? [Client #3] replies 'He was mad that I told on him earlier that day! He's always threatening me and calling me names, nothing new here!' Where did the altercation take place? [Client #3] stated 'Living room!' What did staff do in response to the altercation? [Client #3] stated that staff separated the two for the remainder of the shift. Safety/Proactive Measures in Place: Increase supervision and keep separate. ..."</p> <p>The investigation was not thorough as evidenced by: There was no review of client #1's Individual Support Plan (ISP) and Behavior Support Plan (BSP). There were no corrective actions to prevent future incidents.</p> <p>5. A BDS report dated 12/3/24 indicated the following: "On 12/3/24 at 7:15 am, [client #8] was at home sitting in the recliner. [Client #1] approached and told [client #8] he had to move. When staff intervened, the [client #1] spit on [client #8] and walked away."</p> <p>An investigation dated 12/6/24 indicated the following: "... Interviews: [client #1], [client #8] and [staff #2]. Staff: [Staff #2] 12/6/24: [staff #2] states that [client #8] was sitting in the living room recliner when [client #1] walked up to him and told him he needs (sic) to get up and give him the chair back. Staff intervened and informed [client #1] that</p>			

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	<p>anyone can sit on the chair, therefore he cannot direct anyone to get up when they are seated in the chair. [Client #1] then spat on [client #8] and walked away. Staff had [client #8] to go into the med room with them to get away from [client #1]. [Staff #2] concluded by stating that staff kept a constant visual on the two peers for the remainder of the shift. Individuals served statements (Interview all individuals present at the time of the incident): Reports reviewed: [Client #1] 12/6/24: Questions: Did you spit on [client #8] yesterday? [client #1] replied 'Yes!' Where were you at when the incident took place? [Client #1] stated they were in the living room by the recliner. Why did you spit on [client #8]? [Client #1] stated that he had a lot going on. [Client #1] continues to state that his grandmother is ill, and he fears she may die at any minute. This Qualified Intellectual Disability Professional (QIDP) and [client #1] talks (sic) about other ways he could've handled his emotions instead of taking it out on his housemate. What did staff do in response to your spitting on [client #8]? [Client #1] stated that he walked away after he spat on [client #8], but staff kept them separated them (sic) and kept them separated for the rest of the day. [Client #8] 12/6/24: This QIDP asked [client #8] if anything happened yesterday morning and he responded 'yes', this (QIDP) asked if [client #1] spat on him and he responded 'yes'. This QIDP asked if he still feels safe at home and he said 'no', I asked if he was scared of [client #1] and he said 'no'. Recommendations for actions to both safeguard all individuals during and after the investigation: Keep them separated. Safety/Proactive Measures in Place: Increase supervision."</p> <p>The investigation was not thorough as evidenced by: There was no review of client #1's Individual</p>			

