


DEPARTMENT OF HEALTH AND HUMAN SERVICES

FORM APPROVED

CENTERS FOR MEDICARE & MEDICAID SERVICES

OMB NO. 0938-0391

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTIONS | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 15C0001060 | (X2) MULTIPLE CONSTRUCTION A. BUILDING B. WING | (X3) DATE SURVEY COMPLETED 10/04/2022 |
| NAME OF PROVIDER OR SUPPLIER EVANSVILLE SURGERY CENTER ASSOCIATES LLC | | STREET ADDRESS, CITY, STATE, ZIP CODE 520 MARY ST STE 130, EVANSVILLE, IN, 47710 | |
| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS - REFERENCED TO THE APPROPRIATE DEFICIENCY) |
| S0000 | <p>INITIAL COMMENTS</p> <p>This visit was for a state licensure survey of an ambulatory surgery center.</p> <p>Facility number: 009234</p> <p>Dates: 10/3/22 and 10/4/22</p> <p>QA: 10/21/2022</p> | S0000 |  |
| S0328 | <p>QUALITY ASSESSMENT AND IMPROVEMENT</p> <p>410 IAC 15-2.4-2</p> <p>410 IAC 15-2.4-2(b)</p> | S0328 | <p>Plan of Corrections</p> <p>Evansville Surgery Center Associations, LLC</p> <p>520 Mary St STE 130 Box 2185</p> |

(b) The center shall take appropriate action to address the opportunities for improvement found through the quality assessment and improvement program as follows:

- (1) The action must be documented.
- (2) The outcome of the action must be documented as to its effectiveness, continued follow-up, and impact on patient care.

Based on document review and interview, the Quality Assessment and Performance Improvement program/committee failed to take and/or document action(s) taken to address opportunities for improvement for 2 (two) issues (pediatric intravenous [IV] catheter placement and laboratory specimen labeling) discovered for 1 (one) facility and failed to document effectiveness and/or continued follow-up.

Evansville, IN 47710

Facility number 009234

Event ID 4F2E8-H1

CLIA ID # 15C0001060

Survey date 10/4/22

S0328-

3. a. Evansville Surgery Center has reviewed and revised Policy and Procedure # 3223 "Care of Specimens". Education to staff regarding changes was provided. ESC has communicated expectations with Deaconess Hospital lab services to ensure any specimens received are correctly labeled. Quality will be measured by review of incident reporting from ESC staff and Deaconess Lab Services for incorrect or missing labeling. These policy changes, education and quality monitoring through incident report review will help prevent future incidents. This information will also be reviewed in QAPI meetings with minutes reflecting outcome.

The Administrator, Clinical Director, Education Coordinator and OR charge

Findings include:

1. Review of the 2022 QAPI Plan, approved 2/16/22, indicated the following:
 - a. The Quality Assessment-Performance Improvement Council provides the driving force for overall facility wide Performance Improvement activities. The functions of the council include: Identifying opportunities for improvement.
 - b. The QAPI Council ranks process improvement priorities and determines monitoring. Developing strategies related to the planning and implementation of continuous performance improvement activities. Determine the education and training needs of the organization related to performance improvement. Evaluate the effectiveness of the Performance Improvement activities.
 - c. The primary focus when designing new processes or improving existing processes is on those processes, which have been identified through measurement and assessment require: Once actions are taken, the effect of the action must be

nurses will be responsible for these tasks, along with the Performance Improvement Coordinator reviewing incident reports, acting to resolve issues surrounding incidents, assessing for continued opportunities for improvement and quality monitoring. Monitoring will be ongoing, at least quarterly to assess for trends with increased surveillance and actions if continued or increasing incidents occur. .

This deficiency will be corrected by November 30, 2022.

See attached policy revision and meeting minutes cited in the plan of corrections. Attachment names will reflect tag number.

3.c. Evansville Surgery Center reviewed and revised Policy and Procedure #3104 Nursing Care of Patients Receiving Intravenous Therapy. Staff will be provided education per the Education Coordinator regarding this policy, documentation of IV attempts in the OR and the need for incident reporting on pediatric

measured.

d. Ongoing measurement to ensure that the newly designed or revised process(es) achieve and maintain stability.

2. Review of incidents from 1/1/22 through 8/1/22 indicated the following: On 1/5/22, 2/22/22 and 8/16/22 laboratory specimens were improperly labeled. On 3/21/22, 5/2/22, and 8/30/22 the center recorded events related to excessive number of IV placement attempts on pediatric patients for non-emergent procedures.

3. Review of 4 quarters of QAPI Council meeting minutes dated 11/30/21-12/30/21, 1/22 (date not viewable), 5/10/22, and 9/13/22, and Quality Reports indicated the following:

a. January meeting minutes lacked evidence of QAPI review of the labeling incidents 1/5/22.

b. Meeting minutes dated 5/10/22 indicated the Council discussed ways to reduce number of IV sticks in peds (pediatric) patients. Resolution indicated the ped IV topic was discussed and parameters/guidelines "in place" to reduce number. The minutes lacked evidence/documentation of

4 IV insertion attempts. ESC will form a subcommittee to review options for alternate angiocaths for ease of use. These policy changes, education and quality monitoring through incident report review will help prevent future incidents. This information will also be reviewed in QAPI meetings with minutes reflecting outcome.

The Administrator, Clinical Director, Education Coordinator and OR charge nurses will be responsible for these tasks, along with the Performance Improvement Coordinator reviewing incident reports, acting to resolve issues surrounding incidents, assessing for continued opportunities for improvement and quality monitoring. Monitoring will be ongoing, at least quarterly to assess for trending with increased surveillance and actions if continued or increasing incidents occur.

This deficiency will be corrected by November 30, 2022.

See attached policy revision, meeting with Lab supervisor summary, email correspondence, and meeting

what the parameters/guidelines were. The Quality Report for Laboratory Services indicated the Center had 2 laboratory (lab) incidents during the 1st quarter 2022. Comments indicated specimen without label taken by hospital/lab. The minutes lacked evidence of the Council's review/evaluation of labeling issues to date.

c. Meeting minutes dated 9/13/22 indicated Lab (Contracted services) was reviewed. The minutes lacked evidence of QAPI Council evaluation lab/labeling issues and/or strategies to improve performance. The minutes also lacked evidence of follow-up for actions taken to improve performance of pediatric IV placement with evaluation of effectiveness.

4. On 10/4/22, beginning at approximately 2:15 PM, A2, Performance Improvement/Infection Prevention, verified the center did not have evidence of QAPI ongoing measurement/evaluation of effectiveness of changes implemented for pediatric IV placements, nor did they have documentation of performance improvement evaluation of, or

minutes cited in the plan of corrections. Attachment names will reflect tag number.

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| | actions taken for the identified issue with lab labeling. | | | |
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Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See reverse for further instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Suzanne Glover

TITLE

Performance
Improvement
Coordinator/Infection
Preventionist

(X6) DATE

11/9/2022 5:21:38 PM