

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTIONS		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		(X2) MULTIPLE CONSTRUCTION A. BUILDING B. WING	(X3) DATE SURVEY COMPLETED 08/05/2025
NAME OF PROVIDER OR SUPPLIER VITA OF NEW WHITELAND		STREET ADDRESS, CITY, STATE, ZIP CODE 532 COUNTRY GATE DRIVE , NEW WHITELAND, , 46184			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES...	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION...	(X5) COMPLETION DATE	
R 0000	INITIAL COMMENTS This visit was for the Investigation of Complaint IN00463705. Complaint IN00463705 - State deficiencies related to the allegations are cited at R0052. Survey date: August 5, 2025 Facility number: 016046 Residential Census: 73 This State Residential Finding is cited in accordance with 410 IAC 16.2-5. Quality review completed August 6, 2025.	R 0000	This plan of correction constitutes this facility's written allegation of compliance for the deficiencies cited. The submission of this plan of correction is not an admission or agreement with the deficiencies or conclusions contained in the Indiana Department of Health's Inspection Report. Vita of New Whiteland respectfully requests consideration for a desk review of this plan of correction in lieu of post survey revisit.		
R 0052	Residents' Rights - Offense 410 IAC 16.2-5-1.2(v)(1-6) (v) Residents have the right to be free from: (1) sexual abuse;	R 0052	What corrective action(s) will be accomplished for those residents found to have been affected by the deficient practice: Resident B care plan reviewed	08/15/2025	

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

FORM APPROVED

OMB NO. 0938-0391

- (2) physical abuse;
- (3) mental abuse;
- (4) corporal punishment;
- (5) neglect; and
- (6) involuntary seclusion.

Based on interview and record review, the facility failed to protect the resident's right to be free from neglect for 1 of 3 residents reviewed for supervision. A resident who resided on the secured memory care unit exited the facility through an unlocked door without staff knowledge.
(Resident B)

Findings include:

During an interview on 8/5/25 at 9:13 a.m., Qualified Medication Aide (QMA) 1 indicated, on 7/12/25 at approximately 7:00 a.m., Resident B walked out of the facility through the northeast emergency exit and was located approximately four minutes later by a staff member that was pulling into the back parking lot. The night shift staff were not aware that Resident B had been outside the facility.

During an interview on 8/5/25 at 9:28 a.m. CNA 1 indicated when she pulled into the employee parking lot, on 7/12/25 at approximately 7:00 a.m., Resident B was outside

and updated. Involved staff educated.

How will other residents having the potential to be affected by the same deficient practice be identified and what corrective action(s) will be taken:

All residents who self-ambulate in the Memory Care area without assistance have the potential to be affected by the alleged deficient practice.

Remote door unlocking features have been removed to avoid any potential malfunction to prevent the potential for elopement of residents who might lack cognition to make appropriate decisions.

Care staff to conduct rounds every two hours.

What measures will be put into place or what systemic changes will be made to ensure that the deficient practice does not recur:

standing on the sidewalk in front of the east entrance. As CNA 1 walked up to Resident B, three staff members came outside to get her and indicated they did not know Resident B had been outside the facility. Resident B exited through the northeast emergency exit door which had been left unlocked for approximately twelve hours.

On 8/5/25 at 9:30 a.m., observed the path Resident B walked from the northeast emergency exit door to the east entrance. Outside the northeast exit door was a well kept sidewalk approximately fifteen feet. Then Resident B turned right, on the sidewalk, and walked approximately 50 feet to the east entrance.

The clinical record for Resident B was reviewed on 8/5/25 at 9:43 a.m. The diagnoses included, but were not limited to, dementia, chronic kidney disease, and insomnia.

An assessment, dated 9/22/24, indicated Resident B was independent with ambulation and was at risk for an elopement because she wandered, required directions or reminding, continuous daily cuing, and required 24 hour monitoring.

A progress note, dated 7/12/25 at 7:05 a.m., indicated Resident

ED/Designee will complete an inservice with staff to ensure staff education on resident right to be free of abuse/neglect completed by 7/16/25.

DON/Designee educated regarding remote door access in/out Memory Care Unit on 8/7/25.

Remote door unlocking features have been removed to avoid any potential malfunction to prevent the potential for elopement of residents who might lack cognition to make appropriate decisions.