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	<p>Support Plan (ISP) and Behavior Support Plan (BSP). There were no corrective actions to prevent future incidents.</p> <p>6. A BDS report dated 12/5/24 indicated the following: "ADEC staff reported that [client #1] was bullying [client #5] this morning. [Client #1] was making verbal threats, such as he was going to 'kick his a--' and calling [client #5] 'fat'. Staff immediately intervened by separating the clients. No injuries were reported. This hurt [client #5's] feelings and staff provided emotional support as needed. ..."</p> <p>An investigation dated 12/5/24 indicated the following: "...Summary of conclusion: Staff immediately intervened by separating the clients. No injuries were reported. This hurt [client #5's] feelings and staff provided emotional support as needed."</p> <p>The investigation was not thorough as evidenced by: There was no review of client #1's ISP and BSP. There were no interviews with staff and/or clients. There was no conclusion to the investigation. There were no corrective actions to prevent future incidents.</p> <p>7. A BDS report dated 10/13/24 indicated the following: "ADEC staff reported that [client #1] was sitting in [client #7's] chair at the dinner table. Staff asked them to move so [client #7] could sit, and the peer got in [client #7's] face then lunged at him. ..."</p> <p>An investigation dated 10/14/24 indicated the following: "...Interviews: [Client #7], [client #1] and HM. Staff: [HM] 10/15/24: [HM] states that on</p>			
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	<p>10/13/24 [client #1] deliberately sat in [client #7's] seat at the dinner table. Staff asked [client #1] nicely to choose another seat as [client #7] is accustomed to sitting in the seat he was currently occupying. HM further stated that despite staff's efforts in asking politely, [client #1] became upset, got up from the seat, walked over to [client #7] and got face-to-face with him. They were nose-to-nose. [Client #1] then lunged aggressively at [client #7]. Staff quickly intervened by getting in between the two peers. HM was unsure as to why [client #1] sudly (sic) became so aggressive as he had been doing very well behaviorally for weeks. HM concludes her statement by informing her that the two peers were kept separate for the remainder of the shift to avoid further incidents. Individuals served statements (Interview all individuals present at the time of the incident): Reports reviewed: [Client #1] 10/15/24: Questions: Did you sit in [client #7's] seat for dinner last night? [Client #1] responds 'Yeah! I did!' Did you invade [client #7's] personal space when staff asked you to choose another seat? [Client #1] responded 'Yes! I did. I'm sorry!' Why did you sit in [client #7's] chair knowing that would affect him and why did you try to intimidate him? [Client #1] responds; I was mad because my sister didn't come get me for church last night.' This QIDP and [client #1] discussed using coping skills learned when he if feeling upset or disappointed. [Client #7] 10/15/24: This QIDP attempted to talk to [client #7] about the incident with [client #1], but he stated he didn't remember the altercation. [Client #7] then changed the subject about upcoming events. End of interview. Safety/Proactive Measures in Place: Monitor aggressors' behavior and increase supervision. ..."</p> <p>The investigation was not thorough as evidenced by:</p>				

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	<p>There was no review of client #1's ISP and BSP. There were no interviews with staff and/or clients. There was no conclusion to the investigation. There were no corrective actions to prevent future incidents.</p> <p>8. A BDS report dated 9/4/24 indicated the following: "ADEC staff reported that [client #7] was standing in the living room when [client #1] walked by him, hitting him with their shoulder and telling him to move. The peer also called [client #7] a name. ..."</p> <p>An investigation dated 9/4/24 indicated the following: "...Individual served statements (Interview all individuals present at the time of the incident): Reports reviewed: [Client #7] 9/9/24: Questions: Did one of your peers nudge you with their body and call you a name? [Client #7] stated, "No! I don't remember." Did [client #1] push you with his shoulder and call you a name on 9/4/24? [Client #7] then responded, 'Yes! Yes! He did and it hurt my arm bad!' Where were you when [client #1] pushed you? [Client #7] replies 'I was in the living room.' What was staff's reaction to [client #1] nudging you? [Client #7] states, 'Staff got [client #1] away from me. I was so mad that I stayed in my room!' Why did [client #1] push you and call you names? [Client #7] replied, 'He's mean, and I want him to stay away from me!' Do you feel safe in your home? [Client #7] replies, 'Yeah! Sometimes!' End of statement. [Client #1] 9/9/24: Questions: Did you nudge [client #7] and call him names on 9/4/24? [Client #1] replies, 'Yep! I sure did!' Where were you at when you nudged [client #7]? [Client #1] replies 'We were in the living room;' Why did you nudge [client #7] and call him names? [Client #1] states 'He's slow and he was in my way!' What were staff's responses</p>			

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	<p>to your actions? [Client #1] stated that staff separated them and talked to him about what he had done. This QIDP and [client #1] discussed appropriate ways of conveying how he feels instead of being physically and verbally confrontational. [Client #1] explains that he is really on edge and is having a really difficult time lately. This QIDP and [client #1] discuss processing his emotions with his behaviorist at his next session. ...Safety/Proactive Measures in Place: [client #1's] behaviorist stated that he would address this behavior in their weekly session."</p> <p>The investigation was not thorough as evidenced by: There was no review of client #1's ISP and BSP. There was no conclusion to the investigation. There were no corrective actions to prevent future incidents.</p> <p>9. A BDS report dated 9/9/24 indicated the following: "[Client #2] reported to his mom that [client #1] had put their hand on his head and threatened to physically harm him. Staff did not witness this. ..."</p> <p>An investigation dated 9/9/24 indicated the following: "...Interviews: [client #1], [client #2] and HM Staff: HM 9/4/24: HM states that [client #2] called mom while at day program. Mom called her to report information. HM confirmed story with [client #2]. This incident was not witnessed by staff. HM asked [client #2] if he felt safe, [client #2] responded "No". [Client #2] states he does not want to be around [client #1] especially on Transport. HM attempted to talk to [client #1] regarding the allegations. [Client #1] would not talk about the allegations reported. Individuals served statements (Interview all individuals</p>			

