

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTIONS		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		(X2) MULTIPLE CONSTRUCTION A. BUILDING B. WING		(X3) DATE SURVEY COMPLETED 06/23/2022	
NAME OF PROVIDER OR SUPPLIER TRADITIONS OF COLUMBUS		STREET ADDRESS, CITY, STATE, ZIP CODE 4300 WEST GOELLER BLVD, COLUMBUS, , 47201					
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES...	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION...			(X5) COMPLETION DATE	
R 0000	INITIAL COMMENTS This visit was for the Investigation of Complaint IN00382647. Complaint IN00382647 - Substantiated. State deficiency related to the allegation is cited at R240. Survey dates: June 22 and 23, 2022. Facility number: 015179 Residential Census: 55 These State Residential Findings are cited in accordance with 410 IAC 16.2-5. Quality review completed on June 29, 2022.	R 0000	The creation and submission of this Plan of Correction does not constitute an admission by this provider of any conclusion set forth in the statement of deficiencies, or any violation of regulation. This provider respectfully requests that the 2567 Plan of Correction be considered the Letter of Credible Allegation and requests Desk Review in lieu a Post Survey Review. In response to R 240 410 IAC 16.2-54(d) Health Service Deficiency Deficiency: (d) Personal Care, and assistance with activities of daily living, shall be				

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provided based upon individual needs and preferences.

What corrective actions will be accomplished for those residents found to have been affected by the finding:

No negative outcome was identified.

How will you identify other residents having the potential to be affected by the same deficient practice and what corrective action will take place:

No resident was adversely affected though the potential for adverse outcome did exist.

A full audit of shower sheets was conducted by the Memory Care Coordinator.

-Completed 7/13/22

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What measures will be put into place or what systemic changes will the facility make to ensure that the deficient practice does not recur. How will the corrective actions be monitored to ensure the deficient practice will not recur; what quality assurance program will be put into place:

The Memory Care Director will do a daily audit of shower tracking sheets x14 days, a weekly audit of shower tracking sheets x 30days, a monthly audit of shower tracking sheets x90 days then as needed. Documentation of audits will be signed off on by the Director of Wellness and the Executive Director. The Executive Director will keep record of all documentation.

-Completed 7/13/22 and ongoing

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			What date the systemic changes will be completed: 7/13/22	
R 0240	Health Services - Deficiency 410 IAC 16.2-5-4(d) (d) Personal care, and assistance with activities of daily living, shall be provided based upon individual needs and preferences. Based on observation, interview, and record reviews the facility failed to provide bathing assistance for 4 of 5 residents reviewed for activities of daily living. (Residents B, J, S, and T) Findings include: 1. The clinical record for Resident B was reviewed on 6/22/22 at 10:09 p.m. The diagnoses included, but were not limited to, frontotemporal dementia, non-insulin dependent diabetes, and osteoarthritis. Resident B's Shower Sheets were provided by the Memory Care Coordinator on 6/23/22 at 5:27 p.m. The resident received a shower with staff assistance on the following days:	R 0240	The creation and submission of this Plan of Correction does not constitute an admission by this provider of any conclusion set forth in the statement of deficiencies, or any violation of regulation. This provider respectfully requests that the 2567 Plan of Correction be considered the Letter of Credible Allegation and requests Desk Review in lieu a Post Survey Review. In response to R 240 410 IAC 16.2-54(d) Health Service Deficiency Deficiency: (d) Personal Care, and assistance with activities of daily living, shall be provided based upon individual needs and preferences.	07/13/2022

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- January 14, 18, 20, 28, and 31, 2022.

- February 6 and 11, 2022.

- March 4, 5, 11, 18, and 20, 2022.

- April 1, 8, 10, 15, 16, 22, and 29, 2022.

- May 1, 8, and 13, 22.

A Shower Sheet, dated 1/23/22, indicated the resident had showered himself unsupervised.

A Shower Sheet, dated 2/20/22, indicated the resident had showered himself before breakfast.

The Care Report for Resident B was provided by the Memory Care Coordinator on 6/23/22 at 5:27 p.m. The report did not include any bathing information for this resident.

2. The clinical record for Resident J was reviewed on 6/23/22 at 4:27 p.m. The diagnoses included, but were not limited to, hypertension, GERD (gastroesophageal reflux disease), and hypothyroidism. The Service Plan indicated the resident's shower days were Wednesday and Saturday, with staff assistance.