How the corrective action(s) will be monitored to ensure the deficient practice will not recur, i.e., what quality assurance program will be put into place:

DON/Designee will be responsible for reviewing and providing interventions to all memory care residents that show increases in wandering behavior 5 times a

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

B exited the facility through the northeast emergency exit door on the secured memory care unit and walked around to the back door where Resident B was immediately seen by CNA 1 and escorted back into the building.

During an interview on 8/5/25 at 11:25 a.m., the Information Technology Specialist (IT) indicated he was able to review the security system user activity log to find out when the northeast emergency exit door was unlocked and by whom. The northeast emergency exit door was unlocked, on 7/11/25 at approximately 7:00 a.m., and was relocked, on 7/12/25 at approximately 7:00 a.m. The electronic device that unlocked that door was used by the Director of Nursing (DON).

On 8/5/25 at 9:50 a.m., the Administrator provided a copy of a facility policy, titled Elopement Risk and Missing Resident Policy, dated 11/2023, and indicated this was the current policy used by the facility. A review of the policy indicated the facility's goal was to provide a safe environment for all residents.

This citation relates to Complaint IN00463705.

Based on interview and record review, the facility failed to

week for 2 weeks, 3 times a week for 6 weeks, weekly for 4 weeks, and then monthly for 3 months with results reported to the Quality Assurance and Performance Improvement Committee overseen by the Executive Director.

If a threshold of 95% is not achieved, an action plan will be developed to ensure compliance.

By what date the systemic changes will be completed:
8/15/25

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

protect the resident's right to be free from neglect for 1 of 3 residents reviewed for supervision. A resident who resided on the secured memory care unit exited the facility through an unlocked door without staff knowledge. (Resident B)

Findings include:

During an interview on 8/5/25 at 9:13 a.m., Qualified Medication Aide (QMA) 1 indicated, on 7/12/25 at approximately 7:00 a.m., Resident B walked out of the facility through the northeast emergency exit and was located approximately four minutes later by a staff member that was pulling into the back parking lot. The night shift staff were not aware that Resident B had been outside the facility.

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

During an interview on 8/5/25 at 9:28 a.m. CNA 1 indicated when she pulled into the employee parking lot, on 7/12/25 at approximately 7:00 a.m., Resident B was outside standing on the sidewalk in front of the east entrance. As CNA 1 walked up to Resident B, three staff members came outside to get her and indicated they did not know Resident B had been outside the facility. Resident B exited through the northeast emergency exit door which had been left unlocked for approximately twelve hours.

On 8/5/25 at 9:30 a.m., observed the path Resident B walked from the northeast emergency exit door to the east entrance. Outside the northeast exit door was a well kept sidewalk approximately fifteen feet. Then Resident B turned right, on the sidewalk, and walked approximately 50 feet to the east entrance.

The clinical record for Resident B was reviewed on 8/5/25 at 9:43 a.m. The diagnoses included, but were not limited to, dementia, chronic kidney disease, and insomnia.

An assessment, dated 9/22/24, indicated Resident B was independent with ambulation and was at risk for an elopement because she wandered, required directions or

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

reminding, continuous daily cuing, and required 24 hour monitoring.

A progress note, dated 7/12/25 at 7:05 a.m., indicated Resident B exited the facility through the northeast emergency exit door on the secured memory care unit and walked around to the back door where Resident B was immediately seen by CNA 1 and escorted back into the building.

During an interview on 8/5/25 at 11:25 a.m., the Information Technology Specialist (IT) indicated he was able to review the security system user activity log to find out when the northeast emergency exit door was unlocked and by whom. The northeast emergency exit door was unlocked, on 7/11/25 at approximately 7:00 a.m., and was relocked, on 7/12/25 at approximately 7:00 a.m. The electronic device that unlocked that door was used by the Director of Nursing (DON).

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

On 8/5/25 at 9:50 a.m., the Administrator provided a copy of a facility policy, titled Elopement Risk and Missing Resident Policy, dated 11/2023, and indicated this was the current policy used by the facility. A review of the policy indicated the facility's goal was to provide a safe environment for all residents.

This citation relates to Complaint IN00463705.

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting provided it is determined that other safeguards provide sufficient protection to the patients. (See instructions.)

LABORATORY DIRECTOR'S OR
PROVIDER/SUPPLIER REPRESENTATIVE'S
SIGNATURE

TITLE

(X6) DATE