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	<p>present at the time of the incident): Reports reviewed: [Client #2] 9/6/24: Questions: Did you have any issues with a housemate recently? [Client #2] stated, 'Yes! [client #1] put his hand on top of my head and told me he was going to hurt me.' Did [client #1] cause you any physical harm? [Client #2] responded, no, he just scared me! What was your reaction to [client #1's] threat? [Client #2] stated that he did nothing in return because he's scared of [client #1]. Did staff witness the incident? [Client #2] responded, No! Did you inform staff? [Client #2] responded, No! [Client #2] then states that he told his mother, who informed staff. What did staff do when informed about the incident? [Client #2] stated that staff reported it and made him feel better. Do you feel safe at home? [Client #2] responded, No! Not when [client #1] is home. [Client #1] 9/6/24: Questions: Did you have any issues with a housemate recently? [Client #1] responds 'Nope!' Did you put your hands on top of [client #2's] head and threaten him? [Client #1] initially denies the allegation. [Client #1] then states that [client #2] is just trying to get him into trouble. This QIDP asks [client #1] again. [Client #1] put his head down and then admitted to the allegation. What motivated you to intimidate [client #2]? [Client #1] stated that it was joke. [Client #1] then stated that he intimidated [client #2] because he wanted to. He was bored. ... Safety/Proactive Measures in Place: [client #1's] behaviorist stated that he would address this behavior in their weekly session. ..."</p> <p>The investigation was not thorough as evidenced by: There was no review of client #1's ISP. There were no corrective actions to prevent future incidents.</p>			

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	<p>10. A BDS report dated 9/3/24 indicated the following: "ADEC staff reported that [client #1] threatened [client #8] to get out of his spot on the couch and that he was going to kill [client #8]. ADEC staff immediately intervened and separated the clients. [Client #8] did not like being threatened like that, so the staff provided emotional support to him. No injuries were sustained. ..."</p> <p>An investigation dated 9/4/24 indicated the following: "...Interviews: [client #1], [client #8] and Staff #4. Staff #4: 9/10/24: Written statement: [client #8] was sitting on the couch, [client #1] walked over and said get out of my f----- spot. I was in the office and heard this. I told [client #1] the 2nd time that day threatening (sic) people isn't ok, and he can get into serious trouble for it. And that if he's that upset, he should be using his coping skills like listening to music. Individual served statements (Interview all individuals present at the time of the incident): [client #8] 9/09/24: [client #8] denies that [client #1] threatened him. [Client #1] 9/9/24: Questions: Did you threaten to kill [client #8] on 9/3/24? [Client #1] responded 'Yep! I guess so.' Where were you when you issued the threat? [Client #1] replied 'I was standing behind the couch in the living room.' Why did you threaten [client #8]? [Client #1] responded 'I don't know! Because he was there, I guess'. [Client #1] goes on to say that he really wanted to sit in the spot [client #8] was sitting in. [Client #1] admits that he could've handled the situation better and will apologize to [client #8]. Safety/Proactive Measures in Place: [client #1's] behaviorist stated that he would address this behavior in their weekly session. ..."</p> <p>The investigation was not thorough as evidenced by:</p>				