Resident J's Shower Sheets were provided by the Memory Care Coordinator on 6/23/22 at

What corrective actions will be accomplished for those residents found to have been affected by the finding:

No negative outcome was identified.

[How will you identify other residents having the potential to be affected by the same deficient practice and what corrective action will take place:](#)

No resident was adversely affected though the potential for adverse outcome did exist.

A full audit of shower sheets was conducted by the Memory Care Coordinator.

-Completed 7/13/22

What measures will be put into place or what

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5:27 p.m. The resident received a shower with staff assistance on the following days:

- January 19, 2022.
- February 9 and 23, 2022.
- March 2, 9, 16, 23, and 30, 2022.
- April 6 and 20, 2022.
- May 25, 2022. June 8 and 22, 2022.

A Shower Sheet, dated 5/4/22, indicated the resident had wanted a shower at 8:30 p.m., but came out at 8:00 p.m. and stated, "they didn't show up, so she put her PJs on."

The Care Report for Resident J was provided by the Memory Care Coordinator on 6/23/22 at 5:27 p.m. The report indicated the resident received Bathing Assistance on March 26, April 9, 20, 23, 27, May 7, 11, 18, 21, and 25, 2022.

During an interview on 6/23/22 at 1:50 p.m., Resident J indicated the only time she was afraid of falling was when she took a shower and she would ask staff to stand by to assist. She had ask for assistance with a shower, then waited and waited and waited, but they did not come in so she did not get a shower.

systemic changes will the facility make to ensure that the deficient practice does not recur. How will the corrective actions be monitored to ensure the deficient practice will not recur; what quality assurance program will be put into place:

The Memory Care Director will do a daily audit of shower tracking sheets x14 days, a weekly audit of shower tracking sheets x 30days, a monthly audit of shower tracking sheets x90 days then as needed. Documentation of audits will be signed off on by the Director of Wellness and the Executive Director. The Executive Director will keep record of all documentation.

-Completed 7/13/22 and ongoing

What date the systemic changes will be completed:

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3. The clinical record for Resident S was reviewed on 6/23/22 at 4:33 p.m. The diagnoses included, but were not limited to, anxiety, bilateral knee pain, and hyperlipidemia. The Service Plan indicated the resident's shower days were every three days, with staff assistance.

Resident S's Shower Sheets were provided by the Memory Care Coordinator on 6/23/22 at 5:27 p.m. The resident received a shower with staff assistance on the following days:

- January 2022 (no showers).
- February 22 and 25, 2022.
- March 1, 4, 8, 11, 18, and 22, 2022.
- April 1, 4, 12, 19, and 22, 2022.
- May 3, 10, 13, 17, 20, and 24, 2022.
- June 3, 7, 10, 14, 17, and 21, 2022.

The Care Report for Resident S was provided by the Memory Care Coordinator on 6/23/22 at 5:27 p.m. The report indicated the resident received Bathing Assistance on March 1, 4, April 12, 30, May 24, 27, and 30, 2022

During an observation on

7/13/22

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6/22/22 at 9:46 p.m., Resident S was walking in the Memory Care hallway with walker. She was observed wearing pajama pants, a sweat shirt, and her shoulder length hair appeared unkempt and oily from the roots to the ends.

4. The clinical record for Resident T was reviewed on 6/23/22 at 4:39 p.m. The diagnoses included, but were not limited to, Alzheimer's, hypotension, and GERD. The Service Plan indicated the resident's shower days were Tuesdays and Fridays, with staff assistance.

Resident T's Shower Sheets were provided by the Memory Care Coordinator on 6/23/22 at 5:27 p.m. The resident received showers on the following dates:

- January 28, 2022.
- February 4, 6, and 25, 2022.
- March 2022 (no showers).
- April 2022 (no showers).
- May 2022 (no shower sheets).
- June 19, 2022.

The Care Report for Resident T was provided by the Memory Care Coordinator on 6/23/22 at 5:27 p.m. The report indicated the resident received bathing assistance on: April 1, 12, and

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May 13, 2022.

During an interview on 6/23/22 at 5:03 p.m., the Regional Nurse indicated there was no specific bathing policy. The service plan would indicated when the residents' shower days should have been scheduled.

This Residential tag relates to Complaint IN00382647.

Based on observation, interview, and record reviews the facility failed to provide bathing assistance for 4 of 5 residents reviewed for activities of daily living. (Residents B, J, S, and T)

Findings include:

1. The clinical record for Resident B was reviewed on 6/22/22 at 10:09 p.m. The diagnoses included, but were not limited to, frontotemporal dementia, non-insulin dependent diabetes, and osteoarthritis.