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	<p>There was no review of client #1's ISP.</p> <p>There were no corrective actions to prevent future incidents.</p> <p>11. A BDS report dated 8/13/24 indicated the following: "ADEC staff reported that [client #3] told them that [client #1] called him an "a-----". Staff did not witness this, but [client #1] has a history of doing this to his peers. [Client #1] IDT has met recently and put in place a reward system in his behavior plan. ..."</p> <p>An investigation dated 8/14/24 indicated the following: "...Interviews: [client #1], [client #3] and [staff #4]. Staff: [staff #4] 8/16/24: [staff #4] states she did not witness the altercation. [Staff #4] informs that after [client #1] called [client #3] the name, [client #3] came running to her in a fit of rage telling on [client #1]. [Staff #4] questioned [client #1] and [client #1] stated that he was just kidding. [Staff #4] addressed [client #1] about his bullying and then proved (sic) support to [client #3]. Individual served statements (Interview all individuals present at the time of the incident): Reports reviewed: [client #1] 8/16/24: This QIDP interviews [client #1] regarding him calling another peer names. [Client #1] admitted to calling [client #3] an 'a-----', but said he was just joking. This QIDP informs [client #1] that calling his peers or staff names is not an appropriate way to joke. [Client #1] stated that he understood and apologized for his behavior. This QIDP advises [client #1] to apologize to [client #3] as he took the name-calling very seriously. [Client #1] stated he would apologize to his peer. [Client #3] 8/16/24: This QIDP inquires if [client #3] had been having any issues with his peers at home. [Client #3] stated that [client #1] called him an 'a-----' and it</p>			

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	<p>made him very mad. This QIDP asked [client #3] why [client #1] called him a name. [Client #3] stated, '[Client #1] called me an a----- because he's an a----- and a jerk!' This QIDP informs [client #3] that I understood his anger and frustration, but it's never a good idea to return aggression for aggression. [Client #3] apologizes and states he's just tired of [client #1] and wishes he would just go away. This QIDP assures [client #3] that we are doing everything we can to restore peace and order at [group home name] by working with his peer and the issues they have all been experiencing as a result of their peers' aggression. [Client #3] thanks this QIDP for our efforts...."</p> <p>The investigation was not thorough as evidenced by: There were no corrective actions to prevent future incidents.</p> <p>12. A BDS report dated 8/10/24 indicated the following: "ADEC staff reported that [client #8] was sitting on the couch watching TV with [client #1]. The peer told [client #8] to move off the couch and then threatened to kill him. ..."</p> <p>An investigation dated 8/12/24 indicated the following: "...QIDP Review (Include name & Date): QIDP 8/14/24. Interviews: [client #1], [client #8] and [staff #4] and [staff #6]. Staff: [staff #4] 8/28/24: Written Statement: [client #1] made [client #8] move from a spot on the couch so [client #1] could sit there instead. When staff told him that was mean, and he shouldn't have [client #1] got up to move. He then turned to [client #8] and said you better not sit in my spot again. Staff told [client #1] that there aren't assigned seats on the couch, he looked at [client #8] and said I'll kill you. Staff asked [client #1] to go calm down. [Client #1]</p>			

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	<p>refused to leave the space, so staff stayed in the room with them to insure [client #8's] safety. [Staff #6] 8/15/24: Written Statement: I was in the office working on Relias (computer recording system) and clearing missed order from that shift, [staff #4] was talking to [client #1] about making [client #8] move out of the spot he was in on the couch, and I had called [House Manager] to ask and see what we could do with the situation. Obviously can't force him to move. So, his mom called and made him apologies (sic) and move, and then [client #1] threatened [client #8's] life. That is when I sat in the living room with them both, since again, he was not going to move. When he was asked to move, he just kept asking why. [Staff #6] was able to get him to leave the couch so she could ask [client #8] questions and [client #1] questions. Individual served statements (Interview all individuals present at the time of the incident): Reports reviewed: [client #1] 8/15/24: This QIDP speaks with [client #1] regarding the incident. [Client #1] admitted to intimidating [client #8] simply because he wanted to sit in the seat [client #8] was seated in. This QIDP processed with [client #1] and explored other options he could've taken instead of using intimidation. [Client #8] 8/15/24: [client #8] denies that [client #1] threatened him."</p> <p>The investigation was not thorough as evidenced by: There were no corrective actions to prevent future incidents.</p> <p>13. A BDS report dated 8/1/24 indicated the following: "ADEC staff reported that [client #1] lunged at [client #8] while he was in the living room watching TV, told him to get out of the chair and threatened to beat him up. ..."</p>			

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	<p>An investigation dated 8/1/24 indicated the following: "...Individual served statements (Interview all individuals present at the time of the incident): Reports reviewed: [client #1] 8/6/24: This QIDP opens conversation by asking [client #1] if he had been experiencing any problems at home lately. [Client #1] responds 'Yeah! Maybe!' This QIDP asked [client #1] to elaborate on the problems he has been experiencing, smiled and hung his head down. This QIDP asked why he felt the need to intimidate his peers. [Client #1] stated 'I just felt like it!' [Client #1] changes the subject. [Client #1] refuses to discuss the incidents any further. [Client #8] 8/6/24: This QIDP questions [client #8] regarding his peer lunging at him. [Client #8] replied 'yes'. [Client #1] jumped at him. [Client #8] stated that he didn't give up the chair up. This QIDP inquired about what staff did to intervene. [Client #8] stated that he didn't remember. Despite being intimidated by [client #1], [client #8] continues to feel safe in his home environment."</p> <p>The investigation was not thorough as evidenced by: There were no corrective actions to prevent future incidents.</p> <p>Client #1's record was reviewed on 1/31/25 at 2:45 pm. Client #1's Behavior Support Plan (BSP) dated 8/2024 indicated: "... Based on the assessment, it is thought [client #1] engages in insufficient coping skills because he wants to escape a situation or problem that occurs. His social skills deficits are thought to be driven by his lack of skills in getting other people's attention and stealing to obtain tangible items that he wants. ...BEHAVIORS TO BE INCREASED (ALTERNATIVE / REPLACEMENT</p>			

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W 0159 Bldg. 00	<p>BEHAVIORS): 1. [Client #1] should be taught appropriate communication skills to express his anger and frustrations as a replacement for his insufficient coping skills. ... 2. [Client #1] should be taught how to appropriately begin a conversation or gain other people's attention, when they are already engaged in a conversation, as a replacement behavior for social skills deficits. ..."</p> <p>The plan did not address verbal and physical aggression.</p> <p>An interview with the QIDP was conducted on 2/3/25 at 12:01 pm. The QIDP stated, "The investigations should include interviews with staff and clients, any interventions that took place, and corrective measures that should be put in place. We have been having team meetings. We need to add verbal and physical aggression to [client #1's] behavior plan."</p> <p>An interview with the Director of Group Homes (DGH) was conducted on 2/3/25 at 11:06 am. The DGH stated, "The investigations should have interviews with clients and staff, whether the allegations are substantiated or not, and recommendations to prevent future reoccurrence. [Client #1's] BSP should include verbal and physical aggression."</p> <p>9-3-2(a) 483.430(a) QIDP</p> <p>Based on observation, record review and interview for 3 of 3 sampled clients (#1, #2 and #3), the Qualified Intellectual Disability</p>	W 0159	QIDP has been re-trained on all state requirements for paperwork. This includes program reviews and monitoring goal progress, updating	02/28/2025

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	<p>Professional (QIDP), failed to effectively integrate, coordinate and monitor client #1, #2 and #3's active treatment programs by not completing reviews of clients' goals, failed to ensure client #1's Individual Support Plan (ISP) included a training program to address his physical and verbal aggression and failed to ensure the client #1's comprehensive functional assessment (CFA) was updated as needed.</p> <p>Findings include:</p> <p>1. Client #1's record was reviewed on 1/31/25 at 2:45 pm. Client #1's Individual Support Plan (ISP) dated 11/5/24 indicated the following goals: "Dental Hygiene, Money Management, Nutritional Skills, Medication Skills, Bathing Skills, Safety Skills, Personal Hygiene Skills and Self Care Skills." The QIDP did not indicate the goals were reviewed, with the progress toward outcomes and recommendations were completed in the monthly reviews from October 2024 to January 2025.</p> <p>2. Client #2's record was reviewed on 1/31/25 at 3:58 pm. Client #2's ISP dated 3/14/24 indicated the following goals: "Dental Hygiene, Money Management, Nutrition Skills, Medication Skills, Bathing Skills, Residential Skills, Exercise and Social Skills." The QIDP did not indicate the goals were reviewed, with the progress toward outcomes and recommendations were completed in the monthly reviews from October 2024 to January 2025.</p> <p>3. Client #3's record was reviewed on 1/31/25 at 4:51 pm. Client #3's ISP dated 10/1/24 indicated the following goals: "Medication Skills, Toothbrushing, Cognitive/ Money, Domestic/ Residential, Wardrobe, Clean glasses, Emotional/</p>		<p>BSP's yearly or as needed, updating CFA's yearly or as needed. Using the CFA to set goals and training programs. Manager of QIDPs will randomly audit paperwork to ensure that all paperwork is completed in a timely manner. This will occur at least monthly. Training of QIDP will occur as needed. Persons responsible: QIDP, Manager of QIDP</p>	