Resident B's Shower Sheets were provided by the Memory Care Coordinator on 6/23/22 at 5:27 p.m. The resident received a shower with staff assistance on the following days:

- January 14, 18, 20, 28, and 31, 2022.
- February 6 and 11, 2022.

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- March 4, 5, 11, 18, and 20, 2022.

- April 1, 8, 10, 15, 16, 22, and 29, 2022.

- May 1, 8, and 13, 22.

A Shower Sheet, dated 1/23/22, indicated the resident had showered himself unsupervised.

A Shower Sheet, dated 2/20/22, indicated the resident had showered himself before breakfast.

The Care Report for Resident B was provided by the Memory Care Coordinator on 6/23/22 at 5:27 p.m. The report did not include any bathing information for this resident.

2. The clinical record for Resident J was reviewed on 6/23/22 at 4:27 p.m. The diagnoses included, but were not limited to, hypertension, GERD (gastroesophageal reflux disease), and hypothyroidism. The Service Plan indicated the resident's shower days were Wednesday and Saturday, with staff assistance.

Resident J's Shower Sheets were provided by the Memory Care Coordinator on 6/23/22 at 5:27 p.m. The resident received a shower with staff assistance on the following days:

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- January 19, 2022.
- February 9 and 23, 2022.
- March 2, 9, 16, 23, and 30, 2022.
- April 6 and 20, 2022.
- May 25, 2022. June 8 and 22, 2022.

A Shower Sheet, dated 5/4/22, indicated the resident had wanted a shower at 8:30 p.m., but came out at 8:00 p.m. and stated, "they didn't show up, so she put her PJs on."

The Care Report for Resident J was provided by the Memory Care Coordinator on 6/23/22 at 5:27 p.m. The report indicated the resident received Bathing Assistance on March 26, April 9, 20, 23, 27, May 7, 11, 18, 21, and 25, 2022.

During an interview on 6/23/22 at 1:50 p.m., Resident J indicated the only time she was afraid of falling was when she took a shower and she would ask staff to stand by to assist. She had ask for assistance with a shower, then waited and waited and waited, but they did not come in so she did not get a shower.

3. The clinical record for Resident S was reviewed on 6/23/22 at 4:33 p.m. The diagnoses included, but were

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not limited to, anxiety, bilateral knee pain, and hyperlipidemia. The Service Plan indicated the resident's shower days were every three days, with staff assistance.

Resident S's Shower Sheets were provided by the Memory Care Coordinator on 6/23/22 at 5:27 p.m. The resident received a shower with staff assistance on the following days:

- January 2022 (no showers).
- February 22 and 25, 2022.
- March 1, 4, 8, 11, 18, and 22, 2022.
- April 1, 4, 12, 19, and 22, 2022.
- May 3, 10, 13, 17, 20, and 24, 2022.
- June 3, 7, 10, 14, 17, and 21, 2022.

The Care Report for Resident S was provided by the Memory Care Coordinator on 6/23/22 at 5:27 p.m. The report indicated the resident received Bathing Assistance on March 1, 4, April 12, 30, May 24, 27, and 30, 2022

During an observation on 6/22/22 at 9:46 p.m., Resident S was walking in the Memory Care hallway with walker. She was observed wearing pajama

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pants, a sweat shirt, and her shoulder length hair appeared unkept and oily from the roots to the ends.

4. The clinical record for Resident T was reviewed on 6/23/22 at 4:39 p.m. The diagnoses included, but were not limited to, Alzheimer's, hypotension, and GERD. The Service Plan indicated the resident's shower days were Tuesdays and Fridays, with staff assistance.

Resident T's Shower Sheets were provided by the Memory Care Coordinator on 6/23/22 at 5:27 p.m. The resident received showers on the following dates:

- January 28, 2022.
- February 4, 6, and 25, 2022.
- March 2022 (no showers).
- April 2022 (no showers).
- May 2022 (no shower sheets).
- June 19, 2022.

The Care Report for Resident T was provided by the Memory Care Coordinator on 6/23/22 at 5:27 p.m. The report indicated the resident received bathing assistance on: April 1, 12, and May 13, 2022.

During an interview on 6/23/22 at 5:03 p.m., the Regional Nurse

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indicated there was no specific bathing policy. The service plan would indicated when the residents' shower days should have been scheduled.			
This Residential tag relates to Complaint IN00382647.			

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting provided it is determined that other safeguards provide sufficient protection to the patients. (See instructions.)

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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