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	<p>Behavioral, Phone Number and Personal Health-Nutrition."</p> <p>The QIDP did not indicate the goals were reviewed, with the progress toward outcomes and recommendations were completed in the monthly reviews from October 2024 to January 2025.</p> <p>An interview with the House Manager (HM) was conducted on 1/30/25 at 4:54 pm. The HM stated, "I hardly see the Qualified Intellectual Disability Professional (QIDP); it's been months since I have seen her. The QIDP should be writing the summaries and changing goals as needed. I try to do summaries, they are minimal and vague. I do them to the best of my ability."</p> <p>An interview with the Qualified Intellectual Disability Professional (QIDP) was conducted on 2/3/25 at 12:01 pm. The QIDP stated, "The QIDP is responsible for completing summaries. I have not done any summaries yet. I should review to make sure the summaries are complete. We don't sign the summaries, but I think we should."</p> <p>An interview with the Director of Group Homes (DGH) was conducted on 2/3/25 at 11:06 am. The DGH stated, "The QIDP should be reviewing and include a review of goals, any recommendations for change and sign the report."</p> <p>4. The QIDP failed to ensure client #1's Individual Support Plan (ISP) included a training program to address his physical and verbal aggression. Please see W227.</p> <p>5. The QIDP failed to ensure client #1's Comprehensive Functional Assessment (CFA) was updated as needed. Please see W259.</p> <p>9-3-3(a)</p>				

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W 0227 Bldg. 00	<p>483.440(c)(4) INDIVIDUAL PROGRAM PLAN</p> <p>Based on interview and record review for 1 of 3 sample clients (client #1), the facility failed to ensure client #1's Individual Support Plan (ISP) included a training program to address his physical and verbal aggression.</p> <p>Findings include:</p> <p>The facility's Bureau of Disabilities Services (BDS) reports and related investigations were reviewed on 1/30/25 at 2:45 pm.</p> <p>1. A BDS report dated 1/13/25 indicated the following: "ADEC staff reported that [client #1] was verbally abusive to [client #3] by calling him a 'r-----'."</p> <p>2. A BDS report dated 1/17/25 indicated the following: "ADEC staff reported that a peer was talking at the dinner table when [client #1] started making verbal threats to harm [client #3]. ..."</p> <p>3. A BDS report dated 1/20/25 indicated the following: "ADEC staff reported [client #8] was at the dishwasher putting dishes away when [client #1] approached them and 'rammed' [client #8] with [client #1's] shoulder from behind, causing [client #8] to move forward. When asked why he did this, [client #1] stated because [client #8] is too slow."</p> <p>4. A BDS report dated 1/7/25 indicated the following: "On 1/7/25 at 3:30 pm, a [client #1] in his home was making verbal threats toward [client #3]. [Client #3] expressed that he did not feel safe</p>	W 0227	<p>QIDP has been re-trained on all state requirements for paperwork. This includes program reviews and monitoring goal progress, updating BSP's yearly or as needed, updating CFA's yearly or as needed. Using the CFA to set goals and training programs. Manager of QIDPs will randomly audit paperwork to ensure that all paperwork is completed in a timely manner. This will occur at least monthly. Training of QIDP will occur as needed.</p> <p>Persons responsible: QIDP, Manager of QIDP</p>	02/28/2025
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	<p>around this peer. ..."</p> <p>5. A BDS report dated 12/3/24 indicated the following: "On 12/3/24 at 7:15 am, [client #8] was at home sitting in the recliner. [Client #1] approached and told [client #8] he had to move. When staff intervened, the [client #1] spit on [client #8] and walked away."</p> <p>6. A BDS report dated 12/5/24 indicated the following: "ADEC staff reported that [client #1] was bullying [client #5] this morning. [Client #1] was making verbal threats, such as he was going to 'kick his a--' and calling [client #5] 'fat'. Staff immediately intervened by separating the clients. No injuries were reported. This hurt [client #5's] feelings and staff provided emotional support as needed. ..."</p> <p>7. A BDS report dated 10/13/24 indicated the following: "ADEC staff reported that [client #1] was sitting in [client #7's] chair at the dinner table. Staff asked them to move so [client #7] could sit, and the peer got in [client #7's] face then lunged at him. ..."</p> <p>8. A BDS report dated 9/4/24 indicated the following: "ADEC staff reported that [client #7] was standing in the living room when [client #1] walked by him, hitting him with their shoulder and telling him to move. The peer also called [client #7] a name. ..."</p> <p>There were 5 more BDS Reports involving client #1 exhibiting verbal and/or physical aggression toward the other clients in the home.</p> <p>Client #1's record was reviewed on 1/31/25 at 2:45</p>			

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W 0259 Bldg. 00	<p>pm.</p> <p>Client #1's ISP (Individual Program Plan Summary) dated 11/5/24 and Behavioral Support Plan (BSP) dated 8/2024 did not include any goals or a plan addressing client #1's physical and verbal aggression.</p> <p>An interview with the Qualified Intellectual Disability Professional (QIDP) was conducted on 2/3/25 at 12:01 pm. The QIDP stated, "I don't manage [client #1's] BSP; if the plan is not working something should change. The team should decide to change [client #1's] BSP or ISP to include physical and verbal aggression."</p> <p>An interview with the Director of Group Homes (DGH) was conducted on 2/3/25 at 11:06 am. The DGH stated, "[Client #1's] BSP should include physical and verbal aggression. His current target behaviors don't align with his current behaviors."</p> <p>9-3-4(a)</p> <p>483.440(f)(2) PROGRAM MONITORING & CHANGE</p> <p>Based on record review and interview for 1 of 3 sampled clients (#1), the facility failed to ensure client #1's Comprehensive Functional Assessment (CFA) was updated as needed.</p> <p>Findings include:</p> <p>Client #1's record was reviewed on 1/31/25 at 2:45 pm. Client #1 had a CFA completed on 8/9/24. On 10/15/24 client #1 lost his job working at a school and on 1/9/25 client's grandmother passed away. There was no documentation client #1's skills had been assessed after losing his employment on</p>	W 0259	QIDP has been re-trained on all state requirements for paperwork. This includes program reviews and monitoring goal progress, updating BSP's yearly or as needed, updating CFA's yearly or as needed. Using the CFA to set goals and training programs. Manager of QIDPs will randomly audit paperwork to ensure that all paperwork is completed in a timely manner. This will occur at least monthly. Training of QIDP	02/28/2025	

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W 0356 Bldg. 00	<p>11/15/24 and losing his grandmother on 1/9/25.</p> <p>An interview with the Qualified Intellectual Disability Professional (QIDP) was conducted on 2/3/25 at 12:01 pm. The QIDP stated, "Functional Assessments should be updated when life changing things happen like losing a job. No, I have not updated [client #1's] assessment. I don't know if we update as we go or if it's done annually. I was never informed to do them as changes occur."</p> <p>An interview with the Director of Group Homes (DGH) was conducted on 2/3/25 at 11:06 am. The DGH stated, "The QIDP should update assessments as significant changes occur and reassess the client's needs."</p> <p>9-3-4(a) 483.460(g)(2) COMPREHENSIVE DENTAL TREATMENT</p> <p>Based on record review and interview for 1 of 3 sampled clients (client #2), the facility failed to follow dental recommendations in a timely manner for client #2.</p> <p>Findings include:</p> <p>Client #2's record was reviewed on 1/31/25 at 3:58 pm.</p> <p>Client #2's Dental exam note dated 11/6/24 indicated, "Return in (sic) ASAP (As soon as possible) for fillings."</p> <p>An interview with the Licensed Practical Nurse (LPN) was conducted on 2/3/25 at 11:53 am. The LPN stated, "Dental recommendations should be</p>	W 0356	<p>will occur as needed. Persons responsible: QIDP, Manager of QIDP</p> <p>All recommendations should be followed up in a timely manner. Client # 2 has had a follow up dental appointment. All medical appointments are being tracked by the nursing team. Monthly reminders are being sent to the group homes of upcoming and overdue medical appointments. Medical assistant will follow up with each group home to ensure that appointments are made and attended in a timely manner. QIDP will review the appointment tracker. Persons responsible: QIDP, DSP in charge of medical</p>	02/28/2025	

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W 0455 Bldg. 00	<p>within a month of the exam if it indicates ASAP."</p> <p>An interview with the Qualified Intellectual Disability Professional (QIDP) was conducted on 2/3/25 at 12:01 pm. The QIDP stated, "Dental recommendations should be followed as soon as it was recommended. The appointment should have at least been scheduled by now."</p> <p>An interview with the Director of Group Homes (DGH) was conducted on 2/3/25 at 11:06 am. The DGH stated, " Dental recommendations should be set up within a week of the recommendations."</p> <p>9-3-6(a)</p> <p>483.470(l)(1) INFECTION CONTROL</p> <p>Based on observation, record review, and interview for 3 of 3 sample clients (#1, #2 and #3), plus 2 additional clients (#5 and #7), the facility failed to ensure staff working in the home implemented infection control measures for handwashing.</p> <p>Findings include:</p> <p>Observations were conducted at the group home on 1/30/25 from 5:58 am to 7:45 am. Clients #1, # 2, #3, #4, #5, #6, #7 and #8 were present in the home throughout the observation period.</p> <p>At 6:20 am client #7 walked into the medication room and sat in a chair. Staff #3 handed client #7 his cup of medication. Client #7 poured out his medication into his hand and took his medication. Client #7 did not wash his hands prior to putting his medication in his hand. At 6:23 am client #3</p>	W 0455	<p>appointments, medical assistant</p> <p>All house staff have been retrained on the medication administration policy with a focus on the importance of washing hands. QIDP and/or house manager will complete random observations of medication administrations and mealtimes to ensure that handwashing is occurring as recommended. These observations will occur at least two times per week. Retraining will occur as needed. Persons responsible: QIDP, House Manager</p>	02/28/2025

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	<p>got a bowl of cereal and an apple and sat at the table and began eating. Client #3 did not wash his hands prior to eating. At 6:30 am staff #3 used hand sanitizer on her own hands and called client #3 into the medication room. At 6:37 am client #3 took his medication. At 6:38 am client #7 poured his cereal and sat at the table. At 6:48 am client #5 walked into the medication room and took his medication. At 6:49 am client #1 walked to the dining room table and sat down and poured his bowl of cereal. At 6:57 am client #2 sat at table and fixed a bowl of cereal. At 7:21 am client #1 was called to the medication room and took his medication.</p> <p>Clients were not prompted to wash their hands prior to eating breakfast or taking their medication.</p> <p>An interview with the Licensed Practical Nurse (LPN) was conducted on 2/3/25 at 11:53 am. The LPN stated, "The clients should be washing their hands before and after taking their medication, before eating and after using the bathroom."</p> <p>An interview with the Qualified Intellectual Disability Professional (QIDP) was conducted on 2/3/25 at 12:01 pm. The QIDP stated, "Clients should be washing their hands before meals, snacks and before medication is taken."</p> <p>An interview with the Director of Group Homes (DGH) was conducted on 2/3/25 at 11:06 am. The DGH stated, " Clients should be washing their hands before meals, before taking their medication and after using the restroom."</p> <p>9-3-7(a)</p>			